

WYOMING WIC PROGRAM

VENDOR MANUAL



Revised June 2018

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INTRODUCTION

This manual has been prepared for guidance in training personnel, as well as to assist in answering your questions about the Wyoming WIC Program requirements. All previous versions of the Vendor Manual are obsolete.

Each local WIC office is responsible for monitoring and training all authorized WIC vendors in their area.

My area vendor monitor is: _____

Telephone: _____

Available on the following days: _____

If you cannot reach your local vendor monitor, you may contact the State office by calling or writing.

State Office Information

6101 Yellowstone Road
Suite 420
Cheyenne, WY 82002
Phone: 307-777-7494 Fax: 307-777-5643
Website: <https://health.wyo.gov/publichealth/wic/>

State Office Vendor Staff

- Tina Fearneyhough, Wyoming WIC Vendor Coordinator
 - Phone: 307-777-6009
 - tina.fearneyhough@wyo.gov
- Melissa Sosa, Wyoming WIC Vendor Technician
 - Phone: 307-777-7845
 - melissa.sosa@wyo.gov

WYO W.E.S.T. Customer Service

1-888-WYO-WEST (1-888-996-9378)

Vendor Support

wdh-wywicvendor@wyo.gov

DEFINITIONS

ACH: Automated Clearing House. An electronic network for financial transactions. ACH credit transfers include vendor payments.

APL: Authorized Product List. Contains all products which are eligible for purchase with a WYO W.E.S.T. card.

ARF: Auto Reconciliation File. The Wyoming WIC Program creates an Auto Reconciliation File for each good Claim File submitted by the vendor. The purpose of the Auto Reconciliation File is to assist vendors in resolving discrepancies between what was claimed and what was paid. The file will contain the final disposition of all transactions received by the Wyoming WIC Program from the vendor, as well as detailed payment and adjustment information at the UPC level.

Above-50-Percent Vendor: A vendor that derives more than 50 percent of its total annual food sales revenue from WIC food instruments, and new vendor applicants expected to meet this criterion under guidelines approved by the Food and Nutrition Service (FNS).

Authorized Foods: Those supplemental foods authorized by the Wyoming WIC Program for issuance to a particular participant.

Beginning Balance Receipt: This receipt will print at the beginning of the transaction and will list the description of the food items available to be purchased, as well as list the quantity that may be purchased on the card at the time the receipt is printed. This receipt **must be given** to the WIC participant.

Cash Value Benefit: A fixed-dollar amount added to a participant's WYO W.E.S.T. card which is used by a participant to obtain authorized fruits and vegetables.

Cash Value Receipt: This receipt is printed for the vendor to indicate the cash value of the WIC purchase. This receipt is not required to be printed at the grocery store and if printed is not a receipt that needs to be given to the WIC participant.

Claim File: A file that is passed to the Wyoming WIC Program that includes details of individual WIC transactions.

Compliance Buy: A covert, on-site investigation in which a representative of the Wyoming WIC Program poses as a participant, parent, or caretaker of an infant or child participant, or proxy, and purchases/attempts to purchase WIC benefits with a WYO W.E.S.T. card, and does not reveal during the visit that he or she is a program representative.

Conflict of Interest: A conflict of interest exists when:

- there is a pecuniary (financial) relationship between the vendor and the WIC Program or the local agency.
- relatives serve WIC participants.
- training or monitoring visits are conducted by a local vendor monitor who may be related to the grocery store owner or other store management staff.

Conflicts of interest are prohibited between the Wyoming WIC Program and the vendor, and/or the local WIC agency and the vendor. The Vendor Agreement shall be terminated if the Wyoming WIC Program identifies a conflict of interest between the vendor and the program or its local agencies.

Coupon: A digital or printed voucher that allows a customer to receive a product at a reduced price or at a higher quantity; coupons may be provided to customers by vendors, manufacturers, or other entities.

Cost Containment: A provision of the Child Nutrition and WIC Reauthorization Act of 2004 that requires WIC State agencies to implement a vendor peer group system, competitive price criteria, and allowable reimbursement levels in a manner that ensures the WIC Program pays authorized vendors competitive prices for supplemental foods.

EBT: Electronic Benefit Transfer. A benefit delivery method that permits electronic access to WIC food benefits using a card or other access device approved by the Secretary.

EBT Capable: A WIC vendor must demonstrate their cash register system or payment device can accurately and securely obtain WIC food balances associated with an EBT card, maintain the necessary files such as the authorized product list, hot card file and claim file and successfully complete WIC EBT purchases.

ECR: Electronic Cash Register. A point-of-sale device that supports retail transactions.

Ending Balance Receipt: This receipt will print at the end of the WIC transaction and will list the description and quantity of the food items left on the card that are still available to be purchased. This receipt **must be given** to the participant.

Error File: The Error File describes problems encountered by the Wyoming WIC Program while attempting to process a claim file. Once a claim file level error has been detected, the claim file cannot be processed. If the claim file submitted by the vendor contains multiple errors, only the first error that the system encounters will be displayed. The system discontinues processing upon the first error encountered.

FNS: Food and Nutrition Service. The division of the United States Department of Agriculture (USDA), responsible for oversight of the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) at the national and regional levels.

FTP: File Transfer Protocol. A standard for transferring files between computers on a network, such as the internet. FTP can be secure or standard.

High-Risk Vendor: A vendor identified as having a high probability of committing a vendor violation through application of the criteria established in 7 CFR 246.12(j)(3) and any additional criteria established by the Wyoming WIC Program.

Hot Card: A card that has been invalidated for any reason including loss, theft, or administrative action by the Wyoming WIC Program. These cards appear in the "Hot Card" List file.

HCL: Hot Card List. A file containing the primary account number (PAN) of any WIC EBT smart card which has been invalidated for any reason, including loss, theft, or administrative action by the WIC Program.

IFPS: International Federation for Produce Standards. A coalition of fruit and vegetable associations from around the globe that joined together in 2001 as equal partners to pursue the task of introducing a global standard for the use of international Price Look-Up (PLU) numbers.

In-store Promotion: A sales promotion in which a vendor may offer incentive items, vendor discounts, or coupons in order to increase sales of certain items or encourage customer loyalty to the vendor.

Incentive Item: An item or service provided by a vendor to attract customers or encourage loyalty.

Integrated POS System: The equipment and related software that is used by the WIC vendor to process all transactions including WIC (i.e., PIN pad, cash register, and back office processing software).

Inventory Audit: The examination of food invoices or other proofs of purchase to determine whether a vendor has purchased sufficient quantities of supplemental foods to provide participants the quantities specified on WIC receipts or the electronic journal and redeemed by WIC benefits at the vendor during a given period of time.

Large Grocer: A grocery store with six or more cashier lanes.

Mixed Basket Transaction: A WIC electronic benefits transfer transaction (EBT) that includes WIC and non-WIC items and, therefore, requires more than one tender type.

NTE: To-Not-Exceed amounts for which WIC vendors are subject to price limitations on WIC authorized foods.

Pattern: A pattern will be based on the severity of the violation and will vary per incidence.

PAN: Primary Account Number. A numeric field that identifies the issuing State/Program and the account to whom the card was issued. It is located on the front of the WYO W.E.S.T. card.

Peer Groups: A WIC classification of authorized vendors into groups based on common characteristics or criteria that affect food prices for the purposes of applying appropriate competitive price criteria to vendors at authorization and limiting payments for food to competitive levels.

POS: Point of Sale.

Price Look Up Code (PLU): A four or five digit code assigned by the International Federation for Produce Standards (IFPS). PLUs are used by a WIC Vendor to identify products that typically are of variable measure, such as fresh fruits and vegetables. The trailing four digits of organic products represent the standard PLU for a food item.

Proxy: Any person designated by a woman participant, or by a parent or caretaker of an infant or child participant, to obtain and transact WYO W.E.S.T. card benefits or to obtain supplemental foods on behalf of a participant. The proxy must be designated consistent with the Wyoming WIC Program's procedures established pursuant to 7 CFR 246.12 (r)(1). Parents or caretakers applying on behalf of child and infant participants are not proxies.

Redemption Mode: The normal full-featured processing mode that will allow both balance inquiries and WIC benefit redemptions that result in decrementing benefits from the card.

Redemption Receipt: This is the same type of store receipt that is provided to customers for non-WIC transactions. Items purchased with WIC benefits must be identified on the receipt. This receipt **must be given** to the WIC participant.

Routine Monitoring: Overt, on-site monitoring during which WIC Program representatives identify themselves to vendor personnel.

Sanction: An administrative action taken as a result of a violation.

Small Grocer: A grocery store with fewer than six cashier lanes.

Smart Card: A payment card that has an integrated microcomputer chip embedded on the card.

SNAP: Supplemental Nutrition Assistance Program (formerly the Food Stamp Program).

Stand-Beside POS System: The equipment and related software that is used by the WIC vendor to process WIC transactions only, but is not integrated with the cash register.

Superstores: Retail establishments primarily engaged in retailing a general line of groceries in combination with general lines of new merchandise, such as apparel, furniture and appliances.

Supermarkets: Retail establishments having sales over \$2 million annually in food.

Training Mode: Used to educate grocery store personnel on the operation of the WIC transactions in the grocer system. Special training cards that have been provided by the Wyoming WIC Program must be used. These cards are designated by the 8th digit of the PAN being a 9.

Universal Product Code (UPC): A specific type of barcode used to identify products sold by the WIC vendor. The numbers shown in the barcode are entered on the APL file to identify authorized WIC food items.

Utilization Receipt: This receipt will print after items have been totaled, and WIC is being tendered. It will show the participant what food items will be decremented from their WIC benefits. This receipt **must be given** to the WIC participant before they are directed to approve (yes/enter) or disapprove (no/cancel) the WIC transaction.

Vendor: A sole proprietorship, partnership, cooperative association, corporation, or other business entity operating one or more grocery stores authorized by the Wyoming WIC Program to provide authorized supplemental foods to participants under a retail food delivery system. Each grocery store operated by a business entity constitutes a separate vendor and must be authorized separately from other grocery stores operated by the business entity. Each vendor must have a single, fixed location, except when the authorization of mobile grocery stores is necessary to meet the special needs described in the Wyoming WIC Program's State Plan in accordance with 7 CFR 246.4 (a)(14)(xiv).

Vendor Authorization: The process by which the Wyoming WIC Program assesses, selects, and enters into agreements with vendors that apply or subsequently reapply to be authorized as vendors.

Vendor Discount: An in-store promotion that reduces the price or increases the quantity of a given product; a vendor discount could also result from the use of a coupon.

Vendor Overcharge: Intentionally or unintentionally charging the Wyoming WIC Program more for authorized supplemental foods than is permitted under the Vendor Agreement.

Vendor Selection Criteria: The criteria established by the Wyoming WIC Program to select individual vendors for authorization consistent with requirements in 7 CFR 246.12(g)(3).

Vendor Violation: Any intentional or unintentional action of a vendor's current owners, officers, managers, agents, or employees (with or without the knowledge of management) that violates the Vendor Agreement or Federal or State statutes, regulations, policies, or procedures governing the Program.

Void Receipt: This receipt will print if the sale is voided. This receipt must be given to the WIC participant.

WYO W.E.S.T.: **Wyoming WIC EBT System Today.** It is the EBT card that is used to issue/redeem WIC benefits for Wyoming WIC participants.

WHAT IS WIC?

WIC is a federally-funded program that provides supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women and for infants and children (up to age 5) who are found to be at nutritional risk.

Benefits to participants in the WIC Program include:

- Education and counseling about nutrition and health
- Referrals to other health services that can be of assistance
- Education, training, and support for successful breastfeeding
- Nutritious supplemental foods prescribed by WIC staff

The goals of WIC are to:

- Reduce the incidences of low birth weight babies
- Increase the incidence and duration of breastfeeding
- Increase knowledge of nutrition and preventative health

Participant Eligibility

A participant is eligible if they:

- Live in Wyoming
- Are a pregnant, breastfeeding woman (eligible up to 1 year after delivery) or postpartum woman who is not breastfeeding (eligible for six months after delivery); or an infant or child (up to age 5)
- Have a medical or nutrition need
- Have a household income that is based on household size and is less than or equal to 185% of the poverty level (income guidelines are set by the Federal Government and are updated annually)

How is WIC funded?

WIC is funded by the United States Department of Agriculture (USDA) and administered by the Wyoming Department of Health, Public Health Division. The WIC Program was established in 1972 by Congress and adopted in Wyoming in 1980. Local WIC Program services are available in all counties in Wyoming. Generally, these local programs are co-located with Public Health Nursing Services.

Why does WIC specify infant formula brands?

Congress has mandated that WIC must use the infant formula company that provides the greatest savings to the Program. Wyoming joined a purchasing alliance with 20 western states, U.S. Territories, and Indian Tribal Organizations to achieve the greatest buying power. The Wyoming WIC Program agrees to purchase the manufacturer's formula and in return, the manufacturer agrees to pay a rebate for each container of their infant formula purchased through the WIC program. Because of the competitive bidding process, the infant formula brand provided by the program is subject to change.

How do the vendors fit into the program?

Vendors (grocery stores) are critical to the success of the WIC Program. WIC participants receive WYO W.E.S.T. cards at their local WIC clinic. These cards contain food prescriptions designed to meet the specific nutritional needs of the participant, promote the healthiest possible birth outcomes, and promote the growth and development of children. WIC Participants redeem their food benefits at grocery stores for the WIC approved foods listed on the WIC receipt. Vendors act as the final step in the WIC process, ensuring that WIC participants receive the nutritious foods prescribed to them.

Signed Vendor Agreements:

State and Federal regulations mandate a signed Vendor Agreement be implemented before any WIC transactions can occur. The signed Vendor Agreement is proof that the vendor is committed to following State and Federal regulations outlined in the Vendor Manual, Vendor Agreement, and any updates or addendums that may be issued (i.e., email correspondence). The Vendor Agreement requires vendors to provide WIC foods at a competitive price.

Vendor Email:

All correspondence or policy/procedure changes will be communicated to stores via email. An email address is required for every WIC authorized vendor.

What is a Smart Card?

The card looks like a credit card that contains an integrated microcomputer chip providing it with significant memory, storage, and processing power (considered off-line technology). A system, which uses a card to issue/redeem benefits, is called Electronic Benefit Transfer (EBT).

WYO W.E.S.T. Card:

WYOming **WIC** **EBT** **System** **Today**. Below is a picture of Wyoming WIC's EBT card.



Equipment Problems:

Any hardware/software problems related to WIC transactions will need to be resolved by vendor staff or by the vendor's technical support. The Wyoming WIC Program is not responsible for servicing equipment in the grocery stores. Failure to take corrective action to get WIC transaction processing operational when it is inoperable may result in a sanction.

Note: If a system is temporarily unable to process WIC transaction, the vendor must inform participants by posting signs at all store entrances and in all non-working lane(s). Note: If SNAP transactions are not working, it does not mean that WIC transactions will not work.

Card Problems

Participants will need to contact their local WIC clinic for any WYO W.E.S.T. card specific problems. If the local WIC clinic is not available, call the State Office at 307-777-7494 or 1-888-WYO-WEST.

FOODS AVAILABLE IN THE WIC PROGRAM

Foods approved by the Wyoming WIC Program are chosen based on their nutrient content, availability, cost, and acceptance by participants. WIC authorized foods are rich sources of WIC target nutrients such as; iron, calcium, protein, vitamins A and C, fiber, folic acid, vitamin B6, magnesium, and zinc. These nutrients are often missing in the diets of women, infants, and young children. WIC foods are meant to supplement participants' diets.

