

Prior Authorization Metrics Report

Section 1: General Information

Field	Description
Name of PAHP	Magellan Healthcare, Inc.
Reporting Period	Calendar Year 2025
Services Authorized:	Family Care Coordination, Family Support Partner, Youth Support Partner, Youth and Family Training and Support, Respite, Group

Section 2: CMS-Required Metrics

Metric	Value	Notes / Explanation
Total standard prior authorization requests received	1,049	Enter the total number of standard prior authorization requests received by the PAHP for all items and behavioral health services, excluding medications, during the prior calendar year.
Total expedited prior authorization requests received	0 ¹	Enter the total number of expedited prior authorization requests received by the PAHP for all items and behavioral health services, excluding medications, during the prior calendar year.
Total standard and expedited prior authorization requests received	1,049	Enter the total number of standard and expedited prior authorization requests received by the PAHP during the prior calendar year. (Please note that this number must be equal to the total of the above two metrics.)
Percentage of standard prior authorization requests that were approved	100%	Of the total standard prior authorization requests, enter the percentage that were fully approved.
Percentage of standard prior authorization requests that were denied	0% ²	Of the total standard prior authorization requests, enter the percentage that were fully or partially denied.
Percentage of standard prior authorization requests approved after appeal	0 ¹	Of the total standard prior authorization requests, enter the percentage that were approved after appeal.

¹ Magellan Healthcare, Inc. received no expedited requests during the calendar year.

² Magellan Healthcare, Inc. received no standard prior authorization requests that were denied.

Average time to decision for standard prior authorizations	8 calendar days	Of the total standard prior authorization requests, enter the average number of days that elapsed between submission of request and decision by the PAHP.
Median time to decision on standard prior authorizations	7 calendar days	Of the total standard prior authorization requests, enter the median number of days that elapsed between submission of request and decision by the PAHP.
Percentage of expedited prior authorization requests that were approved	0 ¹	Of the total expedited prior authorization requests, enter the percentage that were fully approved.
Percentage of expedited prior authorization requests that were denied	0 ¹	Of the total expedited prior authorization requests, enter the percentage that were denied or partially denied.

Average time to decision for expedited prior authorizations	0 ¹	Of the total expedited prior authorization requests, enter the average number of hours that elapsed between submission of request and decision by the PAHP.
Median time to decision for expedited prior authorizations	0 ¹	Of the total expedited prior authorization requests, enter the median number of hours that elapsed between submission of request and decision by the PAHP.
Percentage of total prior authorization requests approved with extended timeframe	13%	Of the total prior authorization requests, enter the percentage of requests for which the timeframe for review was extended and the request was approved.

Section 3: Website Information

Item	Link / Content	Notes
URL for prior authorization data on PAHP's website	https://www.magellanoftwyo.com/interoperability/	Please provide the URL where the PAHP posts prior authorization data for all items and behavioral health services excluding medications, as required in 42 CFR 438.210(f).
URL for list of all items and services subject to prior authorization	https://www.magellanoftwyo.com/interoperability/	Please provide the URL where the PAHP posts the list of all items and behavioral health services, excluding medications, that are subject to prior authorization, as required in 42 CFR 438.210(f)(1).