

Provider Calls / Program Training 2021

Aging Division Community Living Section



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Objectives

- **Update and overview of the Senior Community Service Employment Program (SCSEP)**
 - Special Guest - Joan Franklin
- **Discuss timelines for state and federal grants**
 - WyHS/WSSB (SFY)
 - Title III Grants (FFY)
- **Discuss program highlights**
 - VAC5
 - HDC5
 - Stipends
 - WyHS Providers
- **Other Program Updates**
 - Emergency Rental Assistance Program - Housing Stability Services
 - Senior iPad - Teltex
 - Emergency Broadband Benefit

SCSEP

Senior Community Service Employment Program

- 55 years of age or older
 - Priority given to those over 65, with a disability, veterans, rural, homeless and previously incarcerated individuals
- Have attempted to find employment
- 125% of poverty guidelines
- Limited employment prospects
- Have a skills gap or need retraining
- Length of time in program 48 months – maximum without waiver
- Title V of the Older Americans Act



SEEKING EMPLOYMENT?

SCSEP

Center for Workforce Inclusion has Training Opportunities Available



GAIN
JOB
SKILLS

EARN
HIGHER
WAGES

FIND
BETTER
EMPLOYMENT

SCSEP Program Requirements

- Participants must be at least 55
- Unemployed
- Family income of no more than 125% of the federal poverty level

Enrollment priority is given to veterans and qualified spouses of veterans, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using services through the American Job Center system.

The Center for Workforce Inclusion's Senior Community Service Employment Program (SCSEP) is funded by a grant from the U.S. Department of Labor Employment and Training Administration. SCSEP is an equal opportunity program. Auxiliary aides and services are available upon request to individuals with disabilities.

Contact Us

Dina Betts
Program Manager
307-267-4226
dbetts@poweringopportunity.org

Services provided in the following counties:
Converse, Fremont, Hot Springs, Natrona and Washakie.
Please call for more information.

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55 OR OLDER, UNEMPLOYED AND LOOKING FOR WORK?

WE CAN HELP!



For more than 50 years, AARP Foundation Senior Community Service Employment Program (SCSEP) has provided people over age 55 with opportunities to fill entry-level and mid-level positions with employers in their communities.

HOW IT WORKS

SCSEP trainees are placed in a variety of community service activities at nonprofit and public facilities like day care and senior centers, schools and hospitals. This on-the-job training experience can be a bridge to find employment opportunities outside of the program. Participants work an average of 20 hours a week and are paid the highest federal, state or local minimum wage.

WHO'S ELIGIBLE?

You must be age 55 or older, unemployed and financially qualified. Please contact your local office to learn more about the financial qualifications.

SCSEP is funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration.

OTHER BENEFITS

We provide participants with training and support services that are important for funding future employment. The services include Individual Employment Plan (IEP) development, specialized training to prepare for placements, wages and fringe benefits, annual physicals and assistance in securing future employment.

WHAT KINDS OF JOBS ARE AVAILABLE?

You could be placed in a wide variety of community service positions at both nonprofit and public facilities including day care and senior centers, governmental agencies, schools, hospitals and libraries. These training assignments help build the skills and experience needed to obtain future employment. Additional training through lectures, seminars, one-on-one instruction, training programs and community colleges may also be provided

Learn more at aarpfoundation.org

AARP Foundation
For a future without senior poverty.

P.O. Box 2045
Gillette, WY 82717
307-251-1720

1800 Carey Ave, Suite 400
Cheyenne, WY 82001
307-475-6198

INTERESTED?

Contact your local SCSEP

Counties Served: Albany, Big Horn, Campbell, Carbon, Crook, Goshen, Johnson, Laramie, Lincoln, Natrona, Park, Platte, Sheridan, Sweetwater, Teton, Uinta, Weston

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Updates From Jeff

- **State Grants - WyHS and WSSB**
- **Title III Grant Applications**
- **VAC5 Funding - Now Available!!**
- **HDC5 Nutrition Funding**

State Grants

- **WyHS**
 - End-of-year on June 30th.
 - Contracts are in process with the AG's Office
 - Email for signatures from the providers
 - Work can begin on July 1st.
- **WSSB**
 - End-of-year on June 30th.
 - Most contracts are completed
 - First payments will be made after July 21st WSSB meeting.

