**Date and Time:** February 26, 2018, 2:30 – 4:00 PM

 **Conference Line:** 1-877-278-2734 **Passcode:** 154416

| **Agenda Items** |
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| * Welcome and Introductions – **Tyler & Anita**
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| * State Ombudsman program – **Lindsay Hruby**, **guest speaker**
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| * Plan of Care changes, effective with 03/01/2019 plans
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| * Qualis contract
 |
| * PA inquiry portal
 |
| * EMWS password resets
 |
| * FREE SNAP webinar
 |
| * Q & A
 |
| *Next Calls* | * **Case manager call: 04/24/2018, 2:30 – 4:00 p.m.**
* **Direct Service Provider call: 03/26/2018, 2:30 – 4:00 p.m.**
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