



# ACCESS TO IMMUNIZATION RECORDS WITH DOCKET®

## Functionality:

### 1. What is Docket®?

Docket® is a mobile application that provides you with convenient access to your (or your minor child(ren)')s immunization information that is in Wyoming's Immunization Registry (WYIR). Once you set up an account with the Docket® application and your identity is verified, Docket® connects to WYIR to deliver you up-to-date immunization records for you and/or your minor child(ren). You can use the Docket® application in many situations to provide proof of your vaccination history.

### 2. Will I be able to access my complete vaccination history?

Docket® displays all your immunization records that are entered into WYIR by your healthcare or vaccine provider. There are various reasons why your complete immunization history may not be in WYIR; please check with your healthcare provider if your record is not up to date.

### 3. We are traveling to another country and I need proof of my or my minor child's vaccinations. How can I share this information?

You can access your and your minor child's official immunization records directly with Docket®. You can export PDFs of your records by clicking the "share" button and clicking "Download PDF" within the Docket® app. You can then show or send the PDF as you choose. Verify the restrictions and requirements for each country you are traveling to; the Docket® application may not be accepted by all countries. Visit the [CDC's Travelers' Health site](#) for more information.

### 4. My child needs proof of vaccinations for school, childcare, sports, or for another reason. How can I share this information?

You can export PDFs of your minor child's records by clicking the "share" button and then "Download PDF"

within the Docket® application. You can then email the PDF to school officials.

### 5. My child is 18 years old and is leaving the state. I want my child to have a copy of their immunization record. Where can I find the information?

Once your child is a legal adult (on their 18th birthday), you will no longer be able to access to their record. However, Docket® makes it easy for your child to access their own record. Other ways for your adult child to obtain this information are to request them from their healthcare provider or by submitting a record request to the Wyoming Department of Health Immunization Unit.

### 6. How old do you have to be to access your immunization record in Docket®?

You must be at least 18 years old to access your WYIR record through Docket® or through a Record Request submitted to the Wyoming Department of Health Immunization Unit.

### 7. Is this a vaccine passport?

No, the Docket® application is not a vaccine passport. The Docket® application provides digital (mobile) access to your and your minor child's immunization records contained in WYIR.

### 8. Why use an app like Docket® for my personal health records?

Docket® offers a simple, secure way for Wyoming residents to access their immunization records.

### 9. Is Docket® required?

No. The Docket® app simply provides secure, easy access to your immunization information. Other ways to obtain this information are by making a request to your or your child's healthcare provider, or by submitting a Record Request to the Wyoming Department of Health Immunization Unit.



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## Data and Privacy:

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### 1. What data are you storing?

The data that is contained in Wyoming Immunization Registry (WyIR), a secure statewide immunization information system and registry. Data include limited demographic information (e.g., name and phone number), details about what vaccines have been received and when, and whether any vaccines are currently due. Users can delete their search history, which deletes the corresponding records from Docket® application. Users can also delete their accounts, which deletes everything associated with the account.

### 2. Is my personal data secure? Who can access my data?

Your personal and health data are securely stored and securely transmitted. Access is only allowed to someone that has verified they have the legal authority to access a specific immunization record.

## Operations:

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### 1. Why is the Docket® application not displaying my immunization records?

There are different reasons that could prevent you seeing your records through Docket® application such as having multiple possible matches in WyIR, misspelled names, or a previous phone number in your WyIR record. Please reach out to the Wyoming Immunization Unit if you are having difficulty displaying your record.

### 2. What do I do if I have punctuation (e.g., hyphen or apostrophe) in my name?

Please try searching using multiple combinations of your name, with and without the punctuation. If you are unable to access your record via the Docket® application, Please reach out to the Wyoming Immunization Unit if you are having difficulty displaying your record.

### 3. My personal or vaccination details have changed, what should I do?

Please contact your healthcare provider to have them correct the information in WyIR, which will be reflected in Docket® application as soon as changes are made.

### 4. The “Enter your cell phone number to verify your account” is not accepting my 11-digit phone number.

Although your phone is prompting your 11-digit number for verification, Docket® application will only accept a 10 digit phone number.

### 5. There are 7 spaces on my device for a PIN, but the PIN is 8 digits.

Please go to your device’s settings app and reduce font/text size. The most likely cause is that the screen is not allowing for all 8 spaces to be displayed.

### 6. I cannot see the Verify/Next/Confirm button after entering PIN.

Please tap anywhere on the input field (the part of the screen that looks like this: (\_\_\_\_-\_\_\_\_)). The button to verify the PIN is in the dial pad.

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