AGENDA

- **Program Updates & Reminders**
  - Recertification
  - EVV Compliance
  - NCI Surveys
  - NPI & Revalidation Requirements
  - Medication Assistance Training Certification Expiration
  - Provider Contact Information
  - Subscribe to the HCBS Email List
  - Last DD Provider Support Call of 2026
- **Training: Relative Providership** - *Andrea Highland, HCBS Provider Certification Specialist*

TOPICS

Recertification
The HCBS Section notifies providers and generates renewal applications 120 calendar days - 4 months - before the provider's certification expires. We consider this to be plenty of time to gather necessary information and complete the certification renewal process within the timelines established in Chapter 45 of Wyoming Medicaid rule. Last minute submissions of renewal applications (defined as being submitted less than 45 calendar days before the provider certification date), especially first submissions that include numerous sites and services, take a great deal of time to review. These submissions are handled in the order they are received, which means that the Credentialing Team may not get to these in time for a thorough review that allows them to approve a certification renewal before the current expiration date.

EVV Compliance
The Division is reminding providers of ongoing enforcement efforts regarding Electronic Visit Verification (EVV) compliance. While the minimum monthly compliance threshold moved to 75% on September 1, 2026, the next tier will take effect on November 1, 2026, raising the minimum requirement to 80% to avoid enforcement action. Throughout the remainder of 2026, this minimum standard will gradually increase toward our final goal of 85%. Resources for EVV can be found on the HCBS Current Providers page under the *EVV* tab.

NCI Surveys
Just a reminder that Vital Research Surveyors have begun their annual National Core Indicator (NCI) interviews. Wyoming is participating in both the NCI-IDD (Intellectual & Developmental Disabilities) and the NCI-AD (Aging & Disabilities) Initiatives. The NCI-IDD Survey will be conducted first followed by the NCI-AD. These surveys are NOT required and will not affect participants' benefits, however, the information collected is very valuable. Participants have a voice and their opinions matter! The information collected helps the Division determine if the current services and supports are sufficient or if changes are needed. A mailing with a consent to participate was sent last month. For any questions or to participate, please contact Dillion Johnson at (307) 777-8760 or Vital Research toll-free at (888) 503-5757. You can also visit http://www.vitalresearch.com/wyoming/nci for more information.

NPI & Revalidation Requirements
Following a recent Centers for Medicare & Medicaid Services (CMS) mandate, the Wyoming Department of Health, Division of Healthcare Financing (Wyoming Medicaid) has implemented a mandatory National Provider Identifier (NPI) policy across all provider types. Every active Wyoming Medicaid provider, regardless of taxonomy, is required to obtain a valid NPI and report it to Wyoming Medicaid on or before October 31, 2026, by completing a Change of Circumstance through the DyP Provider Portal or including it in their revalidation if a revalidation is due. Providers who do not report a NPI to Wyoming Medicaid by October 31st will incur a payment suspension effective November 1st, 2026, or disenrollment effective February 1, 2027. Please refer to the HCBS website's CMS Revalidation Mandate side tab located on the Public Notices, Engagement Groups & Projects page to review FAQs, guides, and other resources related to this requirement.

Medication Assistance Training (MAT) Certification Expiration
Please note that the learning management system does not allow you to re-take the Medication Assistance Training (MAT) before your current certificate expires. All issued certificates have an expiration date listed on them. You will be able to take the training after the expiration date listed on the certificate. You should receive an automated email from the learning management system five (5) days before the certificate expires notifying you of the upcoming expiration and prompting you to retake the training. As long as a provider becomes re-certified within 30 days of their current MAT certificate expiring, providers will be considered to have maintained their certification. The Division will be making future changes to the MAT certificate to make this clear.

Provider Contact Information
The HCBS Section would like to remind providers to make sure their contact information is up to date in the Wyoming Health Provider (WHP) Portal. This includes ensuring the organization's contact person, their phone number, and email address are up to date. This to ensure that the HCBS section has the most up to date way of contacting providers. Guidance on how to update contact information in the WHP portal is located in the Provider Change Guidance Manual which is found in the HCBS Document Library on the *Web Portal Guides* tab.

Subscribe to the HCBS Email List
To receive regular updates and the latest information from the HCBS Section, providers are reminded to subscribe to the HCBS email list. The subscription link is available on the Contact Staff, Subscribe or Suggest page. If you haven't received communications recently, please check your spam folder.

Last DD Provider Support Call of 2026
As a reminder, this is the last DD Provider Support Call of 2026. Thank you for taking time to join us throughout the year! Our first DD Provider Support Call of next year will take place on **February 22, 2027**. We will update the DD Providers & Case Managers page with the 2027 Support Call dates in the next few weeks.

WRAP UP

This is the last DD Provider Support Call of 2026. The next DD Provider Support Call is scheduled for

February 22, 2027

Recorded Presentation

QUESTIONS AND ANSWERS

An email went out to inform providers that the Medication Assistance Training (MAT) was down for those trying to recertify. I have not seen another email stating that it is operational. Is it still down?

Response:
Yes, we are still having technical difficulties in the system in regards to recertifying. We will send an email once that issue regarding recertification has been corrected. Providers who need to take MAT for the first time can continue to take the training as usual.

Are case managers required to report their NPI numbers to Medicaid?

Response:
Yes, all Comprehensive and Supports (DD) Waiver case managers, or CCW case managers who are individually enrolled as a Medicaid provider, must report their NPI to Wyoming Medicaid. More information and guidance can be found on the CMS Revalidation Mandate page.

If a person is their own guardian and over 18, can a step-parent be a relative provider if they do not live in the same home?

Response:
Yes, a step-parent can serve as a relative provider for an individual who is 18 years or older and is their own guardian. Because they do not live in the same residence, the step-parent is eligible to provide:

- Adult Day Services
- Community Living Services
- Community Support Services
- Environmental Modifications
- Personal Care
- Specialized Equipment

Note: If they lived together, Community Living Services would not be an allowable service for the relative provider.

Remember, relatives are not permitted to deliver participant-directed services on the DD Waiver.