



Wyoming
Department
of Health

Provider Calls / Program Training 2021

Aging Division Community Living Section



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Objectives

- **Discuss new services and programs entering our portfolio**
 - Companion Pets, iPad Program, Bingocize
- **Discuss New VAC5 Funding**
- **Discuss timely and accurate reporting**
- **Introduce Westat Survey**
- **Title III B/D/C1/C2 Program reminders**
 - Transportation tracking, Bingocize, Nutrition Education, HDC5 Funding
- **Other Program Updates**
 - AGNES Form, Emergency Broadband Benefit, Participant Tracking



Updates From Jeff

- **Companion Pets**
- **Senior iPad Program.**
 - [Application Link](#)
- **New VAC5 Funding**
- **Timely Reporting**
- **Introduce Westat Survey**



Companion Pets

- **Priority should be given to eligible program participants most in need.**
 - Eligibility can be in any of the the Title III or WyHS programs.
- **Review guidance with your A&D users for tracking the distribution of these pets.**
3/12/21.
- **No more pets expected, but please request company contact information if interested in more.**



Senior iPad Program

- **Priority should be given to eligible program participants most in need.**
 - Eligibility can be in any of the the Title III programs.
- **Review guidance with your A&D users for tracking the distribution of these iPads. 3/25/21.**
- **In order to provide equity across the state, providers will be limited to 5 devices each until 5/24/21. Then, we will move to FCFS and operate a waiting list.**
- **Complete the form to apply for a participant.**



NEW! VAC5 ACL Funding

- **Purpose:**
 - Disseminating credible information about COVID-19 vaccines and help direct those with questions to additional sources of information
 - Identifying people who may need help getting a COVID-19 vaccination, including those who are unable to independently travel to a vaccination site
 - Helping with scheduling a COVID-19 vaccination appointment for those who need help
 - Arranging or providing accessible transportation to COVID-19 vaccination sites
 - Providing technical assistance to local health departments and other entities on vaccine accessibility,
 - Providing personal support if needed (e.g., peer support), and
 - Reminding the person of their second vaccination appointment if needed.
- **CLS is partnering with PHD to provide additional guidance and support to best utilize these funds.**
 - Anticipate the availability of these funds within 30-60 days.



Timely and Accurate Reporting

- **Working to support YOU the provider:**
 - This can take many forms.
 - Non-punitive
 - We want open communication to help with hurdles you're facing.
 - Reports are due by the 15th of each month. (Let us know if your reports will be late).
 - We're learning a lot by having some closer conversations with you.



Westat Survey

- **CLS will assist with future guidance. Help us share credible information with your participants.**
- Do a quality check of the list of selected clients and let Westat know if any are deceased, hospitalized or in a nursing home, have moved, need a proxy or interpreter, or need a Spanish version of the client participation letter and the interview done in Spanish.
- Westat will notify selected clients about the survey and the importance of their participation. Clients who were selected will receive a letter about the survey letting them know that this is a legitimate study, and giving them a phone number to ask questions and/or to opt out of the study. Letters will be in Spanish, when necessary.
- Telephone interviews will be conducted by Westat from mid-May to mid-September 2021.
- Westat will destroy client data containing any personally identifiable information by 12/31/21.



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Title III-B Services



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III-B Summary

Title III-B Monthly Invoice

Total Expenses (Federal and State) must match the Monthly Invoice Payment amounts (Auto Calculated amounts).

Signature date must be the date of submittal of the invoice.

Provide any revision with notation in Provider Comments section.

Mark invoice as “Revised” in signature date column with the date of submittal of the invoice.

Provide an A & D report with your monthly invoice for the reporting month.



Title III-B Trends

III-B Category of Services - A & D

Enter all Title III-B Services activities in the regular Title III-B roster starting with February 2021 data.

Transportation - a one (1) way trip from one location to another is one (1) unit for A&D reporting. It does not include other activity.

Transportations – regular transportation services with set route and schedules or by request.

Assisted Transportations – assistant required, one-on-one services for older individuals with physical, mental impairment or memory problems.

- Includes assistance with wheelchairs, grocery shopping for people with mobility or memory problems, etc.

** Only News Letter is in aggregate counts.

III-D Program Trends

Title III-D Program Training and Start Dates

Participants must complete the enrollment processes with Preventive Health, Injury Prevention Program and Aging Division before providing services and to be qualified for reimbursement.

