

# Provider Calls / Program Training 2022

## *Aging Division Community Living Section*



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Website: [health.wyo.gov/aging](https://health.wyo.gov/aging)  
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# Objectives

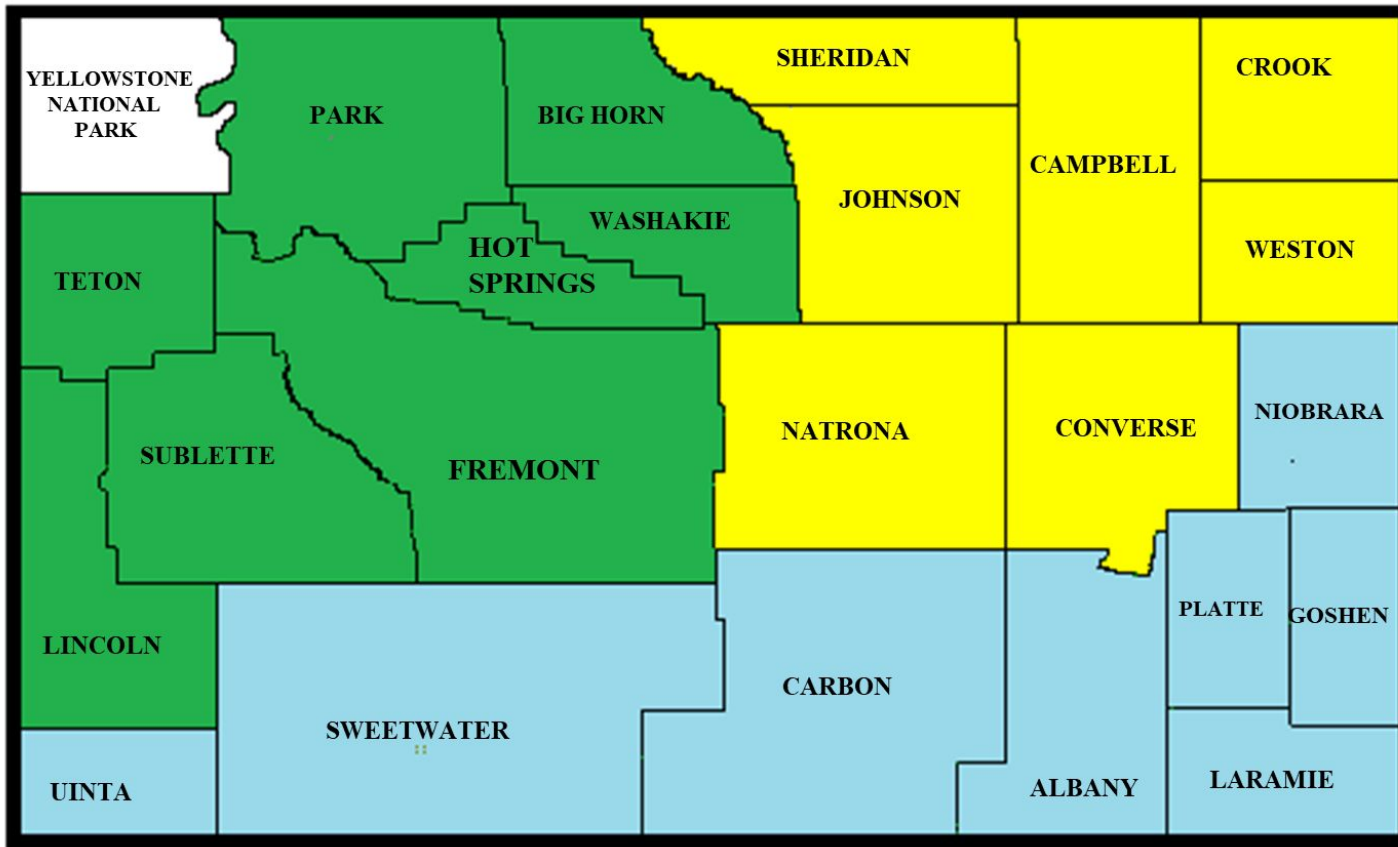
- Guest Speaker - Patty Hall
  - Wyoming State Long-Term Care Ombudsman
- Notes from Jeff
  - Quarterly Reports - What we Learned
  - GetSetUp update
- Program Managers
  - Trends and updates from III B/D
  - Trends and updates from III C1/C2
  - Trends from III E/ORC/WyHS
  - CLS Special Programs
  - Quality Assurance



