



**COMMUNICABLE  
DISEASE UNIT**

**Wyoming Department of Health**  
**Communicable Disease Unit (CDU)**

**KnoWyo Voucher Guidance**



## **Introduction**

The Wyoming Department of Health (WDH) Communicable Disease Unit (CDU) Prevention Program supports safety-net testing for HIV, chlamydia, gonorrhea, syphilis, hepatitis B, and hepatitis C infections in Wyoming. KnoWyo vouchers reimburse KnoWyo Voucher testing sites for program-approved tests based on established reimbursement rates and available funding. To use a voucher, both the site and the patient must be eligible as defined by this guidance.

## **Contact**

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Prevention Program

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<https://health.wyo.gov/publichealth/communicable-disease-unit/prevention-program/>

## **Availability**

All WDH CDU offerings are subject to funding and supply availability.

## Table of Contents

Definitions	4
KnoWyo Voucher Patient Eligibility	5
Testing Administration Fees	6
KnoWyo Voucher Limitations	6
Testing as a condition of employment, employee health, a work-related exposure, evidence of insurability, immigration, obtaining a marriage license, assessing vaccination status, or admission into medical facilities or schools	6
Testing related to boxing, MMA, or other sports requirements	7
Private Insurance	7
History of hepatitis B or C	7
Hepatitis testing associated with TB treatment	8
Test of cure	8
KnoWyo Voucher Testing Site Eligibility	8
KnoWyo Voucher Reimbursement	10
Lab-based Testing Guidance	11
Approved Confirmatory Tests	11
Staff Responsibilities	12
CDU Surveillance Data System – Data Entry	13
KnoWyo Voucher Best Practices and Quality Benchmarks	14
KnoWyo Voucher Site Audits	16
KnoWyo Voucher Counseling and Testing Training	17
KnoWyo Voucher Site Onboarding Checklist	18



## Definitions

- Administration fee (visit fee): A fee charged by the location to cover staff time associated with the patient's KnoWyo Voucher counseling and testing visit.
- Area Disease Intervention Specialist (DIS): The CDU staff member who is assigned to investigate specific infections in each Wyoming county. The CDU Area DIS map can be found on the [CDU Staff webpage](#).
- CDU Rapid Test: Point-of-care tests provided by CDU at no cost to KnoWyo Voucher testing sites.
- CDU Risk Assessment: HIV, STI, and hepatitis risk assessment developed by CDU based on federal reporting metrics, best practices, and intersecting topics. The current CDU Risk Assessments can be found on the [CDU Prevention Program webpage](#).
- CDU Testing Recommendations: The CDU Testing Recommendations are adjusted as needed to align with the latest national guidelines and the recent infection trends in Wyoming. The recommendations begin with the national guidelines and are then tailored based on risk factors collected during interviews with positive cases in Wyoming. As a result, the CDU Testing Recommendations are specifically designed to address how infections are spreading and presenting within our state's population. The current CDU Testing Recommendations can be found on the [CDU Prevention Program webpage](#).
- CT: Bacterial STI caused by the bacterium [Chlamydia trachomatis](#).
- Communicable Disease Unit (CDU): The Wyoming Department of Health Unit responsible for HIV, chlamydia, gonorrhea, syphilis, hepatitis B virus, hepatitis C virus, and tuberculosis prevention, surveillance, linkage to care, and technical assistance in Wyoming. [CDU webpage](#).
- Comparable risk assessment: A risk assessment used by KnoWyo Voucher safety-net testing locations that is comparable to the current CDU Risk Assessment.
- FQHC: [Federally Qualified Health Center](#).
- GC: Bacterial STI caused by the bacterium [Neisseria gonorrhoeae](#).
- HBV: [Hepatitis B Virus](#).
- HCV: [Hepatitis C Virus](#).
- HIV: [Human Immunodeficiency Virus](#).
- KnoWyo Voucher Platform: A web-based platform where KnoWyo Vouchers are created and redeemed, invoices are generated, and data is housed.
- KnoWyo Voucher Testing Site: A safety-net health care provider in Wyoming that participates in the CDU KnoWyo Voucher safety-net testing program.



