



COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID
DIVISION OF HEALTHCARE FINANCING

COMMUNITY CHOICES WAIVER PROGRAM

Case Manager Call Agenda

Date and Time: February 25, 2020, 2:30 – 4:00 PM

Conference Line: 1-669-224-3412

Access Code: 503-758-901

Internet Link: <https://global.gotomeeting.com/join/503758901>

Agenda Items:

- Welcome and Introductions
- Waiver amendment
 - Public comment
 - Case management definition
 - Transitioning meals
 - Communication to case managers
- Case Manager updates
 - Back up direct service worker and back up case manager
 - Assisted living facility plan of care and private pay
 - Participant signature
 - Plan of care by the case manager
 - Acknowledge skip MMIS
 - Case management tasks
 - Forced closures
 - Incident reports/complaints
 - FMS communication
 - Monthly contact requirement
- EMWS update
- EVV update
- Additional topics

Next Call:

- April 28, 2020, 2:30 – 4:00 PM