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# Wyoming Long Term Care Ombudsman

State Long Term Care Ombudsman: Patricia Hall 307-777-2885



**Vacant**  
307-856-6880

**Kari Till**  
307-235-5959  
[kari.till1@wyo.gov](mailto:kari.till1@wyo.gov)

**Don Runyon**  
307-634-1010  
[don.runyon@wyo.gov](mailto:don.runyon@wyo.gov)

## Regional Ombudsman:

- Vacant Lead Regional Ombudsman- Riverton

Phone: (307)856-6880 or (800)856-4398

Email:

- Kari Till Regional Ombudsman-Casper office

Phone: (307)235-5959 or (877)634-1006

Email : [kari.till1@wyo.gov](mailto:kari.till1@wyo.gov)

- Don Runyon Regional Ombudsman- Cheyenne

Phone: (307) 634-1010 or (877)634-1005

Email: [don.runyon1@wyo.gov](mailto:don.runyon1@wyo.gov)

# Updates From Jeff

Title III Quarterly Reports: What we learned!

## **Why the Change?**

- New internal online payment system for WDH.
- Increased flexibility in Federal grant management by the Aging Division.

## **Timing is everything!**

- 3rd month's payment and quarterly reports
  - Increased efficiency for AGD, but
  - Caused issues for our providers with information sharing.
- [www.wyopen.gov](http://www.wyopen.gov) Does not always provide payment information right away.

## **Considerations for 2nd quarter.**

- Delayed timing on sending quarterly reports to providers
- Sharing payment breakouts (Federal/State) more frequently
- Retooled messaging to providers for clarity
- Additional considerations?

# Updates From Jeff

## GetSetUp Wyoming

The Aging Division recently partnered with this group to offer fun interactive sessions and classes that will help your members live healthier, happier, more connected lives!

- Small group classes
- Live interactive learning
- All classes and sessions taught by older
- adult instructors (guides) who are 50+
- Dedicated live phone support for partners
- Class notes and video for review later

### Course Categories:

- Digital literacy
- Physical health and wellness
- Social health
- Mobile devices
- Mental health
- Entertainment
- Virtual social hours
- Custom class creation

### Utilization as of 1/3/22

**Total Members: 133**

**Total Classes: 318**

#### Top Classes:

- Android Tips and Tricks
- New Years Fitness - Core
- Stretch and Yoga
- Zoom Beginners



# Title III-B Support Services Program



**Betty Sones**  
**Program Manager**  
**(307) 777-6321**  
**Betty.Sones@wyo.gov**

# Title III-B Program Update

- Reprotning of the Title III-B Quarterly Program Reporting remains the same.
- The Quarterly Program Report has been modified for easier entry. The Poverty, Live-A-Lone, and Minority questions have been eliminated. A&D reports for these categories are not required.



# Title III-C



**Kaitlyn Johnson**  
**Program Manager**  
**(307) 777-5048**  
**[kaitlyn.johnson@wyo.gov](mailto:kaitlyn.johnson@wyo.gov)**

# Title III-C Program Updates

- Nutrition Analysis Program (ESHA) Training
  - Two required trainings
  - If you have completed the first training, please email me to schedule the second training
  - If you have completed both trainings, we will provide you a license as soon as possible
- Funding Opportunities
  - Emergency Meal Agreement FFY2022
  - HDC5 Agreement



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## Title III-D



**Betty Sones**  
**Program Manager**  
**(307) 777-6321**  
**[betty.sones@wyo.gov](mailto:betty.sones@wyo.gov)**

## III-D Program Trends

### FFY 2022 Title III-D Program

***Starting October 1st, 2021, current and active Title III-D providers must complete the FFY 2022 enrollment form before providing services and to be qualified for reimbursement.***

***There are separate enrollment and reimbursement forms for each of the following Title III-D Programs for FFY 2022.***

- Matter of Balance
- Taichi for Arthritis, and
- Bingocize

***These forms are posted on the Aging Division website for your convenience. <https://health.wyo.gov/aging/communityliving/older-americans-act-programs/dphp/>***

