

## **2024-25 State Plan Goals**

### **Wyoming Community Services Program**

*These goals were developed through a collaborative effort with the Wyoming CSBG eligible entities, the Wyoming CSBG association, the American Customer Satisfaction Index (ACSI) results, the Wyoming Community Services Program (CSP) and community feedback. Goals are documented in Wyoming's CSBG State Plan, Section 3.2.*

**Goal #1: The State CSP will administer the CSBG program in Wyoming in accordance with its mission and in compliance with all applicable statutes, rules, and policies, in a manner which will increase management efficiency and program effectiveness.**

Objective #1: The State CSP will assess the feasibility to allocate and distribute funds in the same year the Notices of Award (NOA) is distributed by the Office of Community Services (OCS) and develop a system for authorizing carrying funds to ensure fiscal accountability in accordance with the CSBG Act.

Objective #2: The State CSP will increase collaborative efforts with the Wyoming Association, Community Services Network of Wyoming (CSNOW), in providing coordinated, intentional, and robust training and technical assistance to support entities in their mission to decrease the effects of poverty and increase greater self-sufficiency.

Objective #3: The State CSP will support and monitor organizational best practices, organizational capacity, management efficiency, and program effectiveness through compliance with the CSBG Organizational Standards, with the modification noted in 6.1a.

**Goal #2: The State CSP will improve service mapping, data tracking and data analysis in an effort to provide services and activities that are meaningful and have a measurable impact on the causes and conditions of poverty.**

Objective #1: The State CSP and CSNOW will provide training and technical assistance to promote a deeper understanding of data collection, reporting, monitoring and analysis.

Objective #2: The State CSP will monitor and analyze each entity's effectiveness of mapping, quality of data collection, intentionality of service provisions, and significance of outcomes, providing support, in coordination with CSNOW, as needed.

Objective #3: The State CSP will increase the number of Results Oriented Management and Accountability (ROMA) implementers and trainers working in local CSBG entities across Wyoming.

**Goal #3: The State CSP will revamp the current Community Needs Assessment (CNA) process to develop guidelines that are data-driven, uniform, meaningful, collaborative, and fiscally responsible.**

Objective #1: The State CSP will strengthen the impact of CNA's by providing entity's guidance that establishes CSBG requirements are met, content is easy to interpret, and key findings on the causes and effects of poverty are easily identifiable.

Objective #2: The State CSP will promote increased community collaboration and cost-sharing opportunities by adjusting county CNA timelines to establish a regional approach that aligns closer with local Critical Access Hospitals.

Objective #3: The State CSP will assess potential CNA cost reduction opportunities, including the feasibility of the State CSP contracting for regional collaborative community needs assessments.