

Provider Calls / Program Training 2021

Aging Division Community Living Section



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Social Media: facebook.com/agingdivision

Objectives

- **Update and overview of the Health-U program**
 - Special Guest - Larry Goodwin
- **Discuss the State Conference on Aging**
- **Discuss changes coming to the Title III programs in October 2021**
 - AGNES, Fiscal Reporting, A&D
- **Discuss nutrition program updates**
- **Provide an update on ERAP - Housing Stability Services**
- **Increasing inclusion of older adults with a minority status**

Health U

Introducing Larry Goodwin!



NOW IS THE TIME TO
TAKE CHARGE
OF YOUR HEALTH

Updates From Jeff

- **Discuss the State Conference on Aging**
- **Discuss changes coming to the Title III programs in October 2021**
 - AGNES, Fiscal Reporting, A&D



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Wyoming Conference on Aging

Wyoming Conference on Aging: Communities of Strength

September 22, 23, & 24th, 2021

- ~~In-person at the Lander Community and Convention Center~~
- Online via our Event App!



SAVE THE DATE!!

Sept 22nd & 23rd: this section of the conference will focus on Becoming Age-Friendly and the four Ms of Age-Friendly Healthcare – What Matters, Mentation, Medication, and Mobility!

Sept 24th: dedicated to community members and caregivers and will feature the following tracks: age-friendly communities, caregiving skills, legal and financial preparation, and caring for our tribal elders.

Visit The Wyoming Center on Aging's website at: www.uwyo.edu/wycoa and follow the link to the WY Conference on Aging page, where you will find the "Register Here" link.



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AGNES - A Collaborative Update

10/01/2021

Aging Division
Community Living Section

Aging Needs Evaluation Summary (AGNES) - One Form

This form may not be altered. Revised 4/12/2021.

Updated AGNES Form (1) Comments/Notes Section

**Prior
AGNES
04/12/2021**

Use of Information: The information you provide on the AGNES form will be disclosed to the Wyoming Department of Health (WDH), Aging Division, Community Living Section. The WDH will only use or disclose the information as permitted by the Health Insurance Portability and Accountability Act (HIPAA). For more detailed information on how the WDH may use or disclose your health information, please see the WDH Notice of Privacy Practices found online at <https://health.wyo.gov/admin/privacy/> or you may request a copy from the WDH Aging Division by calling 1 (800) 442-2766. If you feel you have been treated inappropriately, received services that have not been of the quality expected, or you have not been provided services as stated in the service plan, you may contact the Wyoming State Long Term Care Ombudsman at 1 (800) 856-4398 or the WDH Aging Division, Community Living Section at 1 (800) 442-2766.

Signature _____ Date _____

*This page is for WDH, Aging Division Title III-B, C1, C2, D, E and WYHS eligible participants.

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**Updated
AGNES
10/01/2021**

Office use only: What programs will the participant be enrolled in? (ASK providers about comments sections)

☐ Title III-B ☐ Title III-C1 ☐ Title III-C2 ☐ Title III-D ☐ Title III-E ☐ WyHS

**We will be adding an office admin box at the bottom of the page
for marking program entry, to make it easier for A&D Users**

Updated AGNES Form (2)

County, Secondary Tel & Medicaid

County of Residence: (Remove this question)		Email Address:	
Primary Phone Number: ()		Secondary Phone Number: () (ASK Providers)	
What is your preferred language? <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other List: _____	Race (check one) <input type="checkbox"/> White <input type="checkbox"/> American Indian/Alaskan <input type="checkbox"/> Asian or Asian American <input type="checkbox"/> Black/ African American <input type="checkbox"/> Other <input type="checkbox"/> Native Hawaiian/ Pacific Islander		Ethnicity (check one) <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Not Hispanic or Latino
Are you married? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Widowed <input type="checkbox"/> Other		Do you live alone? <input type="checkbox"/> Yes <input type="checkbox"/> No	Do you live in a rural area? <input type="checkbox"/> Yes <input type="checkbox"/> No
Are you eligible for Medicaid? (Ask Providers) <input type="checkbox"/> Yes <input type="checkbox"/> No	Are you a veteran? <input type="checkbox"/> Yes <input type="checkbox"/> No	Are you the spouse or dependent of a veteran? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Are these areas in red relevant to you? Do you use them?

