COMMUNITY CHOICES WAIVER PROGRAM

Service Provider Call Agenda

Date and Time: August 27, 2019, 2:30 – 4:30 PM
Webinar Link: https://global.gotomeeting.com/join/165138133
Conference Line: 1-877-278-2734
Passcode: 154416

Agenda Items:

- Welcome and Introductions
- Adult Protective Services Presentation - Jane Carlson
- CBSU Communications
- Case Manager Reminders
  - Reporting of Incidents in IMPROV
  - Direct Service Worker Requirements
  - Updating Demographics Information
  - Requesting LT101s
  - Prior Authorizations
  - Provider Duty Sheets
  - Closures
  - Back up
  - Updating signed Case Manager Requirements
  - Update on tasks
  - February leap year
- Follow up from last meeting
  - Attorney General clarification
  - Naming conventions for new forms
  - Provider choice forms
  - Quarterly Care Conferences
- Waiver participant employment
- Public engagement in local communities
  - EVV
  - Community Choice Waiver Stakeholders
- Case manager topics/questions

Next Call:
- October 22, 2019, 2:30 – 4:30 PM