Additional Resources: Patient Navigation Only

Val Knepp, RN Program Nurse Wyoming Cancer Program



Wyoming Department of Health

What is Patient Navigation (PN)?

Patient Navigation

- Can help individuals overcome barriers to cancer screening
- Is effective at increasing screening rates
- Contributes to screening tests that are done well, in a timely manner







Core Functions of PN

- Determining eligibility
- Barrier assessment & resolution
- Education & support
- Outreach & referral coordination
- Sharing results



Mission Statement

Individualized assistance for patients, families, and caregivers to navigate through the healthcare system and overcome any financial or other barriers to complete quality breast, cervical, and colorectal cancer screenings in a timely manner.





Background

- From the Wyoming Cancer Resource Services Coordinators (WCRS) to the WCP nurses
- Wyoming Breast Cancer Initiative (WBCI) partnership
- Maternal Child Health (MCH) Unit partnership







WCP Nurse Role

- WCP nurses receive all denied WCP applications
 - Screen these applications for PN eligibility
 - Contact eligible applicants
 - Schedule screenings for enrolled clients
 - Follow up to ensure screenings are completed
 - Refer to other resources as needed







Eligibility

- Breast Cancer Screenings
 - Wyoming resident
 - Meet the USPSTF breast cancer screening guideline recommendations OR have an underlying condition/risk
 - Have a financial hardship
 - There are no limitations based on gender, age, income or insurance status





Eligibility

- Cervical Cancer Screenings
 - Wyoming resident
 - Aged 14-44
 - \circ Uninsured
 - Have a financial hardship
 - No cervical screening in last 3 years, unless high risk





Eligibility

- Not every patient referred will be eligible for PN
- Funding and staff availability may limit enrollment
- There may be other resources available to them, possibly in your own facility





Covered Services

- Breast Cancer Screenings
 - Office visit, if needed for mammogram referral
 - Mammogram
 - Diagnostic mammogram
 - Ultrasound
 - Biopsy
 - MRI







Covered Services

- Cervical Cancer Screenings
 - \circ Office visit
 - Pap test
 - HPV test







Helping Your Patients Enroll

- Provider offices play a very important role in getting individuals screened for breast & cervical cancer
- Individuals that get a strong recommendation from a trusted provider are more likely to complete screenings







Helping Your Patients Enroll

Have every patient fill out the WCP enrollment application
Even if you know they won't qualify for the regular BCC program

Fill out the application with every

Patient!!

- Explain the WCP and what services are offered
- Submit applications electronically, by fax or email
- Let patients know that the WCP will be contacting them by mail or phone





What's Next?

- Applicants that are eligible for PN will be called by a program nurse
- They will receive a welcome packet with ID card by mail
- The nurse will schedule their appointment, if needed
- The nurse will follow up after the appointment date





Importance of PN

- Since the PN program started at the WCP the nurses have navigated
 - 141 enrolled clients
 - 124 clients to completed screenings
 - 34 clients to additional diagnostic testing
 - 29 clients to their first mammogram
 - 3 clients to their first cervical screening





Summary

- Always submit an application for your patients even if you don't think they will qualify
- If they are denied for the BCC program they may be eligible for PN services
- Clients will be enrolled in PN based on available funding and other resources
- We offer both breast and cervical PN services







Questions?







Contacts

Program Nurses: <u>val.knepp1@wyo.gov</u>, <u>tanya.riekens@wyo.gov</u> Screening Program Supervisor: <u>mark.kelley2@wyo.gov</u> Enrollment Specialist: <u>nicole.motter@wyo.gov</u>

1-800-264-1296 wdh.cancerservices@wyo.gov health.wyo.gov/cancer