County of Residence - Secondary Phone Number - Are you eligible for Medicaid?



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Fiscal Reporting - Update 10/01/2021

***Aging Division
Community Living Section***

Fiscal Reporting in FFY 2022.

- Anticipated Changes
 - Department of Health is moving to an internal, online payment system.
 - This does not change how provider will submit invoice to CLS
 - No longer asking you (the provider) to report the separation of Federal and State funds on your monthly invoice.
 - The exact payout of Federal and State funds will now be done by CLS when processing these payments.
 - Providers will still be able to see the exact amount of Federal and State funds when utilizing the WyOpen website. <http://www.wyopen.gov/>
 - You should be prepared to request your total award reimbursement each month, and not separate Federal and State funds when requesting reimbursement.
 - Quarterly reporting will now be done by CLS Program Managers.
 - Providers still need to provide quarterly P&L statements.
 - Providers will only sign the 4th quarter reports as an affirmation of total expenses for the year.



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Fiscal Reporting in FFY 2022 (1)

Title III-B Support Services FFY 2021					
Legal Name:		Month:		Year:	
		Received in Previous Month DO NOT try to match previous month reimbursement to current month expenditure	Current Month Income		
Title III-B Income by Source:	Federal	State	Program Income	Local Match	
Federal					
State					
Program Income					
WSSB (used as Match)					
Local Cash - Match					
In-kind - Match:					
In-kind - Match:					
In-kind - Match Total					\$0.00
Other, ie. CSGB (Non-Matching):					
Total Income Received by Provider			\$0.00	\$0.00	
Program Income must match from Income to Expenditure. WSSB & Local Cash (Must match, at minimum, the lower section local match expenditures):					\$0.00
Title III-B Program Expenditures:	Federal	State	Program Income	Local Match	Totals
Personnel/Employee Benefits & Taxes					\$0.00
Travel Expenses					\$0.00
Consumable Supplies					\$0.00
Other Expenses					\$0.00
Total Expenses	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Invoice Payment Will Be Paid As Follows:	\$0.00	\$0.00			\$0.00

New
Invoice
FFY 2022



Title III-B Support Services FFY 2022					
Legal Name:		Month:		Year:	
		Previous Month DO NOT try to match previous month reimbursement to current month expenditure	Current Month Income		
Title III-B Income by Source:	Award Reimbursement Amount	Program Income	Local Match		
Federal					
State					
Program Income					
WSSB (used as Match)					
Local Cash - Match					
In-kind - Match:					
In-kind - Match:					
In-kind - Match Total					\$0.00
Other, ie. CSGB (Non-Matching):					
Total Income Received by Provider		\$0.00	\$0.00		
Program Income must match from Income to Expenditure. WSSB & Local Cash (Must match, at minimum, the lower section local match expenditures):					\$0.00
Title III-B Program Expenditures:	Award Reimbursement Amount	Program Income	Local Match	Totals	
Personnel/Employee Benefits & Taxes				\$0.00	
Travel Expenses				\$0.00	
Consumable Supplies				\$0.00	
Other Expenses				\$0.00	
Total Expenses	\$0.00	\$0.00	\$0.00	\$0.00	
Total Reimbursement Amount					\$0.00

Prior
Invoice
FFY 2021





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A&D - Update 10/01/2021

***Aging Division
Community Living Section***

A&D Reporting in FFY 2022.

