

Assisted Living Facility Residents have the right to:

- Be treated with respect and dignity;
- Privacy;
- Be free from physical or chemical restraints not required to treat the resident's medical symptoms. No chemical or physical restraints will be used except by order of a physician;
- Not be isolated or kept apart from other residents;
- Not be physically, psychologically, sexually, or verbally abused, humiliated, intimidated, or punished;
- Live free from involuntary confinement or financial exploitation;
- Full use of the facility's common areas;
- Voice grievances and recommend changes in policies and services;
- Communicate privately, including, but not limited to, communicating by mail or telephone with anyone;
- Reasonable use of the telephone, which includes access to operator assistance for placing collect telephone calls;
- Have visitors, including the right to privacy during such visits;
- Make visits outside the facility. The facility manager and the resident shall share responsibility for communicating with respect to the scheduling of such visits;
- Make decisions and choices in the management of personal affairs, assistance plans, funds, or property;
 - Including choice in home health agencies, pharmacies, personal care providers and any other private pay provider;
- Expect the cooperation of the provider in achieving the maximum degree of benefit from those services which are made available by the facility;
- Exercise choice in attending and participating in religious activities;

- Reimbursed at an appropriate rate for work performed on the premises for the benefit of the operator, staff, or other residents, in accordance with the resident's assistance plan;
- Informed by the facility thirty days in advance of changes in services or charges;
- Have advocates visit, including members of community organizations whose purposes include rendering assistance to the residents;
- Wear clothing of choice unless otherwise indicated in the resident's plan, and in accordance with a reasonable dress code;
- Participate in social activities, in accordance with the assistance plan; and
- Examine survey results.

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Learn more about the Program online:

<https://health.wyo.gov/admin/long-term-care-ombudsman-program/>

Or Call (800) 856-4398



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