

Psychiatric Residential Treatment Placement Information

A Psychiatric Residential Treatment Facility (PRTF) is a 24-hour, supervised, inpatient level of care provided to children and adolescents up to age 21 who have long-term mental health or psychiatric illnesses and/or serious emotional disturbance(s) that are not likely to respond to short term interventions and have failed to respond to community-based intervention(s).

PRTFs provide comprehensive mental health and substance abuse treatment service to children and adolescents who need quality, proactive treatment. PRTFs also provide instruction and support toward attainment of developmentally appropriate basic living skills/daily living activities that will enable children and adolescents to live in the community upon discharge. The focus of a PRTF is on the improvement of a member's symptoms through the use of evidence based and appropriate interventions such as group and individual therapy, behavior management, medication management, and active family engagement, including family therapy.



PRTF Placement Process*

Please Note: WYhealth will reach out to discuss the placement process and share the PRTFs that are enrolled with Wyoming Medicaid; however, contacting the PRTFs to share and describe the member and their behaviors to PRTF admissions (i.e.: including filling out PRTF applications, verbally sharing protected health information (PHI) with the facility, and providing medical records with the facility (if requested) throughout the placement process), is at the discretion and direction of the member's parent or legal guardian. WYhealth will assist by providing a list of actively enrolled PRTFs to the parent/guardian. **PRTF placement is not guaranteed - a PRTF may deny the youth from admitting if the child is determined not to be a good fit.**

1. **(Us) Wyoming Medicaid** - Sends PRTF placement information to the Parent/Guardian, including enrolled PRTFs, and contact information to support the parent/guardian to find placement for the youth.
2. **(You) Parent/Guardian** - You will contact the Admissions Department at the enrolled PRTFs (listed on next pages). The Admissions Department will ask you questions about the youth, typically about their behavior and medical diagnoses.
3. **PRTF** - Once you've contacted the Admissions Department at each PRTF, they will review the information you've provided and will make a determination on whether placement at their facility will be appropriate for your youth. There are a couple of possible outcomes -
 - Approval (the youth is accepted for admission to the PRTF and has an admission date),
 - Approval, but waitlisted (the youth is accepted for admission to the PRTF and is waitlisted until there is space available),
 - Denial (the PRTF has determined the youth is not a good fit for their program),
 - Pending (PRTF still reviewing placement and has not made a final determination - if this is the case, keep following up!)



Enrolled Psychiatric Residential Treatment Facilities

PRTF Name	Demographic Served	Location	Contact
Alliance Health Center/The Crossings	Adolescents age 12 to 17 who have a conduct disorder or have committed a sexual offense.	Meridian, MS	Phone: 601-483-6211 Website: https://alliancehealthcenter.com/
Benchmark Behavioral Health	Males age 13-17	Woods Cross, UT	Phone: 801-299-5300 Website: https://bbhsnet.com/
Bridges Academy	Males age 12-18 who engage in sexual misconduct	Clearfield, UT	Email: jenglish@yhautah.com (Jason) Website: https://www.yhaservices.com/bridges-academy
Cedar Valley Ranch	Males age 12-18 who engage in sexual misconduct	Cedar City, UT	Email: jcarling@yhautah.com (James) Website: https://www.yhaservices.com/cedar
Coastal Harbor Treatment Center	Youth 7-17	Savannah, GA	Phone: 912-365-3911 Website: https://coastalharbor.com/
Copper Hills Youth Center	Youth with behavioral health disorders, substance use, and/or autism spectrum disorder	West Jordan, UT	Phone: 800-776-7116 Website: https://copperhillsyouthcenter.com/

List continued on the next page



Enrolled Psychiatric Residential Treatment Facilities

PRTF Name	Demographic Served	Location	Contact
Devereux Foundation, Viera Campus	Youth ages 5-19	Viera, FL	Phone: 800-338-3738, ext. 77130 Website: https://www.devereux.org
Eagle Academy	Males age 16-18 who engage in sexual misconduct	Clearfield, UT	Email: mclark@yhautah.com (Matt) Website: https://www.yhaservices.com/eagle
Hermitage Hall	Males age 9-12 and females age 8-12 with sexually reactive behavior	Nashville, TN	Phone: 615-742-3000 Website: https://hermitagehall.com/
Lakeland Behavioral Health System	Youth ages 6-17	Springfield, MO	Phone: 833-737-8684 Website: https://www.lakelandbehavioralhealth.com/
Lakeside Academy	Males age 12-16 who engage in sexual misconduct	Ogden, UT	Email: llofton@yhautah.com (Lewis) Website: https://www.yhaservices.com/lakeside
Lakeview	Males age 12-16 who engage in sexual misconduct	Provo, UT	Phone: ngiles@yhautah.com (Nate) Website: https://www.yhaservices.com/provo