Title III Grant Applications

- **DUE July 9th!!!**
- **Last Technical Assistance call on June 30th.**
 - Call anytime to get assistance.
- **Contract process will begin week of July 12th.**

NEW! VAC5 ACL Funding NOW AVAILABLE!

- **Purpose:**
 - Disseminating credible information about COVID-19 vaccines and help direct those with questions to additional sources of information
 - Identifying people who may need help getting a COVID-19 vaccination, including those who are unable to independently travel to a vaccination site
 - Helping with scheduling a COVID-19 vaccination appointment for those who need help
 - Arranging or providing accessible transportation to COVID-19 vaccination sites
 - Providing technical assistance to local health departments and other entities on vaccine accessibility,
 - Providing personal support if needed (e.g., peer support), and
 - Reminding the person of their second vaccination appointment if needed.
- **\$5,000 Grants available to meet these purposes.**
- **Short application process**
- **No matching funds required.**
- **No participant tracking required.**

Funding Opportunities

- HDC5 Funding Opportunity
 - For all nutrition purposes related to the pandemic
 - Detailed applications
 - Justification for each expense listed
 - Professional language



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Title III-E

Jeanne Scheneman
Program Manager
(307) 777-8566

jeanne.scheneman@wyo.gov

III-E CARES Act Updates

- CARES Act Stipend for 2021 ~
 - 1) ORC/Caregivers who receive services between 01/01/2021 thru 03/31/2021.
 - 2) Appointments will be scheduled to confirm ORC/Caregivers.
 - 3) Once date is confirmed grantee and Jeanne will confirm ORC(s)/Caregivers(s).
 - 4) Once the ORC(s)/Caregiver(s) are confirmed a document with the ORC(s)/Caregiver(s) name(s) will be emailed to the Director for her/his signature. The Director will need to email back the signed document.
 - 5) Stipend payments will be processed.
 - Contact Jeanne to be reimbursed \$100 per Caregiver/ORC.

Wyoming Home Services (WyHS)



Jeanne Scheneman
Program Manager
(307) 777-8566

jeanne.scheneman@wyo.gov

WyHS Updates

- SFY2022 WyHS Grant Applications

New Providers for:

Laramie County ~ Community Action of Laramie County

Fremont County ~ Wyoming Senior Citizens, Inc. (WSCI)

WIN Information

Blue Fingerprint Cards ~ CLS will pay for the WIN processing fee.

CLS will receive the WIN response from Division of Criminal Investigation.

CLS will mail the WIN response to the Director or Designee.

Director or Designee will open the response letter with the individual present.

When QA visits they will look to ensure the WIN background check has been done and each individual's response letter is in their personnel file.

National Survey for OAA Services

Thank you to providers who were chosen by Administration for Community Living (ACL) to participate in the National Survey for Older Americans Act Services.

The file was sent to ACL on June 18, 2021.

**Now we wait to hear from Westat regarding the next steps:
i.e. choosing another person, confirming phone number
or physical address or mailing address, etc.**



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ERAP-HSS

Emergency Rental Assistance Program (ERAP) - Housing Stability Services (HSS)



NEED RENTAL ASSISTANCE?

\$180 million available for eligible Wyoming renters struggling to make rent and/or utility payments due to COVID-19. Applications now open.

Emergency Rental Assistance Program

VISIT [DFS.WYO.GOV/ERAP](https://dfs.wyo.gov/ERAP) OR CALL 1-877-WYO-ERAP



Mark Kelly
Grant Coordinator
(307) 777-7988

mark.kelly1@wyo.gov

What is ERAP?

Emergency Rental Assistance Program (ERAP)

Wyoming received the minimum grant amount of \$200 million.

90% of the award, or \$180 million, is available for payment of rent, rental arrears, utilities, and utilities arrears, and associated administrative expenses.

10% of the grant award, or \$20 million, is available for associated administrative expenses and housing stability services.

