



# Wyoming Department of Health Immunization Unit



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## Overview

Docket® is an application that searches the Wyoming Immunization Registry (WyIR) using basic demographic information (name, date of birth, and legal sex) to display immunization record information on a mobile device. Phone number verification is required. The application displays vaccination history to anyone with a record in the WyIR whose identity has been verified through the Docket® application. This application is not a vaccine passport. The Docket® application currently supports a QR code for COVID-19 vaccinations.

Anyone at least 18 years of age with a vaccine record in the WyIR can use the Docket® application to review their own immunization record or to review the immunization record of someone for whom they are the parent/legal guardian or authorized personal representative, usually for a minor child or vulnerable adult.

A Docket® user in Wyoming must be at least 18 years old to search for records. In addition, you must be at least 18 years of age to access your WyIR record through Docket® or via a record request to the Wyoming Department of Health.

## Purpose

This document provides instructions for using the Docket® application:

- Getting Started with Docket®
- How to use the Docket® application
- No Match in the Docket® application
- Quick links

## Getting Started with Docket®

To get started, download the free application by searching "Docket®" on the [Apple App Store](#) or [Google Play](#). Or go to [Docket.care](#) to download the app. Then, review the Docket® Getting Started document located on the Wyoming Immunization website at [health.wyo.gov/publichealth/immunization/immunization-records/](http://health.wyo.gov/publichealth/immunization/immunization-records/)

## How to use the Docket® application

When you register with the Docket® application, you will need to use the telephone number in your WylR record. Docket® application uses dual-factor authentication: you will receive a 6-digit verification PIN sent to your registered phone number, either via a SMS message (text) or an automated robocall. Once an account is created in the Docket® application, you can search for your immunization record. You search by first and last name, date of birth, and legal sex. If a match is found, you will receive a "Match Found" message. You will select the record to view and all vaccines that have been reported to the WylR will be displayed. A PDF version can also be selected and downloaded to your mobile device that you can save or share with someone else.

## No Match in the Docket® application

The Docket® No Match Tip Sheet is available for the public on the Wyoming Immunization website at [health.wyo.gov/publichealth/immunization/immunization-records/](http://health.wyo.gov/publichealth/immunization/immunization-records/)

You will see **Review and Try Again** next to your record search. A **No Match** pop-up in the Docket® application will prompt you to select **Review** or **More Info**.

If **More Info** is selected, you will receive a **Docket® No Match** document that includes a link to the Wyoming Immunization Unit webpage [health.wyo.gov/publichealth/immunization/immunization-records/](http://health.wyo.gov/publichealth/immunization/immunization-records/) where the WylR Patient Inquiry form is located.

After completing and submitting the form, a confirmation of submission will be sent via email.

The Immunization Unit will:

1. Review the request
2. Attempt to locate the record in the WylR
  - a. If a match is found, the demographics will automatically be updated if given permission on the WylR Patient Inquiry form. Once the update is complete, an email will be sent with instructions to try the search again using the updated information.
  - b. If a match is found, but permission was not granted on the WylR Patient Inquiry form to update patient demographics, an email will be sent notifying the user than an exact match was unable to be found and if they wish to have their patient

demographics updated they must indicate this permission on the WylR Patient Inquiry Form.

- c. If no match is found, an email will be sent notifying you that a record with the provided demographics does not exist in the WylR and provide reasons why it may not exist:
- Vaccines administered by healthcare providers outside of Wyoming are not required to be reported to the WylR.
  - Vaccines administered by the US Military, Veterans Affairs, Indian Health Services, and tribal health agencies are not required to be reported to the WylR.
  - The WylR was created in 2000. Vaccines administered prior to the creation of WylR may not have been reported by your healthcare provider.
  - Vaccines administered prior to the requirement of Mandatory Reporting to the WylR on February 7, 2018 may not have been reported.
  - COVID-19 vaccination providers are required to report the administered dose to WylR no later than 72 hours after administration. If it has been longer than 72 hours, please contact the provider that administered the vaccine.

You will then be referred to your healthcare provider for assistance creating a record and adding your immunizations.

If no immunization record is returned, or if an immunization record is returned but has errors, refer to your healthcare provider.

## Quick Links

[Docket® FAQs](#)

[WylR Patient Inquiry Form](#)

[Amendment Request Form](#)