



COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID
DIVISION OF HEALTHCARE FINANCING

COMMUNITY CHOICES WAIVER PROGRAM

Case Manager Call Agenda

Date and Time: June 23, 2020, 2:30 – 4:30 PM

Conference Line: +1 617-675-4444

Access Code: 372 698 497 2051#

Internet Link: <https://meet.google.com/bsb-yude-yqr>

Agenda Items:

- Welcome and Introductions
- Aging services – Jeff Clark
- Waiver amendment update
 - Amendment transition plan
 - Case management agency/case manager qualifications
 - Case management manual and training
 - Person-centered planning training
 - Participant direction employer manual and program materials
 - Service updates
 - EMWS
 - Appendix K/COVID-19
- Case Manager updates
 - Quality assurance
 - Monthly evaluation
 - Skilled nursing vendor
 - Webpage review
 - CCW group email – ccw.waivers@wyo.gov
 - Q & A town hall call – July 28, 2020 12:00 – 1:00 PM
- EVV update
- ACES\$ complaint review
- Additional topics/FAQ

Next Call:

- August 25, 2020 2:30 – 4:30 PM