# Shots of Knowledge The Basics of Vaccine Programs

Presented by:

**Sierra Gonzales** 

PVP Education and Compliance Coordinator



# Today's Objectives

Overview of Public Vaccine Programs

Program Enrollment

Patient Eligibility

**Quality Assurance** 

Vaccine Management

Fraud and Abuse

# Overview of Public Vaccine Programs (PVP)



# **PVP At-A-Glance**



Wyoming Vaccinates Important People (WyVIP) Program

**Adult Hepatitis Vaccine Program (AHV)** 

**Adult Vaccine Initiatives** 

## Vaccines For Children (VFC) Program

The Vaccines for Children (VFC)
Program is a federally funded vaccine program

Vaccines covered by the VFC program are recommended by ACIP to protect infants, children, and teenagers from vaccine-preventable diseases

## Vaccines For Children (VFC) Program

ACIP-Recommended Vaccines Covered by the VFC Program

COVID-19	НІВ	PCV-20	
DTaP	HPV	PPSV23	
DTaP-Hep B-IPV	Influenza	Respiratory Syncytial Virus (RSV)	
DTaP-IPV-HIB	Meningococcal Conjugate (Groups A, C, W and Y)	Rotavirus	
DTaP-IPV	Meningococcal Conjugate (Groups A, C, Y and W-135)	Td	
DTaP-IPV-HIB-HEPB	MENB-Meningococcal Group B	Tdap	
IPV	MMR	Varicella	
Hepatitis A Peds	MMR/Varicella		
Hepatitis B Ped/Adol	PCV-15	Chart Rev. 04/2025	

# Wyoming Vaccinates Important People (WyVIP) Program

The WyVIP
Program is a
state-funded
vaccine program
that provides
affordable
vaccines to
children who are
not VFC-eligible

WyVIP-eligible vaccines include most ACIP-recommended pediatric vaccines

Participation in the WyVIP Program is limited to Federally Qualified Health Centers (FQHCs), Rural Health Clinics (RHC's), and Public Health Nursing (PHN) Offices

# Wyoming Vaccinates Important People (WyVIP) Program

Vaccines available through the WyVIP Program

DTaP	MMR/Varicella	
DTaP-Hep B-IPV	PCV-15	
DTaP-IPV-HIB	PCV-20	
DTaP-IPV	PPSV23	
DTaP-IPV-HIB-HEPB	Rotavirus	
IPV	Td	
Hepatitis B Ped/Adol	Tdap	
НІВ	Varicella	
MMR	Chart Rev. 04/2025	

### Adult Hepatitis Vaccine (AHV) Program

The Adult
Hepatitis Vaccine
(AHV) Program is a
state-funded
vaccine program

The Adult Hepatitis
Vaccine (AHV)
Program allows
Wyoming residents
to receive hepatitis A
and B immunizations
at a low cost from
participating
providers

Participation is limited to Public Health Nursing (PHN) Offices and Correctional Facilities

## Adult Hepatitis Vaccine (AHV) Program

Vaccines available through the AHV Program

Hepatitis A

Hepatitis B

Hepatitis A & B Combo

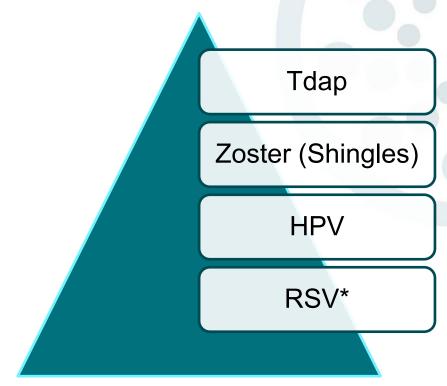
#### **Adult Vaccine Initiative**

The Adult
Vaccine
Initiative is a
state funded
vaccine
program

Participation is open to all providers who have the patient population to support enrollment

#### **Adult Vaccine Initiative**

Vaccines available through the Adult Vaccine Initiative





#### **VFC**

0-18 years old, and:

