



Healthcare Financing Division
Developmental Disabilities
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BULLETIN

Date: March 25, 2020
To: All Supports and Comprehensive Waiver Providers
From: Lee Grossman, Developmental Disabilities Section Administrator
Subject: Ongoing COVID-19 Related Guidance for DD Waiver Providers
Ref: LG-2020-B03

In response to the continuing Coronavirus Disease 2019 (COVID-19) public health emergency, the Division of Healthcare Financing (Division) will implement the following temporary flexibilities for providers of Developmental Disabilities Waiver services:

- Effective March 13, 2020, and until further notice, participants who require hospitalization will be allowed to receive the following services in a hospital setting when the participant requires these services for communication, behavioral stabilization, or intensive personal care needs:
 - Adult Day Services
 - Community Living Services
 - Companion Services
 - Personal Care Services
- Effective immediately, and until further notice, the Division will extend provider certification renewals for all providers through June 30, 2020. Providers will receive notification of their updated expiration dates, and will receive notification regarding certification renewal deadlines per Chapter 45, Section 28 of the Department of Health's Medicaid Rules. This temporary extension of provider certification renewals also applies to renewal activity in process. Providers will be expected to remain in compliance with all documentation standards, reporting requirements, and other provisions established in Chapter 45 of the Department of Health's Medicaid Rules.
- Effective March 13, 2020, and until further notice, a participant's right to have visitors of their choosing at any time may be temporarily restricted in the following circumstances:
 - The participant has a confirmed diagnosis of COVID-19;
 - The participant is awaiting results of a COVID-19 test; or

- The participant has had direct contact with an individual who is presumed to have COVID-19.

This right's restriction must be lifted immediately upon clearance from the participant's licensed medical professional or notification that the risk of contracting COVID-19 has passed. The participant's IPC will not need to be updated to reflect this right's restriction. Documentation of the date the restriction was imposed, the reason the restriction was imposed, and the date the restriction was removed must be included in case manager and provider documentation.

- Effective March 17, 2020, and until further notice, the flexibility that the Division has already implemented to allow participants to receive Adult Day and Community Support Services in the home only requires the approval of the participant and, if applicable, the legally authorized representative. This approval must be obtained in writing (i.e., email, written note, text message) by either the case manager or provider, and must include the reason for the change in settings and the date the approval is effective. Services in the home may be provided prior to the written documentation being obtained as long as verbal approval has been given. The IPC does not need to be updated, but the written documentation of the approval must be available to the Division upon request. All other criteria for the flexibility, as outlined in the Flexibilities Document found on the [COVID-19 Updates for Waiver Services](#) page of the Division website, remain in effect.

If you have questions regarding the information contained in this bulletin, please contact your area Provider or Participant Support Specialist. This contact information, as well as additional resources, can be found on the Developmental Disabilities Section's website at <https://health.wyo.gov/healthcarefin/dd/>.