- **Taichi for Arthritis Training**

- Central Wyoming Senior Center, Casper 6/14 and 6/15
- Cody Hospital, Cody 6/17 & 6/18

- **Bingocize**

- Tentative starting start date - sometime this summer TBA
- Only accept 10 participants (first come first serve)
- Contact Information - Jeff.Grant@Wyo.Gov Phone : (307)777-2424



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CLS Enrollment & Reporting Forms

TITLE III-D DISEASE PREVENTION AND HEALTH PROMOTION

FALL PREVENTION: MATTER OF BALANCE (MOB), TAI-CHI FOR ARTHRITIS (TCA), AND BINGOCIZE PROGRAMS ENROLLMENT FORM – AGREEMENT 2021

The Wyoming Department of Health (WDH) Aging Division (AD), Community Living Section (CLS), in meeting the Department of Health and Human Services 45 CFR Part 75, and Administration for Community Living, Older Americans Act Title III-D, CFDA# 93.043, Disease Prevention and Health Promotion, Evidence-Based Program requirements, collaborates with WDH, Injury Prevention Program to offer subsidies for Senior Center(s) to participate in either Matter of Balance (MOB), Tai Chi for Arthritis (TCA), and Bingocize Programs.

The MOB, TCA, and Bingocize programs are evidence-based health education and exercise programs that reduce fall risk among adults aged 60 and older. Subsidies are available for up to \$800.00 for instructor's off-site training and expenses (up to 2 instructors per center per year) not to exceed Federal reimbursement rate. Payment of \$1,200.00 for the implementation of sixteen classes/sessions, i.e. the two consecutive 8 week (MOB), one 8 to 16 week (TCA), and 10 weeks, twice per week Bingocize classes/sessions. A minimum of two (2), and a maximum of four (4) reimbursements per year for MOB and TCA, and up to 5 reimbursements are allowed for Bingocize.

Research has shown that these programs are effective in improving balance, and in reducing the risk of falling and fear of falling among older adults.

Matter of Balance (MOB) the 8 week classes/session can be taught 1-2 times per week and each session is two hours. The class is led by trained MOB instructors and is intended for people 60 years and older who have a fear of falling.

Tai Chi for Arthritis (TCA) involve low impact exercise. The 8 (two classes per week) -16 (one class per week) week classes/session led by a trained TCA instructor. It is intended for people aged 60 and older. Participants will learn and perform eight Tai Chi forms that progressing from easy to more difficult. The program can accommodate persons with various physical conditions.

Bingocize incorporates fun and educational activities with regular bingo games. The 10 week, twice per week sessions promote active and healthy life style games led by trained instructors for 60 and older participants.

TITLE III-D DISEASE PREVENTION AND HEALTH PROMOTION

FALL PREVENTION: MATTER OF BALANCE (MOB), TAI-CHI FOR ARTHRITIS (TCA), AND BINGOCIZE

Title III-D Evidence-Based Program Invoice FFY 2021

From:
 Address:
 Email:
 Phone #:

Senior Center Trainer (s) Participated in TCA/MOB and Bingocize Training Classes:

Name of Trainer	Training Date(s)	Location of Training Classes
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Please enclose receipts for reimbursement of up to \$800.00 for the above training session.

Name of Trainer(s):
 Request Travel Reimbursement Total: \$

MOB Series Classes (2 sessions)

1 st Series	Dates	# of Participants	2 nd Series	Dates	# of Participants
Class 1	<input type="text"/>	<input type="text"/>	Class 1	<input type="text"/>	<input type="text"/>
Class 2	<input type="text"/>	<input type="text"/>	Class 2	<input type="text"/>	<input type="text"/>
Class 3	<input type="text"/>	<input type="text"/>	Class 3	<input type="text"/>	<input type="text"/>
Class 4	<input type="text"/>	<input type="text"/>	Class 4	<input type="text"/>	<input type="text"/>
Class 5	<input type="text"/>	<input type="text"/>	Class 5	<input type="text"/>	<input type="text"/>
Class 6	<input type="text"/>	<input type="text"/>	Class 6	<input type="text"/>	<input type="text"/>
Class 7	<input type="text"/>	<input type="text"/>	Class 7	<input type="text"/>	<input type="text"/>
Class 8	<input type="text"/>	<input type="text"/>	Class 8	<input type="text"/>	<input type="text"/>

Name of Trainer(s):
 MOB Classes Stipend Total: \$



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Title III-C Nutrition Programs



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III-C Trends

- If you open for congregate meals, you don't have to stop providing takeout and delivered meals to C1 participants
 - One participant can have all 3 meal services in one month
- Home delivered meals vs. COVID-19 C2
- The meal follows the program, not the funding
 - A C1 participant receiving a delivered meal would not be moved to the C2 program, they would be listed under COVID-19 delivery
 - **They still remain a C1 participant in A&D**



III-C Trends

- Nutrition education units
 - one unit = one session per participant
- **Please check for this on each A&D report! If it is not correct you will likely have to do a monthly revision**



Funding Opportunities

- **HDC5 Funding Opportunity**
 - For all nutrition purposes related to the pandemic
 - Detailed applications
 - Justification for each expense listed
 - Professional language
- **Emergency Meal Agreements (Shelf-stable meals)**



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Title III-E



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III-E CARES Act Updates

- CARES Act Stipend for 2021 ~
 - 1) ORC/Caregivers who receive services between 01/01/2021 thru 03/31/2021.
 - 2) Appointments will be scheduled to confirm ORC/Caregivers.
 - 3) Once date is confirmed grantee and Jeanne will confirm ORC(s)/Caregivers(s).
 - 4) Once the ORC(s)/Caregiver(s) are confirmed a document with the ORC(s)/Caregiver(s) name(s) will be emailed to the Director for her/his signature. The Director will need to email back the signed document.
 - 5) Stipend payments will be processed.