American Indian or Alaska Native

Medicaid Eligible

Uninsured

Underinsured at FQHC/RHC or at a deputized provider

WyVIP

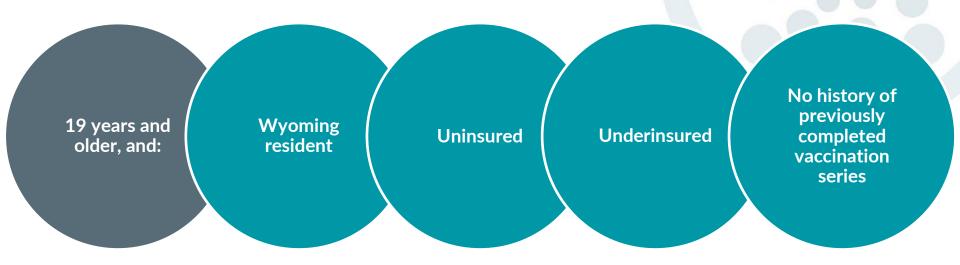
0-18 years of age, and:

Wyoming resident

Not VFCeligible



#### AHV



**Adult Vaccine Initiative** 

19 years and older, and:

Wyoming resident

**Uninsured** 

**Underinsured** 

#### **Administration Fees**

#### **Providers MAY:**

Charge for the administration of the vaccine



#### **Providers MAY NOT:**

Charge for the vaccine

Exceed allowable fee

Refuse patients for inability to pay

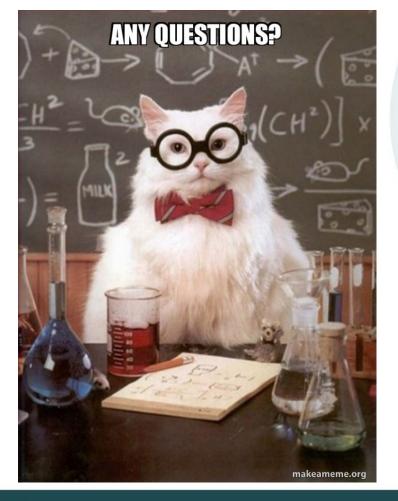
#### **Administration Fees**

VFC, AHV & Adult Vaccine Initiative

\$21.72 PER SHOT

**WyVIP** \$21.72 PER

\$21.72 PER ANTIGEN





# Program Enrollment

# PVP Program Enrollment VFC and WyVIP Program providers must:

- ❖ Be licensed to administer vaccines to children 18 years and younger
- Be willing and able to follow all program requirements, policies, and procedures
- Have the capacity to order, receive, manage, store, and monitor the temperature of public vaccines
- Be open at least 4 consecutive hours on a day other than a Monday to receive VFC vaccines
- Must carry all ACIP-recommended vaccines for the population served

## **PVP Program Enrollment**

#### **AHV Program providers must:**

- Be licensed to administer vaccines
- Be willing and able to follow all AHV Program requirements, policies, and procedures
- Have the capacity to order, receive, manage, store, and monitor the temperature of public vaccines
- Be open at least 4 consecutive hours on a day other than a Monday to receive AHV vaccines

### Provider Re -Enrollment

- Enrolled providers must complete re-enrollment by submitting an updated Provider Agreement and Provider Profile once annually
- Re-enrollment was conducted in 2023 and will be conducted again by the end of 2024

Primary Physician/ Practitioner Two (2)
Vaccine
Coordinators
(VC)

- The responsible physician must be licensed to administer vaccines to children aged 18 and younger
- Must have the authority to enter into a legally binding agreement for the organization
- Responsible and liable for the conditions outlined in the Provider Enrollment Agreement
- ❖ NOT recommended as a Vaccine Coordinator; must have prior approval from the Immunization Unit if this is necessary

Primary
Physician/
Practitioner

- Two VC's are required by the CDC; Both VC's must know how to perform all functions of the Public Vaccine Program
- The role of the VC should not be vacant for more than two weeks at any given time
  - If a VC is out on extended leave, the role must be filled until the individual returns
- ❖ VC's must complete the Vaccine Coordinator Training Program (VCTP) within 30 days of assuming the role
- Only two (2) individuals will have VC access within the WyIR, including ordering permissions