Participants must always select foods by the designated types and specific brands listed on the WIC Food Shopping Guide. Some brands of particular foods are fortified with certain nutrients, while other brands of the same type of food are not. **NO SUBSTITUTIONS ARE ALLOWED.**

Food Shopping Guide:

Always keep a Wyoming WIC Food Shopping Guide at each cash register lane to verify WIC eligible food. WIC participants have received the same brochure from their local WIC clinic. This guide is usually updated every two years in October. **IF A BRAND OR TYPE OF FOOD IS NOT ON THE FOOD SHOPPING GUIDE, IT IS NOT APPROVED!**

WIC Foods provided for infants:

- Iron-Fortified Infant Formula (If the baby is not exclusively breastfed)
- Infant Foods for infants 6-12 months of age
 - Infant Cereal
 - Infant Fruits and Vegetables (single or mixed varieties)
 - Infant Meats (for exclusively breastfed infants only)

WIC Foods provided for women and children:

- Milk
- Soy Beverage
- Cheese
- Yogurt
- Eggs
- Juice
- Iron-Fortified Breakfast Cereals
- Dry or Canned Beans/Peas, and/or Peanut Butter

- Fresh Fruits and Vegetables
- Whole Grain Foods, such as; 100% Whole Wheat Bread, Brown Rice, Oatmeal, Corn and Whole Wheat Tortillas, and Whole Wheat Pasta

Exclusively breastfeeding women, and women pregnant with multiples also receive:

- Water-Packed Tuna and Salmon
- Increased amounts of Eggs, Cheese, and Milk

DAIRY

Milk

- Must be pasteurized
- All brands allowed
- Fortified with Vitamins A & D
- Gallons, half gallons, or quarts
- Whole milk for children 12-23 months
- Low-fat (1%), fat free (skim), buttermilk, or nonfat dry milk for women and children 2 to 5 years old
- Reduced fat (2%), lactose free/reduced, acidophilus, evaporated milk, and goat's milk (evaporated, powdered, and fresh) only if specified on the participant's benefit receipt
 - **Not Allowed:**
 - Flavored/sweetened milk
 - Organic
 - Value-added
 - Raw/unpasteurized

Soy Beverage

- Only the following are authorized:
 - 8th Continent Original or Vanilla (refrigerated)
 - Pacific Natural Ultra Soy Vanilla or Ultra Soy Original (shelf stable)
 - Silk Original (refrigerated)
- May be substituted for milk and must be specified on the participant's benefit receipt
 - **Not Allowed:**
 - Organic
 - Any other brands or flavors
 - Rice or almond based beverage

Cheese

- Store brand only
- 8 & 16 ounces packages
- Block and shredded

- Cheddar, Cheddar-Jack, Colby, Colby-Jack, Longhorn (Colby, Colby-Jack, Cheddar), Monterey Jack, or Mozzarella
- String cheese (Mozzarella only)
- Deluxe American cheese slices (not individually wrapped)
 - **Not Allowed:**
 - Organic
 - Random weight/bulk
 - Deli
 - Gourmet
 - Individually sliced and wrapped
 - Cheese food products, cheese spreads, cottage cheese, or cream cheese
 - Swiss or white American
 - Smoked
 - Cheese with added ingredients, i.e., Pepper Jack
 - Any other sizes of flavors

Yogurt

- Only the brands specified on the WIC Food Shopping Guide
- 32 ounce packages only
- Must have \leq 40g of sugar/cup
- Any flavor
- Whole fat yogurt for children 12-23 months
- Low-fat and fat free (skim) yogurt for women and children 2 to 5 years old
 - **Not Allowed:**
 - Organic
 - Natural
 - Greek
 - Multi-packs or any other size
 - Mix-In Ingredients
 - Reduced fat
 - Whipped

PROTEIN

Mature Legumes

- Any brand and variety
- 1 pound (16 oz) bag dried or 15 to 16 ounce can
- Beans, peas (no sweet), lentils, or fat free refried beans
- Low sodium
 - **Not Allowed:**

- Organic
- Immature beans or peas (i.e., sweet peas or green beans)
- Soup mixes
- Chili beans
- Baked beans
- Beans with meat
- Snap greens
- Wax or yellow beans
- Beans with added flavorings, fat or oil
- Any other sizes

Peanut Butter

- Any brand
- 16 to 18 ounce Jars
- Creamy, crunchy, or extra crunchy
 - **Not Allowed:**
 - Organic
 - Peanut butter with added jelly, honey, marshmallow, etc.
 - Reduced/lowfat peanut butter
 - Whipped or squeeze bottles
 - Natural
 - Other nut butters
 - Any other sizes

Eggs

- Any brand
- Large 1 dozen
- White
- Grade A or AA
 - **Not Allowed:**
 - Organic
 - Brown
 - Eggland's Best or eggs with added omega-3 fatty acids
 - Cage-free or free-range
 - Medium or jumbo sized
 - Any other count package

WHOLE GRAINS

100% Whole Wheat Bread

- Any brand
- 16, 20, & 24 ounce packages
- 100% Whole Wheat Bread (must be specified on the package)
- First ingredient must be whole wheat flour
 - **Not Allowed:**
 - Organic
 - Enriched or bleached wheat flour
 - Any other flavors
 - Light or lite
 - Any other sizes
 - Hot dog or hamburger buns

Whole Wheat tortillas

- Only the brands specified on the WIC Food Shopping Guide
- 16 ounce packages
 - **Not Allowed:**
 - Organic
 - White flour
 - Taco or tostada shells
 - Flavored
 - Low carb
 - Any other sizes

Corn Tortillas

- Any brand
- 8 or 16 ounce packages
- Soft, white, or yellow
 - **Not allowed:**
 - Organic
 - White flour
 - Taco or tostada shells
 - Flavored
 - Any other sizes

Brown Rice

- Any brand
- 16 or 32 ounce packages
- Short grain, long grain, or parboiled
 - **Not Allowed:**
 - Organic
 - Added flavors/seasonings
 - Mixes or dinners
 - Instant or ready to serve
 - Boil-in-bag
 - Any other sizes

Oatmeal

- Any brand
- 16 ounce packages
- Original flavor
 - **Not Allowed:**
 - Organic
 - Instant
 - Added flavors
 - Single serving packets (these are allowed under the cereal category only)
 - Any other sizes

Whole Wheat Pasta

- Any brand
- 16 ounce packages
- Any Shape
- Whole wheat flour or Durum whole wheat flour must be the only flour listed in the ingredient list
 - **Not Allowed:**
 - Organic
 - Enhanced
 - Added Sugars, fat/oil, or salt
 - Vegetable pasta

BREAKFAST CEREAL

Oatmeal:

- Only the brands specified on the WIC Food Shopping Guide
- 11.8 or 12 ounce box
- Original/regular flavor
- Individual packets

Cereal:

- Only those types and brands specified on the WIC Food Shopping Guide
- 12, 18, & 36 ounce packages
- Cereals with 6 grams or less of sugar in a 1 oz serving
- Cereals with at least 45% of the daily value for iron in a 1 oz serving
 - **Not Allowed:**
 - Organic
 - Any other kind/flavor
 - Any other size

JUICE

- Any brand
- Must contain 120% of the daily value for Vitamin C (30 mg. per 100-ml full-strength)
- 100% juice only (no sugar added)
- Apple, cranberry, grape (purple, red, or white), grapefruit, orange, pineapple, or vegetable
- Juices with added calcium

Women receive:

- 11.5 to 12 oz containers of frozen or non-frozen pourable concentrate
- Must reconstitute to 48 ounces

Children receive:

- 64 oz shelf stable plastic bottles
- 64 oz refrigerated plastic bottles or cartons (orange juice only)
 - **Not Allowed:**
 - Organic
 - Cocktail juices
 - Granny smith apple
 - Added sugar or added sugar substitutes
 - Any other flavors or sizes
 - Single serving containers unless specified on the participant's benefit receipt

Fresh and Frozen Fruits and Vegetables

- Any brand and any size
- Whole, pre-cut, mixed, and packaged
- Organic
 - **Not Allowed:**
 - Dried or canned fruits and vegetables
 - Packages with dips or dressings
 - Fruits and vegetables from salad bars
 - Fruit baskets
 - Party trays with dressing or dip
 - Edible blossoms, flowers
 - Aloe leaves
 - Ornamentals and decorative fruits and vegetables, such as, chili peppers or garlic on a string
 - Gourds or painted pumpkins
 - Herbs/Spices:
 - Anise
 - Basil
 - Bay leaves
 - Caraway
 - Chervil
 - Chives
 - Cilantro
 - Dill
 - Fenugreek
 - Horseradish
 - Lemon grass
 - Marjoram
 - Mint
 - Oregano
 - Parsley
 - Rosemary
 - Sage
 - Savory
 - Tarragon
 - Thyme
 - Vanilla bean
 - Wheat grass

INFANT PRODUCTS

Infant Cereal

- Only the brands specified on the WIC Food Shopping Guide
- 8 or 16 ounce containers
- Plain (rice, oatmeal, multigrain, or whole wheat)
 - **Not Allowed:**
 - Organic
 - Any other brands
 - Cereal in a can/jar

- Cereal with added formula, fruit, yogurt, or DHA/ARA
- Any other sizes or flavors

Infant Fruits and Vegetables

- Only the brands specified on the WIC Food Shopping Guide
- First, second, and third (crawler) foods (2, 2.5, 3.5, 4, or 6 ounce sizes)
- Single or mixed varieties
- Glass or plastic containers
- Multi-packs allowed
 - **Not Allowed:**
 - Added juice for flavor
 - Organic
 - Medleys or dinners
 - Added DHA/ARA, sugar, starch, salt, or cereal
 - Desserts, cobblers, or custards
 - Naturals
 - Graduates
 - Any other sizes or pouches

Formula

- The brand, type, and size will always be specified on the participant's benefit receipt
 - **Not Allowed:**
 - Anything other than what is listed on the participant's benefit receipt
 - Substitutions or exchanges at the store

EXCLUSIVELY BREASTFEEDING

Infant Meats

- Only the brands specified on the WIC Food Shopping Guide
- 2.5 ounce glass jars
- Single meat variety with added broth or gravy
 - **Not Allowed:**
 - Organic
 - Added DHA/ARA, rice, pasta, noodles, salt, or sugar
 - Dinners
 - Graduates

Fish

- Tuna and pink salmon
- Any brand
- 5 or 6 ounce cans
- Light, chunk style
- Water packed only
- 3 oz can with pop top if specified on the participant's benefit receipt
 - **Not Allowed:**
 - Organic
 - Albacore or white tuna
 - Red, blueback, Atlantic, sockeye, or coho salmon
 - Oil packed
 - Pouches or foil packs
 - Lunch kits
 - Gourmet, flavored, or seasoned
 - Any other sizes

MINIMUM STOCKING OF WIC AUTHORIZED FOODS

Each vendor is required to stock a minimum variety and quantity of each type of WIC authorized food (which may not be past its "sell by", "best if used by", "use by", or any other date limiting the sale or use of food item). The specific stocking requirements are referenced in the table below.

Stocking requirements differ for grocery store types.

- Large grocery store = 6 or more cashier lanes
- Small grocery store = 5 or less cashier lanes

If a vendor is out of stock of a specific item, the vendor CANNOT SUBSTITUTE it for another item. If the vendor does **not** have adequate stock:

- The local vendor monitor will verify with vendor staff that additional stock is not present in the grocery store elsewhere.
- The local vendor monitor will verify the vendor has, or is applying for, a WIC Product Waiver (found in the Appendix). If so, the vendor will not be required to stock certain WIC authorized foods:
 - Powdered Gerber Good Start Soy
 - Any Infant Formula
 - Any Infant Products
 - Fish

- Vendor staff will be advised that they are in violation of their current Vendor Agreement. The vendor will be sanctioned six points if stock is not met at the next local vendor monitor visit (within 30 days) and the Vendor Agreement can be terminated.
- A new vendor will not be authorized until the minimum stocking requirements are met.

A LARGE PERCENTAGE OF WIC FOOD BENEFITS ARE REDEEMED THE FIRST FEW DAYS OF THE MONTH. BE SURE YOUR SHELVES ARE WELL STOCKED AT THAT TIME WITH WIC APPROVED PRODUCTS.

Authorized Food	Size	Minimum Stock	
		Small (SG)	Large (LG)
<p>Milk</p> <p>Two varieties of fat content (1 must be whole milk) any brand</p> <p>Note: Quarts of milk may be waived for a small grocery store (SG) if they adequately stock quarts of whole fat <u>and</u> low-fat/nonfat yogurt.</p>	Gallon and Quarts	<p>4 gallons and 2 quarts whole</p> <p>4 gallons and 2 quarts 1% or skim</p>	<p>8 gallons and 4 quarts whole</p> <p>8 gallons and 4 quarts 1% or skim</p>
<p>Yogurt</p> <p>Note: Quarts of yogurt may be waived for a small grocery store (SG) if they adequately stock quarts of whole fat <u>and</u> low-fat/nonfat milk.</p>	Quart	<p>2 quarts whole</p> <p>2 quarts low-fat/nonfat</p>	<p>4 quarts whole</p> <p>4 quarts low-fat/nonfat</p>
<p>Cheese</p> <p>Two different flavors (store brand only)</p>	16 ounces/1 pound	4 packages	8 packages
<p>Eggs</p> <p>Large A or AA</p>	1 dozen	4 dozen	8 dozen
<p>Juice</p> <p>Two different flavors each</p> <p>(11.5 - 12 ounce frozen/ non-frozen concentrate and 64 ounce refrigerated or shelf stable)</p>	<p>11.5 - 12 ounces</p> <p>64 ounces</p>	<p>4 cans</p> <p>4 bottles</p>	<p>8 cans</p> <p>8 bottles</p>
<p>Adult Cereals</p> <p>Four different varieties (two must be whole grain - refer to WIC Food Shopping Guide.)</p>	12, 18, and 36 ounce	12 boxes	18 boxes
<p>Peanut Butter</p> <p>Creamy or crunchy</p>	16 - 18 ounces	3 jars	6 jars
<p>Beans/Peas</p> <p>Two different varieties each (dried)</p>	1 pound	4 packages	8 packages

Authorized Food	Size	Minimum Stock	
		Small (SG)	Large (LG)
Canned Fish Must carry both tuna and salmon	5 or 6 ounces	4 cans each	8 cans each
Whole Grains - 100% Whole Wheat Bread, Brown Rice, Oatmeal, Corn or Whole Wheat Tortillas, or Whole Wheat Pasta Two different types (one must be 100% whole wheat bread)	16 ounces	4 loaves of 16 ounce bread Other whole grains - 4 packages	8 loaves of 16 ounce bread Other whole grains - 8 packages
Fresh Fruits and Vegetables SG - Two types required LG - Four types required	Any - bulk or packaged, whole, or cut up	5 pounds	10 pounds
Infant Cereal Two types (plain, no fruit added)	8 or 16 ounces	2 boxes	6 boxes
Similac Advance Infant Formula UPC: 070074559582	12.4 ounce powder	6 cans	12 cans
Gerber Good Start Soy UPC: 050000035304	12.9 ounce powder		6 cans
Infant Fruits/Vegetables Three different single or mixed ingredient types each (fruits and vegetables)	1st, 2nd, or 3rd foods - 2 - 8 ounces glass or plastic	20 containers	64 containers
Infant Meats SG - 2 different types LG - 3 different types	2.5 ounces	10 containers	20 containers

SOY BEVERAGE

Soy beverage is a substitution for regular milk and is not required to be stocked on the shelves; however, if a WIC participant requests it, the vendor must attempt to stock it within 72 hours.

FORMULA

Occasionally “special” formula will be issued to a WIC participant and must be specified on the participant’s WIC WYO W.E.S.T. card/benefit receipt. We ask that WIC participants communicate with the grocery store when they need a special formula which is not normally stocked in sufficient quantities in the store to meet their needs. **The vendor must stock, within 72 hours, special formula at the request of the WIC participant and/or local WIC clinic. This formula should be available two days before the first of the month while requested. A hardship**

exemption may be applied for in writing to the State Vendor Coordinator regarding the 72 hour time frame which will be evaluated on an individual basis.

- If a limited amount of formula is available on the shelf and more is located in a separate area, please post a sign to inform customers that you have additional formula and where to request it.
- An exception to the above infant formula/food requirements may be made in certain areas where infant formula/food is not being utilized. A Product Waiver must be signed by both the State Vendor Coordinator and the vendor to be kept in the vendor's file.
 - Any vendor, who is granted an infant formula/food exception, must agree to have the infant formula/food available within 72 hours of the initial request by the WIC Program, and continue to keep the formula/food stocked as long as it is needed by the participant(s).

NOTE: The Wyoming WIC Program is required to maintain a list of infant formula wholesalers, distributors and retailers licensed in the state, and infant formula manufacturers registered with FDA, from which authorized vendors shall purchase infant formula. This list may be requested from state or local WIC staff.

REQUESTING A UPC BE ADDED TO THE WIC UPC DATABASE

If an item is not in the WIC UPC database, and is not scanning as a WIC item in the POS, please follow one of the steps below.

1. Take a picture of the product (include the name of the product, size, UPC code, nutrition facts panel, and ingredients) using a smart phone and email the pictures to wdh-wywicvendor@wyo.gov.
2. Or, complete the Wyoming WIC Program UPC Addition/Change Request Form (found in the Appendix) and include:
 - a. The product name
 - b. Size of the product
 - c. Price
 - d. 12-Digit UPC (including any leading numbers as well as the final check digit number located at the end of the bar code)



- e. Include a copy of the original product label with the following information:
 - Product name
 - Container size
 - Barcode
 - Nutrition information (nutrition facts panel and ingredients)
- f. Fax or email the completed form with a copy of the product label to state vendor staff:
 - Fax: 307-777-5643
 - Email: wdh-wywicvendor@wyo.gov

MAPPING FRESH PRODUCE

PLU Mapping

- Grocer systems must be capable of mapping any 'store assigned' IFPS PLU code, any non-IFPS PLU code and any IFPS generic PLU code (i.e., "any fruit", "any vegetable") for a WIC allowable fresh fruit or vegetable to an IFPS PLU that is "produce specific" and for a similar or same fruit or vegetable. An IFPS PLU code that identifies a specific fruit or vegetable by name and type is a produce specific PLU code (i.e., PLU #4011 for bananas or PLU #94011 for organic bananas). Also, grocer systems must be capable of mapping UPCs assigned by the distributor or grower to a WIC allowable fruit or vegetable to a produce specific PLU code for the same or similar fruit or vegetable.
- Vendors using PLU codes that are not IFPS PLU codes will need to convert and use IFPS PLU codes so cashiers will know what PLU to key-enter at the POS, or map current non-IFPS PLU codes to IFPS PLU codes.

- Vendors not using PLU codes to identify fresh fruits and vegetables in their store will need to begin use of IFPS PLU codes and train the manager, cashier and possibly others in their use and maintenance.
- Vendors using IFPS PLU codes will continue to use IFPS PLU codes; however, if a vendor uses the generic (i.e., any fruit, any vegetable) or retailer assigned PLU codes, those must be mapped in the ECR/POS system to a PLU code identifying a similar or same product. Example: A locally grown banana with a vendor assigned IFPS PLU defined in the standard as “any fruit” could be mapped to PLU #4011 or #94011, to denote non-restricted or organic
- Vendors in which in-store systems generate GS-1 data bars, and vendors whose suppliers/distributors deliver fresh fruits and vegetables with GS-1 data bars and packaged fresh fruits and vegetables with barcodes, will need to ensure WIC allowable fresh fruits and vegetables with these product identifiers are recognized at the POS as WIC, either because the data bar includes an IFPS product specific PLU code embedded OR because it is mapped to an IFPS product specific PLU code for a similar or same product.
- Vendors selling cut fresh fruit/vegetable medleys (not party trays) in which all fruits/vegetables are WIC allowable fresh fruit/vegetable, must map the retailer assigned PLU code to an IFPS product specific PLU code for any one of the included cut fruits/vegetables.
- If all fresh fruits and vegetables are not IFPS PLUs or mapped to IFPS PLUs, participants will not be able to purchase them. If you have any questions on the procedures for this, please contact your technical support.
- The Appendix contains an Excel spreadsheet containing all the Wyoming WIC allowable PLU codes. These are the only codes WY will recognize and allow for WIC purchase. You must use one of these 4 or 5 digit PLU codes when mapping.
 - PLUs for organic items will be 5 digits and begin with an 8 (i.e., 4011 is the PLU for regular bananas; 84011 is the PLU for organic bananas.)
 - Examples:
 - 033383902012-bag of carrots can be mapped to 4094 (bunched carrots).
 - If carrots are loose, map to 4562
 - If carrots are cut up, map to 4563
 - For mixed fruit or vegetables, choose one of the fruits or vegetables in the container/package for mapping
 - i.e., container of cut-up melons (contains a mixture of watermelon, cantaloupe, and honeydew) can be mapped to 4034 honeydew

Note: PLU’s in the claim file must contain a leading 1, left padded with zeros, and the check digit on the end.