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AGNES

*Aging Division
Community Living Section*

Aging Needs Evaluation Summary (AGNES) - One Form

This form may not be altered. Revised 4/12/2021.



Updated AGNES Form

Prior AGNES income limits July 1st 2019

Is your monthly income at or below this amount?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Family size 1-\$1,041	Family size 2- \$1,409	Family size 3- \$1,778	Family size 4- \$2,146

Updated AGNES income limits April 12th 2021

Is your monthly income at or below this amount?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Family size 1-\$1,073	Family size 2- \$1,452	Family size 3- \$1,830	Family size 4- \$2,208

Please use the most updated version of this form found on our website: <https://health.wyo.gov/aging/communityliving/providerresources/>



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Emergency Broadband Benefit

*Ageing Division
Community Living Section*





Emergency Broadband Benefit - An Overview

The FCC's goal is to get 10 million people connected to the internet using the EBB.

The EBB is a heavily subsidized incentive for the customers to sign up for broadband packages from participating providers. Once they have signed up, the provider then claims the reimbursement amount until funding ends or 6 months after the pandemic is declared over by Dept. HHS.

- **Up to \$50 a month discount for broadband**
- **Up to \$75 discount for tribal lands**
- **Up to \$100 discount for devices if consumer pays \$10-\$50.**

Full Presentation during next month's provider call



Emergency Broadband Benefit - An Overview (2)

- **It can run alongside the lifeline program (This is the FCC program for low income consumers for telecommunications and not PERS/Lifeline in A&D)**
- **Households have to be eligible, and they don't have to meet all criteria to be eligible - Successful applicants can apply to an ISP**
- **You can pick your service provider and move the benefit to a different provider at any time, so long as they participate**



Emergency Broadband Benefit - An Overview (3)

- **Applications can be done online, or via a mailed application (Always mail copies, not originals)**
- **Satellite service options are provided, check if Wyoming offers**
- **Customers are warned in advance once discounts end, and can move to over low cost options**
- **FCC will soon launch an Outreach Toolkit - Social Media, Fact Sheets, Posters, Press Releases, Videos, PSA's - all grab and go materials.**



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Emergency Broadband Benefit - Find Out More

- Customer applications via <https://getemergencybroadband.org/>
- Mail completed application to EB Support Center, PO Box 7081, London, KY 40742
- Direct questions can go to broadbandbenefit@fcc.gov
- Overall program information
<https://www.fcc.gov/broadbandbenefit>
- EBB FAQ
<https://www.fcc.gov/consumer-faq-emergency-broadband-benefit>
- Providers by state
<https://www.fcc.gov/emergency-broadband-benefit-providers>

We will deliver a full presentation during next month's provider call



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Quality Assurance (QA)



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QA Trends

- 59 and younger - there are some centers who are putting services for III-B for 59 and younger folks. **Remember this is only for III-C**
 - Centers have the ability to pull the 59 and younger report
- Participant tracking: Some centers have the My Senior Center program used to track the eligible participants when they are in the center. This program makes it easy to track, however it is very costly.
- Some centers have an excellent tracking sheet for the participants, here is an example of one on the next slide.



QA Trends

DATE:	A&D RECORDING SHEETS								
	<i>Health Exercise</i>	<i>Games</i>	<i>Crafts</i>	<i>Outreach</i>	<i>Info. & Assistance</i>	<i>Chores</i>	<i>Volunteer</i>	<i>Shopping</i>	<i>Clubs & Activities</i>
	Yoga	Games	Puzzles	Phone	Forms	Garbage	w/ games		Movies
	Walking	Pool	Crafts	Visiting	Loan Closet	Snow	w/ lunch		Events
	Wii	Bingo	Quilting		Book Loan	Mail	w/ clean up		Potluck
Senior Name:	Other	Other			Mat. Aid	Groceries	w/ nletter		



QA Trends

DATE:	A&D RECORDING SHEET							
	<i>Physical Activities</i>	<i>Health Treatment</i>	<i>Education & Trainings</i>	<i>Health Education</i>	<i>Counseling</i>	<i>Crisis Intervention</i>		
	Field Trips	B.P Clinic Flu Clinic Foot Clinic Hearing Aid	Elder Abuse Nut Educ. 55 Alive Lecture	Health Fairs Mental Health	Pension Medicare	Phone Visit Support Gr		
Senior Name:								



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Contact Us

health.wyo.gov/aging/communityliving/providerresources/trainings/

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