

AGENDA

- **Program Updates & Reminders**
 - Recertification
 - EVV Compliance
 - NPI & Revalidation Requirements
 - Provider Contact Information
 - Subscribe to the HCBS Email List
- **Training:** Community Choices Waiver Renewal Provider Training with Alice Esquibel, HCBS Provider Credentialing Assistant Manager

TOPICS

Recertification

To ensure continuous certification, the HCBS Section issues renewal applications 120 calendar days prior to expiration, providing ample time to gather materials and meet Chapter 34 Wyoming Medicaid rules. Submitting applications fewer than 45 days before expiration, particularly for providers with multiple employees and services, creates significant processing delays. Because applications are reviewed strictly in the order received, late submissions risk non-renewal before your current certification expires.

EVV Compliance

The Division is reminding providers of ongoing enforcement efforts regarding Electronic Visit Verification (EVV) compliance. Effective September 1, 2026, all providers required to use EVV must maintain a minimum monthly compliance rate of 75% to avoid enforcement action. Throughout the remainder of 2026, this minimum standard will gradually increase toward our final goal of 85%. Resources for EVV can be found on the HCBS [Current Providers](#) page under the EVV tab.

NPI & Revalidation Requirements

Following a recent Centers for Medicare & Medicaid Services (CMS) mandate requiring states to submit a provider revalidation plan, the Wyoming Department of Health, Division of Healthcare Financing is initiating targeted revalidations and implementing a mandatory National Provider Identifier (NPI) policy across all provider types. Specific revalidation timelines are dependent on when a provider completed their last revalidation and a provider's identified risk-level. Providers will receive the standard 90, 60, and 30 day email notices from the Provider Message Center when their revalidation is due so please keep an eye on your inbox. Providers can also log in to [my DyP](#) to verify their next required validation date. Furthermore, every active Wyoming Medicaid provider, regardless of taxonomy, is required to obtain a valid NPI and report it to Wyoming Medicaid on or before **October 31, 2026**, by completing a Change of Circumstance through the PRESM portal or including it in their revalidation if a revalidation is due; providers currently lacking an NPI on file will be treated as high-risk until one is added to their record. Compliance is critical, as failure to obtain and process an NPI with the Department will result in claim denials effective November 1st, 2026, or disenrollment effective February 1, 2027. While additional guidance and support materials for HCBS waiver providers will be released in the coming weeks, providers can refer to the official [Medicaid bulletin](#) or contact the HCBS credentialing team directly at wdh-hcbs-credentialing@wyo.gov for assistance.

Provider Contact Information

The HCBS Section would like to remind providers to make sure their contact information is up to date in the Wyoming Health Provider (WHP) Portal. This includes ensuring the organization's contact person, their phone number, and email address are up to date. This to ensure that the HCBS section has the most up to date way of contacting providers. When we begin inviting providers to WYSERVES training sessions, we will use the contact information in the WHP Portal to send invitations to register for training sessions. Guidance on how to update contact information in the WHP portal is located in the *Provider Change Guidance Manual* which is found in the [HCBS Document Library](#) on the *Web Portal Guides* tab.

Subscribe to the HCBS Email List

To receive regular updates and the latest information from the HCBS Section, providers are reminded to subscribe to the HCBS email list. The subscription link is available on the [Contact Staff, Subscribe or Suggest](#) page. If you haven't received communications recently, please check your spam folder.

WRAP UP

Thank you for joining our last CCW Provider Support Call of 2026. Our next CCW Provider Support Call will take place on January 25th, 2027.

[Recorded Presentation/32:43](#)