0.5% of the total, 5% of the \$1,000,000 grant has been set aside by the Department of Family Services (DFS) for **Housing Stability Services (HSS)** for seniors and individuals with disabilities.

Administrative costs may be claimed by the Grantee, providers, or both, as long as the total does not exceed 10% (\$100,000) of total fees spent on administrative costs.

What are the HSS Services?

Housing stability services for seniors and persons with disabilities will fall into these categories.

These are not to be confused as OAA services, nor are they to go in A&D, nor can they be doubled up with OAA services. These are completely separate unduplicated services:

1. Home modifications.
 - a. Written permission for any home modifications to the rental unit must be obtained from the landlord prior to the modification.
 - b. Expenses for home modifications shall not exceed \$5,000 per household.
2. Necessary repairs to restore the habitability of trailers owned by the client and kept on a rented lot.
 - a. The client must own the trailer while renting the lot.
 - b. Expenses for repairs must not exceed \$5,000 per household.
3. Homemaking
4. Personal care
5. Transportation
6. Personal emergency response systems (PERS)
7. Information technology hardware to facilitate telehealth in the home
8. Independent living skills coaching, including money management
9. Services, such as cleaning, case management, and mental health counseling, to address hoarding behavior and restore habitability of the property.



Provider's Role

1. Apply to be a provider using the google form available on <https://health.wyo.gov/aging/communityliving/community-living-section-programs/>
2. Work with CLS (Mark Kelly and Kristen Glennie) to advertise the program widely
3. Enable more seniors and disabled adults to apply via the DFS - ERAP website <https://dfs.wyo.gov/assistance-programs/home-utilities-energy-assistance/emergency-rental-assistance-program-erap/>
4. The client seeking assistance needs to complete a successful application via the DFS website for ERAP.
5. The client will then receive a communique from DFS saying they were successful, with an applicant ID number, and direction to the CLS website to start the next step of the process
6. The client will proceed to our website and fill out a Google Form
7. CLS will then review the individual's request and reach out to already enrolled providers, or seek to enroll the right providers for the services requested
8. We will work on a grant contract with you and create a service plan for the individual (All ERAP-HSS programs will need a service plan to enable quarterly updates)
9. You provide the services agreed to
10. You submit monthly report and monthly invoices for reimbursement

Final Notes on ERAP-HSS

1. This program ends either when funds run out or September 30th 2022
2. All program funds need to be at least fully allocated by September 30th 2022, and any unspent funds will be returned to the federal government
3. We are lucky to get these funds to help more Wyomingites, so let's get to work!
4. Visit <https://health.wyo.gov/aging/communityliving/community-living-section-programs/> in the coming weeks for more information and the provider & client separate intake forms





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Senior iPad Program

*Aging Division
Community Living Section*

Teltex

Senior iPad Program Reminders (1)

- **Make sure to apply using the Google Form... there are still plenty left and we know older Wyomingites are in need of these devices. We would love to see all 100 used statewide. Apply for EACH PERSON INDIVIDUALLY here:**
<https://forms.gle/v2HAUqSFgEcS2Bny7>
- **Provide a good paragraph to explain why they meet the criteria based on their level of need for his device based on these criteria; poverty, lives-alone, any health disparity or other concerns, geography... anything else. It does not have to be merely for social activities or telehealth.**
- **We need to follow up with you all to collect dates that they were received by the client for data purposes.**

Senior iPad Program Reminders (2)

- **Quarterly reports will be required. Further details to follow in future provider calls.**
- **Teltex offers online video trainings of their own a dedicated and safe telephone help line for iPad support. You do not need to be involved with day to day technical assistance. 888-515-8120 or info@teltex.com.**

Senior iPad Program - Rosters & A&D

- **Mark Kelly will help you with the A&D portion when ready, please reach out to me with an email request to mark.kelly1@wyo.gov. Some people are waiting to be trained on rosters and he has your information and will be in touch with you soon to schedule and set up next steps.**

Senior iPad Program Q&A

We need to know when you have received your device from Teltex

We need to know when the participant has received the iPad





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Emergency Broadband Benefit

*Aging Division
Community Living Section*



fcc.gov/live - Friday June 25th at 12pm
MST (No registration required)

Emergency Broadband Benefit - An Overview

The FCC's goal is to get 10 million people connected to the internet using the EBB.