- Navigation Assistance for PrEP/PEP and Hepatitis C Treatment Access: The Communicable Disease Unit contracts with the Colorado Health Network (CHN) to provide patients in need of assistance with navigating PrEP/PEP access or hepatitis C treatment access. Navigation assistance includes both finding a prescriber and obtaining cost coverage assistance for the medication(s) when available. The referral form can be completed by staff, or patients can self-refer at <https://forms.gle/djof8m3rvHJFTPuC7>.
  - Sexually Transmitted Infection (STI): A virus, bacteria, fungus, or parasite that people can get through sexual contact.
  - Syphilis: Bacterial STI caused by the bacterium [\*Treponema pallidum\*](#).
  - Wyoming Public Health Lab (WPHL): Supports Wyoming's public health, public safety, and emergency response by providing timely, cost-effective, and quality-assured public health laboratory services and technical support to Wyoming communities, agencies, and private healthcare providers. [WPHL website](#).
  - Wyoming safety-net health care provider: Non-profit health care providers, as determined by CDU, such as public health, Title X clinics, pregnancy centers, FQHCs, and student health clinics.
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## Patient Eligibility

1. Patients must have a Wyoming address
  - a. Patients who are temporarily residing in Wyoming (i.e., school or work) are eligible, provided they have a Wyoming address.
  - b. Individuals living in Wyoming who are experiencing homelessness and do not currently have an address are eligible for KnoWyo vouchers.
  - c. For Wyoming towns close to bordering states, if an out-of-state patient is requesting KnoWyo voucher testing, use [gettested.cdc.gov](http://gettested.cdc.gov) to determine which testing site is closest to the patient's town of residence. If a Wyoming KnoWyo Voucher testing site is closer than the testing site in the patient's state of residence, you may use a KnoWyo voucher for this patient.
    - i. Example: Henry, Nebraska, is closer to Torrington, Wyoming, than Scottsbluff, Nebraska.
  - d. On a very limited basis, KnoWyo voucher testing may be approved for patients with addresses outside of Wyoming. Please contact the [Area DIS](#) if a need arises. If approved, the KnoWyo Voucher testing site will invoice CDU for the testing, and the invoice must include the zip code where the patient resides.



2. Risk for HIV, chlamydia, gonorrhea, syphilis, hepatitis B, and/or hepatitis C infections based on the [current WDH CDU Testing Recommendations](#) (please note exceptions to hepatitis B & C testing under Voucher Limitations).
3. Complete CDU risk assessment or comparable risk assessment.
  - a. If the patient is not willing to complete the CDU Risk Assessment, KnoWyo vouchers may not be used for the patient.
    - i. If the testing location policy allows, the patient may self-pay for the tests. The testing location must utilize either blood draws or private stock rapid tests for testing.
4. Patients are eligible for a KnoWyo voucher regardless of insurance status.
  - a. Sites cannot use a KnoWyo voucher AND bill the patient/insurance for the same test.
  - b. For further information, please refer to the voucher limitations section.
  - c. Insurance can be billed for the **visit fee** if a voucher is used, but not the **tests** for which the voucher is used, see 6.
5. Patients requesting KnoWyo voucher testing may not be turned away due to an inability to pay.
6. If a site elects to charge an administration fee (visit fee), the fee must not exceed \$25.00.
  - a. Clinics that are directly federally funded (FQHC & Title X) and are subject to specific sliding fee scale rules may charge in accordance with the federal sliding fee scale rules as long as patients are not turned away for inability to pay and the director of the clinic uses their ability to waive fees when possible and when appropriate.

### KnoWyo Voucher Limitations

1. All Wyoming Communicable Disease Unit offerings are subject to funding and supply availability.
2. Patients seeking HIV, chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C testing as a condition of employment, employee health, evidence of insurability, immigration, obtaining a marriage license, assessing vaccination status, or admission into medical facilities or schools may use a KnoWyo voucher for testing **if** the patient is willing to complete the CDU Risk Assessment **and** they have risk for HIV, chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C infection on the current WDH CDU Testing Recommendations that are not work-related exposures.



