



Communicable Disease Unit KnoWyo Voucher Guidance

Introduction

The Wyoming Department of Health (WDH), Communicable Disease Unit (CDU) receives federal funding to support HIV, STD, and viral hepatitis testing. KnoWyo provides information regarding prevention and testing, and offers safety-net testing for HIV, STD, and viral hepatitis infection. KnoWyo vouchers reimburse KnoWyo testing sites for the cost of program approved HIV, STD, and viral hepatitis tests.

Patient Eligibility

Patients must have a Wyoming address and have risk for HIV, STD, or viral hepatitis infection based on the **current** WDH CDU Screening Recommendations. The CDU Screening recommendations can be found on the CDU STD Health Provider Resources webpage at

<https://health.wyo.gov/publichealth/communicable-disease-unit/sexually-transmitted-disease/health-professional-resources/>.

With the exception of HIV testing, KnoWyo vouchers may not be used for testing as a condition of employment, employee health, evidence of insurability, immigration, obtaining a marriage license, assessing vaccination status, or admission into medical facilities or schools. Please note that patients in need of testing for these reasons may have independent risk for HIV, STDs, or viral hepatitis. The patient may choose to complete the CDU Risk Assessment and testing for HIV, STD, or viral hepatitis infection if they have risk for HIV, STDs, or viral hepatitis infection based on the WDH CDU Screening Recommendations.

The cost of testing may be reimbursed under other circumstances. Please contact the Prevention Program Manager directly regarding atypical circumstances by phone at 307-777-3562 or via email at cdu.treatment@wyo.gov.

Site Eligibility

The following criteria must be met for a site to be identified as a voucher site and receive reimbursement:

1. Staff/organizational capacity to provide KnoWyo services
2. Organizational medical director/health officer
3. Provide confidential services
4. Current CLIA Waiver

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Updated 10/22/2021

5. Obtain PRISM access, complete PRISM training, and enter **all required data** into PRISM within the stated timeframe (see Reporting section)
6. Agree to adhere to the CDU KnoWyo Voucher Guidance
7. Patients of KnoWyo testing sites will complete the CDU Risk Assessment or a comparable risk assessment prior to testing. Testing site staff will provide comprehensive and inclusive sexual health history and testing based on patient’s risk
8. Completion of State of Wyoming vendor paperwork
9. Have at least one staff member that has attended the CDU Counseling and Testing Training (HIV/STD session) or specific Public Health Nursing (PHN) training and complete applicable rapid test training as indicated
10. Obtain access to KnoWyo voucher system and complete KnoWyo voucher training

Clinics interested in becoming KnoWyo testing sites may contact the Prevention Program Manager by phone at 307-777-3562 or via email. The CDU staff directory can be accessed at <https://health.wyo.gov/publichealth/communicable-disease-unit/staff/> .

Testing Administration Fees

Patients requesting KnoWyo voucher testing may not be turned away for inability to pay. If a site elects to charge an administration fee, the fee should not exceed \$25.00.

Clinics offering a sliding fee scale to patients are expected to offer the sliding fee scale for any service reimbursed through KnoWyo.

KnoWyo Voucher Reimbursements

All KnoWyo tests are reimbursed at the Wyoming Public Health Laboratory (WPHL) rates and are subject to change. The following table details the current reimbursement rates available to KnoWyo testing sites.

Test	Reimbursement Rate
Chlamydia and Gonorrhea (per site, up to three sites per patient)	\$14.00
Hepatitis B panel	\$45.00
Hepatitis C antibody*	\$20.00
Hepatitis C RNA (WPHL and its partner lab do not currently charge for HCV RNA testing)	\$0.00
Rapid HIV test provided by CDU	\$15.00
Syphilis (WPHL does not charge for syphilis testing)	\$0.00
HIV Confirmatory for a positive rapid HIV test	\$45.00
Hepatitis C Confirmatory for a positive rapid Hepatitis C test	\$75.00

*Positive hepatitis C Virus (HCV) antibody tests will be automatically reflexed for HCV RNA testing.