List continued on the next page



Enrolled Psychiatric Residential Treatment Facilities

PRTF Name	Demographic Served	Location	Contact
New Beginnings Behavioral Health	Youth 11-17 with a diagnosed mental or behavioral health disorder	Draper, UT	Phone: 801-282-6953 Website: https://newbeginningstreatment.com/
New Hope Carolinas, Inc.	Youth 12-21 with emotional and behavioral problems. Separate program for males ages 12 to 18 diagnosed with autism	Rock Hill, SC	Phone: 803-328-9300 Website: https://www.newhopetreatment.com/
Norris Academy	Youth ages 6-17 with a an autism diagnosis, Intellectual Disability, or other Neurodevelopmental disorder - may consider complex medical needs case by case	Norris, TN	Phone: 865-494-5554 Website: https://www.norrisacademytn.com/
Provo Canyon	Males ages 11-18 and females ages 12-18 with mental and behavioral health challenges	Springville, UT	Phone: 801-491-3910 Website: https://provocanyon.com/

List continued on the next page



Enrolled Psychiatric Residential Treatment Facilities

PRTF Name	Demographic Served	Location	Contact
Sandy Pines (SP Behavioral)	Youth ages 12-17	Jupiter, FL	Phone: 561-744-0211 Website: https://sandypineshospital.com/
Springbrook Behavioral Health	Autistic youth ages 5-21	Travelers Rest, SC	Phone: 864-834-8013 Website: https://springbrookbehavioral.com/
St. Joseph's Children's Home	Youth ages 6-17	Torrington, WY	Phone: 307-532-4197 Website: https://stjoseph-wy.org/
Stepping Stones	Males age 13-15 who engage in sexual misconduct	Clearfield, UT	Email: nlarson@yhautah.com (Nathan) Website: https://www.yhaservices.com/stepping-stones
Wyoming Behavioral Institute	Youth ages 5-17	Casper, WY	Phone: 307-237-7444 Website: https://wbihelp.com/
Yellow Rock Behavioral Health	Children and teens ages 12 and 17 who have sexually problematic behaviors in addition to a major mental illness	Springdale, AR	Phone: 479-770-5305 Website: https://www.yellowrockbehavioral.com/
Yellowstone Boys and Girls Ranch	Males age 11-18 and females ages 12-18	Billings, MT	Phone: 406-683-0416 Website: https://www.ybgr.org/

Things to Keep in Mind

- **A psychiatric evaluation** must be completed by a board eligible or board certified child and adolescent psychiatrist within 45 days of admission to a PRTF which includes a recommendation for PRTF placement (if you do not have one, please have the youth's behavioral health provider contact WYhealth about setting up a consultation and PRTF evaluation (billed to Wyoming Medicaid) - the provider can call or email WYhealth at:

- WYhealth Phone Number: 888-545-1710 (press option 4)
- Email: WDH-WYhealth@wyo.gov

Please note: WYhealth is able to help arrange a psychiatric evaluation when the youth is *physically in the state of Wyoming*. If you are a PRTF provider reading this, please review PRTF criteria at:

<https://wymedicaid.telligen.com/document-library/>

- **PRTF Referral Networks.** Kidlink Treatment Services and Acadia/Children's Behavioral Solutions Services both have a PRTF referral network and streamlined process for submitting requests to PRTFs in some cases - these are another mechanism for identifying a placement opportunity for your youth. You can coordinate with either at no charge - to find placement. For more information:
 - Kidlink - call: 877-454-3703, or visit: <https://kidlinknetwork.com/>
 - Acadia/Children's Behavioral Solutions Services - call: 866-897-0043, or visit: <https://www.acadiahealthcare.com/programming-treatment/childrens-behavioral-solutions/>
- **Transportation.** Upon approval for PRTF, transportation for the youth and one guardian to and from the facility may be arranged depending on your distance to the PRTF. To arrange transportation, contact the Wyoming Medicaid Customer Service Center: 855-294-2127 or make a travel request through your Member Portal by visiting: <https://myhp.wyomingmedicaid.us/memberportal/authenticatePage.action>