WIC LOGO/SHELF TAGS

The WIC® logo and acronym are registered trademarks of the United States Department of Agriculture and therefore, WIC authorized vendors are not permitted to utilize any aspect of the WIC acronym or logo, or close facsimiles in the name of the store, store advertising, promotional material, or incentives. Use of the WIC acronym or logo, or close facsimiles in the name of the store, for advertising, promotional material, or incentives will result in sanctions. Use of the WIC acronym or logo, or close facsimiles prior to authorization in the name of

the vendor, for advertising, promotional material, or incentives will cause a non-authorization status for 90 days from the notification of the inappropriate usage.

The Wyoming WIC Program will restrict the use of channel strips, shelf-talkers, or signage to only those provided or approved by the Wyoming WIC Program (all must include the Wyoming WIC Program's logo). Use of channel strips, shelf talkers, or signage is optional for WIC authorized vendors. To request channel strips or shelf-talkers provided by the Wyoming WIC Program, please contact local or state vendor staff.

The Wyoming WIC Program may approve vendor-supplied "WIC Approved" channel strips/shelf-talkers and/or signage. WIC authorized vendors must send a written request and justification to the State Vendor Coordinator if the vendor wants to supply their own channel strips or shelf-talkers and/or signage.

- Vendors must submit an actual sample, which must include the Wyoming WIC Program's Logo (acquired from state vendor staff), to the State Vendor Coordinator and must receive approval in writing prior to the use of any vendor-supplied channel strips or shelf-talkers or signage. Approval is not perpetual and must be submitted for again if changes are made to the approved channel strip or shelf talkers or signage. All costs associated with developing, printing, storing, supplying and using vendor-supplied labels must be paid by the vendor.
- WIC authorized vendors may have a sign, pamphlet, poster or brochure indicating that WIC is accepted at that store as long as the letters are printed in the same size and in the same print style.

WIC Vendor compliance with the policies regarding the use of the WIC Acronym and logo will be evaluated at the initial on-site authorization visit, any other on-site visits (regardless of the reason), during educational, or compliance purchase visits and by any other objective means.

CASHIER TRAINING

New cashiers should be trained how to do WIC transactions prior to a "live" WIC transaction. Cashiers should be trained using a WIC training card provided by the Wyoming WIC Program. The cash register lane can be placed in training mode and a WIC transaction simulated using the WIC training card. Benefits are never actually removed from a training card even though it will appear that benefits were removed from the card at the end of the WIC transaction. When the card is reinserted for a new transaction or balance inquiry, the benefits will be restored to the original balance. In training mode, all receipts will print just as they would in redemption mode.

Cashiers should be trained on both single tender (WIC-only transactions) and multi-tender transactions with WIC. The training card should be kept in the Vendor Handbook or an alternate place where it will not be lost. There is a Cashier Training Documentation form located in the Vendor Handbook that can be used by the vendor to document when cashiers are trained on WIC transaction procedures.

The WIC Program has put together a "Troubleshooting WIC" guide that can be provided to stores to place in each cash register lane as a reference for cashiers. Often when an error message appears on the card reader, there is nothing actually wrong with the card. Troubleshooting may resolve the problem so the participant is able to shop with their WIC benefits.

RECEIPT INFORMATION

Cashiers must provide ALL WIC receipts to WIC participants. These include:

- A **Beginning Balance receipt** which prints at the beginning of every WIC transaction and displays what benefits are on the card for the current month prior to the WIC purchase,
- A **Utilization/Redemption receipt** for review by the WIC participant which prints after the cashier tenders WIC and prior to the participant confirming the transaction
 - Items applied to WIC that will be decremented from the card must be identified on the receipt
 - If the participant agrees with what is on the Utilization/Redemption receipt (food items to be removed from their benefits), they can press “yes” on the PIN pad to confirm
 - If the participant does not agree with what is to be taken off their WIC card, they can press “no” on the PIN pad which will allow the transaction to be corrected and WIC re-tendered
- A **store receipt** which displays all WIC food items that were purchased, as well as, any non-WIC items that were in the transaction along with the total for the WIC purchase and any other tender type that was used in the transaction.
- An **Ending Balance receipt** will print after the entire transaction has been finalized which displays the remaining benefits for the current month.
- A Cash Value receipt (to be optionally selected for use by the vendors).

Receipts in Training Mode

Training mode must have the capability to print all receipt types:

- Beginning Balance receipt
- Utilization\Redemption receipt
- Ending Balance receipt
- Cash Value receipt (if vendor opted to print this receipt in a regular transaction)

While a terminal is in training mode, all receipts must include the special status lines that distinguish training receipts from regular receipts.

IMPORTANT POINTS TO REMEMBER WHEN ACCEPTING A WYO W.E.S.T. CARD

How to know what food the WIC participant should receive:

All WIC foods that are issued to the WYO W.E.S.T. card for WIC participants are listed on the Beginning and Ending Balance receipts. Food categories and quantities issued are listed on these receipts. **No substitutions may be made.**

What to do if an item does not scan as WIC eligible:

The three most common reasons a food item will not scan as WIC authorized are:

- **The item is not currently a Wyoming WIC approved item.** Check WIC Food Shopping Guide or the APL.
- **The item is not approved for that particular WIC participant.** Check the beginning balance for the participant. A common occurrence of this situation is with formula, as participants are prescribed a specific formula (i.e., Similac Advance).

- **There is not sufficient balance on the participant's WYO W.E.S.T. card.** (i.e., the WIC participant attempts to purchase an 18 ounce box of cereal but only has a beginning balance of 16 ounces of cereal).
- **The item may not be flagged in the vendor's system as WIC eligible.** Vendor staff may need to go into their system's "Item Maintenance", and make sure that the WIC authorized items they sell (that are in the Wyoming WIC APL) are added and flagged as WIC eligible in their system.

What to do if the item still does not scan as WIC eligible:

If the above reasons do not apply, some other possibilities are:

- **UPC is not in the WIC database.** See "Requesting a UPC be added to the WIC UPC Database" section.
- **There is a problem with the WYO W.E.S.T. card.** If you suspect it is a WYO W.E.S.T. card problem, please have the WIC participant call their local WIC clinic or the 1-888-WYO-WEST number.

What to do if a WIC participant says they have forgotten their PIN:

The Wyoming WIC Program requires the WYO W.E.S.T. card to lock after a maximum of seven PIN attempts.

If a participant does not know their PIN or if they locked their WYO W.E.S.T. card, refer the participant to their local WIC office.

Approving/Canceling a WIC Transaction:

Vendors must allow Wyoming WIC Program participants to cancel/void or approve/accept their own EBT transactions. Cashiers should NOT do this for the participant. Cashiers must provide participants with the utilization receipt which should print when the cashier hits the key to tender WIC.

Card/PIN Confidentiality:

Vendors must keep all Wyoming WIC Program participant information confidential and at no time confiscate the participant's WYO W.E.S.T. card or ask for the PIN of the WYO W.E.S.T. card.

WYO W.E.S.T. Signs:

Vendors are required to place WYO W.E.S.T. signs provided by the Wyoming WIC Program in the front of the store. These signs may be requested from your local vendor monitor.

If a lane is down that would normally be able to conduct WIC transactions, a sign must be posted to indicate that the lane is temporarily down for WIC transactions.

The following pertains only to Stand-Beside/Non-Integrated Vendors:

WYO W.E.S.T. Lanes:

The vendor must place State provided signs in all lanes that accept WYO W.E.S.T. cards.

A least one lane that equips a WIC terminal needs to be open at all times. (i.e., neither the cashier nor the WIC customer should have to leave the lane where the transaction began.)

WIC BENEFITS - ISSUANCE TO REDEMPTION

ISSUANCE

1. WIC local agency issues WYO W.E.S.T. card to WIC participant.
2. WIC local agency authorizes food benefits for participant.
3. Benefits are written to the participant's WYO W.E.S.T. card.
 - a. Three months of benefits are issued at a time.
 - b. Participants only have access to the current month benefits. Current month benefits will expire at midnight on the last day of the month.
4. Participants will need to keep their clinic receipts or go to any lane for a Beginning Balance receipt to know what food benefits are available on their card. Participants can also keep their Ending Balance receipt that prints at the end of every WIC transaction and indicates what is remaining on their card.

TRANSACTION

5. Participant shops at an authorized WIC vendor.
6. Participant proceeds to a lane and informs cashier that they will be purchasing some/all foods with WIC.
 - a. Participants are not required to separate their WIC food items from other food items and do not need to pay for their WIC foods in a separate transaction.
 - b. When a participant inserts the WYO W.E.S.T. card into the PIN pad, a Beginning Balance receipt will print for the participant. The Beginning Balance receipt may be combined with the redemption/utilization receipt in step 8. The cashier must give this receipt to the participant.
7. All items are scanned in the POS and then the cashier hits the key to tender WIC.
8. Cashier must give the WIC participant the redemption/utilization receipt to identify the foods that will be removed/deducted from the participant's card/benefits.
9. WIC Participant approves/accepts or cancels/voids the transaction.
 - a. If the participant approves the transaction, the food quantities are debited off the card
 - b. If participant cancels the transaction, the cashier can remove or add WIC foods to the transaction or may void the entire transaction.
 - c. A benefit reversal can be done to put WIC benefits back on the card if a participant does not have a different tender to pay the remaining balance of a cash value benefit item (fresh fruit or vegetables) that was split with WIC benefits.
10. Cashier completes transaction.
 - a. WIC is tendered first and food quantities are debited off the card based on the allotment of each category authorized for that participant. Any remaining foods need to be tendered with another form of payment for the transaction to be completed.
 - b. Cashier will give the participant the store receipt (showing all items that were purchased) and the Ending Balance receipt.

SUBMISSION FOR REDEMPTION

11. The vendor's system periodically performs a data exchange with the EBT settlement host FTP server for reimbursement for WIC transactions (at least once every 48 hours, but typically daily).

12. During the exchange, the following occurs:

- a. Claim File is submitted by the vendor's system. This includes the details of WIC transactions.
 - If the Claim File is accepted and processed, an Auto Reconciliation File (ARF) is created.
 - If the Claim File is not accepted and cannot be processed, an Error File will be created. The vendor will not be paid for the entire claim. The vendor will need to correct the error and resubmit the Claim File for payment.
 - A Claim File may be processed but there can be transaction and individual item level errors. This results in a reduction of payment reflected in the ARF.
- b. A current Hot Card List (HCL) and an Approved Product List (APL) are pulled into the vendor's system from the EBT settlement host FTP server.
 - HCL contains cards that have been invalidated for any reason, including loss, theft, or administrative action.
 - APL contains a listing of the WIC authorized products (UPCs/PLUs) approved by the Wyoming WIC Program.

RECONCILIATION

13. Once a day, the EBT settlement host initiates the payment process for each vendor. It uses information in the vendor's ARF to create an Automated Clearing House (ACH) credit for that day.
14. WIC State office staff retrieve the ACH payment file from the EBT settlement host and uploads the file to the bank for processing.
15. A drawdown request matching the sum of the ACH payment file is requested from the State Auditor's Office (SAO). The money is deposited into the Wyoming WIC Program's bank account used to pay the vendors who are listed in the ACH payment file.

CLAIM FILE SUBMISSION

Vendor management is required to ensure submission of Claim Files to the Wyoming WIC Program's Settlement System. Regular business practices should be established for submitting Claim Files to the Wyoming WIC Program, preferably within 24 hours of the transaction date. This submission of Claim Files **should not** occur between 11pm and 1am MST. Vendors are required to access the Wyoming WIC Program's settlement system within a continuous 48 hour period of time for the purpose of downloading the current HCL, Error File (if applicable) Auto-Reconciliation File (if applicable), and the APL. Failure to do so may result in financial liability of the vendor if a WIC WYO W.E.S.T. card that is on the hot card list is used to conduct a transaction or if a WIC participant is allowed to purchase a UPC/PLU that is no longer on the APL.

PAYMENT DISPUTES

Vendors will be paid for all valid WIC transactions conducted and electronically submitted to the Wyoming WIC Program. An authorized vendor may dispute a claim or transaction payment that has been reduced. There is no guarantee that dispute requests will be approved by the Wyoming WIC Program. Refer to the Auto Reconciliation Report to verify what will be paid. If what was submitted is different than what was paid, the report identifies any errors and indicates why a claim/transaction/item payment was reduced.

LATE SUBMISSION

A dispute for the reduction of a Claim File for late submission must be received within 90 days of notification of payment reduction. Notification of reduction is found in the electronic Auto Reconciliation File that vendors receive when claim processing notification is made. The vendor must provide an explanation of the event that prevented the timely submission of the Claim File and/or system change that caused the Claim File to be late. If the late claim submission was the result of a State rejected error file, the vendor must include this information in its written explanation specifying the original Claim File name that was reduced.

MALFORMED CLAIMS AND TRANSACTIONS

A dispute for the submission of a malformed claim must be received within 90 days of notification of payment reduction. A malformed transaction is defined as a transaction received by the Wyoming WIC Program that is incorrect or incomplete, either prior to or during insertion into the claim file. The vendor must provide an explanation of the event that caused the malformed submission of the claim file or individual transaction(s). If the vendor received an error file from the Wyoming WIC Program as a result of a malformed claim, the vendor must include this information in its written explanation specifying the original Claim File name that was rejected.

INVALID ELECTRONIC SIGNATURE

A dispute for the submission of an invalid electronic signature error must be received within 90 days of notification of payment reduction. Errors related to electronic signatures on individual transactions within a Claim File may be caused by many factors and may require considerable investigation and assessment by the vendor, ECR provider, and the Wyoming WIC Program. To dispute all or any part of a claim reduced because of invalid electronic signatures, a vendor must provide evidence that clearly demonstrates the transactions involved in the reduction were valid WIC transactions at the store. The vendor must provide evidence from the transaction log and/or electronic receipt copies that shows proof of the card being present in the lane, and WIC-eligible items being purchased and decremented from the card. The evidence must provide the PAN, date/time, lane number, UPCs purchased and category/subcategory information.

OTHER TRANSACTION ERRORS

A dispute for the submission of any other transaction errors must be received within 90 days of notification of payment reduction or the transaction date itself. These transaction errors may require considerable investigation and assessment by the vendor, ECR provider, and the Wyoming WIC Program. The vendor must provide evidence from the transaction log and/or electronic receipt copies that shows proof of the card being present in the lane and WIC-eligible items being purchased and decremented from the card. The evidence must provide the PAN, date/time, lane number, UPCs purchased and category/subcategory information.

Per 7CFR 246.12(k)(5), if the total value of transactions/claims disputed at one time exceeds \$500.00, the Wyoming WIC Program must obtain approval from the FNS Regional Office before executing payment.

If the vendor's dispute is denied, the vendor will receive written notification explaining the reason for the denial.

If there is a question/concern regarding a WIC transaction, please contact the WYO W.E.S.T. customer service number (located in the "Introduction" section of this manual).

PAYMENT APPEALS

If the vendor's dispute is denied and they wish to appeal the denial, the vendor must submit a written appeal to the Wyoming WIC Program at the following address:

Wyoming WIC Program
6101 Yellowstone Rd., Suite 420
Cheyenne, WY 82002
Or via email to: wdh-wywicvendor@wyo.gov

Per 7CFR 246.12(k)(5), if the total value of transactions/claims submitted for appeal at one time exceeds \$500.00, the Wyoming WIC Program must obtain approval of the FNS Regional Office before executing payment.

If a vendor fails to notify the Wyoming WIC Program in advance of hardware and/or software changes that results in a late or malformed claim/transaction submission, the vendor will have to appeal the claim or transaction(s) that has been reduced. There is no guarantee that the appeal will be approved.

WIC EBT PRICING AND PROMOTIONS

WIC vendors may sell WIC-approved food items with special item pricing and/or promotional discounts that are generally available to all store customers. In addition, manufacturers and other organizations may offer all store customers promotional discounts based on satisfying certain purchase criteria via manufacturer coupons, electronic marketing and/or other marketing programs. Integrated and non-integrated systems must ensure that the Wyoming WIC Program does not pay more for a redeemed product than a typical customer of the store in accordance with the Agreement established with the Wyoming WIC Program, including item pricing, manufacturer coupons, loyalty card, and promotional discounts. Failure to provide the same courtesies to WIC participants is a violation of Federal WIC Regulations.

WIC participants cannot be treated differently by offering them incentive items that are not offered to non-WIC customers.

Integrated and non-integrated systems must apply item pricing and/or promotional discounts to WIC CVB purchases in the same manner as they are applied to purchases of other prescribed WIC food purchases.

Vendor discounts included in this requirement are:

- Buy One, Get One Free (BOGO)
- Buy One, Get One at a Reduced Price
- Transaction Discounts (\$ or % off an entire transaction)
- Store Loyalty/Rewards Cards
- Manufacturer's Coupons

Note: For technical details on how to process WIC transactions with special item pricing and/or promotional discounts, refer to the rules set forth in the WIC EBT Operating Rules found at: <http://www.fns.usda.gov/wic/ebt-guidance>.

VENDOR PEER GROUPS AND COMPETITIVE PRICING

The Wyoming WIC Program is mandated to establish a vendor peer group system and distinct competitive price criteria and allowable reimbursement levels for each peer group. The Wyoming WIC Program must use the competitive price criteria to evaluate the prices a vendor applicant charges for supplemental foods (as compared to the prices charged by other vendor applicants and authorized vendors) and must authorize vendors that offer the program the most competitive prices (7 CFR 246.12 (g)(4)).

Vendors will be assigned to Peer Groups based on criteria determined by the Wyoming WIC Program as listed below:

- Vendor Type
 - Chain Store – Peer Group 1
 - Commissaries – Peer Group 2
 - Super Store – Peer Group 3
 - One Store/One Owner – Peer Group 4
 - Multiple Stores/One Owner – Peer Group 5

If vendors are determined to be placed in the appropriate peer groups, redemption data will then be used to determine the maximum reimbursement levels/NTEs for competitive prices.