- Anticipated Changes
 - October 1, 2021 will be the start date for Wyoming to accommodate changes in the new federal reporting tool, OAAPS
 - No longer using COVID-19 Codes for any program (Title III-B and Title III-C)
 - Delivered meals for C1 participants is no longer an option
 - Receiving C1 meals via congregate or take out; or
 - Receiving C2 meals via home delivery
 - Nutrition will add “Take out meals” as a service
 - May or may not be a permanent change - Awaiting guidance from ACL
 - C2 Driver vs. Non-driver Volunteer meal are being combined (C2 Volunteer Meal)
 - Document services as they are.
 - Rearranging service categories for Title III-B.
 - We'll provide new listing in P&P documents.
 - Training will be provided.

Schedule of Events

These changes will occur at the beginning of the new fiscal year (October, 1 2021)

- CLS will schedule A&D and AGNES update training throughout September.
 - Provide feedback on AGNES changes by September 3, 2021 - See email
 - Watch for emails and zoom links.
 - Multiple dates and times will be available - Try to attend at least one session
- CLS will schedule fiscal reporting training in October.
 - Watch for emails and zoom links.
 - Multiple dates and times will be available - Try to attend at least one session

Title III-C



Kaitlyn Johnson
Program Manager
(307) 777-5048

Title III-C Program Updates

- Nutrition Analysis Program (ESHA)
 - Currently importing menus & recipes
 - Importing from other states so we will have large database
 - If you have any, please contact me or Melinda Pebbles
 - Hopeful to have access by January 1, 2022 to all providers
- Title III-C2 Policy Update- Homebound Eligibility
 - Eligibility requirements for home delivered meals participants include persons age 60 and older is eligible to receive home delivered meals, provided that such person is:
 - Unable to prepare his or her own meals;
 - Unable to consume meals at a congregate dining location due to physical or emotional difficulties; or
 - Lacking another meal support service in the home or community.
 - View policy and leave comments [here](#)

Wyoming Home Services (WyHS)



Jeanne Scheneman
Program Manager
(307) 777-8566

jeanne.scheneman@wyo.gov

New State Fiscal Year!

SFY2022 started July 1, 2021

Remember to inform your ACCs the services you selected for this year.

Remember to use the SFY2022 WyHS Monthly Invoice.



EMERGENCY RENTAL ASSISTANCE (ERAP) PROGRAM

PROVIDING HOUSING STABILITY SERVICES FOR SENIORS & INDIVIDUALS WITH DISABILITIES

Seniors and individuals with disabilities may require specialized services to support their ability to access and maintain housing.
The Wyoming Department of Health's Aging Division is administering ERAP funding for Housing Stability Services.

ERAP - Housing Stability Services (ERAP-HSS)



Mark Kelly
Program Manager
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mark.kelly1@wyo.gov

Housing Stability Services



- The Wyoming Department of Family Services is administering the state's **ERAP** funds, a U.S. Treasury initiative through the Consolidated Appropriation Act, and expanded by the American Rescue Plan Act of 2021
- The Aging Division will also participate in a portion of this program aimed at providing Housing Stability Services to qualifying individuals. Support services can include:
 - Home Modifications, Trailer/Mobile Home Repairs, Homemaking Services, Personal Care - Skilled Nursing Services, Non-Medical Transportation, PERS, IT Hardware, Independent Living Skills & Hoarding Services
- We will be working to establish providers in our current network to assist with these cases. All qualifying services will be reimbursed through ERAP **quickly and with no risk to the sub-recipient**

ERAP - HSS: Applications Open

- Applications are now open to become a **subrecipient** to provide services to clients. Please fill in the google form and read our policy documents:
 - **Applications are now open**
<https://health.wyo.gov/aging/communityliving/emergency-rental-assistance-program-erap-hss/>
- Clients have to first successfully apply via the DFS website, then they can apply via the CLS website for ERAP-HSS. First direct new clients to claim through ERAP (the DFS website) then we can help through the CLS site.
 - <https://dfs.wyo.gov/assistance-programs/home-utilities-energy-assistance/emergency-rental-assistance-program-erap/>



