

Quick Reference Guide: About Docket Application

Last Revised: 03/2024

Overview:

Docket is an application that searches the Wyoming Immunization Registry (WyIR) using basic demographic information (name, date of birth, and legal sex) to display immunization record information on a mobile device. Phone number or email verification is required. The application displays vaccination history to anyone with a record in the WyIR whose identity has been verified through the Docket application. This application is not a vaccine passport. The Docket application currently supports a QR code for COVID-19 vaccinations.

Docket can also be accessed through the web using the URL: <https://wy.app.dockethealth.com/>

Anyone at least 18 years of age with a vaccine record in the WyIR can use the Docket application or web application to view their own immunization record or to view the immunization record of someone for whom they are the parent, legal guardian, or authorized personal representative.

A Docket user in Wyoming must be at least 18 years old to search for records. In addition, you must be at least 18 years of age to access your WyIR record through Docket or via a record request to the Immunization Unit.

Getting Started Docket Application:

1. To get started using the Docket application, download the free application by searching "Docket" on the [Apple App Store](#) or [Google Play](#). Or go to [Docket.care](#) to download the application.
2. Then, review the Docket Getting Started tip sheet located on the Immunization Unit [website](#).
3. To sign up or log in, review the Docket How to Log In tip sheet located on the Immunization Unit [website](#).

Getting Started Docket Website:

1. To get started using the Docket website, search or navigate to <https://wy.app.dockethealth.com/> from a computer or compatible device.
2. Then, review the Docket Getting Started tip sheet located on the Immunization Unit [website](#).
3. To sign up or log in, review the Docket How to Log In tip sheet located on the Immunization Unit [website](#).



**IMMUNIZATION
UNIT**

**Wyoming Department of Health
Immunization Unit
(307) 777-7952**

www.immunizewyoming.com

No Match Found Process:

Follow these steps when a search returns a “No Match” or “No Match Found” message.

1. You will see “Review and Try Again” next to your record search in the application. A “No Match” pop-up in the Docket application will prompt you to select “Review or More Info.”
2. If “More Info” is selected, you will receive a “Docket No Match” document that includes a link to the Wyoming Department of Health Immunization Unit [website](#), where the WyIR Patient Inquiry form is located.
3. Complete and submit a WyIR Patient Inquiry form.

4. After the form is submitted, a confirmation of submission will be sent via email. If a match was found or could not be found, see the following information:
 - a. If a match is found, the demographics will automatically be updated if permission is given on the WylR Patient Inquiry form. Once the update is complete, an email will be sent with instructions to try the search again using the updated information.
 - b. If a match is found but permission to update patient demographics was not granted on the WylR Patient Inquiry form, an email will be sent notifying the user that an exact match was not found. A form may be unable to be completed for the following reasons:
 1. Missing information (form or identification)
 2. Expired Identification
 3. Illegible information (form or identification)
 4. The requestor is not authorized to update the requested record.
 - c. If no match is found, an email will be sent notifying you that a record with the provided demographics does not exist in the WylR and providing reasons why it may not exist, including:
 - i. Vaccines administered by healthcare providers outside of Wyoming are not required to be reported to the WylR.
 - ii. Vaccines administered by the U.S. Military, Veterans Affairs, Indian Health Services, and tribal health agencies are not required to be reported to the WylR.
 - iii. Vaccines were administered before 2000, when the WylR was created.
 - d. If no match is found, you will then be referred to your healthcare provider for assistance in creating a record and adding your immunizations.
 - e. If no immunization record is returned or if an immunization record is returned but has errors, consult your healthcare provider.
 - f. The Docket No Match Tip Sheet is located on the Wyoming Department of Health Immunization Unit [website](#) for further guidance.

Resources:

[Amendment Request form](#)
[Docket Frequently Asked Questions](#)
[Docket GettingStarted Tip Sheet](#)
[Docket How to Log in Tip Sheet](#)
[Docket No Match Found Tip Sheet](#)
[WylR Patient Inquiry Form](#)

Questions? Please contact: the Immunization Unit: 307-777-7952 or docket.helpdesk@wyo.gov



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