- a. Those seeking testing for work-related exposures should be referred to their employer for testing, or if the testing location policy allows, the patient may self-pay for the tests. The testing location must utilize either blood draws or private stock rapid tests for this purpose. CDU rapid tests cannot be used.
  - i. If a KnoWyo Voucher testing site stocks private rapid tests, CDU rapid tests must be clearly labeled as CDU stock and stored separately from private stock rapid tests.
3. Patients seeking HIV, chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C testing related to boxing, MMA, or other sports requirements may use a KnoWyo voucher for testing **if** the patient is willing to complete the CDU Risk Assessment **and** they have risk for HIV, chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C infection on the current WDH CDU Testing Recommendations that are not otherwise work-related exposures.
  - a. Testing sites receiving CDU rapid tests may not charge or bill the patient or insurance for CDU-provided rapid tests.
  - b. If the patient does not have risk for an infection they wish to be tested for, they may choose to either bill their insurance or self-pay for the test, if the location allows.
    - i. If the patient does not have risk for CDU rapid test infections, CDU rapid tests cannot be used. The testing location must utilize either blood draws or private stock rapid tests for this purpose.
      1. If a KnoWyo Voucher testing site stocks private rapid tests, CDU rapid tests must be clearly labeled as CDU stock and stored separately from private stock rapid tests.
4. Patients who wish to bill their private insurance for testing can still receive CDU-provided rapid testing **if** the patient is willing to complete the CDU Risk Assessment, **and** they have risk for the infections they wish to be tested for on the current WDH CDU Testing Recommendations that are not work-related exposures; a voucher will be used for the rapid testing only.
  - a. Testing sites receiving CDU rapid tests may not charge or bill the patient or insurance for the CDU-provided rapid test itself.
  - b. CDU rapids can only be used in conjunction with a KnoWyo voucher.
5. KnoWyo vouchers for hepatitis B and C testing are only to be used to identify **NEW** infections and are **NOT** to be used to monitor previous or known infections.
  - a. Before hepatitis B testing, evaluate the patient's hepatitis B vaccination status. If there is evidence that the patient is fully vaccinated for hepatitis B, do not use a KnoWyo voucher for hepatitis B testing unless there is reasonable suspicion of hepatitis B vaccine failure. If the patient does not meet the criteria to use a



- KnoWyo voucher for hepatitis B testing and the testing location policy allows, the patient may pay for the test themselves.
- b. If the patient has a history of hepatitis C, rapid hepatitis C tests obtained from CDU may NOT be utilized.
    - i. Patients who have a history of hepatitis C will always be antibody-positive. Therefore, the recommendation is to test only for hepatitis C RNA to determine if the patient is still infected or has become re-infected.
  - c. KnoWyo vouchers may not be used for hepatitis C RNA monitoring in patients with a history of hepatitis C. If the testing location policy allows, the patient may self-pay for the hepatitis C lab test.
6. If a patient is seeking hepatitis testing as part of their tuberculosis (TB) workup, before using a voucher for this, please contact the CDU TB Staff at [cdu.treatment@wyo.gov](mailto:cdu.treatment@wyo.gov) to determine the appropriate program to complete this testing. If the patient is not eligible for a KnoWyo voucher, CDU rapid tests cannot be used.
- a. If the testing location policy allows, the patient may self-pay for the tests. The testing location must utilize either blood draws or private stock rapid tests for testing.
    - i. If a KnoWyo Voucher testing site stocks private rapid tests, CDU rapid tests must be clearly labeled as CDU stock and stored separately from private stock rapid tests.
7. Vouchers may only be used for a test of cure in accordance with CDC-recommended tests of cure (i.e., a test of cure for pharyngeal gonorrhea 7-14 days after treatment or a test of cure for pregnant women four weeks after treatment for chlamydia). A voucher cannot be used for someone who does not meet the CDC-recommended test-to-cure criteria. Patients with new risks since their last testing or treatment are eligible for testing.
- a. These are the only two test-of-cure scenarios recommended by CDC/WDH at this time.
    - i. If someone wishes to come back for a test of cure outside of these scenarios, and before the recommended three-month rescreen, the patient must have new risk and be willing to fill out a risk assessment again.
8. Please contact the [Area DIS](#) regarding atypical circumstances not outlined above.

### [KnoWyo Voucher Testing Site Eligibility](#)

Clinics interested in becoming a KnoWyo Voucher testing site may contact the Prevention Program Manager at [cdusupplies@wyo.gov](mailto:cdusupplies@wyo.gov).



