



AGENDA

- **Program Updates & Reminders**
 - Provider Contact Information
 - Subscribe to the HCBS Email List
 - Electronic Visit Verification Compliance Reminder
 - Certification Opportunities for DD Providers
- **Training: WYSERVES Updates & Outreach** - *Derrick Stephens, Kera Morelock, and Chris Anthony of Cardinality*

TOPICS

Provider Contact Information

The HCBS Section would like to remind providers to make sure their contact information is up to date in the Wyoming Health Provider (WHP) Portal. This includes ensuring the organization's contact person, their phone number, and email address are up to date. When we begin inviting providers to WYSERVES training sessions, we will use the contact information in the WHP Portal to send invitations to register for training sessions. Providers are strongly encouraged to participate in the upcoming WYSERVES training opportunities. Guidance on how to update contact information in the WHP portal is located in the Provider Change Guidance Manual which is found in the [HCBS Document Library](#) on the *Web Portal Guides* tab.

Subscribe to the HCBS Email List

To receive regular updates and the latest information from the HCBS Section, providers are reminded to subscribe to the HCBS email list. The subscription link is available on the [Contact Staff, Subscribe or Suggest](#) page. If you haven't received communications recently, please check your spam folder.

Electronic Visit Verification Compliance Reminder

The HCBS Section is reminding providers of the upcoming enforcement efforts related to Electronic Visit Verification (EVV) compliance requirements. Starting July 1, 2026 all providers required to use EVV must meet a minimum EVV compliance rate of 70% per month or be subject to enforcement action. Throughout the second half of 2026, this minimum compliance rate will gradually increase to 85%. Resources for EVV can be found on the [Current Providers](#) page under the *EVV* tab.

Certification Opportunities for DD Providers

Starting July 1st, DD providers certified for Companion Services, Adult Day Services, Homemaker, and Respite services will have the opportunity to become certified for those services on the Community Choices Waiver (CCW). In order to begin providing the services on CCW, the provider must complete the Medicaid application process for taxonomy 251B00000X. The prospective provider can contact the [HCBS Credentialing Specialist](#) for their area or email wdh-hcbs-credentialing@wyo.gov for next steps regarding providing the four reciprocal services.

WRAP UP

The next DD Provider Support Call is scheduled for
August 31, 2026

[Link to Recorded Presentation](#)