#### When updating Vaccine Coordinators for your facility:

- 1. Contact the WylR Help desk and inform them of the change
- 2. Complete the WylR User Access Request Form
- Complete the Vaccine Coordinator Training Program within 30 days

#### Additional information needed when updating VC:

- Name of person no longer in the role of VC
- Name of the person assuming the role of VC
- Email address of the person assuming the role of VC
- Phone number of the person assuming the role of VC
- Indicate whether this person will be administering vaccine

- Both VC's must be physically located at the facility at least part-time
- At least one VC must be a full-time employee
- Vaccine Coordinators can be any level of staff including front office staff, clinical staff, or others
  - It is recommended that at least one VC be an individual who works directly with the vaccine, but this is not required
- Both Vaccine Coordinators must know how to perform all functions of the PVP

#### **Vaccine Coordinator Responsibilities:**

- Main points of contact for the facility
- PVP Oversight
  - Vaccine management
  - Vaccine storage
  - Vaccine temperature monitoring
  - Vaccine inventory management





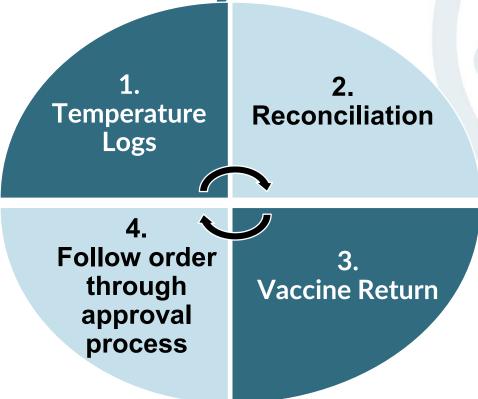
# Vaccine Management

# Vaccine Management

#### Order Cycle

- 1st-5th of each month, regardless of weekends or holidays
- It is recommended to keep 3 months' worth of public vaccine supply on hand in case of delays in shipping
- You can track the approval process of your order within VOMS

# Vaccine Order Cycle



# Vaccine Management

Order Cycle

Doses
Administered

Current
Inventory

Recommended
Monthly
Vaccine Order

## Temperature Logs

- Submit monthly, regardless if you will be placing an order for the month
- Review your temperature logs for completion before submitting them
  - PIN number, facility name, and month
  - Be sure to note any days that the office is closed
  - If there is missing data and no note, we will reach out for additional information
- Submit a copy of the physical temperature logs, not the data logger file that you download (unless requested from the Immunization Unit)

## Temperature Logs

- Always use the temperature log templates that are provided on the Immunization Unit website
  - Refrigerator Temperature Log
  - Freezer Temperature Log
  - Ultra-Cold Freezer Temperature Log

#### Temperature Excursions

- Ensure that all vaccine exposed to improper temperatures is marked with <u>"DO NOT USE"</u> signage, notify relevant staff of the excursion and inform them not to use the vaccine
- Store the vaccine at appropriate temperatures
- Contact the Immunization Unit to report the temperature excursion immediately upon discovery by calling 307-777-7952 or emailing wdh.pvpreporting@wyo.gov

Note: vaccine cannot be administered until directed by the Immunization Unit staff

## Inventory Reconciliation

- Vaccine reconciliation is the process in which physical inventory is reconciled against what is showing as on-hand inventory in the VOMS
- Both Vaccine Coordinators will have access to the inventory management tools within VOMS and are ultimately responsible for reconciling vaccine inventory
- Vaccine reconciliation must also occur prior to placing any public vaccine order in VOMS

## **Inventory Reconciliation**

- Vaccine reconciliation must be completed at least once every 30 days, regardless of whether or not an order is being placed
- ❖ When the inventory is saved or submitted in VOMS, the person who is performing the action is attesting to the validity of the public vaccine inventory counts reflected

## Inventory Reconciliation

- Maintain dose-by-dose accountability
- Reconcile inventory immediately upon expiration or determination that vaccines are non-viable
- Use the most appropriate category and reason

#### Returns

- Returns are processed once a week by the Immunization Unit.
  - You will receive a confirmation email once your return has been processed.
- After the return has been processed by the Immunization Unit, a return label will be emailed to the individual who submitted the return originally within VOMS and will be emailed from McKesson.
- If you need to reprint the Packing Slip for the Vaccine Return, you can do so within VOMS