The following criteria must be met for eligibility to be a KnoWyo Voucher testing site and to receive reimbursement for KnoWyo voucher testing;

1. Safety-net healthcare provider (Examples: public health, Title X, safety-net pregnancy center, FQHC, student health clinic).
2. Organizational medical director/health officer and staff/organizational capacity to provide KnoWyo voucher services.
3. Provide confidential services.
4. Current CLIA Waiver.
5. Complete the CDU rapid test training and comply with the CDU rapid test guidance, including storage temperature, quality control requirements, and CDU Area DIS notification of indeterminate and reactive results.
  - a. Wyoming Public Health Nursing: Each Wyoming Public Health Nursing staff member performing CDU rapid tests must complete CDU rapid test training provided by Public Health Nursing.
  - b. All other KnoWyo Voucher Testing Sites: All KnoWyo Voucher testing site staff performing CDU rapid tests must complete CDU rapid test training with CDU staff.
6. All staff providing KnoWyo voucher testing must complete the CDU Surveillance data system training, obtain access to the CDU Surveillance data system, and meet the CDU Surveillance data system KnoWyo Voucher Quality Indicators (see the Audit section).
7. Complete the [State of Wyoming vendor paperwork](#) if needed and submit it via email to [cdusupplies@wyo.gov](mailto:cdusupplies@wyo.gov).
8. All staff providing KnoWyo voucher testing will read the current KnoWyo Voucher guidance, complete the [KnoWyo Voucher Guidance Compliance Log Google Form](#), and adhere to the current KnoWyo Voucher guidance. Those who have not read the current KnoWyo Voucher Guidance may not perform KnoWyo voucher testing or access the KnoWyo Voucher Platform.
9. The supervisor for each KnoWyo Voucher testing site must read the KnoWyo Voucher guidance in its entirety and complete the [KnoWyo Voucher Testing Site and CDU Rapid Test Agreement Google Form](#).
10. Each testing location must obtain access to the [KnoWyo Voucher platform](#) and complete basic training provided by the [Prevention Program Manager](#).
11. All staff performing KnoWyo voucher testing must complete CDU Counseling and Testing Training.
  - a. Wyoming Public Health Nursing: Each Wyoming Public Health Nursing staff member performing CDU rapid tests must complete the Counseling and Testing Training provided by Public Health Nursing.
  - b. All other KnoWyo Voucher Testing Sites: All KnoWyo Voucher testing site staff who will be performing CDU rapid tests must complete the CDU Counseling and



Testing Training on page 17 of this guidance and complete the CDU Counseling and Testing quiz.

12. All staff performing KnowWyo voucher testing must use the current CDU Risk Assessment or a comparable patient risk assessment prior to testing.
  - a. Wyoming Public Health Nursing: Each Wyoming Public Health Nursing staff member performing KnowWyo voucher testing must use the current CDU Risk Assessment.
  - b. All other KnowWyo Voucher Testing Sites: All KnowWyo voucher testing site staff performing KnowWyo voucher testing must use the CDU Risk Assessment or a comparable patient risk assessment.
13. Each staff member who will be performing KnowWyo voucher testing must provide a comprehensive sexual health history and provide testing based on the patient's risk in accordance with [the current CDU Testing Recommendations](#).
14. All KnowWyo Voucher testing sites must provide STI treatment in accordance with the current [CDU STI Treatment Guidelines](#).
15. Include access to the CDU Surveillance data system and KnowWyo Voucher platform on employee onboarding and exit checklists. **Staff changes must be reported to CDU within 72 hours of the change.**
16. The location must have a mechanism to report results in accordance with [the Wyoming Department of Health Reportable Disease and Conditions list](#).

### **KnowWyo Voucher Reimbursement**

KnowWyo voucher reimbursement amounts are based on the current [Wyoming Public Health Laboratory \(WPHL\) fees](#) and are subject to change. While KnowWyo Voucher testing sites may choose to utilize a lab other than the WPHL, reimbursement for KnowWyo voucher testing will be based on [WPHL fees](#), regardless of the fee charged by the selected lab.

The KnowWyo Voucher system automatically generates invoices for vouchers redeemed on the KnowWyo Voucher platform in the previous month. On the first of each month, the invoices are printed and processed for payment by CDU. Payments will be automatically made as long as the clinic is in compliance with the current KnowWyo Voucher guidance.

CDU provides rapid HIV and HCV tests to eligible KnowWyo Voucher testing sites at no charge. When a KnowWyo voucher is redeemed correctly, eligible KnowWyo Voucher testing sites are reimbursed \$15 for each CDU rapid HIV test performed. This reimbursement compensates the KnowWyo Voucher testing site's staff for their extra time and effort in entering the required patient risk assessment information and CDU rapid HIV test results into the CDU data surveillance system.



## Lab-based Testing Guidance

Please be aware that an additional rapid test is not considered a confirmatory test.

