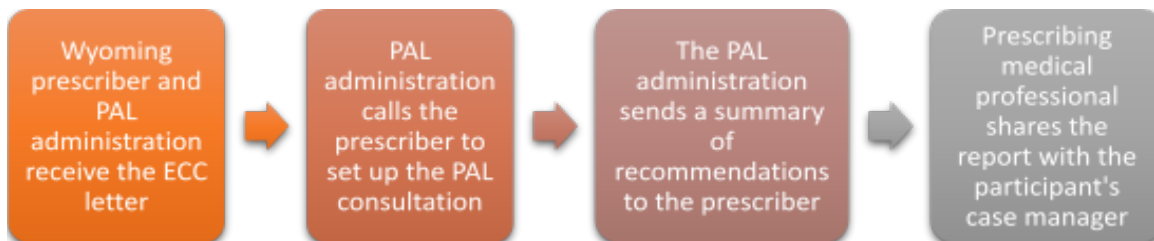


Partnership Access Lines (PAL) Consultation Process

Wyoming prescribing medical professionals can consult with PAL psychiatrists regarding children and adult participants with an intellectual or developmental disability (DD). If the PAL consultation is not requested by the Extraordinary Care Committee (ECC), additional information can be found at: <https://www.seattlechildrens.org/healthcare-professionals/access-services/partnership-access-line/>. For non-ECC related requests for participants nineteen years or younger, providers may call PAL at (877) 501-7257 to speak with a psychiatrist.



1. The prescribing medical professional and the PAL administration receive the Extraordinary Care Committee (ECC) letter outlining the need for a PAL medical provider consultation. This request will be based on the specific information requested by the ECC. The case manager will give to the prescribing medical professional a copy of the letter and the Benefits and Eligibility Specialist (BES) will fax a copy of the letter to the PAL administration (206-985-3195). The BES must include the prescriber's office number and fax number.
2. The PAL administration will call the prescriber's office to set up a time for the PAL consultation. The PAL consultation will typically take between fifteen and thirty minutes. Records will not be required to schedule the PAL consultation. If the PAL administration is unable to schedule a consultation after three attempts, the PAL administration will notify the Division.
3. After the consultation, the PAL administration will send the summary of recommendations to the prescribing medical professional.
4. The prescribing medical professional should share the PAL summary with the case manager so the team is aware of the recommendations.

Please note: The Wyoming prescribing medical professional may bill for the consultation.