The Wyoming WIC Program may change a vendor's peer group whenever it determines that placement in an alternate peer group is warranted (7 CFR 246.12 (g)(4)(ii)(C)). The Wyoming WIC Program must establish procedures to ensure that a vendor selected for participation in the program does not, subsequent to selection, increase prices to levels that would make the vendor ineligible for authorization (7 CFR 246.12 (g)(4)(iii)).

A new vendor's peer group assignment will be evaluated within six months to ensure proper placement and competitive price levels. 7 CFR 246.12 (g)(4)(i)(B).

At authorization, the Wyoming WIC Program shall notify vendors in writing of this assessment.

VENDOR MONITORING

Under Federal Regulations, the Wyoming WIC Program is required to monitor all WIC authorized vendors.

Monitoring includes:

- Training vendor personnel at the request of vendor management, mandatory monitoring, or at the discretion of the vendor monitor. Vendors agree to be accountable for all actions of employees involved in WIC transactions/handling of WIC EBT benefits, and to properly train all employees.
- Monitoring visits with vendor management to discuss problems that may be happening, answer questions, and address any concerns.
- The vendor monitor will check stock of WIC authorized foods and following up on any previous problem.
- Review of quarterly reports including monthly WIC sales volume, problem transactions, and participant concerns regarding specific vendors.

- Education buys
 - Periodically, WIC personnel make a test buy in the grocery store to see if the cashiers are following the correct procedure for completing a WIC transaction or at the request of the vendor. These buys are done at random and when specific problems are suspected at a grocery store. These buys are an education tool to help the vendor.

- Compliance investigations
 - Federal Regulations require that all WIC Programs complete compliance or “undercover” buys on a percentage of high risk vendors in addition to a percentage of other vendors chosen at random. These buys are used to assure vendors are not abusing the Wyoming WIC Program. At no time before, during, or after the buy does the person completing the buy identify him/herself to vendor personnel or report the results of the buy.

Vendors are notified in writing if they are violating WIC policies and procedures. They will also be informed of recommendations for corrective action and their appeal rights.

REPORTING PARTICIPANT MISUSE

Vendors should contact their designated local vendor monitor with questions or to resolve problems. The local vendor monitor is the first point of contact and will work with individual vendors to provide training, monitoring, or participant follow-up when needed. Participants are entitled to the same service and courtesies as non-WIC customers.

Your cooperation in reporting attempted Wyoming WIC Program violations/fraud will be appreciated.

Participants sign a WIC Rights and Responsibilities Form that states:

DISQUALIFICATION/SUSPENSION/PROSECUTION/CASH RECOVERY MAY OCCUR FOR:

- a. Misuse of WIC benefits such as exchanging/selling, intending to sell, or give away the WYO W.E.S.T. card or food items purchased with WIC benefits verbally, in print, or online through websites such as Craigslist/Facebook/Twitter/eBay/etc. for cash, credit, or non-food items
- b. Purchasing/receiving and keeping more WIC foods than authorized or foods not on the WIC Food Shopping Guide
- c. Physical abuse, threat of physical abuse, or verbal abuse to WIC or grocery store staff
- d. Using a card reported as lost or stolen
- e. Receiving and redeeming WIC food benefits from more than one WIC office in the same month

If you wish to make a complaint about a participant who is rude or you suspect is misusing the Wyoming WIC Program, complete the Vendor Comment Form (found in the Appendix) or call your local WIC agency. All reports of abuse and/or complaints should be made within three days after the incident. Be as specific as possible, making sure to record the names (if known), PAN number (last 4 digits of the WYO W.E.S.T. card), and the details of the incident (time, date, physical description, words exchanged, names of staff who witnessed the incident, etc.). The complaint will be discussed with the participant and appropriate actions/sanctions taken. Copies of all store transaction receipts are helpful.

VENDOR AUTHORIZATION INFORMATION

For participation in the Wyoming WIC program, a vendor applicant must demonstrate their cash register system or payment device can accurately and securely obtain WIC food balances associated with a WYO W.E.S.T. card, maintain the necessary files such as the authorized product list, hot card file, and claim file and successfully complete WIC EBT purchases prior to authorization unless the Wyoming WIC Program determines that the vendor is necessary for participant access. Authorized vendors must comply with WIC EBT Operating rules, standards and technical requirements established by the Secretary and the Wyoming WIC Program.

Minimum lane coverage requirements - POS terminals shall be deployed as follows:

- Superstores and supermarkets - There will be one POS terminal for every \$11,000 in monthly WIC redemption up to a total of four POS terminals, or the number of lanes in the location, whichever is less.
- All other vendors - One POS terminal for every \$8,000 in monthly redemption up to a total of four POS terminals, or the number of lanes in the location; whichever is less.

The Wyoming WIC Program shall not pay ongoing maintenance or operational costs for vendor systems and equipment used to support WIC EBT, unless the vendor is needed for participant access. The rate of reimbursement to the vendor for WIC EBT ECR maintenance is determined by the Wyoming WIC Program (Request for Maintenance Reimbursement Form is listed in the Appendix).

Vendor applicants must complete all necessary authorization paperwork, including the WIC "Vendor Agreement" (found in the Appendix).

Vendors will be notified within 30 days after submission of their Application for Vendor Authorization (found in the Appendix) whether or not it is approved. Approved vendors must agree to an on-site visit by the local vendor monitor to verify information provided in their Application is accurate. New vendor applications will be accepted on an ongoing basis and evaluated at that time. The Wyoming WIC Program requires vendors to provide an email address on their Application as email is the primary form of communication by the Wyoming WIC Program.

The Vendor Agreement is between the Wyoming WIC Program and the vendor. For chain stores, the Agreement is not with the chain's regional or corporate office, it is with the individual vendor. Vendor Agreements are valid for up to three years, as specified by the Agreement. Current WIC vendors will be notified prior to the expiration of the current Agreement and will be visited by the local vendor monitor for Agreement renewal.

Clarifications, changes, and/or additions to the Wyoming WIC Program's Policies and Procedures may be made throughout the Agreement period. These changes will be transmitted electronically to vendors through email. Vendors will be notified thirty days prior to the implementation of the new policy/procedure.

Some points of particular importance as a WIC authorized vendor:

1. Allow WIC participants to purchase only WIC approved foods with their WYO W.E.S.T. cards.
2. Accept training and monitoring of vendor personnel by WIC staff.
3. Allow the participant/parent/caretaker/proxy to purchase only those WIC approved foods listed on the participant's benefit balance receipt and the Wyoming WIC Authorized Product List. Provide only the approved foods in authorized quantities and sizes specified. The participant/parent/caretaker/proxy

does not have to purchase all the foods listed on the benefit balance receipt but may not purchase more than what is listed.

4. Give the same courtesies and discounts to WIC participants/parents/caretakers/proxies that are given to other customers (7 CFR 246.12(h)(3)(iii)). This includes all store promotions, (i.e., “Buy-One-Get-One-Free”, “Two-for-One”, and Discount/Club Cards). Any vendor who knowingly refuses to provide a promotion or discount to a WIC customer shall be in violation of the Agreement and may be sanctioned for discrimination.
5. Ensure that all cashiers are trained in proper acceptance and processing of the WYO W.E.S.T. card.
6. Must not conduct WIC transactions in a separate liquor portion of the store or in self-checkout lines.
7. Provide necessary receipts for the WIC participant to accept/approve or reject the WIC transaction. Vendor personnel shall NOT accept/approve or reject/cancel the WIC transaction for the WIC participant.
8. Release food benefits to the WIC participant any time the WYO W.E.S.T. card is decremented when the system fails to build a claim file or include the transaction in the claim file.
9. Scan or manually enter UPC/PLU codes only for WIC authorized items being redeemed. Never scan codes from UPC/PLU codebooks, reference sheets or from any product not actually purchased with the WYO W.E.S.T. card.
10. Adhere to the International Federation for Produce Standards (IFPS) for product look-up codes (PLU) for the purposes of WIC EBT claim submission. Any fruit or vegetable must use an IFPS PLU or if it is a UPC or local/store PLU it must be mapped to an IFPS.
11. Not use, reproduce or apply any stickers, tags, channel strips, shelf-talkers, labels or signage that have the WIC acronym or logo on WIC-approved products except those provided or approved by the Wyoming WIC Program. Not use any aspect of the WIC acronym or logo, or close facsimiles in the name of the vendor, vendor advertising, promotional material, or incentives.
12. Not treat WIC participants differently by offering them incentive items that are not offered to non-WIC customers. This is a violation of Federal WIC regulations, thereby constituting a vendor violation.

POTENTIAL ABOVE 50% STORES

SNAP eligible food sales are required by the Wyoming WIC Program if a vendor is identified by USDA/FNS as being a Potential 50% Store. SNAP eligible food sales are used to determine whether or not a vendor actually has more than 50% of its food sales from WIC transactions. If it is determined that the vendor does or will receive more than 50% of its food sales from WIC transactions, the Wyoming WIC Program will not authorize the vendor and will terminate the Agreement of an existing vendor.

The Wyoming Vendor Sales/Use Tax Return Form may be provided to the Wyoming WIC Program as documentation of SNAP eligible Food Sales (for 12 consecutive months).

SELECTION CRITERIA USED TO AUTHORIZE A VENDOR

Vendors may be assessed or re-assessed any time during the agreement period using the following vendor selection criteria. Vendors will be terminated if they fail to meet the following criteria:

1. Clearly mark shelf prices on all WIC items.

2. Be competitively priced within their assigned peer group. A vendor that is needed to ensure participant access to supplemental foods may be exempt to the competitive pricing criteria.
3. Demonstrate minimum stocking and inventory of WIC authorized foods as listed in this Vendor Manual.
4. No involvement in any activity that would indicate a lack of business integrity:
 - a. No history, during the last six years by the vendor applicant or any of the vendor applicant's current owners, officers, or managers of having been convicted of or had a civil judgment entered against them for any activity, indicating a lack of business integrity. Activities indicating a lack of business integrity include fraud, antitrust violations, embezzlement, stolen property, making false claims, and obstruction of justice.
 - b. The Wyoming WIC Program may rely solely on facts already known to it and representations made by the vendor applicant on its Application. The Wyoming WIC Program may add other types of convictions or civil judgments to this list.
 - c. No history of WIC sanctions or disqualifications, and has not been sold to circumvent a WIC sanction.
 - d. Must not have had their Vendor Agreement terminated for cause by the Wyoming WIC Program within the last 90 days.
 - e. Has been disqualified from SNAP or assessed a civil money penalty for hardship.
5. Purchase infant formula from licensed wholesalers, distributors, and/or manufacturers licensed with the Food and Drug Administration. The Wyoming WIC Program requires that a purchase invoice is provided at (re)authorization and routine monitoring.
 - a. A formula invoice will be required within 90 days for a new vendor.
6. Be a full service grocery store and must stock and provide a variety of foods in each of the following staple food groups on a continual basis:
 - a. ten pounds of fresh meat (beef/pork)
 - b. ten pounds of fresh poultry or fish
 - c. bread and cereal
 - d. fresh fruits and vegetables
 - e. dairy (milk, eggs, and cheese)
 - f. infant foods (single fruits/vegetables and meats)
7. At least fifty percent of total edible food sales must be from non-WIC transactions.
8. Must be a location necessary to ensure adequate participant access if a new vendor (excluding ownership and store location changes).
9. Authorized vendors must have averaged more than \$100.00 per month over the previous 6 months of operation and average 10 or more participants purchasing WIC benefits at this store. (Pharmacies are exempt from this criteria).
10. Compliance with previous Vendor Agreement.
11. Must be authorized by SNAP and must provide the SNAP authorization number.
12. Open for business at least eight hours daily, six days a week.
13. If a new vendor, they must demonstrate their cash register system or payment device accurately and securely obtains WIC food balances associated with the WYO W.E.S.T. card, maintains the necessary files such as the authorized product list, hot card file, and claim file and successfully completes WIC EBT purchases.

- a. Vendor must pass a Level 3/In-Store Certification performed by WIC staff.
14. Other:
- a. Must have a policy in place to prevent a conflict of interest between the Wyoming WIC Program and the vendor.
 - i. The Wyoming WIC Program shall terminate the Vendor Agreement if it identifies a conflict of interest between the vendor and the Wyoming WIC Program or its local agencies.
 - b. Demonstrate safe and sanitary conditions and does not sell WIC items that have been dented or damaged in any way, previously opened, marked or stamped with another store name, out-of-date or altered (case lot numbers, expiration dates, or marked through UPC codes).
 - c. Must agree not to provide promotion and/or incentives using federal WIC Program funds.
 - d. Must agree not to treat WIC participants differently by offering them incentive items that are not offered to non-WIC customers.
 - e. If a new vendor, it must be needed by WIC participants (10 or more participant household's use or plan to use the new store to purchase their WIC benefits).
 - f. The applying vendor cannot be a:
 - i. Farmer
 - ii. WIC Only Store
 - iii. Convenience Store
 - iv. Store located outside of Wyoming
 - v. Pharmacy (unless there are no pharmacies in a grocery store or in the area)
 - vi. Mobile or food delivery service

VENDOR VIOLATIONS AND SANCTIONS

Failure to read and understand the violations below, does not excuse the vendor from WIC Program sanctions or penalties. Vendors are responsible for the acts or omissions of their employees transacting WIC-related business.

The following are mandatory vendor sanctions. (If the Wyoming WIC Program finds that a vendor has committed a violation that requires a pattern of occurrences in order to impose a penalty of sanction, the Wyoming WIC Program will notify the vendor of the initial violation in writing, prior to documentation of another violation, unless the Wyoming WIC Program determines, in its discretion, on a case-by-case basis, that notifying the vendor would compromise an investigation.)

1. **Permanent Disqualification:**

- a. Vendors **convicted** in court for the crime of trafficking in food instruments (WYO W.E.S.T. card benefits), or selling firearms, ammunition, explosives, or controlled substances (as defined in Section 102 of the Controlled Substances Act, 21 U.S.C. 802) in exchange for WIC food instruments (WYO W.E.S.T. card benefits) shall be permanently disqualified, effective on the date of the receipt of the notice of disqualification. Convicted vendors shall not be entitled to receive any compensation for revenues lost as a result of such violation or as a result of a disqualification which is later overturned;
- b. Permanent disqualification from SNAP.

2. Six (6) Year Disqualification:

The Wyoming WIC Program shall disqualify a vendor for six (6) years for:

- a. One (1) incidence of buying or selling food instruments (WYO W.E.S.T. cards) for cash (trafficking);
- b. One (1) incidence of selling firearms, ammunition, explosives, or controlled substances as defined in 21 U.S.C. 802, in exchange for WIC food instruments (WYO W.E.S.T. card benefits) as discovered by WIC investigation.

3. Three (3) Year Disqualification:

The Wyoming WIC Program shall disqualify a vendor for three (3) years for the following:

- a. One (1) incidence of the sale of alcohol or alcoholic beverages or tobacco products in exchange for food instruments (WYO W.E.S.T. card benefits);
- b. A pattern of claiming reimbursement for the sale of an amount of a specific supplemental food item which exceeds the vendor's documented inventory of that supplemental food item for a specific period of time;
- c. A pattern of charging participants/parents/caretakers/proxies more for supplemental food than non-WIC customers or charging participants/parents/caretakers/proxies more than the current shelf or contract price;
- d. A pattern of receiving, transacting and/or redeeming food instruments (WYO W.E.S.T. card benefits) outside of authorized channels, including the use of an unauthorized vendor and/or an unauthorized person;
- e. A pattern of charging for supplemental food not received by the participant/parent/caretaker/proxy;
- f. A pattern of providing credit or non-food items, other than alcohol, alcoholic beverages, tobacco products, cash, firearms, ammunition, explosives, or controlled substances as defined in 21 U.S.C. 802, in exchange for food instruments (WYO W.E.S.T. card benefits).

4. One (1) Year Disqualification:

- 5. The Wyoming WIC Program shall disqualify a vendor for one (1) year for a pattern of providing unauthorized food items in exchange for food instruments (WYO W.E.S.T. card benefits), including charging for supplemental food provided in excess of those listed on the food instrument (EBT receipt).

6. Second Mandatory Sanction:

- 7. A vendor who has been previously assessed a mandatory sanction for any of the mandatory sanctions listed above (numbers 1-4) shall have the second sanction doubled. Civil Money Penalty (CMP) may only be doubled up to the limits allowed, as defined by the Vendor Agreement.

8. Third or Subsequent Mandatory Sanction:

- 9. Vendors assessed a third mandatory sanction shall receive a double sanction with no CMP option.
- 10. A WIC disqualification based on a SNAP disqualification shall be for the same length of time and may begin at a later date and is not subject to administrative or judicial review under the Wyoming WIC Program. 7 CFR 246.12(l)(1)(vii).
- 11. The Wyoming WIC Program shall not accept from any vendor voluntary withdrawal or non-renewal as an alternative to imposing mandatory sanctions or disqualification. 7 CFR 246.12(l)(1)(viii).
- 12. The Wyoming WIC Program shall disqualify the vendor based on the mandatory sanctions with the following exceptions:

- a. Cases of inadequate participant/parent/caretaker/proxy access in which case a CMP would be assessed;
- b. The vendor had, at the time of the violation, an effective policy and training program in effect to prevent trafficking; and the ownership of the vendor was not aware of, did not approve of, and was not involved in the conduct of the violation. (This exception is only an option for the trafficking conviction.) Any documented policies must have been dated in written form and the training documented prior to the violation in which case a CMP would be assessed. The Wyoming WIC Program shall not give a CMP for a third or subsequent mandatory sanction. 7 CFR 246.12(l)(1)(i).

