



# COMMUNITY-BASED SERVICES UNIT

WYOMING MEDICAID  
DIVISION OF HEALTHCARE FINANCING

## COMMUNITY CHOICES WAIVER PROGRAM

### Service Provider Call Agenda

**Date and Time:** August 27, 2019, 2:30 – 4:30 PM

**Webinar Link:** <https://global.gotomeeting.com/join/165138133>

**Conference Line:** 1-877-278-2734

**Passcode:** 154416

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#### Agenda Items:

- Welcome and Introductions
- Adult Protective Services Presentation - Jane Carlson
- CBSU Communications
- Case Manager Reminders
  - Reporting of Incidents in IMPROV
  - Direct Service Worker Requirements
  - Updating Demographics Information
  - Requesting LT101s
  - Prior Authorizations
  - Provider Duty Sheets
  - Closures
  - Back up
  - Updating signed Case Manager Requirements
  - Update on tasks
  - February leap year
- Follow up from last meeting
  - Attorney General clarification
  - Naming conventions for new forms
  - Provider choice forms
  - Quarterly Care Conferences
- Waiver participant employment
- Public engagement in local communities
  - EVV
  - Community Choice Waiver Stakeholders
- Case manager topics/questions

#### Next Call:

- October 22, 2019, 2:30 – 4:30 PM