



# COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID  
DIVISION OF HEALTHCARE FINANCING

## COMMUNITY CHOICES WAIVER PROGRAM

### Case Manager Call Agenda

**Date and Time:** February 25, 2020, 2:30 – 4:00 PM

**Conference Line:** 1-669-224-3412

**Access Code:** 503-758-901

**Internet Link:** <https://global.gotomeeting.com/join/503758901>

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#### Agenda Items:

- Welcome and Introductions
- Waiver amendment
  - Public comment
  - Case management definition
  - Transitioning meals
  - Communication to case managers
- Case Manager updates
  - Back up direct service worker and back up case manager
  - Assisted living facility plan of care and private pay
  - Participant signature
  - Plan of care by the case manager
  - Acknowledge skip MMIS
  - Case management tasks
    - Forced closures
  - Incident reports/complaints
  - FMS communication
  - Monthly contact requirement
- EMWS update
- EVV update
- Additional topics

#### Next Call:

- April 28, 2020, 2:30 – 4:00 PM