WYOMING WIC PROGRAM ESTABLISHED STATE VIOLATIONS AND SANCTIONS

1. The Wyoming WIC Program shall disqualify a vendor for multiple violations subject to Wyoming WIC Program sanctions during a single investigation, based on the most serious violation. All violations shall be included in the notice of administrative action. If a mandatory sanction is not upheld, the Wyoming WIC Program may impose a Wyoming WIC Program established sanction. 7 CFR 246.12(l)(1)(xii).
2. The following Wyoming WIC Program established sanctions may be added within an investigation or doubled, provided the total disqualification period does not exceed one (1) year per investigation or CMPs do not exceed the maximum amount of \$15,041 for each violation. The CMP calculation and collection will be the same for both mandatory and state disqualifications. The total amount of CMPs imposed for violations investigated, as part of a single investigation, shall not exceed \$60,161. If a vendor fails to comply with the terms of a CMP, the vendor shall be disqualified for the length of time corresponding to the sanction. The Wyoming WIC Program sanction may not be added to a mandatory sanction within the same investigation. However, a Wyoming WIC Program sanction may be imposed from the same investigation in situations where the mandatory sanctions are not upheld on appeal. The Wyoming WIC Program sanctions do not count toward the provisions of the mandatory sanctions for two (2) or more sanctions. 7 CFR 246.12(l)(2)(i).
3. All Wyoming WIC authorized vendors shall be assessed, on an on-going basis, for possible Wyoming WIC Program established violations and sanctions. All points are cumulative and will be kept current for a period of one (1) year as long as the vendor is authorized on the program. Points accrued for each violation will be erased one year after the date of the violation regardless of a renewal of a Vendor Agreement.
4. The following are the state established vendor violations and sanction points to be assessed to the vendor. (If the Wyoming WIC Program finds that a vendor has committed a violation that requires a pattern of occurrences in order to impose a penalty of sanction, the Wyoming WIC Program will notify the vendor of the initial violation in writing, prior to documentation of another violation, unless the Wyoming WIC Program determines, in its discretion, on a case-by-case basis, that notifying the vendor would compromise an investigation):

	Violation	Sanction Points
a.	Discrimination against a WIC participant (including filing a complaint with the Office of Adjudication and Compliance) and/or failure to serve a WIC participant without a judicial or legal basis	10

b.	Providing infant formula that was not purchased from approved wholesalers, distributors and/or retailers licensed in the State in accordance with state law or through infant formula manufacturers registered with the Food and Drug Administration that provide infant formula	10
c.	Knowingly entering false information or altering information on the WIC EBT receipt/benefits	8
d.	Requiring cash to be paid in whole or part to redeem food instruments or cash-value vouchers or contacting WIC participants/parents/caretakers/proxies to correct discrepancies as a result of non-payment or in an attempt to recover funds for EBT receipts not paid by the Program or those EBT receipts where refunds were requested for overcharge	8
e.	Failure to attend mandatory training sessions after one (1) mutual opportunity to reschedule	6
f.	Failure to provide purchase invoices from the wholesaler/distributors, or other points of purchase, or inventory records, or documentation of sales data during monitoring visits or when requested to do so by the Program	6
g.	Failure to submit a price survey upon request of the Program	6
h.	Failure to maintain adequate inventory of WIC foods in accordance with the Vendor Manual, identified during three (3) compliance purchases or per finding during any monitoring or any Vendor on-site visits, after being given one opportunity to correct the inadequacy	6
i.	Failure to provide training to all employees who handle WIC transactions or failure to allow monitoring or training of the Vendor by WIC representatives	6
j.	Taking the WYO W.E.S.T. card from the WIC participant/parent/caretaker/proxy, asking the WIC participant/parent/caretaker/proxy for their PIN or other suspicious actions, which would be seen as attempts to fraud the Program	6
k.	Discourteous treatment of a WIC participant/parent/caretaker/proxy as substantiated by three (3) or more complaints regarding three (3) separate instances	4
l.	Failure to take corrective action to get a WIC system back up when it is inoperable	4
m.	Failure to allow WIC participants to leave the store with WIC foods that were debited/removed from their WYO W.E.S.T. card during a WIC transaction	4
n.	Allowing a WIC transaction in a self-checkout lane	2
o.	Stocking or selling out-of-date WIC food commodities to WIC participants. This will include any WIC product that has a specific expiration date, "Sell by", "Best if used by", "Use by", or similar wording with a date printed on the container	2
p.	Using the WIC acronym or logo, or close facsimiles in the name of the Vendor, for any advertising, promotional material, and incentives. Using unapproved tags/channel strips or labels with the WIC acronym or logo, or close facsimiles on WIC-approved products	2
q.	Providing incentive or promotions inconsistent with the provisions in this Agreement	2
r.	Failure to comply with any other of the Vendor responsibilities noted in this Agreement	2
s.	Failure to post a WYO W.E.S.T. sign at the front of the store, or failure to post WYO W.E.S.T. signs in each cash register lane that has a working WIC terminal if the Vendor is not integrated	2
t.	Prices not clearly marked on food item or shelf	2
u.	Produce not mapped and not scanning as WIC eligible	1
v.	Failure to provide all store ECR system participant receipts (refer to Vendor Manual) to WIC participants during each WIC transaction. For non-integrated Vendors, WIC receipts will need to be printed in addition to the store ECR receipt	1

Any combined total of points:

The vendor will be notified in writing regarding any points assessed and the type of violation(s) found.

16 to 20 points:	Termination of Vendor Agreement and six (6) month disqualification
15 points:	Three (3) month suspension
5 to 14 points:	Mandatory training and the Wyoming WIC Program shall determine the corrective action plan, with input from the local vendor monitor. As applicable, plans shall include but not be limited to, training of all cashiers and management
1 to 4 points:	Warning letter from the Wyoming WIC Program stating violation and including follow-up plan and date to correct the violation

CIVIL MONEY PENALTIES IN LIEU OF DISQUALIFICATION

1. The Wyoming WIC Program may impose a Civil Money Penalty (CMP) in lieu of a permanent disqualification when it determines, in its sole discretion and documents that:
 - a. Such action would result in inadequate participant access.
 - b. The vendor had, at the time of the violation, an effective policy and training program in effect to prevent trafficking and the ownership of the vendor was not aware of, did not approve of, and was not involved in the conduct of the violation. Any documented policies must have been dated in written form and the training documented prior to the violation.
2. The Wyoming WIC Program may impose a CMP in lieu of a six month to one year mandatory disqualification when it determines, in its sole discretion and documents that such action would result in inadequate participant access.
3. If the Wyoming WIC Program permits a vendor to continue to participate in the program in lieu of permanent disqualification, the Wyoming WIC Program shall assess the vendor a CMP in an amount determined by the Wyoming WIC Program and in accordance with the following criteria:
 - a. The amount of civil penalty shall not exceed \$15,041 for each violation.
 - b. The amount of civil penalties imposed for violations investigated as part of a single investigation may not exceed \$60,161.
 - c. If more than one violation is detected during a single investigation, a CMP must be imposed for each violation (up to the \$15,041 /\$60,161limits).
 - d. If a vendor does not pay, only partially pays, or fails to timely pay (includes failure to pay with an installment plan) a CMP within 30 days of receipt of a notification letter, the Wyoming WIC Program will disqualify the vendor for the length of the disqualification corresponding to the violation for which the CMP was assessed.
4. The Wyoming WIC Program may allow an installment plan to be utilized for the payment of civil money penalties provided that the installment plan is in compliance with Federal and State laws concerning the collection of interest on such debts.

WIC/SNAP DISQUALIFICATION

- Vendors disqualified or assessed a CMP by the Wyoming WIC Program may be disqualified from SNAP for an equal period to time. SNAP disqualification, as a result of disqualification from the Wyoming WIC Program, is not subject to administrative or judicial review in SNAP.
- Vendors disqualified from SNAP or any other WIC Program for a federally-mandated sanction will be disqualified from the Wyoming WIC Program.
- The reciprocal Wyoming WIC Program disqualification will be for the same length of time as the SNAP disqualification. However, the period of disqualification may begin at the same time or a later date than the SNAP/WIC disqualification.
- Prior to disqualifying a vendor for a SNAP disqualification, the Wyoming WIC Program will determine if disqualification of the vendor would result in inadequate participant access. If the Wyoming WIC Program determines that disqualification of the vendor would result in inadequate participant access, the Wyoming WIC Program will impose a CMP in lieu of disqualification. The Wyoming WIC Program cannot impose a CMP in lieu of disqualification for a third or subsequent sanctions.
- Reciprocal disqualifications are not subject to Administrative Appeal in the Wyoming WIC Program.
- Vendors assessed a CMP by SNAP in lieu of a disqualification; due to participant hardship may also be disqualified from the Wyoming WIC Program. Vendors disqualified from the Wyoming WIC Program as a result of SNAP CMP may file an Administrative Appeal with the Wyoming WIC Program.
- If the disqualification period extends beyond the expiration date of the Vendor Agreement, the re-authorization period will be delayed to allow for the completion of the disqualification period.

APPEALS/REVIEWS

1. The firm/individual/vendor has the right to appeal a Wyoming WIC Program decision within 30 days of notification pertaining to denial of application to participate, suspension, disqualification, or any other adverse action which affects participation during the contract or agreement performance period. 7 CFR 246.18(a)(1)(i)(ii).
2. Administrative review is not available for any of the following:
 - a. The validity or appropriateness of the Wyoming WIC Program's vendor selection criteria for minimum variety and quantity of supplemental foods, business integrity or current SNAP disqualification or CMP for hardship. 7 CFR 246.12(g)(3);
 - b. The validity or appropriateness of the Wyoming WIC Program's vendor peer group criteria and the criteria used to identify vendors that are above fifty percent (50%) vendors or comparable to above fifty percent (50%) vendors;
 - c. The validity or appropriateness of the Wyoming WIC Program's participant access criteria and the Wyoming WIC Program's participant access determinations;
 - d. The Wyoming WIC Program's determination whether a vendor had an effective policy and program in effect to prevent trafficking and that the ownership of the vendor was not aware of, did not approve of, and was not involved in the conduct of the violation. 7 CFR 246.12(l)(1)(i)(B);
 - e. Denial of authorization if the Wyoming WIC Program's vendor authorization is subject to the procurement procedures applicable to the Wyoming WIC Program;
 - f. The expiration of a Vendor Agreement;

- g. Disputes regarding EBT receipt payments and vendor claims (other than the opportunity to justify or correct a vendor claim);
- h. Disqualification of a vendor as a result of disqualification from the SNAP. 7 CFR 246.12(l)(1)(vii);
- i. The Wyoming WIC Program's determination whether to notify a vendor when an investigation reveals an initial violation for which a pattern of violations must be established in order to impose a sanction;
- j. The Wyoming WIC Program's determination to include or exclude an infant formula manufacturer, wholesaler, distributor or retailer from the Wyoming WIC Program's list.

ADMINISTRATIVE APPEAL PROCEDURE

If a vendor is dissatisfied with any decision made regarding the eligibility of a grocery store to participate in the Wyoming WIC Program, the following procedure must be followed:

1. Written notification of the adverse action, the procedures to follow to obtain a full administrative review and the cause(s) for and the effective date of the action must be provided to the vendor.
2. The vendor may present a written request to the local vendor monitor, the State Vendor Coordinator, or the State WIC Program Manager for the opportunity to appeal the adverse action and to have the case reviewed within 30 days.
3. The vendor or his/her designated representative will be contacted within three days after the written request is received. At that time, a date and location will be set for the administrative review/hearing. The hearing will be held within 21 days. The vendor will be notified of the hearing at least 10 days before the hearing.
4. If the vendor or his/her representative cannot appear at the scheduled time and place, he/she will have one opportunity to reschedule and ask the hearing officer to change it.
5. If the vendor or his/her representative does not appear for the hearing or if the vendor requests the hearing to be cancelled, it will be cancelled.
6. The vendor or his/her representative will be given the opportunity to confront and cross-examine adverse witnesses.
7. The vendor or his/her representative will be given the opportunity to be represented by counsel.
8. The vendor or his/her representative will be given the opportunity to examine prior to the review the evidence upon which the Wyoming WIC Program's action is based.
9. The State Vendor Coordinator, State WIC Program Manager, or legal counsel (State Attorney General or General Counsel's office) may present the Wyoming WIC Program case during an administrative review.
10. An impartial decision-maker (Fair Hearing Officer) will oversee the hearing and their determination must be based solely on whether the Wyoming WIC Program has correctly applied Federal and State statutes, regulations, policies and procedures governing the Program, according to the evidence presented at the review.
11. The Fair hearing officer will either be the Public Health Administrator or a representative from the WDH Director's Office.
12. Written notification of the review decision, including the basis for the decision, must be provided within 90 days from the date of receipt of a vendor's request for an administrative review.
13. The Wyoming WIC Program and the vendor must follow the decision(s) made at the hearing.

14. Appealing an action does not relieve vendors of their responsibility for compliance.
15. The review decision(s) rendered under both the review procedures are the final Wyoming WIC Program action. If the adverse action under review has not already taken effect, the Wyoming WIC program must make the action effective on the date of receipt of the review decision by the vendor.
16. If the vendor does not agree with the decision made at the State hearing, the vendor may pursue judicial review.

APPENDIX

Application for Vendor Authorization.....	1
Product Waiver	2
Request for Maintenance Reimbursement	3
Shelf Tag	4
UPC Addition/Change Request Form.....	5
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Vendor Comment Form.....	7
WIC Authorized Standard PLU Listing for Mapping Produce	8
WYO W.E.S.T. Window Cling.....	9
Troubleshooting WIC Guide.....	10



APPLICATION FOR VENDOR AUTHORIZATION

This form will not be accepted without all applicable fields complete.

STORE INFORMATION

WIC ID # (if currently authorized):		IF NOT AUTHORIZED, DATE THE STORE WILL OPEN:		
VENDOR LEGAL NAME (include store number & dba if applicable):				
VENDOR PHYSICAL STREET ADDRESS:				
VENDOR MAILING ADDRESS (if different from physical address):				
CITY:		COUNTY:		STATE:
				ZIP CODE:
TELEPHONE NUMBER:		FAX NUMBER:		E-MAIL ADDRESS:
TAX ID NUMBER (for the store or owner/corporate):				

OWNER INFORMATION (if applicable)

OWNER NAME:		EMAIL:		
MAILING ADDRESS:		CITY:		STATE:
				ZIP:
TELEPHONE NUMBER:		FAX NUMBER:		

CORPORATE INFORMATION (if applicable)

CORPORATE NAME:		EMAIL ADDRESS:		
MAILING ADDRESS:				
CITY:		STATE:		ZIP CODE:
TELEPHONE NUMBER:		FAX NUMBER:		

ADDITIONAL CONTACT INFORMATION

DISTRICT MANAGER NAME (if applicable):		DISTRICT MANAGER PHONE NUMBER:		
DISTRICT MANAGER EMAIL ADDRESS:				
STORE BOOKKEEPER NAME:		PHONE NUMBER (if different from store number above):		
STORE BOOKKEEPER EMAIL ADDRESS:				
STORE MANAGER NAME:		STORE MANAGER EMAIL ADDRESS:		
STORE MANAGER PHONE NUMBER:		PERSON RESPONSIBLE FOR CASHIER TRAINING:		



APPLICATION FOR VENDOR AUTHORIZATION

FACILITY AND OPERATION

1. Is the vendor authorized by the Supplemental Nutrition Assistance Program (SNAP - Formerly called Food Stamps)?
____ YES ____ NO

- If Yes, What is the vendor's SNAP Number: _____
- If No, the store must provide annual FOOD sales (include infant formula) during the last calendar year or for the number of months the vendor has been in business (*See Note Below):

***NOTE:** The vendor cannot self-declare this information and must provide copies of the Wyoming Sales & Use Tax Return Forms for each month in operation during the last calendar year to establish SNAP eligible food sales. The vendor may be terminated/disqualified if this information is proven inaccurate or fraudulent.

2. Has the vendor been disqualified from SNAP or been assessed a SNAP civil money penalty for hardship and the disqualification period has not expired? ____ YES ____ NO

3. Does this store expect that greater than 50% of its annual total food sales (including infant formula) will be from WIC transactions? ____ YES ____ NO

4. Does this store carry a variety of foods in each of the following staple food groups: meat, poultry or fish; bread or cereal; fresh vegetables and fruits; dairy; and baby foods (fruits/vegetables and meats)? ____ YES ____ NO

5. Does this store have a pharmacy? ____ YES ____ NO

6. Type of store:
____ RETAIL GROCERY STORE ____ COMMISSARY ____ PHARMACY ____ WIC ONLY

7. Does your store have self check-out lanes? ____ YES ____ NO
If yes, how many? _____

9. Number of "WORKING" grocery check-out lanes:

10. How many lanes are used for WIC EBT (do not count liquor, gas, or self check-out lanes):

HOURS OF OPERATION

Open 24 Hours Open Same Hours Everyday _____ to _____

SUNDAY _____ MONDAY _____ TUESDAY _____

WEDNESDAY _____ THURSDAY _____ FRIDAY _____

SATURDAY _____

FOOD SUPPLIERS

BELOW LIST THE NAME(S) OF WHOLESALER, DISTRIBUTOR, RETAILER OR MANUFACTURER FROM WHICH THE VENDOR PURCHASES THE FOLLOWING:

INFANT FORMULA (*See Note below):

DAIRY:

BREAD:

GROCERY FOOD ITEMS:

***NOTE:** Please attach a copy of an infant formula invoice/receipt with an identifiable purchase entity within the last thirty (30) days.



APPLICATION FOR VENDOR AUTHORIZATION

HISTORY

1. Length of time current business has operated at the present site under current ownership?
2. Is the vendor authorized by another State or Indian Agency? ____ Yes ____ No a. If yes, what State(s)?
3. Has this business ever operated under another name with the current ownership? ____ Yes ____ No a. If yes, what was the name of the business?
4. Has the store been sold within the past two years? ____ Yes ____ No a. If yes, are any of the current owners related by blood or marriage to any of the previous owners? __ Yes __ No b. If yes, please specify.
5. Do you own or manage any other grocery stores/drug stores? ____ Yes ____ No a. If yes, list name and address of store(s): (Attach additional sheets if needed.)
6. During the past six years, has any current owner, officer, or manager at your store been convicted of or had a civil judgment for any of the following activities: fraud, anti-trust violations, embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, receiving stolen property, making false claims, or obstruction of justice? ____ Yes ____ No a. If yes, please specify the name of the owner, officer or manager and the activities involved.
7. Has this store ever been suspended, disqualified or had a civil money penalty assessed against it by WIC or SNAP? ____ Yes ____ No a. If yes, state when and why.



APPLICATION FOR VENDOR AUTHORIZATION

BANKING INFORMATION

By providing your bank information, you are giving the Wyoming WIC Program permission to deposit funds electronically into the specified account.

A **new vendor** will need to complete a State of Wyoming "WOLFS 109A" form in order to be paid by the Wyoming WIC Program.

