Wyoming case managers can consult with PAL psychiatrists regarding children and adult participants with an intellectual or developmental disability (DD). These phone consults occur in two parts.

1. The case manager calls PAL (1-877-501-7257), and requests a consult for an adult or child patient with an intellectual or developmental disability.

2. A 30-minute phone call will be scheduled with a PAL psychiatrist.
   a. This call will clarify what the case manager needs from the consultation, and what their concerns are for the patient. The psychiatrist will identify relevant records to be sent for review, and will discuss who on the care team should join the consultation.

3. PAL will send a follow up note the next day via secure email or fax.
   a. This note will summarize the case manager’s conversation with the psychiatrist, and will include the list of requested records/participants.

4. Once all records have been sent, the case manager will contact PAL to set up the consultation.
   a. The case manager will help coordinate schedules.
   b. The patient will not be on the call; no tele-video is used for these consultations.

5. After the consultation, PAL will send the final note to the case manager, via secure email.

Additional information on PAL consultations can be found at
https://www.seattlechildrens.org/healthcare-professionals/access-services/partnership-access-line/