



COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID
DIVISION OF HEALTHCARE FINANCING

COMMUNITY CHOICES WAIVER PROGRAM

Case Manager Call Agenda

Date and Time: June 25, 2019, 2:30 – 4:00 PM

Conference Line: 1-877-278-2734

Passcode: 154416

Agenda Items:

- Welcome and introductions
- Long Term Care Eligibility
 - Long-Term Care Eligibility Unit Q&A
 - Case manager role
 - EMWS field for financial eligibility spans
- Participant direction updates
 - Uploading FMS start date email to EMWS
 - FMS start date and care plan date
 - Participant roles
- CCW Overview and CBSU Organization
- EVV update
- Skilled Nursing Update
 - Adding a skilled nursing assessment to the service plan
 - The case manager's role in skilled nursing prior authorization
- Service plan development and monitoring activities
 - Prior authorization and start dates for services
 - Closures
 - Monitoring EMWS tasks
 - Quarterly care conferences
 - Change of case manager and billing
- Policy and Procedures Manual update
- Case manager topics/questions