COMMUNITY CHOICES WAIVER PROGRAM
Case Manager Call Agenda

Date and Time: June 25, 2019, 2:30 – 4:00 PM
Conference Line: 1-877-278-2734
Passcode: 154416

Agenda Items:
- Welcome and introductions
- Long Term Care Eligibility
  - Long-Term Care Eligibility Unit Q&A
  - Case manager role
  - EMWS field for financial eligibility spans
- Participant direction updates
  - Uploading FMS start date email to EMWS
  - FMS start date and care plan date
  - Participant roles
- CCW Overview and CBSU Organization
- EVV update
- Skilled Nursing Update
  - Adding a skilled nursing assessment to the service plan
  - The case manager’s role in skilled nursing prior authorization
- Service plan development and monitoring activities
  - Prior authorization and start dates for services
  - Closures
  - Monitoring EMWS tasks
  - Quarterly care conferences
  - Change of case manager and billing
- Policy and Procedures Manual update
- Case manager topics/questions