



**Wyoming Maternal and Child Health (MCH)
Maternal High Risk (MHR) and Newborn Intensive Care (NBIC) Programs**

Website: <https://health.wyo.gov/publichealth/mch/index-4/>
(307) 777-6921 or 1-800-438-5795

GUIDELINES

IF YOU HAVE INSURANCE

- You will need to **REPORT ALL INSURANCE POLICIES TO THE DOCTOR OR HOSPITAL.** MHR/NBIC expects any hospital and/or medical insurance benefits that you receive **TO BE PAID TOWARD** the cost of you or your child's medical care before benefits are applied.
- Ask your provider to bill your insurance directly and/or assign benefits to your provider. This means your insurance company will pay directly to your provider.

PAYMENT PROCEDURES

Upon receipt of your eligibility letter, notify your approved providers of the following billing process:

- Your healthcare provider's office will electronically submit the bill to Conduent (Wyoming Medicaid), the agency that pays MHR/NBIC bills. If you receive a bill, notify the provider to submit the claim to Conduent. The telephone number for Conduent is 1-800-251-1268 (clients 1269).
- Payment for services is dependent upon enrollment with Wyoming Medicaid by your approved provider(s).
- There are financial caps for each program:
 - MHR - Maternal care by a Level III provider is limited to a \$5,000 per case cap to include travel assistance and \$5,500 for air ambulance transport.
 - “Normal” Newborn – Level III infant care is limited to \$3,000 per case cap to include travel assistance.
 - NBIC - Level III infant care is limited to a \$40,000 per case cap to include air ambulance transport and travel assistance.
- You may receive monthly statements of your account until it is paid. Please contact your Public Health Nurse if you do get a request for payment for MHR/NBIC authorized services.
- CSH is not responsible for payment over the financial cap, for care provided before eligibility date or for care to a non-covered providers.