



**ARPA Initiative Feedback Session & Proposed CCW Service Definitions**  
**August 8, 2022 - 1:00PM - 2:30PM**  
**Chat Box Transcript**

JD Wolfe The HHA licensure requirement limits the number of providers who can provide some of the proposed services. Are there any discussions taking place to address this?

Michaela Rank I agree, many DD providers could also provide ILS or homemaker.

Amy Burns (she/her) Independent Living Centers could also provide IL services.

JD Wolfe Very few DD providers are also HHA organizations.

Sherri Can you give a little more description of what would be covered under Homemaker services?

Cathy Aardema In regard to provider recruitment, what steps are being taken to increase the number of provider options. In many of the areas our agency serves there is only 1 provider agency or some times no providers for existing CCW services. I am very excited about these new service opportunities but wanted to stress that in some portion of the state intentional efforts are needed to grow provider bases.

Michelle Lau As a CM, transportation is a huge aspect for appointments.. I know our county of Natrona doesn't have non-medical transportation really. Is there anything through the proposed services that would assist with this piece in general.

Jen For my understanding can the IL service be provided by an independent living center, or is it currently listed as having to be provided by a HHA?

Michelle Lau Yes, non-medical transportation that's correct

Amy Burns (she/her) Provider support from the division is significant issue regarding provider retention.

JD Wolfe The issue that Jen just raised is exactly what I am referring to as well. Can the provider-type be expanded to include DD certified providers? For example, our organization currently provides similar services under the comprehensive and supports waivers, and we feel as if we could easily meet the needs of additional participants who need the ILS -- however, the barrier for us to do this, is having to become an HHA.

Jen I agree with Amy, transition takes time, more than 10 hours.

Jen Having done Project Out before it was cut 10 hours is low

Diana Marcum - WYSIL Amy is right, I am one who did Project Out and that is not enough time.

Sherri Is the technology portion covering camera type services such as Amazon Alexa, etc.

Sherri We already use it, and love it; but thought it might be helpful for others.

Diana Marcum - WYSIL Don't forget about driving time from an office to see a consumer. My average is 1-1 1/2 hours each way.

Michelle Lau For clarification, do you know when these proposed services would take into effect?

Diana Marcum - WYSIL I am finding it is an average of 5 months for someone to get on waiver services, could this be fast tracked for these consumers?

Angela Leggett Where can we find the proposed reimbursement rates? Was that only sent out to case managers?

Theresa Cain <https://health.wyo.gov/wp-content/uploads/2022/08/CCW-Proposed-Services-Visual-Including-Proposed-Rates.pdf>

Theresa Cain All ARPA information is available on the HCBS ARPA page of the Division website: <https://health.wyo.gov/healthcarefin/hcbs/hcbsarpa/>

Diana Marcum - WYSIL I do not work in the Medicaid office, so I don't know where the delays are, I submit paperwork immediately.

Diana Marcum - WYSIL It seems to take up to 3 months longer than it used to.

Diana Marcum - WYSIL yes

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Amy Burns (she/her) Thank you