The EBB is a heavily subsidized incentive for the customers to sign up for broadband packages from participating providers. Once they have signed up, the provider then claims the reimbursement amount until funding ends or 6 months after the pandemic is declared over by Dept. HHS.

- **Up to \$50 a month discount for broadband**
- **Up to \$75 discount for tribal lands**
- **Up to \$100 discount for devices if consumer pays \$10-\$50**

Emergency Broadband Benefit - An Overview (2)

- **It can run alongside the lifeline program (This is the FCC program for low income consumers for telecommunications and not PERS/Lifeline in A&D)**
- **Households have to be eligible, and they don't have to meet all criteria to be eligible - Successful applicants can apply to an ISP**
- **You can pick your service provider and move the benefit to a different provider at any time, so long as they participate**

Emergency Broadband Benefit - An Overview (3)

- Applications can be done online, or via a mailed application
(Always mail copies, not originals)
- Customers are warned in advance once discounts end, and can move to over low cost options
- FCC has an Outreach Toolkit - Social Media, Fact Sheets, Posters, Press Releases, Videos, PSA's - all grab and go materials at www.fcc.gov/emergency-broadband-benefit-outreach-toolkit
These materials have also been emailed to directors and A&D Users

Emergency Broadband Benefit - The Process

To Receive Your Benefit (Older Adults, Caregivers, Staff, Anyone Who Qualifies...)

1) Check If You Qualify

See if your household fits into any eligible categories. You only need to meet 1 criteria to get the EBB. Only 1 to qualify.

1) Apply for the Emergency Broadband Benefit

Choose how you want to apply (mail, online, directly through a provider) and submit all necessary documents as the application asks for.

1) Find a Broadband Provider Near You

Use our search tool to find a company that offers Emergency Broadband Benefit discounts and start receiving them now.

Emergency Broadband Benefit

What is a Household? (1)

Only one monthly service discount and one device discount is allowed per household.

A household is a group of people who live together and share money (even if they are not related to each other).

If you live together and share money, you are one household. If you either don't live together or you don't share money, you are two or more households.

You may have to answer questions about your household when you apply for the Emergency Broadband Benefit Program.

Emergency Broadband Benefit

What is a Household (2)

One Household Examples

- A married couple who live together are one household.
- A parent/guardian and child who live together are one household.
- An adult who lives with friends or family who financially support him/her are one household.

+ Multiple Households Examples

- 4 roommates who live together but do not share money are 4 households. All 4 can receive the Emergency Broadband Benefit.
- 30 seniors who live in an assisted-living home but do not share money are 30 households. All 30 can receive the Emergency Broadband Benefit.
- A student who receives a Federal Pell Grant and lives alone is a different household than his or her parents. Both the student and their parents can receive their own benefits.

Emergency Broadband Benefit Check if you Qualify - Only One Needed

- **Your household qualifies for the Emergency Broadband Benefit if it has an income at or below 135% of the federal poverty guidelines OR any member of the household:**
- **Qualify Through Your Child or Dependent**
- **If You Already Receive FCC Telecommunications ‘Lifeline’ Benefit (not PERS)**
- **If Your Broadband Provider Already Has Its Own Low-Income or COVID-19 Relief Program**
- **If You Use SNAP, Medicaid, or Other Programs**
- **If Your Household Income Is a Certain Amount**
- **If You Experienced a Substantial Loss of Income**

Emergency Broadband Benefit Application

There are three ways to apply for the Emergency Broadband Benefit Program.

- 1) Online <https://getemergencybroadband.org/>

Use the online application (available in English and Spanish).

- 1) Mail <https://getemergencybroadband.org/>

Print an application in **English** or **Spanish** (**instructions** also available in 9 additional languages).