#### Returns

#### **Step One:**

Remove vaccine and mark "Do Not Use"

Step Two: Reconcile vaccine out of inventory Step
Three:
Process
the return
VOMS

Step Four: Inactivate "0" lot numbers

#### <u>Tr</u>ansfers

- ❖ Vaccine can be transferred within a two (2) hour radius
- Open multi-dose vials cannot be transferred
- Transfers cannot be shipped
- The facility that is transferring the vaccine out will need to initiate the transfer within VOMS
- Vaccine CANNOT be transferred until the Immunization Unit has approved the transfer VOMS
  - Immunization unit approves transfers at least 3 times a day

#### Borrowing

#### Vaccine borrowing occurs when:

- Privately-purchased vaccine is administered to a patient who is eligible to receive publicly-supplied vaccine
- Publicly-supplied vaccine is administered to a patient who is NOT eligible for publicly-supplied vaccine and should receive private stock

## Borrowing

## IT IS THE EXPECTATION THAT VACCINE BORROWING SHOULD BE A RARE OCCURRENCE

- Borrowing should not be planned, except to prevent waste
- Public vaccine MUST be replaced
- Influenza and Nirsevimab CANNOT be borrowed
- ❖ A borrowing report form must be completed

## Borrowing

#### DO borrow a vaccine when:

- ❖ A lack of appropriate stock occurs due to unexpected circumstances, such as a delayed vaccine shipment or to avoid a missed opportunity to vaccinate
- ❖ Vaccine is spoiled or broken in-transit to provider
- It will prevent vaccine waste due to expiration for either public or private vaccine stock

## Borrowing

#### Do NOT borrow vaccine:

- ❖ If the borrowing of public vaccine will prevent a patient eligible for public stock from receiving a needed vaccine because the public vaccine was administered to a non-eligible patient
- When scheduling a mass-immunization clinic without having appropriate amounts of both public and privately purchased vaccines available on-hand for the expected participants
- ❖ As a replacement system for privately purchased vaccine inventory

#### Borrowing

#### Tips for success:

- Providers are expected to maintain adequate inventories of both public and private vaccine for the population served
- It is best practice to maintain a 3 month's supply of vaccine at all times
- Ensure staff are properly trained to screen for and document patient eligibility prior to administering vaccine to ensure the use of appropriate stock

#### Vaccine Advertisement

- Short-dated vaccine
  - Within 60-90 days of expiration
- Check advertisements before placing a vaccine order
- Low stock, needing a transfer
- Publicly-supplied vaccine ONLY

#### Waste

#### Ways to reduce waste:

- Proper ordering
- Vaccine transfers
- Utilizing vaccine advertisement
- Rotating vaccine stock
- Properly storing vaccine



#### W yIR Reports

Every dose of publicly-supplied vaccine must be accounted for in order to meet CDC's dose-for-dose accountability requirements

- Publicly-supplied vaccine inventory must be managed in VOMS
- Privately-purchased vaccine inventory may also be managed in VOMS but is not a requirement outside of enrollment to verify private vaccine inventory

#### W yIR Reports

The WyIR/VOMS has built-in inventory management tools to help manage public and private vaccine inventory

- In order for doses to accurately pull from WyIR/VOMS inventory, all public vaccine must be entered as "administered" and not as "historical" vaccinations
- The WyIR/VOMS automatically decrements (removes the dose from) vaccine inventory when an administered dose is added to a patient record

# Vaccine Management WylR Reports

#### Contact the WylR HelpDesk for assistance

Email: wyir.helpdesk@wyo.gov

Phone: 1-833-221-1451

Chat: There is a chat module within the WylR that can be utilized





<sup>\*</sup>Please allow 24-48 business hours for a response.

