

# ENCRYPTED MESSAGES

Updated 11/2023

The Immunization Unit will use “Message Encryption” when electronically sending Protected Health Information (PHI) such as Official Immunization Records and exemption determinations.

The recipient of these documents will receive an email indicating that they have a secure email waiting and they are provided a link to click, <https://wyo.zixportal.com>, which takes them to the secure email within ZixCorps.

If you are expecting information via email from the Immunization Unit be sure to regularly check your spam folder as the [gsecure] message may go into your SPAM folder.

New users will be required to register and a confirmation email will be sent to the email address they register to activate their password. Users may then login to access the secured email.

**Below is the example of the login page.**

helpdesk@wyo.gov.' The page is secured by Zix, as indicated by the 'Secured by zix' logo in the bottom right corner." data-bbox="67 346 829 657"/>

**Below is an example of a secure message within the receiver's inbox:**

8/31/2021 State of Wyoming Mail - Fwd: [gsecure] Test



**Fwd: [gsecure] Test**

Sent from my iPhone

Begin forwarded message:

## **New Zix secure email message from State of Wyoming**

### **Open Message**

To view the secure message, click Open Message.

The secure message expires on Sep 30, 2021 @ 03:42 PM (GMT).

Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Open Message.

If clicking Open Message does not work, copy and paste the link below into your Internet browser address bar.

<https://wyo.zixportal.com/s/e?>

Want to send and receive your secure messages transparently?

[Click here](#) to learn more.

**Below is an example of a secure message within the ZixCorps message encryption portal:**

8/31/2021 State of Wyoming Message View

# [gsecure] Test

[gsecure] Test

**Received:** Expires: From: wdh.immrecords@wyo.gov  
**To:**  
**Cc:** [gsecure] Test  
**Subject:**

Testing. --

Aug 31, 2021 9:42 AM  
Sep 30, 2021 9:42 AM

This message was sent securely using Zix<sup>®</sup>

**Immunization Records**  
Wyoming Department of Health  
Immunization Unit  
Phone: 307-777-7952  
Fax: 307-777-7996  
Email: wdh.immrecords@wyo.gov

E-Mail to and from me, in connection with the transaction of public business, is subject to the Wyoming Public Records Act and may be disclosed to third parties.

This message was secured by Zix<sup>®</sup>.