

## AGENDA

- Program Updates
  - Case Manager and Provider Demonstration of Understanding forms
  - Promulgation of Chapters 44, 45, and 46 of the Department of Health's Medicaid Rules
- Monthly Training Session - Rights Restriction Review Tool - [Slidedeck](#)

## TOPICS

### Case Manager and Provider Demonstration of Understanding forms

During the provider initial certification and certification renewal process (certification process), the Division of Healthcare Financing (Division) requires providers and case managers to demonstrate their understanding of the State's incident reporting process. This is accomplished through the completion and submission of a Provider or Case Manager Questionnaire form that requires providers and case managers to respond to several questions and submit an actual incident report.

These questionnaires have been replaced with a Provider Demonstration of Understanding form and a Case Manager Demonstration of Understanding form. These forms will need to be completed and submitted as part of a provider or case manager's certification process. They can be found on the [Forms and Reference Library](#) page of the Division website, under the *Certification Form* tab.

Providers and case managers will be presented with three scenarios. They will be required to determine if the scenario is a reportable incident, the incident category, to whom the incident should be reported, and the timeline for filing the incident. If the situation presented does not meet the Division's definition of a reportable incident, providers and case managers will be required to explain what they need to do to address the situation. Finally, the provider or case manager will be required to submit an incident report based on one of the incidents presented.

This form will be required as part of the certification process beginning January 1, 2020. If you have questions about the form, or about the certification process, please contact your Provider Support Specialist.

### Chapters 44, 45, and 46 of the Department of Health's Medicaid Rules

The Division is pleased to announce that revised Chapters 44, 45, and 46 of the Department of Health's Medicaid Rules have been promulgated and are in effect as of December 20, 2019. The updated Chapters, as well as the Division's responses to comments received during the public comment period, can be found on the [Public Notices, Regulatory Documents, and Reports](#) page of the Division website, under the *Rules* tab located at the bottom of the page.

The Division will be holding a training to review changes to the rules on January 28, 2020 at 1:00PM. Please mark your calendars and plan to join us for this training. In the meantime, if you have questions, please contact your area Provider or Participant Support Specialist.

## WRAP UP

*Next call scheduled for January 27, 2020*