



# COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID  
DIVISION OF HEALTHCARE FINANCING

## COMMUNITY CHOICES WAIVER PROGRAM

### Case Manager Call Agenda

**Date and Time:** June 23, 2020, 2:30 – 4:30 PM

**Conference Line:** +1 631-946-7354

**Access Code:** 883 254 178#

**Internet Link:** <https://meet.google.com/bsb-yude-yqr>

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#### Agenda Items:

- Welcome and Introductions
- Aging services – Jeff Clark
- Waiver amendment update
  - Amendment transition plan
    - Case management manual and training
    - Person Centered Planning training
    - Participant direction employer manual and program materials
    - Service updates
    - EMWS
  - Appendix K/COVID-19
- Case Manager updates
  - Quality assurance
  - Monthly evaluation
  - Skilled nursing vendor
  - Webpage review
  - CCW group email – [ccw.waivers@wyo.gov](mailto:ccw.waivers@wyo.gov)
  - Q & A town hall call – July 28, 2020 12:00 – 1:00 PM
- EVV update
- ACES\$ complaint review
- Additional topics/FAQ

#### Next Call:

- August 25, 2020 2:30 – 4:30 PM