**Date and Time:** February 26, 2018, 2:30 – 4:00 PM

**Conference Line:** 1-877-278-2734 **Passcode:** 154416

| **Agenda Items** | |
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| * Welcome and Introductions – **Tyler & Anita** | |
| * State Ombudsman program – **Lindsay Hruby**, **guest speaker** | |
| * Plan of Care changes, effective with 03/01/2019 plans | |
| * Qualis contract | |
| * PA inquiry portal | |
| * EMWS password resets | |
| * FREE SNAP webinar | |
| * Q & A | |
| *Next Calls* | * **Case manager call: 04/24/2018, 2:30 – 4:00 p.m.** * **Direct Service Provider call: 03/26/2018, 2:30 – 4:00 p.m.** |