

Durable Medical Equipment Tips

- Make sure the item you are requesting is medically necessary and not just an item of convenience (ex. Betty has a wheelchair but wants a different one for the community – this is more of a convenience item)
- Make sure the equipment can be used in all areas of the individuals life (ex. large wheelchairs cannot fit through all doors in areas of a household- they may need to look at a different type of chair)
- If you are asking if an item is covered, please get a CPT code from the provider
- If you are helping to get a letter from a physician, please review the parameters around when it can be purchased by Medicaid
- When assisting a family, make sure they are not stockpiling items. Many times they get wasted and they should only be ordering what is needed
- Items like scooters, strollers and car seats are most times not covered unless a strong case for medical necessity can be made
- Clients do not always have to have the Cadillac of equipment. Many times Medicaid may cover a lesser version of the equipment