WPHL Collection guidance can be found on the [WPHL website](#).

If a site chooses to use a laboratory other than WPHL, it is responsible for ensuring that appropriate confirmatory testing is conducted in accordance with current guidelines for testing.

Approved confirmatory tests are listed below:

- **HCV:** At WPHL, reactive hepatitis C virus (HCV) antibody blood tests will be reflexed for HCV RNA testing. If using a lab other than WPHL, include reflex HCV RNA testing on the lab requisition form.
- **HIV:** At WPHL, a combo antigen/antibody test will be done. If this is reactive, further testing for HIV-1 and HIV-2 antibody differentiation will be performed in-house. If further testing for HIV NAAT/PCR is indicated, it will be sent out for additional testing. If using a lab other than WPHL, include reflex testing for HIV antibody differentiation and NAAT/PCR on the lab requisition form.
- **Syphilis:** WPHL currently uses the traditional syphilis testing algorithm. Before testing your patient, please determine if the patient has a history of syphilis (patient history and checking the CDU Surveillance data system - even if they deny a history of syphilis). If your client does not have a history of syphilis, please order a "Syphilis (RPR) Screen" if using WPHL. At WPHL, a reactive RPR will be reflexed to a confirmatory treponemal test (e.g., FTA-ABS, TP-PA). If the client has a history of syphilis, please order "Syphilis (RPR) Titer" instead of "Syphilis (RPR) Screen" on the lab requisition form. When there is a client history of syphilis, confirmatory testing is not necessary. A titer is sufficient in these cases. This will help us to conserve funds for other testing. For questions or assistance in proper syphilis testing algorithms, please contact your [Area DIS](#).

In the WPHL ordering screen, you will see two options for syphilis testing: Syphilis (RPR) Screen or Syphilis (RPR) Titer.

- For PHN offices using the version of CureMD that integrates the WPHL portal, this may look different. Please continue to order the appropriate syphilis test for the patient and their history.

The screenshot below shows how to order a syphilis screening for someone with a prior history of syphilis.

\*Please note, you do NOT want an FTA if your client has a history of syphilis.



## Staff Responsibilities

1. All staff providing KnoWyo voucher testing and/or using the KnoWyo Voucher platform must read the current KnoWyo Voucher Guidance, complete the KnoWyo Voucher Guidance compliance log, and follow the current KnoWyo Voucher Guidance annually.
2. All staff performing CDU-supplied rapid testing will read and adhere to the testing requirements, package inserts, and limitations.
  - a. The current rapid HCV antibody test is not approved for patients who are pregnant or for people who are under the age of 16.
  - b. The current rapid HIV test is not approved for patients under the age of 12.
3. Staff at KnoWyo Voucher testing sites are responsible for logging into their [KnoWyo Voucher Platform account](#) to create and redeem KnoWyo vouchers.
  - a. KnoWyo vouchers must be created and redeemed in real-time; if they cannot be redeemed in real-time, they must be redeemed by the last day of the month in which the patient was tested.
  - b. Select the correct insurance status, demographics, and risks for the patient.
4. Utilize the current CDU Surveillance data system as instructed and follow the current CDU Surveillance data system guidance. A staff member or designee must completely



and accurately enter all CDU-supplied rapid HIV test and positive STI case information, including patient demographics, pregnancy status, symptoms, treatment, risks, and results where applicable, into the CDU surveillance data system within seven days of the test.

5. Call the [Area DIS](#) if there is a compelling reason to forego a rapid test and draw blood instead. Please leave a message or send an email if you are unable to reach the [Area DIS](#) and proceed with the blood draw.
6. If a CDU-supplied rapid HIV test is reactive or the result is anything other than clearly negative:
  - a. Immediately draw blood for confirmatory testing and call the [Area DIS](#) while the patient is still in the office.
7. If a CDU-supplied rapid HCV test is reactive:
  - a. Immediately draw blood for confirmatory testing.
  - b. Notify the [Hepatitis B & C DIS](#) of the reactive result via email within 48 hours of the test.
8. Comply with the current [Wyoming Department of Health Reportable Disease and Conditions list](#).
  - a. For locations that purchase their own rapid tests (syphilis, HIV, HCV), reactive rapid results are reportable to the State of Wyoming. Reports should be made in accordance with the reporting submission requirements at the Reportable Disease link above.
9. Positive and indeterminate test results must be delivered in person.
10. Routinely check the clinic's listing on the KnoWyo.org website. If the address, phone number, hours of service, or the primary contact for the KnoWyo Voucher user account changes, complete the KnoWyo Voucher Testing Site update form on the [CDU Prevention Program website](#) within seven days of the change.