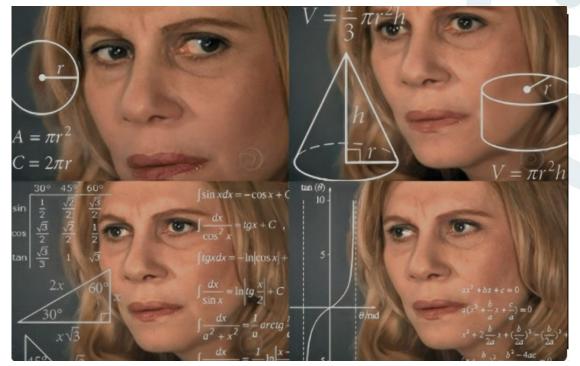
## **Training Library**

Quick Reference Guides (QRG's)

WyIR/VOMS
Office
Hours

1:1 assistance as requested

# Questions?



- Providers that are not familiar with and do not ensure all staff are trained on program requirements can easily find themselves in a fraud or abuse situation
- ❖ Fraud or abuse of Public Vaccine Programs is most often unintentional. It is important to know what constitutes fraud or abuse and how to prevent it

#### Fraud is defined as the:

- Intentional deception or misrepresentation that results in some unauthorized benefit to the provider
- Any act that constitutes fraud under applicable federal or state law

#### Abuse involves practices that result in:

- An unnecessary cost to the Medicaid Program
- Actions that result in an unnecessary cost to the Immunization Program, a health insurance company, or a patient
- Reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care

- Charging an administration fee that is higher than allowed
- ❖ Administration of publicly-supplied vaccine to patients that are not eligible
- Billing for publicly-supplied vaccine
- Denying public vaccine to patients due to their inability to pay the administration fee
- ❖ Failure to screen for eligibility and document the eligibility status at every immunization encounter







How often do temperature logs need to be submitted to the Immunization Unit for review?

Once monthly or before placing a vaccine order

True or False?

Providers should send data logger files to the Immunization Unit for review once a month.

Data logger files should only be sent to the Immunization Unit if requested by the unit

How long does a new vaccine coordinator have to complete the vaccine coordinator training program?

30 days from the day that they assume the role

When should an expired "0" lot number be inactivated in the WyIR?

After the vaccine has been processed for a return and is out of your facility

It is the 1st of the month and time to place your vaccine order for Tdap.

Doses administered last month: 15
Current inventory: 10

Based on the information provided, how much vaccine should be ordered?

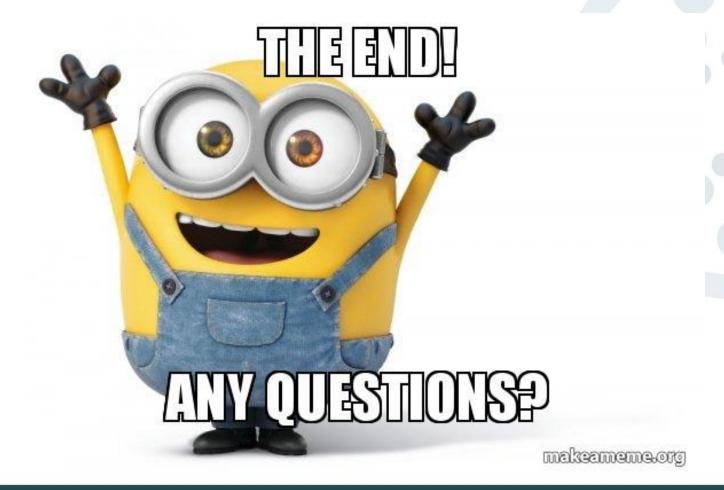
$$3 \times 15 - 10 = 35 \text{ doses}$$

This vaccine is available in increments of 10. Round up to 40!



How far can a vaccine be transferred?

Within a two (2) hour radius



#### Thank you!

#### Sierra Gonzales

PVP Education and Compliance Coordinator
Wyoming Department of Health, Immunization Unit
sierra.gonzales-salinas@wyo.gov
307-777-6519

#### Resources

WylR Help Desk Contact Information:

Email: wyir.helpdesk@wyo.gov

Phone: 1-833-221-1451

**Immunization Unit Website:** 

immunizewyoming.com

PVP Escalation/Temperature Logs wdh.pvpreporting@wyo.gov

VFC Operations Guide
(Can be found on the CDC website.
Google "VFC Ops Guide")





