

Virtual Meeting: September 25, 2025

What is Working Well?

- Collaboration between providers
- De-duplication and coordination of services
- EMS education and training
- Public Health/ patient navigation services in Casper
- FQHC model of care (integration of primary care, dental, and behavioral health)
 - Continuity of care, even with provider turnover
 - One-stop shop model works well
- More awareness of problems
 - Suicide, behavioral health
 - Food insecurity
- Telehealth working well
 - Both in-home and in-hospital (ID specialists)
- Wrap-around program for children

What is Not Working Well?

- Behavioral health
 - Long wait lists for services
- Senior services
- Integration of transportation, nutrition, and socialization
- Workforce recruitment/retention
 - Dentists
 - Behavioral health practitioners (LCSW, counselors)
 - Medical assistants
 - Specialty physicians
- Licensure and scope of practice barriers
- Medicare is restricting reimbursement rules
 - Home health
 - Telehealth, if not rural
- Changes to the Marketplace, including cost reduction of subsidies
- FQHC
 - Loss of dental care due to the workforce. Demand is there.
- Public awareness of the one-stop shop FQHC model
- Medicaid's lack of dental coverage for the DD/ABI population
- Medicaid rates overall - providers do not want to perform services to Medicaid members due to this
- Long-term care availability
- Wait times for services are noted in Sheridan
- Home health duration, scope of services, and availability were noted as barriers to discharging individuals to home. Includes ADL supports.
- Not a lot of specialized services - having to travel long distances to receive
- Transportation to get to appointments

What Does the Community Need?

- More behavioral health counselors - licensed to provide billable counseling services

- More CNAs/MAs trained for clinics (most are going to home health and hospitals)
- Better access to specialists
- Mobile medical services
- Prioritizing preventative health
- Rural schools lack even school nurses or any medical care
- Inpatient behavioral health services for adults and children
- Palliative care (hospice providers)
- Paying for the education of providers so they will stay in the state
- More providers on the Wyoming Frontier WIFI, so all providers are connected
- Better Medicaid rates