### **CDU Surveillance Data System – Data Entry**

KnoWyo Voucher testing sites must use the current CDU Surveillance data system for HIV, chlamydia, gonorrhea, and syphilis tracking. All KnoWyo Voucher testing sites must have an employee (approved to use the CDU Surveillance data system) enter HIV testing data (reactive, non-reactive, indeterminate, or invalid) into the data system within seven days of the test date. Staff must check the CDU Surveillance data system at least weekly to review the assigned tasks and events lists, complete tasks and events, and update any positive cases with all required information within seven days of assignment, as outlined in the CDU Surveillance data system manual.



**The only tests that will be entered into the CDU Surveillance data system by KnoWyo Voucher testing location staff are CDU rapid HIV tests.**

All other tests (chlamydia, gonorrhea, syphilis, hepatitis B, and hepatitis C) will be entered by CDU staff in response to a positive lab result. DO NOT add Surveillance Data System records for these infections; these will be assigned to your clinic for information if appropriate. KnoWyo Voucher testing site staff may be asked by CDU staff to enter information into hepatitis B and hepatitis C records on a case-by-case basis; however, these records will not be routinely assigned to testing site staff for completion.

If a positive lab result is reported to the clinic, and the result is not showing within the current Surveillance Data System within 72 hours, please reach out to the CDU Data Manager so they can ensure there was no issue with reporting, and ensure the event is created in the current Surveillance Data System for the clinic.

When entering an HIV test for a patient who also tested positive for chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C at the same visit, the KnoWyo Voucher testing site will enter all information pertaining to that patient in a separate record for each condition as assigned by CDU.

CDU rapid HIV results may not be entered in an anonymous profile unless the CDU Prevention Program Manager grants written permission.

Non-compliance with reporting requirements may delay reimbursements and/or supply orders.

**KnoWyo Voucher Best Practices and Quality Benchmarks**

KnoWyo Voucher quality benchmarks are set annually, and performance is reviewed throughout the year to ensure that KnoWyo voucher testing is performed in accordance with the WDH CDU Testing Recommendations and best practices. Non-compliance with KnoWyo Voucher best practices and quality benchmarks may result in delays in reimbursements and/or supply orders, or termination of KnoWyo Voucher Site status.

1. All patients at risk for chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C are also at risk for HIV. If a patient is being tested for chlamydia, gonorrhea, syphilis, hepatitis B, or hepatitis C, also test them for HIV unless they are already living with HIV. If a patient refuses HIV testing, provide education regarding HIV transmission and testing in accordance with current CDU HIV testing recommendations that are specific to the patient's HIV risk.
2. Patients who have had extra-genital (oral or anal) sexual contact are at risk for chlamydia and gonorrhea infection at those sites. If a patient has engaged in extra-genital sex, perform appropriate multi-site testing.



- a. *The majority of gonococcal infections of the pharynx are asymptomatic and can be relatively common among certain populations. Although these infections rarely cause complications, they have been reported to be a major source of community transmission and might be a driver of antimicrobial resistance. (Cornelisse VJ, Williamson D, Zhang L, et al Evidence for a new paradigm of gonorrhoea transmission: cross-sectional analysis of Neisseria gonorrhoeae infections by anatomical site in both partners in 60 male couples. Sexually Transmitted Infections 2019;95:437-442.)*
  - b. *Rectal and pharyngeal testing by NAAT for gonorrhea and chlamydia is recognized as an important sexual health consideration for MSM. Rectal gonorrhea and chlamydia are associated with HIV infection, and men with repeat rectal infections can be at substantially higher risk for HIV acquisition. Pharyngeal infections with gonorrhea or chlamydia might be a principal source of urethral infections. (Barbee LA, Khosropour CM, Dombrowski JC, et al An estimate of the proportion of symptomatic gonococcal, chlamydial and non-gonococcal non-chlamydial urethritis attributable to oral sex among men who have sex with men: a case-control study. Sexually Transmitted Infections 2016;92:155-160.)*
3. Urine testing for chlamydia and gonorrhea is less accurate for patients with a vagina. A self-collected vaginal swab or a provider-collected vaginal swab for genital chlamydia and gonorrhea testing is preferred.

