

**Appendix E. Outcome Measures Review Tool**

**Outcomes Tool**

SOW Section	Outcome Name	Outcome Requirement	Outcome Performance Measure	Outcome Performance Penalty	Q1	Q2	Q3	Q4	Status of Goal	Findings and Comments
OUT-1	Out-of-Home (OOH) Placements	The Contractor shall, report the number of OOH placements of Contractor youth  OOH=Out of Home (anything other than a family or adoptive placement)	Report quarterly for the previous quarter the Denominator - number of youth enrolled with the Contractor and the Numerator - number of youth in OOH placement	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N:18 D: 249 %: 7%	N:13 D: 270 %: 5%	N:4 D: 236 %: 2%	N: 11 D: 231 %: 5%	Meets Requirement	Magellan reported the number and percent of OOH placements on a quarterly basis.
OUT-2	Decreased Length of Stay (LOS) for Inpatient and Residential Treatment admissions	The Contractor shall report the overall length of stays for inpatient and residential treatment for youth enrolled in the CME.	Report quarterly for the previous quarter the Average LOS in OOH placement.  Average LOS is equal to the average of PRTF and acute psychiatric hospitalization stays.	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	PRTF: 60 AIP: 24	PRTF: 61 AIP: 7	PRTF: 61 AIP: 15	PRTF: 46 AIP: 13	Meets Requirement	Magellan reported the average length of stay for PRTF and AIP on a quarterly basis.
OUT-3	Recidivism	The Contractor shall decrease the recidivism of youth served by the Contractor moving from a lower level of care to a higher level of care.	Report quarterly for the previous quarter the Denominator - number of youth enrolled with the Contractor and the Numerator - number of youth moved to a higher level of care while served by the Contractor  LOC hierarchy = (lowest to highest) is home, Foster Care (FC), Therapeutic Foster Care (TFC), group home, crisis bed, RTC, PRTF, Acute Psychiatric hospitalization	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N: 0 D: 249 %: 0	N: 3 D: 270 %: 1.11%	N: 2 D: 236 %: 1%	N: 4 D: 231 %: 2%	Partially Meets Requirement	Magellan reported the number of youth who moved to a higher level of care on a quarterly basis, which meets the "outcome performance measure." However, the "outcome requirement" requires Magellan to decrease the recidivism of youth - recidivism did not decrease throughout SFY19.  Per WDH, Acute Psychiatric Stabilization and PRTF admissions were the only level of care available for analysis. This measurement's language changed in subsequent iterations of the SOW post SFY19.

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OUT-4	Recidivism (LOC) at six (6) months post CME graduation	The Contractor shall report recidivism of youth served by the Contractor and who graduated from the CME program who are moving from a lower LOC to a higher LOC within six (6) months of graduation from the CME	Report quarterly on the previous quarter the Denominator - number of youth graduated from the CME and the Numerator - number of graduated youth moved to a higher level of care (PRTF or Acute Psychiatric hospitalization) within six (6) months of graduation from the CME	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N/A	N/A	N/A	N/A	Not Applicable	Q4 Report indicates that Magellan does not report this metric until SFY2020 per WDH instruction.
OUT-5	Compliance with EPSDT	The Contractor shall report the CME enrolled youth's compliance with EPSDT standards	Report quarterly on the previous quarter the Denominator - number of youth enrolled in the CME and the Numerator - number of CME enrolled youth with an EPSDT visit	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N: 2 D: 249 %: 1%	N: 0 D: 270 %: 0%	N: 8 D: 236 %: 3%	N: 8 D: 231 %: 3%	Meets Requirement	Magellan reported number of youth with EPSDT visits on a quarterly basis.
OUT-6	Appropriate Use of Psychiatric Medication	The Contractor shall report on the number of CME enrolled youth not meeting the state standards for psychotropic medications (too much, too many, too young, polypharmacy) as reported by the Pharmacy Unit	Report quarterly on the previous quarter the Denominator - number of youth enrolled with the Contractor and the Numerator - number of CME enrolled youth not meeting the state standards	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N: 0 D: 249 %: 0%	N: 0 D: 270 %: 0%	N: 0 D: 236 %: 0%	N: 0 D: 231 %: 0%	Meets Requirement	Magellan reported the number of youth not meeting medication standards/SCH referral.
OUT-7	Cost Savings (Healthcare Costs)	The Contractor shall report healthcare costs to Medicaid for the CME enrolled youth	Average PMPM healthcare costs of CME enrolled youth as compared to the target eligible population of non-CME enrolled youth with PRTF stays or Acute Psychiatric hospitalizations	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	CME: \$6,396.84 PRTF: \$22,604.41	CME: \$5,337.96 PRTF: \$21,735.80	CME: \$4,593.43 PRTF: \$19,269.30	CME: \$5,115.12 PRTF: \$20,093.36	Meets Requirement	Magellan reported average cost of CME youth and average cost of PRTF youth on a quarterly basis.