An **existing WIC authorized vendor** whose banking information changes must notify their local vendor monitor or state vendor staff and complete a "WOLFS 109B" form.

DECLARATION

To the best of my knowledge, all of the above answers are correct. I understand that, should my store be accepted as a WIC vendor, I will abide by WIC Program Regulations and Policies including, but not limited to, the following:

1. The Vendor Agreement
2. The Wyoming WIC Vendor Manual
3. Periodic correspondence provided by state or local WIC offices
4. Federally required monitoring for compliance

A vendor is ineligible for authorization if the vendor's sole proprietor or any person who owns or controls more than a 10% interest in a vendor owner partnership, corporation or other legal entity is employed by the Wyoming WIC Program or has a spouse, child, parent, or sibling who is employed by the Wyoming WIC Program.

The Wyoming WIC Program shall review the accuracy of all applicant qualifications and will make appropriate authorizations based upon the results of such review.

BY SUBMITTING THIS FORM, YOU AGREE THAT THE INFORMATION PROVIDED IS ACCURATE AND YOU UNDERSTAND THAT SUBMITTING THIS APPLICATION DOES NOT GUARANTEE AUTHORIZATION IN THE WYOMING WIC PROGRAM. ALL APPLICATIONS WILL BE REVIEWED WITHIN 30 DAYS OF SUBMISSION

Signature below must be the owner, officer or manager who has the authority to apply on behalf of the business.

Signature

Date:

Print Name

Title:

Wyoming WIC Program
Product Waiver Request

STORE INFORMATION	
Vendor Name:	WIC ID #:
Name of Store Owner or Manager:	
Title:	

Check the item(s) below the waiver is being requested for:

- Powdered Soy Contract Formula
- Any Infant Formula
- Any Infant Products
- Fish

I understand that:

- Only current WIC authorized Vendors may request waivers from the minimum stocking requirements;
- Upon request by a WIC participant and/or WIC staff, the products checked above will be made available within 72 hours of the request; and
- Once the request has been made, this waiver becomes void.

SIGNATURES	
Note: This form does not take effect until all parties have signed.	
Signature of Store Owner or Manager:	Date:
Signature of Local Vendor Monitor:	Date:
Signature of State Vendor Coordinator:	Date:

Wyoming WIC Program
Request for Reimbursement of WIC EBT POS Maintenance Costs

Vendor Information

Vendor Name:	Store Number:	WIC ID:
Street Address:		
City:	State:	Zip Code:
Email:	Tax Payer ID #:	

Vendor WIC EBT System (circle one): ISS-45 NCR RORC ECRS LOC Other (specify): _____
Amount /Cost of WIC EBT Maintenance Agreement: \$ _____
Period of time covered by Maintenance Agreement (month/year): ____/20__ to ____/20__

POS Dealer/Reseller Information

Name of POS dealer/reseller providing Maintenance Agreement:		
Name of Contact:	Phone Number:	
Street :		
City:	State:	Zip Code

I certify to the State of Wyoming WIC Program that the information provided in this request for WIC EBT POS maintenance reimbursement and the attached POS vendor invoice is true and correct.

Signature:	Date:
Print Name:	Title:

FOR STATE OFFICE USE ONLY

Date Received:	Date Paid:
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Wyoming WIC Program
UPC Addition /Change Request Form

To add or update a WIC-approved item to the Authorized Product List (APL), the following must be completed:

1. Complete this form. (Please copy this form for future use.)

NOTE: UPC information must include the 12-digit bar code. This includes the small leading number and the ending number (check digit).

2. Fax or email this form and the original product label to:

a. Fax: 307-777-5643, Attention: Melissa or Tina

b. Email: wdh-wywicvendor@wyo.gov

3. Include a copy of the product label

a. The label must show the product name, size, UPC barcode, and the ingredient listing (may need to make multiple copies of the label).

Store Name:	
Person Requesting:	Phone Number:
Email:	

Brand Name:		
Name of Product:		
12-digit UPC (including leading digit and check digit): <u> </u>		
Unit Size:	Is this a multi-pack? <u> </u> Yes or <u> </u> No	If Yes, how many per pack? <u> </u>

Brand Name:		
Name of Product:		
12-digit UPC (including leading digit and check digit): <u> </u>		
Unit Size:	Is this a multi-pack? <u> </u> Yes or <u> </u> No	If Yes, how many per pack? <u> </u>

Brand Name:		
Name of Product:		
12-digit UPC (including leading digit and check digit): <u> </u>		
Unit Size:	Is this a multi-pack? <u> </u> Yes or <u> </u> No	If Yes, how many per pack? <u> </u>



State of Wyoming • Department of Health • Public Health Division
Special Supplemental Nutrition Program for Women, Infants and Children (Wyoming WIC Program)

VENDOR AGREEMENT FOR PARTICIPATION IN THE WYOMING WIC PROGRAM

VENDOR INFORMATION

VENDOR LEGAL NAME (include store number & DBA if applicable):			
PHONE NUMBER:		WIC ID #:	
PHYSICAL ADDRESS:	CITY:	STATE:	ZIP CODE:
MAILING ADDRESS (if different from above):	CITY:	STATE:	ZIP CODE:
STORE OWNER NAME/PARENT COMPANY NAME:			
STORE OWNER/PARENT COMPANY ADDRESS:	CITY:	STATE:	ZIP CODE:

VENDOR RESPONSIBILITIES

The Vendor agrees to:

1. Demonstrate its capability to accept Women, Infants and Children (WIC) benefits electronically prior to authorization, and comply with WIC Electronic Benefit Transfer (EBT) operating rules, standards and technical requirements. If a Vendor is necessary for participant access and cannot accept WIC benefits electronically, the Wyoming WIC Program (Program) may provide the Vendor with a stand beside Point of Sale (POS) system.
2. **Comply with procedures and responsibilities set forth in the Wyoming WIC Vendor Manual (Vendor Manual) and subsequent written communications from the Program.** The Vendor Manual is incorporated into this Agreement by this reference. The Vendor's failure to comply with benefit redemption procedures outlined in the Vendor Manual may result in the Program's refusal to pay for participant/parent/caretaker/proxy WIC redemptions.
3. Stock and maintain a supply of at least the minimum varieties of authorized foods as identified in the Vendor Manual and subsequent written communications from the Program throughout the agreement period. Failure to do so may result in termination from the Program.
4. Have more than fifty percent (50%) designated shelf space for non-WIC edible food items, and non-WIC food transactions must be more than fifty percent (50%) of total edible food sales.
5. Maintain a minimum of eight (8) hours of operation daily, six (6) days a week.
6. Purchase and sell **only** infant formula that has been purchased directly from food wholesalers, distributors and retailers currently licensed in the State in accordance with state laws and regulations, or food manufacturers registered with the U.S. Food and Drug Administration (USDA). A list of approved wholesalers/distributors, retailers and manufacturers is maintained by the Program and is available upon request.
7. Provide sanitary and safe storage conditions and first quality merchandise. The Vendor cannot stock or sell out-of-date WIC commodities to WIC participants (i.e., past the product's expiration, "best if used by", "sell by", "use by" and any other date limiting the sale or use of the food item).
8. Provide WIC supplemental foods at or below the current price charged to other customers. These prices must also be competitive within each Vendor's assigned peer group and at or below the maximum allowable reimbursement levels. Vendors will be assigned to peer groups based on criteria determined by the Program as listed in the Vendor Manual (a new Vendor's peer group assignment will be evaluated within six (6) months to ensure proper placement and competitive price levels). Shelf prices shall be plainly marked. Failure to do so may result in termination from the Program.
9. **Not charge sales tax** on purchases made with Wyoming WIC EBT System Today (WYO W.E.S.T) cards.



**VENDOR AGREEMENT FOR PARTICIPATION IN
THE WYOMING WIC PROGRAM**

10. Not ask the WIC participant/parent/caretaker/proxy to pay cash for the sales tax amount that is applied to manufacturer's coupons, but instead shall subtract the sales tax on the coupon from the face value of the coupon and then shall subtract the remaining value of the coupon from the retail price of the WIC food(s). 7 CFR § 246.12(h)(3)(vii).
11. Maintain an average of more than one hundred dollars (\$100.00) in WIC sales or ten (10) or more participants purchasing WIC benefits at this Vendor per month. Pharmacies are exempt.
12. Allow the participant/parent/caretaker/proxy to purchase only those WIC approved foods listed on the participant's benefit balance receipt and the Wyoming WIC Authorized Product List. Provide only the approved foods in authorized quantities and size specified. The participant/parent/caretaker/proxy does not have to purchase all the foods listed on the benefit balance receipt, but may not purchase more than what is listed.
13. Accept only WYO W.E.S.T. cards for WIC purchases within the benefit time period authorized.
14. Not charge participants/parents/caretakers/proxies for authorized supplemental foods obtained with the WYO W.E.S.T card. In addition, the Vendor may not seek restitution from participants/parents/caretakers or proxies for WIC supplemental foods purchased in a WIC WYO W.E.S.T. transaction that were not paid for or only partially paid for by the Program. The Program is not obligated to pay for improperly handled or voided Electronic Benefit Transfer (EBT) transactions. 7 CFR § 246.12(h)(3)(x).
15. Disallow credits, rain checks, cash, unauthorized foods or non-food items, WIC food substitutions or substitutions of other items of value for WIC benefits redeemed. None of these items may be offered in exchange for WIC purchased foods being returned.
16. Not provide refunds or permit exchanges for authorized supplemental foods obtained with WYO W.E.S.T. card benefits, except for exchanges of an identical authorized supplemental food item when the original authorized supplemental food item is defective, spoiled, or has exceeded its "sell by," "best if used by" or other date limiting the sale or use of the food item. An identical authorized supplemental food item means the exact brand and size as the original authorized supplemental food item obtained and returned by the participant/parent/caretaker/proxy. 7 CFR § 246.12(h)(3)(ii).
17. Not allow cash change to a WIC customer for purchases less than the total value of the cash value benefit (CVB) for fresh fruits and vegetables. 7 CFR § 246.12 (h)(3)(x).
18. Reimburse the Program for claims submitted for payments already made by the Program for charges of more than the actual purchase of the supplemental foods. The Program may make price adjustments to the purchase price on WIC transactions submitted by the Vendor for redemption to ensure compliance with the price limitations applicable to the Vendor. When the Program determines the Vendor has committed a Vendor violation that affects the payment to the Vendor, the Program will delay payment or establish a claim. The Vendor must submit payment for the claim or an adequate justification for the excessive charge to the Program within (30) days of written notification. The Program may offset the claim against current and subsequent amounts to be paid to the Vendor. In addition to denying payment or assessing a claim, the Program may sanction the Vendor for Vendor overcharges or other errors in accordance with the Program's sanction schedule. 7CFR § 246.12(h)(3)(viii)(ix).
19. Submit requested price surveys by the specified date.
20. Give the same courtesies and discounts to WIC participants/parents/caretakers/proxies as to other customers. 7 CFR § 246.12(h)(3)(iii). This includes all store promotions, i.e., Coupons, "Buy-One-Get-One-Free", "Two-for-One", Discount/Club Cards, etc. Any Vendor who knowingly refuses to provide a promotion or discount to a WIC customer shall be in violation of this Vendor Agreement (Agreement) and may be sanctioned for discrimination.
21. Comply with the provisions of the Department of Agriculture Regulations (7 CFR Parts 15, 15a and 15b) in that a person will not be discriminated against because of race, color, national origin, age, sex, or disability.
22. Deny service to WIC participants/parents/caretakers/proxies only for the following:
 - a. Verbal abuse, physical abuse or threat of physical abuse to Vendor's staff;
 - b. Theft or attempted theft of Vendor's items;



**VENDOR AGREEMENT FOR PARTICIPATION IN
THE WYOMING WIC PROGRAM**

- c. Abuse of the Supplemental Nutrition Assistance Program (SNAP/Food Stamp Program).
If service is denied for the above reasons, all non-WIC purchases must also be denied.
23. Require at least one representative attend required training (annually, or more often as needed) on the Program policies and procedures. Representatives attending the training will be required to train all other managers and employees. The Program will have sole discretion to designate the date, time, and location of all interactive training, except that the Program will provide the Vendor with at least one alternative date on which to attend such training. 7 CFR § 246.12(h)(3)(xi)(xiii). The Vendor is required to complete or attend mandatory training sessions as noted:
- a. Prior to or at the time of a Vendor's initial WIC authorization;
 - b. Any Vendor accumulating five (5) or more sanction points. The Program shall designate the audience (i.e., managers, cashiers, etc.) to which the training is directed;
 - c. Any state mandated training.
- The Vendor shall ensure that all cashiers are trained in proper acceptance and processing of the WYO W.E.S.T. card.
24. Be accountable for its owners, officers, managers, agents and employees who commit Vendor violations. 7 CFR § 246.12 (h)(3)(xiii).
25. Provide the Program thirty (30) days advance written notification of any change in Vendor ownership, store location, or cessation of operations. Change in ownership and cessation of operations terminates the Agreement and the Vendor will need to reapply as a new applicant. The Program, at its sole discretion, may permit a change in location over a short distance without terminating the Agreement or determine if a change in business structure constitutes a change in ownership. 7 CFR § 246.12(h)(3)(xvii).
26. Notify the Program of any change in its SNAP authorization. If a new SNAP number is given to the Vendor, the Vendor must reapply to the Program.
27. Provide the following information upon request by the Program:
- a. Monthly, quarterly, or annual total volume of business;
 - b. Monthly or annual gross edible food sales (food sales from foods eligible for purchase with SNAP benefits);
 - c. Records of WIC foods purchased for a set period of time (sixty (60) days minimum) such as invoices/receipts (documenting the Vendor's purchase of WIC food items from manufacturers, wholesalers, distributors, retailers or any other points of purchase) and electronic journals or transaction logs;
 - d. Any additional inventory records used by the Vendor, including sales or tax records used for federal or state tax purposes, bank deposits, inventory/shelf price records of WIC food items, SNAP sales volume and other business related records the Program may require for the current Agreement period or a minimum of three (3) years.
- The Program may request specific records to validate this information at any time during the Agreement period. The Vendor is responsible for the validity of this information and sanctions may be assigned if this declaration is proven inaccurate or records cannot be produced. All electronic journals and transaction logs for WYO W.E.S.T. transactions and all program related records must be made available to representatives of the Program, the Department of Agriculture and Comptroller General of the United States, at any reasonable time and place for inspection and audit. 7 CFR § 246.12(j)(4)(i)(ii) and (h)(3)(xv).
28. Permit WIC authorized personnel to monitor the Vendor (on-site) for compliance with WIC rules and regulations, i.e., conducting compliance buys. The Vendor agrees to permit interviews with cashiers of the WIC Vendor monitor's choice and access to shelf price records, if available. A WIC authorized Vendor may be selected to be investigated at random or based on specific monitoring, complaints or redemption analysis findings.
29. Maintain a professional relationship with the Program's local and state personnel in fulfilling their responsibilities which involve the Vendor.



**VENDOR AGREEMENT FOR PARTICIPATION IN
THE WYOMING WIC PROGRAM**

30. Not be employed by, or have a spouse, child, parent, or a sibling employed by the local WIC agency providing service in the county in which the Vendor is located. For purposes of the preceding sentence, the term "Vendor" means a sole proprietorship, partnership, cooperative association, corporation or other business entity, and any person who owns or controls more than a ten percent (10%) interest in the partnership, corporation or other business entity. 7 CFR § 246.12(h)(3)(xix).
31. Remain in compliance with the selection criteria as stated in the Vendor Manual, including any changes to the criteria. The Program may re-assess the Vendor any time during the Agreement period. If the Vendor fails to meet the criteria at any time during the Agreement period, the Vendor may be removed from the Program for administrative non-compliance with these criteria. The Vendor has thirty (30) days after being given a written notification in which to correct any failure to meet these criteria before removal from the Program. If the Vendor has been removed from the Program because of administrative non-compliance for more than thirty (30) days and wishes to re-apply to the Program, the Vendor will be subject to the selection criteria. 7 CFR § 246.12(h)(3)(xxiv).
32. Not conduct WIC transactions in a separate liquor portion of the store or in self-checkout lines.
33. Maintain the Program's certified in-store Electronic Cash Register (ECR) system in a manner necessary to ensure system availability for WIC EBT redemption processing during all hours the Vendor is open. The Vendor agrees that its ECR system shall transact cash value for authorized fruits and vegetables. Execution of this Agreement is conditioned on the Vendor maintaining its state certified in-store ECR system that accommodates cash value. After execution of this Agreement, the Vendor's failure to maintain a state-certified ECR system on an on-going basis that ensures system compliance with WIC policies and procedures, transacts cash value, or ensures the accuracy of data, shall result in termination of the Agreement.
34. Have a current, paid maintenance agreement in place with their system dealer/technical support personnel. Failure to do so will result in termination of the Agreement.
35. Ensure the certified in-store EBT redemption process allows a reasonable degree of security for protecting the Personal Identification Numbers (PIN) used by WIC participants. Only the WIC participant may enter the PIN to initiate the transaction. The Vendor must not enter the PIN for the WIC participant.
36. Provide necessary receipts for the WIC participant to accept/approve or reject the WIC transaction. Vendor personnel shall NOT accept/approve or reject/cancel the WIC transaction for the WIC participant.
37. Release the food benefits to the WIC participant any time the WYO W.E.S.T. card is decremented, even if the system fails to build a claim file or include the transaction in the claim file.
38. Scan or manually enter Universal Product Code/Price Look Up (UPC/PLU) codes only for WIC authorized items being redeemed. Never scan codes from UPC/PLU codebooks, reference sheets or from any product not actually purchased with the WYO W.E.S.T. card.
39. Request state recertification of the Vendor's in-store ECR system if Vendor alters/revises the system in any manner that impacts the WIC EBT redemption/claims processing after initial certification is completed. In the event an in-store ECR system is reconfigured or modified by the Vendor or other parties in such a way that the ECR system no longer exhibits the required system accuracy, integrity, or performance required and under which requirements the ECR system was certified, the Program will not accept a claim file from the system. The Vendor is liable for the costs of all recertification events needed to return the ECR system covered by this Agreement to full compliance with the Program's system requirements. Failure to seek recertification when the Vendor's ECR system is altered/revised shall subject the Vendor to financial liabilities or disqualification.
40. Connect the Vendor's ECR system to the State's WIC EBT System at least once each forty eight (48) hour period for the purpose of claim submission and downloading of the current Hot Card List file, Error file, Auto-Reconciliation (settlement) file, and the WIC Authorized Product "UPC/PLU" List file.
41. Accept financial liability for WIC EBT benefit redemptions resulting from hot card transactions if the Vendor has NOT connected to the Program's EBT System within a contiguous forty eight (48) hour period of time and updated the Hot Card List file information.



