



Healthcare Financing Division
Wyoming Medicaid
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www.health.wyo.gov



Stefan Johansson
Director

Mark Gordon
Governor

Dear Parent/Guardian,

Welcome to Wyoming Medicaid/CHIP! Your child or children have been approved for Medicaid/CHIP services or your child or children's Medicaid/CHIP program has been renewed.

As part of a healthy care plan for your child, please plan to do the following as part of a healthy care plan for your child. These services are available at no cost to you:

- Make a well visit appointment with your child's medical provider – they will recommend any additional care if your child should need it
- Take your child to visit the dentist
- Take your child to visit an eye doctor

These services are covered for your child at no cost to you. Getting regular health check-ups are as important as getting care when you are sick or injured. These check-ups are a way to find any problems early and treat them quickly before a health condition worsens.

If you have questions about what is covered under Medicaid/CHIP, you may call the Client Service Center at 855-294-2127 or check this website:

<https://www.wyomingmedicaid.com/portal/MemberHome>.

You may also look for a doctor, hospital, or clinic on the website:

<https://www.wyomingmedicaid.com/portal/find-doctor-hospital-or-clinic>.

The website also contains a portal through which you may review Medicaid/CHIP information, ask for travel assistance, request a replacement ID card, or find additional information you may need.

If you have questions about your health or your child's health, Medicaid/CHIP has a Nurse Line available 24 hours a day, 7 days a week. You can ask questions about medication, symptoms, injuries, pregnancy, or guidance whether to see a doctor or emergency room. 888-545-1710.

Lastly, Wyoming Medicaid and the Department of Health use a communications program called Relay Network to send important messages regarding coverage, health, and services to Medicaid and CHIP members. The texts will come from the number 53039 with a link to your message feed - please review the messages when you receive them as they contain important and helpful information.

Thank you for making sure your child/children receive the health care they need. Wyoming Medicaid is here to support you in this effort.

Sincerely,

The Wyoming Department of Health