



# Home Visit and Service Observation Form

## Form Instructions

This form shall be completed and signed for each home visit and service observation visit. Record notes in the section provided during home visits and service observations, and provide detailed documentation of the home visit/service observation in the Electronic Medicaid Waiver System (EMWS). This form shall be uploaded in EMWS to provide verification that a home visit/service observation occurred.

Participant Name: \_\_\_\_\_

Case Manager Name: \_\_\_\_\_

Case Manager Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Monthly Home Visit Verification

| Date |  | Start Time |  | End Time |  |
|------|--|------------|--|----------|--|
|      |  |            |  |          |  |

The participant, legally authorized representative, or provider representative shall select the topics discussed during the home visit. Case managers are not required to address every topic at each home visit.

- Questions and concerns
- Health and welfare
- Satisfaction with services
- Participant rights (including current restrictions and possible violations)
- Choice of providers and services (including the need for new or additional)
- Satisfaction with providers

Participant/Legally Authorized Representative Name: \_\_\_\_\_

Participant/Legally Authorized Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If the participant or legally authorized representative is not able to sign, the provider/provider staff shall sign off on the home visit.

Provider/Provider Staff Printed Name: \_\_\_\_\_

Provider/Provider Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Notes

**Use Service Observation Verification fields below as required.**

**Service Observation Verification**

|      |  |            |  |          |  |                  |  |
|------|--|------------|--|----------|--|------------------|--|
| Date |  | Start Time |  | End Time |  | Service Observed |  |
|------|--|------------|--|----------|--|------------------|--|

The provider representative shall initial the topics discussed during the service observation.

- Training objective/goal progress       Potential changes to the IPC       Level of support

Provider/Provider Staff Printed Name: \_\_\_\_\_

Provider/Provider Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Service Observation Verification**

|      |  |            |  |          |  |                  |  |
|------|--|------------|--|----------|--|------------------|--|
| Date |  | Start Time |  | End Time |  | Service Observed |  |
|------|--|------------|--|----------|--|------------------|--|

The provider representative shall initial the topics discussed during the service observation.

- Training objective/goal progress       Potential changes to the IPC       Level of support

Provider/Provider Staff Printed Name: \_\_\_\_\_

Provider/Provider Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Service Observation Verification**

|      |  |            |  |          |  |                  |  |
|------|--|------------|--|----------|--|------------------|--|
| Date |  | Start Time |  | End Time |  | Service Observed |  |
|------|--|------------|--|----------|--|------------------|--|

The provider representative shall initial the topics discussed during the service observation.

- Training objective/goal progress       Potential changes to the IPC       Level of support

Provider/Provider Staff Printed Name: \_\_\_\_\_

Provider/Provider Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Notes**