COMMUNITY CHOICES WAIVER PROGRAM
Case Manager Call Agenda

Date and Time:  February 25, 2020, 2:30 – 4:00 PM
Conference Line: 1-669-224-3412
Access Code: 503-758-901
Internet Link: https://global.gotomeeting.com/join/503758901

Agenda Items:
- Welcome and Introductions
- Waiver amendment
  - Public comment
  - Case management definition
  - Transitioning meals
  - Communication to case managers
- Case Manager updates
  - Back up direct service worker and back up case manager
  - Assisted living facility plan of care and private pay
  - Participant signature
  - Plan of care by the case manager
  - Acknowledge skip MMIS
  - Case management tasks
    - Forced closures
  - Incident reports/complaints
  - FMS communication
  - Monthly contact requirement
- EMWS update
- EVV update
- Additional topics

Next Call:
- April 28, 2020, 2:30 – 4:00 PM