Current CDU Testing Recommendations, as well as information on multi-site testing and vaginal swabs, can be found on the [CDU Health Professional Resources webpage](#).

### 2026 KnoWyo Voucher Quality Benchmarks

#### HIV Testing

$$(\text{Total HIV tests}) \div (\text{total CT/GC urine + vaginal tests}) = \geq 85\%$$

#### Pharyngeal CT/GC

$$(\text{Total CT/GC pharyngeal tests}) \div (\text{total CT/GC urine + vaginal tests}) = \geq 50\%$$

#### Rectal CT/GC

$$(\text{Total CT/GC rectal tests}) \div (\text{total CT/GC urine + vaginal tests}) = \geq 25\%$$

#### Syphilis Testing

$$(\text{Total syphilis test}) \div (\text{total CT/GC urine + vaginal tests}) = \geq 75\%$$

#### Vaginal Swabs for CT/GC

$$(\text{Number of vaginal swabs}) \div (\text{CT/GC vouchers for vaginal + urine for females}) = \geq 80\%$$



## KnoWyo Voucher Site Audits

KnoWyo Voucher site visits are periodically conducted to meet with testing location staff, familiarize CDU staff with the location and its successes, provide technical assistance, and troubleshoot any challenges that may arise. The CDU reserves the right to audit the CDU Surveillance data system and all patient records related to KnoWyo voucher testing to ensure program funds are being allocated appropriately. If it is determined that funds have been allocated inappropriately, the KnoWyo Voucher testing site may be required to reimburse CDU for funds that were not used appropriately.

The CDU Surveillance data system is routinely audited for the accuracy and timeliness of entries. Non-compliance with reporting requirements may delay reimbursements and/or supply orders.

CDU Surveillance Data System KnoWyo Voucher Quality Indicators:

1. Completeness and accuracy of patient demographic information, clinical information, [treatment in line with current CDU recommendations](#), and risks.
2. All HIV test results are entered into the CDU Surveillance data system within one week (7 days) of the test date.
3. All assigned CDU Surveillance data system events are completed within one week (7 days) of assignment.
4. All assigned CDU Surveillance data system tasks for events reopened by CDU staff are completed by the assigned due date.

When CDU rapid tests are ordered, CDU periodically audits the following:

1. Number of CDU rapid tests ordered.
2. Number of CDU rapid test vouchers redeemed in the KnoWyo Voucher system.
3. Number of CDU rapid HIV tests entered into the CDU Surveillance data system.

When KnoWyo Voucher invoices are generated each month, the vouchers redeemed for confirmatory testing are cross-referenced with the reported reactive tests (see Staff Responsibilities 4-6). It is important to note that KnoWyo vouchers can be edited until the last day of the month in which they were redeemed. To ensure that your location has not incorrectly redeemed confirmatory testing vouchers, please review the vouchers that include confirmatory testing on a weekly basis. If confirmatory tests are redeemed and the DIS has not been notified of a reactive CDU rapid test, the testing site may not receive reimbursement for the confirmatory test.



## **KnoWyo Voucher Counseling and Testing Training**

(For locations not associated with Wyoming Public Health Nursing)