ERAP - HSS: General Information

- **As soon as they are successful, they are ERAP-HSS ready, and apply through the CLS website**
- **Please remind people that to be successful with ERAP they need to identify how they have been negatively financial by COVID, and that there HAS to be a documented financial loss due to COVID or they will not be eligible for rental/utilities assistance**
- **Remind people to be patient. We can help with ERAP-HSS but only when ERAP is successful, and there is a backlog at DFS.**
- **Sub-recipients need to enroll soon, and then the referrals will come from me, to avoid clients waiting for referrals to sub-recipients.**
- **Currently have clients enrolling for services.**





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Senior iPad Program

***Aging Division
Community Living Section***

Teltex

Senior iPad Program (1)

- **Make sure to apply using the Google Form... there are still plenty left and we know older Wyomingites are in need of these devices. We would love to see all 100 used statewide. Apply for EACH PERSON INDIVIDUALLY here:**
<https://forms.gle/v2HAUqSFgEcS2Bny7>
- **Provide a good paragraph to explain why they meet the criteria based on their level of need for his device based on these criteria; poverty, lives-alone, any health disparity or other concerns, geography... anything else. It does not have to be merely for social activities or telehealth.**
- **We need to follow up with you all to collect dates that they were received by the client for data purposes.**

Senior iPad Program (2)

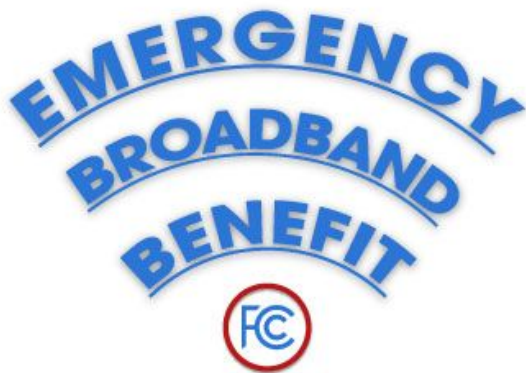
- **Mark Kelly will help you now with the A&D portion and will schedule times with each provider's A&D user for data entry mark.kelly1@wyo.gov since April, and going forward for new entrants to the program**
- **No longer a limit of 5 iPads per provider. CLS will maintain a list of applications and iPads will be distributed on a first come first serve basis. Once capacity is reached, we will maintain a waiting list.**
- **Teltex offers online video trainings of their own a dedicated and safe telephone help line for iPad support. You do not need to be involved with day to day technical assistance. 888-515-8120 or info@teltex.com.**



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Emergency Broadband Benefit

***Aging Division
Community Living Section***



Emergency Broadband Benefit - Find Out More

- Customer applications via <https://getemergencybroadband.org/>
- Mail completed application to EB Support Center, PO Box 7081, London, KY 40742
- Direct questions can go to broadbandbenefit@fcc.gov
- Overall program information
<https://www.fcc.gov/broadbandbenefit>
- EBB FAQ
<https://www.fcc.gov/consumer-faq-emergency-broadband-benefit>
- Providers by state
<https://www.fcc.gov/emergency-broadband-benefit-providers>



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Increasing Inclusion of other Cultures & Races (Ideas)

***Aging Division
Community Living Section***

Increasing Inclusion of other Cultures & Races (Ideas)

- **Working with the Native American council setting up meetings.**
- **Reaching out to mayors and small town politicians to raise their awareness of these programs so they can play an active role in inclusion.**
- **Easily accessible spanish section on website, one page, for all programs**

Activities you used to sustain or increase the number of minority clients receiving Title III Services

- **Outreach:** Create a brochure, radio ad, etc. in the language of your community's minority status.
- **Welcoming Committee:** Greet everyone but know the “new” participants who are visiting. If they are eating make sure they are not eating alone.
- **Introductions:** Introduce the “new” participants to others so they can become comfortable and find a friend.



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Contact Us

Next Provider Call
Thursday September 30, 2021
1:00p - 2:00p

[health.wyo.gov/aging/community/
living/providerresources/trainings/](https://health.wyo.gov/aging/communityliving/providerresources/trainings/)

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