## III-D Program Trends

### Title III-D Program Reimbursement Form

- *An A&D report for Title III-D activities, for the reporting periods, must accompany the Reimbursement Form to CLS for payment.*
- *Providers who have questions regarding how to create a III-D Program roster for A&D data entry should contact Jeanne Scheneman or Mark Kelly for assistance.*
- *Reimbursement for classes/sessions overlapping from one fiscal year to another will be paid in a prorated basis.*

***\*\* Licensing Requirement - After completion of each of the Title III-D program classes/sessions, the Evidence-Based Program required reports must be submitted to Jeff Grant at the Injury Prevention Program: [Jeff.Grant@wyo.gov](mailto:Jeff.Grant@wyo.gov).***

## III-E Program Trends

Caregiver and ORC Quarterly reports will be emailed to Providers the week of 01/31/2022. When you receive your quarterly report please respond within seven (7) business days if you agree or disagree.

Reminder to A&D Users to make sure the Service Delivery says Caregiver not Standard. This is for the Annual ACL Report.



# WyHS Trends

Remember to email your SFY2022 2nd Quarter  
Financial Report.

WyHS is not doing Quarterlies as Title III Programs  
are.

## PERS A&D Entry

**For Caregiver, ORC and WyHS ~ Very Important**

**Remember PERS is entered 1 unit  
not as an hourly count.**

**i.e. ORC & WyHS 1 person 1 unit for the month**

**Caregiver is different because there maybe a  
PERS for the Caregiver and the loved one .**

**i.e. Caregiver & Love One 1 person 2 units for  
the month because all services are under the  
Caregiver.**

# Aggregate Entries

## 1. Title IIIB ~ Public Information - Article

a. There are no other aggregate entries for Title IIIB

## 2. Title III C1, C2, and Take Out Meals:

**Nutrition Education**

**Start Date 10/01/2021**

Entry in A&D = 1 unit      # of consumers served



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# CLS Special Programs - Update

***Aging Division  
Community Living Section***



## EMERGENCY RENTAL ASSISTANCE (ERAP) PROGRAM

PROVIDING HOUSING STABILITY SERVICES FOR SENIORS & INDIVIDUALS WITH DISABILITIES

Seniors and individuals with disabilities may require specialized services to support their ability to access and maintain housing.  
The Wyoming Department of Health's Aging Division is administering ERAP funding for Housing Stability Services.

# ERAP - Housing Stability Services (ERAP-HSS)



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Program Manager  
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[mark.kelly1@wyo.gov](mailto:mark.kelly1@wyo.gov)

# January Update



**Albany (3)**  
**Big Horn (4)**  
**Campbell (3)**  
**Fremont (1)**  
**Johnson (1)**  
**Natrona (1)**  
**Teton (1)**  
**Sheridan (2) \*\***  
**Sweetwater (1) \*\***  
**Uinta (1)**

\*\* We are thankful to have providers here providing services right now, but there are service gaps (clients with needs not able to be met by current providers)

Are you able to service more areas than traditionally covered perhaps? Let us know!

## Possible Referral Once Eligibility Established

Carbon  
Converse  
Fremont

New partnership with Teltex for provider-less clients for an Android Tablet under ERAP-HSS

[health.wyo.gov/aging/communityliving/emergency-rental-assistance-program-erap-hss/](https://health.wyo.gov/aging/communityliving/emergency-rental-assistance-program-erap-hss/)





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# Senior iPad Program

***Aging Division  
Community Living Section***

# Teltex

# Senior iPad Program

- <https://health.wyo.gov/aging/communityliving/community-living-section-programs/senior-ipad-teltex-program/>
- **Apply for EACH PERSON INDIVIDUALLY here:**  
<https://forms.gle/v2HAUqSFgEcS2Bny7> Provide a good paragraph to explain why they meet the criteria based on their level of need for his device based on these criteria; poverty, lives-alone, any health disparity or other concerns, geography... anything else. It does not have to be merely for social activities or telehealth.
- Now open to WyHS participants.



# Contact Us

[health.wyo.gov/aging/communityliving/providerresources/trainings/](https://health.wyo.gov/aging/communityliving/providerresources/trainings/)

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