1. Chlamydia  
[https://www.cdc.gov/chlamydia/about/?CDC\\_AAref\\_Val=https://www.cdc.gov/std/chlamydia/stdfact-chlamydia.htm](https://www.cdc.gov/chlamydia/about/?CDC_AAref_Val=https://www.cdc.gov/std/chlamydia/stdfact-chlamydia.htm)
2. Gonorrhea  
[https://www.cdc.gov/gonorrhea/about/?CDC\\_AAref\\_Val=https://www.cdc.gov/std/gonorrhea/stdfact-gonorrhea.htm](https://www.cdc.gov/gonorrhea/about/?CDC_AAref_Val=https://www.cdc.gov/std/gonorrhea/stdfact-gonorrhea.htm)
3. Syphilis  
[https://www.cdc.gov/syphilis/about/?CDC\\_AAref\\_Val=https://www.cdc.gov/std/syphilis/stdfact-syphilis.htm](https://www.cdc.gov/syphilis/about/?CDC_AAref_Val=https://www.cdc.gov/std/syphilis/stdfact-syphilis.htm)
4. CDC STI Treatment Guidelines  
<https://www.cdc.gov/std/treatment-guidelines/default.htm>
5. HIV Basics <https://www.cdc.gov/hiv/about/index.html>
6. HIV Testing  
[https://www.cdc.gov/hiv/testing/?CDC\\_AAref\\_Val=https://www.cdc.gov/hiv/basics/testing.html](https://www.cdc.gov/hiv/testing/?CDC_AAref_Val=https://www.cdc.gov/hiv/basics/testing.html)
7. HIV Stigma  
[https://www.cdc.gov/hiv/health-equity/?CDC\\_AAref\\_Val=https://www.cdc.gov/hiv/basics/hiv-stigma/index.html](https://www.cdc.gov/hiv/health-equity/?CDC_AAref_Val=https://www.cdc.gov/hiv/basics/hiv-stigma/index.html)
8. Delivering Positive HIV Results <https://youtu.be/YG9bYOWljic>
9. PrEP  
[https://www.cdc.gov/hiv/prevention/prep.html?CDC\\_AAref\\_Val=https://www.cdc.gov/hiv/basics/prep.html](https://www.cdc.gov/hiv/prevention/prep.html?CDC_AAref_Val=https://www.cdc.gov/hiv/basics/prep.html)
10. PEP <https://www.cdc.gov/hivnexus/hcp/pep/>
11. DoxyPEP <https://www.cdc.gov/sti/hcp/doxy-pep/index.html>
12. Hepatitis B <https://www.cdc.gov/std/treatment-guidelines/hbv.htm>
13. Hepatitis C <https://www.cdc.gov/std/treatment-guidelines/hcv.htm>
14. CDU KnoWyo Voucher Counseling and Testing Quiz  
<https://forms.gle/WTSgAb6UBeSsTfCp7>



## KnoWyo Voucher Site On-Boarding Checklist

(For locations not associated with Wyoming Public Health Nursing)

Date Completed	Item	Instructions
	1. <a href="#">KnoWyo Voucher Testing Site and CDU Rapid Test Agreement Google Form</a>	Supervisor reads the current KnoWyo Voucher Guidance in its entirety and completes the KnoWyo Voucher Testing Site and CDU Rapid Test Agreement Google Form.
	2. Current State of Wyoming Vendor	Email the clinic's tax ID number and legal name to <a href="mailto:cdusupplies@wyo.gov">cdusupplies@wyo.gov</a> . If the clinic is not a current vendor of the State of Wyoming, complete the <a href="#">vendor documents</a> .
	3. Billing Set-up	To set up paper or ACH payments, contact <a href="mailto:cdusupplies@wyo.gov">cdusupplies@wyo.gov</a> .
	4. Submit a current CLIA Waiver	Copy of current CLIA waiver, email to <a href="mailto:cdusupplies@wyo.gov">cdusupplies@wyo.gov</a> .
	5. Wyoming Public Health Lab (WPHL) set-up	If specimens are to be sent to the WPHL and a safety-net testing site has not been established with WPHL, contact WPHL to set up an account. <a href="https://health.wyo.gov/publichealth/lab/">https://health.wyo.gov/publichealth/lab/</a> If using a lab other than WPHL, please coordinate with that lab regarding the proper collection of specimens.
	6. Complete CDU Surveillance data system training	All staff members who will access the CDU Surveillance data system must complete training. Contact Bri to set up training, <a href="mailto:brianne.dunivent-cronk@wyo.gov">brianne.dunivent-cronk@wyo.gov</a> .
	7. CDU Counseling and Testing Training.	Each staff member who will perform KnoWyo Voucher testing must complete the CDU Counseling and Testing Training and pass the associated quiz.
	8. <a href="#">KnoWyo Voucher Guidance Compliance Log Google Form</a>	Each staff member who will perform KnoWyo Voucher testing and/or utilize the KnoWyo Voucher platform must read the current KnoWyo Voucher Guidance in its entirety and complete the KnoWyo Voucher Guidance Compliance Log Google Form.
	9. CDU Rapid Test Training	Each staff member performing CDU rapid tests must be trained by CDU. Schedule training with the <a href="#">Lead DIS</a> .
	10. Clinic Info for KnoWyo Voucher site	Complete the KnoWyo Testing Site Update Google Form. This information will be shown on the <a href="#">KnoWyo website</a> clinic listing.
	11. KnoWyo Voucher Platform training	The <a href="#">Prevention Program Manager</a> will schedule this once the KnoWyo voucher user account is set up.