**VENDOR AGREEMENT FOR PARTICIPATION IN
THE WYOMING WIC PROGRAM**

42. Accept financial liability for a WIC EBT transaction submitted for payment sixty (60) days after the date of the transaction.
43. Comply with the Program's policies for creating and updating the in-store UPC/PLU category/subcategory table of WIC authorized foods. Failure to comply shall result in the Vendor's financial liability for WIC EBT sales transactions involving invalid or unauthorized UPC/PLU codes.
44. Adhere to the International Federation for Produce Standards (IFPS) for product look-up codes (PLU) for the purpose of WIC EBT claim submission. Any fruit/vegetable UPC/PLU reserved for store use must map back to an International Standard PLU for the same produce in the WIC EBT Product List.
45. Reimburse the Program pro-rata for WIC EBT system costs, if applicable, if the Vendor is disqualified, terminated, or closed.
46. Notify the Program of any change in bank routing or account number seven (7) business days prior to the effective date of the change.
47. Maintain strict confidentiality of all client and system data (EBT production keys and secret codes covered by this Agreement, as well as, their corporate offices/ECR suppliers.) No information may be provided to any non-party person or entity without the prior written approval of the Program.
48. Not use, reproduce or apply any stickers, tags, channel strips, shelf talkers, labels or signage that have the WIC acronym or logo on WIC-approved products except those provided or approved by the Program. The Vendor agrees not to use any aspect of the WIC acronym or logo, or close facsimiles in the name of the Vendor, Vendor advertising, promotional material, or incentives. The WIC® logo and acronym are registered trademarks of the United States Department of Agriculture. WIC Vendor compliance with the policies regarding the use of the WIC acronym and logo will be evaluated at the initial on-site authorization visit, any other on-site visit regardless of the reason, during educational or compliance purchase visits and by any other objective means.
49. Not treat WIC participants differently by offering them incentive items that are not offered to non-WIC customers.

WYOMING WIC PROGRAM RESPONSIBILITIES

The Wyoming WIC Program agrees to:

1. Pay the Vendor within sixty (60) days of receipt for all valid WIC EBT transactions properly submitted to the Program. WIC EBT transactions may be deemed invalid for payment or, if paid, future payments may be offset for any of the following reasons:
 - a. The Vendor does not successfully transmit the WIC EBT Claim file to the Program EBT Processing System within forty eight (48) hours of the earliest transactions contained in the Claim file unless the Program's WIC EBT Processing System was not functional during this period. The Vendor may request an extension in case the Vendor is unable to comply based upon unforeseeable circumstances (i.e., computer system failure). Transactions may not be paid if submitted sixty (60) days after the date of the transaction;
 - b. The Vendor processes a transaction for a WYO W.E.S.T. card that was on the Program's WIC "Hot Card" List file for more than forty-eight (48) hours;
 - c. Transaction data appears to be forged or altered;
 - d. The transaction electronic signature is incorrect, incomplete, or missing;
 - e. The Vendor accepted the transaction while disqualified or terminated from the Program or did not have a fully executed/valid WIC Vendor Agreement;
 - f. Unauthorized foods or unauthorized brands or unauthorized quantities of foods have been purchased in a WIC EBT transaction. This includes, but is not limited to, items purchased by a WIC participant before the effective date or after the expiration date of the UPC in the Program's WIC Authorized Product "UPC/PLU" List during a WIC transaction;



VENDOR AGREEMENT FOR PARTICIPATION IN THE WYOMING WIC PROGRAM

- g. The price of the food item within a transaction exceeds the UPC maximum price designated by the Program for that food item and quantity, or exceeds the Vendor's customary selling price for the food issued;
- h. The transaction includes UPCs/dollar amounts for foods not received by the WIC participant.
2. Take follow-up action within one hundred twenty (120) days of detecting any questionable food instruments, suspected Vendor overcharges, and other errors.
3. Accept the batch transmission of WIC EBT transactions through a toll free dial-up or public internet access to the Program's WIC EBT System.
4. Make available to the Vendor's ECR system the Program's Authorized Product UPC/PLU List file, the Hot Card List file, and Auto-Reconciliation or Error files for previously submitted WIC EBT Claim files.
5. Provide training in WIC procedures and authorized foods, and follow-up on complaints received by WIC Vendors or participants/parents/caretakers/proxies on request and as necessary.
6. Provide regular monitoring (including on-site monitoring) for compliance with written reports that include Vendor activity.
7. Maintain a professional relationship with Vendor personnel in fulfilling their responsibilities.
8. Ensure that no conflict of interest exists, as defined by applicable state laws, regulations, and policies, between the Program and any Vendor under its jurisdiction. If the Program determines that a conflict of interest exists between the Vendor and the Program, at either the state or local level, this Agreement will be terminated.
9. Restrict the use or disclosure of confidential Vendor information; except for Vendor name, address, telephone number, Web site/e-mail address, store type and authorization status to:
 - a. Persons directly connected with the administration or enforcement of WIC Program and SNAP violations under federal, state, or local law;
 - b. Persons directly connected with the administration or enforcement of any federal or state law, provided a written agreement is signed that covers re-disclosure;
 - c. A Vendor that is subject to adverse action, provided the confidential information concerns the Vendor subject to the action;
 - d. U.S. Department of Agriculture (USDA) and the Comptroller General of the United States.Restrict the use or disclosure of SNAP retailer information obtained from the SNAP to:
 - a. Persons directly connected with the administration or enforcement of the WIC Program;
 - b. USDA and the Comptroller General of the United States.
10. Not pay for ongoing maintenance, processing fees or operational costs for Vendor systems and equipment used to support WIC EBT, unless the equipment is used solely for the Program or the Program determines the Vendor using multi-function equipment is necessary for participant access. Costs shared by the Program will be proportional to the usage for the Program.

MANDATORY VENDOR SANCTIONS

The following are mandatory Vendor sanctions. (If the Program finds that a Vendor has committed a violation that requires a pattern of occurrences in order to impose a penalty of sanction, the Program will notify the Vendor of the initial violation in writing, prior to documentation of another violation, unless the Program determines, in its discretion, on a case-by-case basis, that notifying the Vendor would compromise an investigation.)

1. Permanent Disqualification:

- a. Vendors **convicted** in court for the crime of trafficking in food instruments (WYO W.E.S.T. card benefits), or selling firearms, ammunition, explosives, or controlled substances (as defined in Section 102 of the Controlled Substances Act, 21 U.S.C. § 802) in exchange for WIC food



**VENDOR AGREEMENT FOR PARTICIPATION IN
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instruments (WYO W.E.S.T. card benefits) shall be permanently disqualified, effective on the date of the receipt of the notice of disqualification. Convicted Vendors shall not be entitled to receive any compensation for revenues lost as a result of such violation or as a result of a disqualification which is later overturned;

b. Permanent disqualification from SNAP.

2. Six (6) Year Disqualification:

The Program shall disqualify a Vendor for six (6) years for:

- a. One (1) incidence of buying or selling food instruments (WYO W.E.S.T. cards) for cash (trafficking);
- b. One (1) incidence of selling firearms, ammunition, explosives, or controlled substances as defined in 21 U.S.C. 802, in exchange for WIC food instruments (WYO W.E.S.T. card benefits) as discovered by WIC investigation.

3. Three (3) Year Disqualification:

The Program shall disqualify a Vendor for three (3) years for the following:

- a. One (1) incidence of the sale of alcohol or alcoholic beverages or tobacco products in exchange for food instruments (WYO W.E.S.T. card benefits);
- b. A pattern of claiming reimbursement for the sale of an amount of a specific supplemental food item which exceeds the Vendor's documented inventory of that supplemental food item for a specific period of time;
- c. A pattern of charging participants/parents/caretakers/proxies more for supplemental food than non-WIC customers or charging participants/parents/caretakers/proxies more than the current shelf or contract price;
- d. A pattern of receiving, transacting or redeeming food instruments (WYO W.E.S.T. card benefits) outside of authorized channels, including the use of an unauthorized Vendor or an unauthorized person;
- e. A pattern of charging for supplemental food not received by the participant/parent/caretaker/proxy;
- f. A pattern of providing credit or non-food items, other than alcohol, alcoholic beverages, tobacco products, cash, firearms, ammunition, explosives, or controlled substances as defined in 21 U.S.C. § 802, in exchange for food instruments (WYO W.E.S.T. card benefits).

4. One (1) Year Disqualification:

The Program shall disqualify a Vendor for one (1) year for a pattern of providing unauthorized food items in exchange for food instruments (WYO W.E.S.T. card benefits), including charging for supplemental food provided in excess of those listed on the food instrument (EBT receipt).

5. Second Mandatory Sanction:

A Vendor who has been previously assessed a mandatory sanction for any of the mandatory sanctions listed above (numbers 2-4) shall have the second sanction doubled. Civil Money Penalty (CMP) may only be doubled up to the limits allowed, as defined by this Agreement.

6. Third or Subsequent Mandatory Sanction:

Vendors assessed a third mandatory sanction shall receive a double sanction with no CMP option.

7. A WIC disqualification based on a SNAP disqualification shall be for the same length of time and may begin at a later date and is not subject to administrative or judicial review under the Program. 7 CFR § 246.12(l)(1)(vii).
8. The Program shall not accept from any Vendor voluntary withdrawal or non-renewal as an alternative to imposing mandatory sanctions or disqualification. 7 CFR § 246.12(l)(1)(viii).
9. The Program shall disqualify the Vendor based on the mandatory sanctions with the following exceptions:
 - a. Cases of inadequate participant/parent/caretaker/proxy access in which case a CMP would be assessed;



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- b. The Vendor had, at the time of the violation, an effective policy and training program in effect to prevent trafficking; and the ownership of the Vendor was not aware of, did not approve of, and was not involved in the conduct of the violation. (This exception is only an option for the trafficking conviction.) Any documented policies must have been dated in written form and the training documented prior to the violation in which case a CMP would be assessed. The Program shall not give a CMP for a third or subsequent mandatory sanction. 7 CFR § 246.12(l)(1)(i).

WYOMING WIC PROGRAM ESTABLISHED VIOLATIONS AND SANCTIONS

1. The Program shall disqualify a Vendor for multiple violations subject to Program sanctions during a single investigation, based on the most serious violation. All violations shall be included in the notice of administrative action. If a mandatory sanction is not upheld, the Program may impose a Program established sanction. 7 CFR § 246.12(l)(1)(xii).
2. The following Program established sanctions may be added within an investigation or doubled, provided the total disqualification period does not exceed one (1) year per investigation or CMPs do not exceed the maximum amount of eleven thousand dollars (\$11,000.00) for each violation. The CMP calculation and collection will be the same for both mandatory and state disqualifications. The total amount of CMPs imposed for violations investigated, as part of a single investigation, shall not exceed forty-nine thousand dollars (\$49,000.00). If a Vendor fails to comply with the terms of a CMP, the Vendor shall be disqualified for the length of time corresponding to the sanction. The Program sanction may not be added to a mandatory sanction within the same investigation. However, a Program sanction may be imposed from the same investigation in situations where the mandatory sanctions are not upheld on appeal. 7 CFR § 246.12(l)(2)(i).
3. All Program authorized Vendors shall be assessed, on an on-going basis, for possible Program established violations and sanctions. All points are cumulative and will be kept current for a period of one (1) year as long as the Vendor is authorized on the program. Points accrued for each violation will be erased one year after the date of the violation regardless of a renewal of a Vendor Agreement.
4. The following are the state established Vendor violations and sanction points to be assessed to the Vendor. (the Program will notify the Vendor of the initial violation in writing, prior to documentation of another violation, unless the Program determines, in its discretion, on a case-by-case basis, that notifying the Vendor would compromise an investigation):

	Violation	Sanction Points
a.	Discrimination against a WIC participant (including filing a complaint with the Office of Adjudication and Compliance) and/or failure to serve a WIC participant without a judicial or legal basis	10
b.	Providing infant formula that was not purchased from approved wholesalers, distributors and/or retailers licensed in the State in accordance with state law or through infant formula manufacturers registered with the Food and Drug Administration that provide infant formula	10
c.	Knowingly entering false information or altering information on the WIC EBT receipt/benefits	8
d.	Requiring cash to be paid in whole or part to redeem food instruments or cash-value vouchers or contacting WIC participants/parents/caretakers/proxies to correct discrepancies as a result of non-payment or in an attempt to recover funds for EBT receipts not paid by the Program or those EBT receipts where refunds were requested for overcharge	8
e.	Failure to attend mandatory training sessions after one (1) mutual opportunity to reschedule	6



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f.	Failure to provide purchase invoices from the wholesaler/distributors, or other points of purchase, or inventory records, or documentation of sales data during monitoring visits or when requested to do so by the Program	6
g.	Failure to submit a price survey upon request of the Program	6
h.	Failure to maintain adequate inventory of WIC foods in accordance with the Vendor Manual, identified during three (3) compliance purchases or per finding during any monitoring or any Vendor on-site visits, after being given one opportunity to correct the inadequacy	6
i.	Failure to provide training to all employees who handle WIC transactions or failure to allow monitoring or training of the Vendor by WIC representatives	6
j.	Taking the WYO W.E.S.T. card from the WIC participant/parent/caretaker/proxy, asking the WIC participant/parent/caretaker/proxy for their PIN or other suspicious actions, which would be seen as attempts to fraud the Program	6
k.	Discourteous treatment of a WIC participant/parent/caretaker/proxy as substantiated by three (3) or more complaints regarding three (3) separate instances	4
l.	Failure to take corrective action to get a WIC system back up when it is inoperable	4
m.	Failure to allow WIC participants to leave the store with WIC foods that were debited/removed from their WYO W.E.S.T. card during a WIC transaction	4
n.	Allowing a WIC transaction in a self-checkout lane	2
o.	Stocking or selling out-of-date WIC food commodities to WIC participants. This will include any WIC product that has a specific expiration date, "Sell by", "Best if used by", "Use by", or similar wording with a date printed on the container	2
p.	Using the WIC acronym or logo, or close facsimiles in the name of the Vendor, for any advertising, promotional material, and incentives. Using unapproved tags/channel strips or labels with the WIC acronym or logo, or close facsimiles on WIC-approved products	2
q.	Providing incentive or promotions inconsistent with the provisions in this Agreement	2
r.	Failure to comply with any other of the Vendor responsibilities noted in this Agreement	2
s.	Failure to post a WYO W.E.S.T. sign at the front of the store, or failure to post WYO W.E.S.T. signs in each cash register lane that has a working WIC terminal if the Vendor is not integrated	2
t.	Prices not clearly marked on food item or shelf	2
u.	Produce not mapped and not scanning as WIC eligible	1
v.	Failure to provide all store ECR system participant receipts (refer to Vendor Manual) to WIC participants during each WIC transaction. For non-integrated Vendors, WIC receipts will need to be printed in addition to the store ECR receipt	1

Any combined total of points:

The Vendor will be notified in writing regarding any points assessed and the type of violation(s) found.

16 to 20 points:	Termination of this Agreement and six (6) month disqualification
15 points:	Three (3) month suspension



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5 to 14 points:	Mandatory training and the Program shall determine the corrective action plan, with input from the local Vendor monitor. As applicable, plans shall include but not be limited to, training of all cashiers and management
1 to 4 points:	Warning letter from the Program stating violation and including follow-up plan and date to correct the violation

APPEAL

1. The Vendor will be notified in writing at least thirty (30) days prior to the effective date of the adverse action.
2. The Vendor shall have the right to appeal within thirty (30) days as specified in 7 CFR § 246.18(a)(1), which states that the Vendor has right of appeal when an application is denied or the Vendor is disqualified.
3. Administrative review is not available for any of the following:
 - a. The validity or appropriateness of the Program's Vendor selection criteria for minimum variety and quantity of supplemental foods, business integrity or current SNAP disqualification or CMP for hardship. 7 CFR § 246.12(g)(3);
 - b. The validity or appropriateness of the Program's Vendor peer group criteria and the criteria used to identify Vendors that are above fifty percent (50%) Vendors or comparable to above fifty percent (50%) Vendors;
 - c. The validity or appropriateness of the Program's participant access criteria and the Program's participant access determinations;
 - d. The Program's determination whether a Vendor had an effective policy and program in effect to prevent trafficking and that the ownership of the Vendor was not aware of, did not approve of, and was not involved in the conduct of the violation. 7 CFR § 246.12(l)(1)(i)(B);
 - e. Denial of authorization if the Program's Vendor authorization is subject to the procurement procedures applicable to the Program;
 - f. The expiration of a Vendor Agreement;
 - g. Disputes regarding EBT receipt payments and Vendor claims (other than the opportunity to justify or correct a Vendor claim);
 - h. Disqualification of a Vendor as a result of disqualification from the SNAP. 7 CFR § 246.12(l)(1)(vii);
 - i. The Program's determination whether to notify a Vendor when an investigation reveals an initial violation for which a pattern of violations must be established in order to impose a sanction;
 - j. The Program's determination to include or exclude an infant formula manufacturer, wholesaler, distributor or retailer from the Program's list.
4. The appeal/review procedures are available upon request and the applicable review procedures will be provided along with an adverse action subject to administrative review. Procedures are also listed in the Vendor Manual.

GENERAL CONDITIONS

1. Point of Sale (POS) terminals used to support the Program, whether single-function equipment or multi-function equipment, shall be deployed in accordance with the minimum lane coverage provision of 7CFR § 246.12(z)(2).
 - a. Superstores and supermarkets - There will be one POS terminal for every eleven thousand dollars (\$11,000.00) in monthly WIC redemption up to a total of four POS terminals, or the number of lanes in the location, whichever is less.