All positive rapid tests (HIV, HCV, or syphilis) are to be confirmed through the WPHL or other laboratory used by the facility. Please be aware an additional rapid is not considered a confirmatory test

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and some labs run HIV test requests with a rapid test. A confirmatory HIV test cannot be another 4th generation test, the confirmatory test must include an HIV antibody differentiation and NAAT/PCR.

HIV and hepatitis C confirmatory tests may be used when a rapid test has a reactive result or with permission from CDU Prevention Program Manager.

KnoWyo sites may choose to utilize a lab other than the WPHL. Reimbursement for KnoWyo testing will be based on WPHL rates regardless of the fee charged by the chosen lab.

Provider and Staff Responsibilities

Providers and staff at KnoWyo testing sites are responsible for logging into their KnoWyo to create and redeem KnoWyo vouchers. KnoWyo vouchers are to be created and redeemed in real-time. Invoices will automatically be generated by the system at the end of each month and will be processed for reimbursement by CDU at the beginning of each month.

All vouchers should be redeemed in the same month they are created. Vouchers redeemed at a later time than the month they were created will appear on the next monthly invoice after the voucher is redeemed.

When creating a KnoWyo voucher, select the correct insurance status and other demographics for the patient as we collect that data for grant reporting. Please select the most accurate reason for testing and only select *Routine Screening* if the patient has no other risk.

Reporting

KnoWyo testing sites must use PRISM for reporting of all STD, HIV, hepatitis B, and hepatitis C. These results must be entered within the timeline specified in the Wyoming Department of Health Reportable Disease and Conditions list <https://health.wyo.gov/publichealth/infectious-disease-epidemiology-unit/reporting/>.

Negative HIV rapid tests must be entered into PRISM within one week of the test date with all required fields completed, as indicated in the PRISM manual (<https://health.wyo.gov/wp-content/uploads/2016/07/PRISM-Manual-no-quick-steps.pdf>).

When entering an HIV test on a patient that also tested positive for chlamydia, gonorrhea, syphilis, hepatitis, or HIV at the same visit, it is required that you enter all information pertaining to that patient in one profile and linking the current interview in PRISM.

HIV results may not be entered in an anonymous profile.

Non-compliance with reporting requirements may result in delays for reimbursements.

All KnoWyo testing sites must have an approved employee assigned to check PRISM on a weekly basis and all tasks on the testing site's task list must be completed within two weeks of assignment in PRISM.

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Audits

The CDU reserves the right to audit PRISM and all patient records related to KnoWyo voucher testing to ensure program funds are being allocated appropriately. If it is determined that program funds have been allocated inappropriately, reimbursement for those funds may be required.

PRISM is audited on a routine basis for accuracy and timeliness of entries. Non-compliance with reporting requirements may result in delays for reimbursements.

Quality Indicators:

- 1) Completeness and accuracy of patient information and risks
- 2) All HIV test results entered into PRISM within one week of test date
- 3) Assigned PRISM tasks completed within two weeks of assignment

KnoWyo vouchers are reviewed on a routine basis for quality assurance and quality improvement (QA/QI) to ensure testing is offered in a manner consistent with the recommended guidance.

Quality indicators:

- 1) $(\text{total HIV tests}) \div (\text{total CT/GC urine} + \text{vaginal tests}) = \geq 80\%$
- 2) $(\text{total CT/GC extragenital tests}) \div (\text{total CT/GC urine} + \text{vaginal tests}) = \geq 80\%$
- 3) $(\text{total hepatitis tests}) \div (\text{total CT/GC urine} + \text{vaginal tests}) = \text{monitoring}$
- 4) $(\text{total syphilis test}) \div (\text{total CT/GC urine} + \text{vaginal tests}) = \text{monitoring}$
- 5) $(\text{number of vaginal swabs}) \div (\text{number of vouchers for females}) = \geq 80\%$

Funding Limitations

All KnoWyo offerings are subject to availability of funding.