Complete the application and send with proof of eligibility to:

Emergency Broadband Support Center

P.O. Box 7081

London, KY 40742

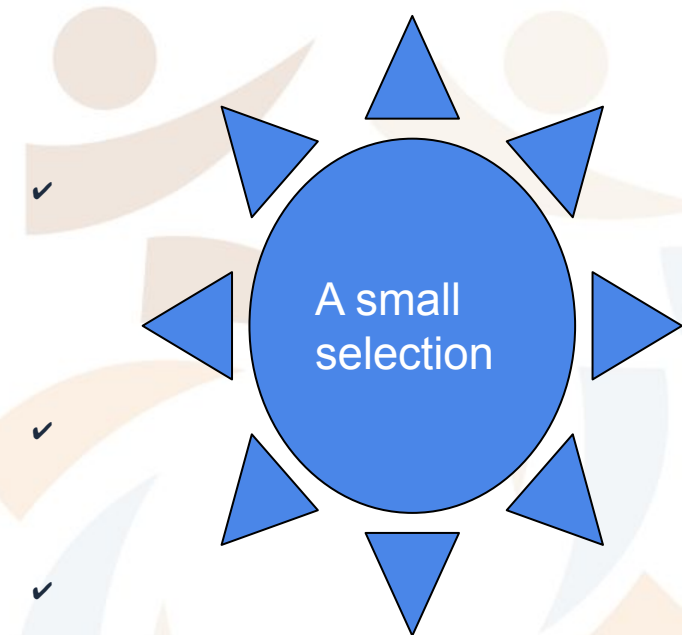
- 1) Contact Your Broadband Provider

Ask your provider if they participate in the EBB Program, or use our [online tool](#) to find a participating company near you. Participating companies can help you apply through the National Verifier or through their company's application process.

Emergency Broadband Benefit

Select A Wyoming Provider

Broadband Provider Name	Service Type	Offering Connected Devices (Laptop, Desktop, or Tablet)
All West Communications	Fixed	
AT&T	Mobile	
Boost Mobile	Mobile	✓
CenturyLink	Fixed	
Charter (Spectrum)	Fixed	
Cleo Communications	Fixed/Mobile	✓
Cricket Wireless	Mobile	
enTouch Wireless	Mobile	✓
Excess Telecom	Mobile	✓
good2go mobile	Mobile	



Emergency Broadband Benefit Senior Center Ambassadors

- **Wyoming is trying to turn a corner with older adults using technology. The Senior iPad program is still ongoing, the EBB offers subsidies. This is all part of Stage 1 in our Technology goal.**
- **Stage 2 is getting older adults and caregivers connected. We heard from the survey and focus groups it was too expensive... now they have the answer, but they need your help:**
 - **Promote using the FCC Outreach Toolkit on your social media, posters, newsletters and during care coordination meetings.**
 - **Print out applications and help older adults gather the copies only of their original documentation, and mail it off for them.**
 - **If safe to do so with COVID restrictions, allow them to use senior center computers to apply for the service.**

Emergency Broadband Benefit Senior Center Ambassadors

- **Stages 3-4 is online training, accessibility and safety online. The Community Living Section has thought of that to. Contact Mark Kelly at mark.kelly1@wyo.gov and he will get your senior center in touch with one of our partner organizations who will provide that training if your eligible participant requires it. This process will be formalized as one of the State Plan on Aging Goals for the next four years, but informally during the next six months, this process will work just fine.**
- **Just like with the Senior iPad process, we cannot pass names onto other companies, but we will get you in touch with that organization, such organizations include:**
 - Tech2Connect
 - GetSetUp

Emergency Broadband Benefit - Find Out More - LIVE NOW

- Customer applications via <https://getemergencybroadband.org/>
- Mail completed application to EB Support Center, PO Box 7081, London, KY 40742
- Direct questions can go to broadbandbenefit@fcc.gov
- Overall program information
<https://www.fcc.gov/broadbandbenefit>
- EBB FAQ
<https://www.fcc.gov/consumer-faq-emergency-broadband-benefit>
- Providers by state
<https://www.fcc.gov/emergency-broadband-benefit-providers>



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Contact Us

health.wyo.gov/aging/communityliving/providerresources/trainings/

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Aging Division
Community Living Section
Hathaway Building
2300 Capitol Avenue, 4th Floor
Cheyenne, WY 82002
Main Office: (307) 777-7995
Toll Free: (800) 442-2766
Fax: (307) 777-5340**

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