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OUT-8	Fidelity to the high fidelity wraparound (HFWA) Model	The Contractor shall report fidelity to the HFWA model as measured by the Wraparound Fidelity Index (WFI-EZ)	Report quarterly for the previous quarter the percentage of fidelity to the HFWA compared to the SFY16 baselines of seventy-two percent (72%) which is the national fidelity average for this time frame	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by one quarter of a percent (0.25%) and the decreased PMPM will continue until the next reporting period (following quarter)	Jul: 71.2 Aug: 71.2 Sep: 82.2	Oct: 74.4 Nov: 72 Dec: 76.4	Jan: 77.6 Feb: 74.3 Mar: 72.3	Apr: 74.5 May: 73 Jun: 78	Meets Requirement	Magellan reported fidelity to the HFWA model as measured by the Wraparound Fidelity Index (WFI-EZ) on a monthly basis.
		The Contractor shall report the number of WFI-EZ surveys administered to capture a valid and representative sample of the experiences of enrollees served	Report quarterly the number of WFI-EZ surveys administered during the quarterly period compared to the same quarter in SFY16	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by one quarter of a percent (0.25%) and the decreased PMPM will continue until the next reporting period (following quarter)	Jul: 52 Aug: 37 Sep: 51	Oct: 28 Nov: 56 Dec: 42	Jan: 17 Feb: 15 Mar: 43	Apr: 32 May: 54 Jun: 29	Meets Requirement	Magellan reported the number of WFI-EZ surveys administered on a monthly basis.
OUT-9	Family and Youth Participation at state-level Steering Committees	The Contractor shall report family and youth participation on state-level Steering Committees	Report quarterly for the previous quarter the Denominator - number of state-level Steering Committee attendees who represent family and youth enrollees and the Numerator - number of CME enrollees	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	N: 27 D: 27 %: 100%	N: 27 D: 27 %: 100%	N: 1 D: 15 %: 7%	N: 8 D: 18 %: 44%	Meets Requirement	Magellan reported the number of Steering Committee attendees who represent family and youth enrollees on a quarterly basis.
OUT-10	Family and Youth Participation in Communities	The Contractor shall report family and youth participation on the CME's community advisory boards, Support groups and other stakeholder meetings facilitated by the Contractor	Report quarterly for the previous quarter the Denominator - number of family and youth participants attending advisory boards, support groups and other stakeholder meetings facilitated by the contractor and the Numerator - number of CME enrollees	If the Contractor fails to provide this report, the PMPM for every youth enrolled with the Contractor will be decreased by half of one percent (0.5%) and the decreased PMPM will continue until the next reporting period (following quarter)	Jul: 0/0 (0%) Aug: 140/320 (43%) Sep: 42/180 (23%)	Oct: 254/624 (41%) Nov: 199/376 (53%) Dec: 179/356 (50%)	Jan: 196/480 (41%) Feb: 183/494 (37%) Mar: 238/322 (74%)	Apr: 265/700 (38%) May: 367/858 (43%) Jun: 451/896 (50%)	Meets Requirement	Magellan reported the number of attendees representing families at advisory board meetings on a monthly basis.