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- b. All other Vendors - One POS terminal for every eight thousand dollars (\$8,000.00) in monthly redemption up to a total of four POS terminals, or the number of lanes in the location; whichever is less.
2. Failure to comply with the terms of this Agreement, federal and state statutes, regulations, and policies and procedures governing the Program, including any changes made during the agreement period, may result in a warning, mandatory training, fines or disqualification from the Program, according to the type of violation as defined in this Agreement and in the Vendor Manual. The Vendor has the right to appeal disqualification as defined in the Vendor Manual. The Vendor is not entitled to receive any compensation for revenues lost as a result of permanent disqualification. Vendors are responsible for ensuring that owners, managers, employees or agents acting on behalf of the Vendor comply with all of the requirements of this Agreement, Vendor Manual, and WIC Vendor policies governing and regulating the Program. 7 CFR § 246.12(h)(3)(xxii).
 3. Any changes, modifications, revisions, or amendments to this Agreement which are mutually agreed upon by the parties to this Agreement shall be incorporated by written instrument, executed by all parties to this Agreement.
 4. This Agreement does not constitute a license or a property interest. If the Vendor wishes to continue to be authorized beyond the period of its current Agreement, the Vendor must re-apply for authorization. If a Vendor is disqualified, the Program shall terminate the Agreement, and the Vendor will have to re-apply in order to be authorized after the disqualification period is over. The Vendor's new application shall be subject to the Program's selection criteria at the time of re-application. 7 CFR § 246.12(h)(3)(xxi).
 5. The maximum allowable reimbursement amount of any transaction submitted for payment shall not exceed the average cost plus a percentage for that food item in accordance to the assigned peer group of the Vendor. The Program cannot pay a Vendor at a level that would otherwise make the Vendor ineligible for authorization. A Vendor's failure to remain price competitive is cause for termination of the Agreement, even if actual payments to the Vendor are within the maximum reimbursement amount. 7 CFR § 246.12(h)(3)(vii).
 6. The provision of sanctions for Program abuse to be imposed on the Vendor shall not be construed as excluding or replacing any criminal or civil sanctions or other remedies that may be applicable under any federal, state or local ordinance. A Vendor who commits fraud or abuse of the Program is liable for prosecution under applicable federal, state or local laws. Under 7 CFR Section 246.12(h)(3)(xx) of the Program regulations, those who have willfully misapplied, stolen or fraudulently obtained WIC funds shall be subject to a fine of not more than twenty-five thousand dollars (\$25,000.00) or imprisonment of not more than five (5) years, or both, if the value of the funds is one hundred dollars (\$100.00) or more. If the value is less than one hundred dollars (\$100.00), the penalties are a fine of not more than one thousand dollars (\$1,000.00) or imprisonment for not more than one (1) year or both.
 7. The Program may disqualify a Vendor or impose a CMP in lieu of disqualification for reasons of Program abuse. If the Program finds that a Vendor has committed a violation that requires a pattern of occurrences in order to impose a penalty of sanction, the Program will notify the Vendor of the initial violation in writing, prior to documentation of another violation, unless the Program determines, in its discretion, on a case-by-case basis, that notifying the Vendor would compromise an investigation. Vendors will be given at least a thirty (30) day written notice before imposing sanctions and the opportunity to appeal the adverse action within thirty (30) days of the notification except for permanent disqualification, in which case the Program must take immediate action. 7 CFR § 246.12(l)(1)(i) and 246.12(l)(3).
 8. The Program shall disqualify a Vendor from the Program who has been disqualified from the SNAP, unless inadequate participant/parent/caretaker/proxy access is determined. If the Program determines that disqualification of the Vendor would result in inadequate participant access, the Program must impose a CMP in lieu of disqualification. 7 CFR § 246.12(l)(1)(vii).
 9. The Program has the option to disqualify a Vendor against whom the SNAP has assessed a CMP in lieu of disqualification due to participant/parent/caretaker/proxy hardship. A SNAP participant/parent/caretaker/proxy hardship determination does not obligate the Program to conclude that the disqualification would



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result in inadequate WIC participant/parent/caretaker/proxy access. In this case, a Vendor shall be given appeal rights. However, neither the SNAP decision to impose a CMP, nor the Program determination on participant/parent/caretaker/proxy access are subject to review. The areas subject to review include:

- a) Whether the Vendor was assessed a CMP in lieu of disqualification by the SNAP;
- b) Whether the SNAP CMP was imposed due to a participant/parent/caretaker/proxy hardship;
- c) If the Agreement included the required notice that the Vendor was potentially subject to a WIC disqualification based on a SNAP CMP. 7 CFR § 246.12(l)(2)(ii).

If inadequate participant access is determined, then the Program shall continue the Vendor's authorization, determine the Vendor to be high-risk for the length of the SNAP disqualification and monitor accordingly.

10. The Program shall disqualify a Vendor from the Program who has been disqualified from or assessed a CMP in lieu of disqualification by another WIC state agency for a mandatory Vendor sanction unless inadequate participant/parent/caretaker/proxy access is determined. The length of the disqualification must be for the same length of time as the disqualification by the other WIC state agency or, in the case of a CMP in lieu of disqualification assessed by the other WIC state agency, for the same length of time for which the Vendor would otherwise have been disqualified. The disqualification may begin at a later date than the sanction imposed by the other WIC state agency. If the Program determines that disqualification of the Vendor would result in inadequate participant access, the Program must impose a CMP in lieu of disqualification, except that the Program may not impose a CMP in situations in which the Vendor has been assessed a CMP in lieu of disqualification by the other WIC state agency. 7 CFR § 246.12(l)(2)(iii).
11. Disqualification from WIC may result in disqualification from the SNAP. Such disqualification may not be subject to administrative or judicial review under the SNAP.
12. This Agreement may be terminated, without cause, by the Program upon thirty (30) days written notice. This Agreement may be terminated by the Program immediately for cause if the Vendor fails to perform in accordance with the terms of this Agreement.
13. This Agreement terminates immediately upon change in Vendor ownership or cessation of operations. A new Agreement must be completed and approved by the Program if the new Vendor desires to become a WIC authorized Vendor. 7 CFR § 246.12(h)(3)(xvi)(xvii). The Program will immediately terminate the Agreement if it determines that the Vendor has provided false information in connection with this application for authorization. Neither party has any obligation to extend this Agreement. 7 CFR § 246.12(h)(3)(xvi).
14. The Vendor agrees its use of the funds awarded herein is subject to the Uniform Grants Guidance, 2 CFR § Part 200, *et seq.*; any additional requirements set forth by the federal funding agency; all applicable regulations published in the Code of Federal Regulations; and other program guidance as provided to it by the Program.
15. Each payment obligation of the Program is conditioned upon the availability of government funds which are appropriated or allocated for the payment of this obligation and which may be limited for any reason including, but not limited to, congressional, legislative, gubernatorial, or administrative action. If funds are not allocated and available for continued performance of the Agreement, the Agreement may be terminated by the Program at the end of the period for which the funds are available. The Program shall notify the Vendor at the earliest possible time of the services which will or may be affected by a shortage of funds. No penalty shall accrue to the Program in the event this provision is exercised, and the Program shall not be obligated or liable for any future payments due or for any damages as a result of termination under this section.
16. Neither party shall be liable for failure to perform under this Agreement if such failure to perform arises out of causes beyond the control and without the fault or negligence of the nonperforming party. Such causes may include, but are not limited to, acts of God or the public enemy, fires, floods, epidemics, quarantine restrictions, freight embargoes, and unusually severe weather. This provision shall become effective only if the party failing to perform immediately notifies the other party of the extent and nature of the problem, limits delay in performance to that required by the event, and takes all reasonable steps to minimize delays.



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17. The Vendor shall release, indemnify, and hold harmless the State, the Program, and their officers, agents, and employees from any and all claims, suits, liabilities, court awards, damages, costs, attorneys' fees, and expenses arising out of Vendor's failure to perform any of Vendor's duties and obligations hereunder or in connection with the negligent performance of Vendor's duties or obligations, including, but not limited to, any claims, suits, liabilities, court awards, damages, costs, attorneys' fees, and expenses arising out of Vendor's negligence or other tortious conduct.
18. Pursuant to Wyo. Stat. § 139104(a), the State of Wyoming and the Program expressly reserve sovereign immunity by entering into this Agreement and specifically retain all immunities and defenses available to them as sovereigns. Designations of venue, choice of law, enforcement actions, and similar provisions shall not be construed as a waiver of sovereign immunity. The parties agree that any ambiguity in this Agreement shall not be strictly construed, either against or for either party, except that any ambiguity as to sovereign immunity shall be construed in favor of sovereign immunity.
19. The construction, interpretation and enforcement of this Agreement shall be governed by the laws of the State of Wyoming, without regard to conflicts of law principles. The terms "hereof," "hereunder," "herein," and words of similar import, are intended to refer to this Agreement as a whole and not to any particular provision or part. The Courts of the State of Wyoming shall have jurisdiction over this Agreement and the parties. The venue shall be the First Judicial District, Laramie County, Wyoming.
20. The parties do not intend to create in any other individual or entity the status of third-party beneficiary, and this Agreement shall not be construed so as to create such status. The rights, duties and obligations contained in this Agreement shall operate only between the parties to this Agreement and shall inure solely to the benefit of the parties to this Agreement. The provisions of this Agreement are intended only to assist the parties in determining and performing their obligations under this Agreement.
21. The Vendor certifies and warrants that no gratuities, kickbacks or contingency fees were paid in connection with this Agreement, nor were any fees, commissions, gifts, or other considerations made contingent upon the award of this Agreement. If Vendor breaches or violates this warranty, the Program may, at its discretion, terminate this Agreement without liability to the Program, or deduct from the agreed upon price or consideration, or otherwise recover, the full amount of any commission, percentage, brokerage, or contingency fee.
22. The Program may award supplemental or successor contracts for work related to this Agreement or may award agreements to other Vendors for work related to this Agreement. The Vendor shall cooperate fully with other Vendors and the Program in all such cases.
23. The Vendor shall keep informed of and comply with all applicable federal, state, and local laws and regulations, and all federal grant requirements and executive orders in the performance of this Agreement.
24. All documents, data compilations, reports, computer programs, photographs, data, and other work provided to or produced by the Vendor in the performance of this Agreement shall be kept confidential by the Vendor unless written permission is granted by the Program for its release. If and when the Vendor receives a request for information subject to this Agreement, the Vendor shall notify the Program within ten (10) days of such request and shall not release such information to a third party unless directed to do so by the Program.
25. This Agreement, consisting of fifteen (15) pages; the Wyoming WIC Vendor Manual; and subsequent written communications by the Program, represents the entire and integrated Agreement between the parties and supersedes all prior negotiations, representations, and agreements, whether written or oral.
26. The Vendor shall comply with the Civil Rights Act of 1964, the Wyoming Fair Employment Practices Act (Wyo. Stat. § 27-9-105, *et seq.*), the Americans with Disabilities Act (ADA), 42 U.S.C. § 12101, *et seq.*, and the Age Discrimination Act of 1975 and any properly promulgated rules and regulations thereto and shall not discriminate against any individual on the grounds of age, sex, color, race, religion, national origin, or disability in connection with the performance under this Agreement.
27. All notices arising out of, or from, the provisions of this Agreement shall be in writing either by regular mail or delivery in person at the address provided in this Agreement.



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28. The Vendor shall pay all taxes and other such amounts required by federal, state, and local law, including but not limited to, federal and social security taxes, workers' compensation, unemployment insurance, and sales taxes.
29. The Vendor shall function as an independent contractor for the purposes of this Agreement, and shall not be considered an employee of the State of Wyoming for any purpose. Consistent with the express terms of this Agreement, the Vendor shall be free from control or direction over the details of the performance of services under this Agreement. The Vendor shall assume sole responsibility for any debts or liabilities that may be incurred by the Vendor in fulfilling the terms of this Agreement and shall be solely responsible for the payment of all federal, state, and local taxes which may accrue because of this Agreement. Nothing in this Agreement shall be interpreted as authorizing the Vendor or its agents or employees to act as an agent or representative for or on behalf of the State of Wyoming or the Program or to incur any obligation of any kind on behalf of the State of Wyoming or the Program. The Vendor agrees that no health or hospitalization benefits, workers' compensation, unemployment insurance, or similar benefits available to State of Wyoming employees will inure to the benefit of the Vendor or the Vendor's agents or employees as a result of this Agreement.
30. The Vendor shall provide to the Program a Certificate of Good Standing from the Wyoming Secretary of State, or other proof that the Vendor is authorized to conduct business in the State of Wyoming, if required, before performing work under this Agreement. The Vendor shall ensure that annual filings and corporate taxes due and owing to the Secretary of State's office are up-to-date before signing this Agreement.
31. By signing this Agreement, the Vendor certifies that neither it nor its principals/agents are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction or from receiving federal financial or nonfinancial assistance, nor are any of the participants involved in the execution of this Agreement suspended, debarred, or voluntarily excluded by any federal department or agency in accordance with Executive Order 12549 (Debarment and Suspension), 44 C.F.R. Part 17, or 2 C.F.R. § Part 180, or are on the debarred, or otherwise ineligible, Vendors lists maintained by the federal government. Further, the Vendor agrees to notify the Program by certified mail should it or any of its principals/agents become ineligible for payment, debarred, suspended, or voluntarily excluded from receiving federal funds during the term of this Agreement.

USDA NONDISCRIMINATION STATEMENT

In accordance with Federal civil rights laws and the USDA civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or



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(3) email: program.intake@usda.gov.

This institution is an equal opportunity provider.

SIGNATURE

The Agreement is entered into by and between the Wyoming WIC Program of the State of Wyoming, referred to as the "Program" and _____, referred to as "Vendor". This Agreement will become effective on _____ and will terminate on **September 30, 2021**, unless terminated by either party beforehand in accordance with the terms specified herein.

By signing this Agreement, the parties certify that they have read and understood it, that they agree to be bound by the terms of the Agreement, that they have the authority to sign it, and that they have received a signed and dated copy of the Agreement. No payment shall be made for services performed outside the term of this Agreement.

Local Vendor Representative, required

SIGNATURE:	DATE:
PRINT NAME:	TITLE:

Corporate Vendor Representative, if applicable

SIGNATURE:	DATE:
PRINT NAME:	TITLE:

The undersigned represents the Wyoming WIC Program and has the authority to contract for and on behalf of the Wyoming WIC Program:

SIGNATURE:	DATE:
PRINT NAME: Janet Moran	TITLE: Wyoming WIC Program Manager

ATTORNEY GENERAL'S OFFICE APPROVAL AS TO FORM

SIGNATURE:	DATE:
PRINT NAME: Susan G. O'Brien	TITLE: Sr. Assistant Attorney General

Wyoming WIC Program • 6101 Yellowstone Road • Suite 420 • Cheyenne • WY • 82002
Phone 307-777-7494 • Fax 307-777-5643

Wyoming WIC Program
VENDOR COMMENT FORM

The Wyoming WIC Program is interested in knowing about specific problems you may encounter with WIC participants, WIC transactions, or WIC foods. Your comments and concerns will help us make the WIC Program work better for you and WIC participants.

Please complete this form and return using one of the following methods:

1. Email to: wdh-wywicvendor@wyo.gov
2. Give to your local WIC office
3. Fax to: 307-777-5643
4. Mail to: Vendor Coordinator, WY WIC Program, 6101 Yellowstone Rd, Suite 420, Cheyenne, WY 82002

Vendor Name:	Phone #:
Address:	City:
Would you like a response to your problem, suggestion, or comment? <input type="checkbox"/> Yes <input type="checkbox"/> No	

PROBLEMS WITH A PARTICIPANT/WIC TRANSACTIONS

Participant Name (if known):	PAN (may only have the last 4 digits):
Date(s) of Occurrence(s):	Time(s) of Occurrence(s):
Place a check next to the appropriate response:	
	Participant tried to buy unauthorized item(s). Please list:
	Participant tried to receive cash for WIC EBT card in addition to foods.
	Participant tried to return items purchased with the WYO W.E.S.T. card for cash, credit, or other WIC/non-WIC items.
	Participant was verbally or physically abusive to employees.
	Participant's WIC product(s) would not scan. Please list:
	Other – Please list:

SUGGESTIONS OR CONCERNS

Please list any suggestions or concerns you have in the box below:
(You may include more information on a separate sheet of paper if necessary.)

THANK YOU FOR YOUR INPUT!

WIC Authorized Standard PLU Listing *for Mapping Produce*

Revised 06/19/2018

PLU	PLU Description
04514	ALFALFA SPROUTS
94514	ALFALFA SPROUTS
03463	Amaranth/Callaloo/Een Choy
03601	APPLE-Huaguan
03350	APPLES
03351	APPLES
03352	APPLES
93350	APPLES
93351	APPLES
93352	APPLES
03447	Apples - DS 22
03629	Apples - CIVG198
93629	Apples - CIVG198
03615	Apples - Civni
93615	Apples - Civni
03630	Apples - Co-op 43
93630	Apples - Co-op 43
03445	Apples - DS 3
03613	Apples - Fuji Brak
93613	Apples - Fuji Brak
03444	Apples - Green Dragon
03619	Apples - Milwa
93619	Apples - Milwa
03625	Apples - Minnewashta
93625	Apples - Minnewashta
03442	Apples - New York 1
03443	Apples - New York 2
03612	Apples - Nicogreen
93612	Apples - Nicogreen
03605	Apples - Nicoter
93605	Apples - Nicoter
03618	Apples - Opal
93618	Apples - Opal
03620	Apples - Plumac
93620	Apples - Plumac
03628	Apples - PremA280
93628	Apples - PremA280
03298	Apples - Redfield
93298	Apples - Redfield
03104	Apples - RoHo 3615
93104	Apples - RoHo 3615
03616	Apples - Scilate Large
93616	Apples - Scilate Large
03315	Apples - Scilate Small
93315	Apples - Scilate Small
03604	Apples Emmons
93604	Apples Emmons
93601	Apples Huaguan

PLU	PLU Description
03603	Apples Minneiska
93603	Apples Minneiska
03468	Apples, Honeycrisp Small
03461	Apples, Lady Williams
03460	Apples, Red Jonaprince
03467	Apples, Regal 13-82
04098	APPLES-Akane
04099	APPLES-Akane
94098	APPLES-Akane
94099	APPLES-Akane
03000	APPLES-Alkmene
93000	APPLES-Alkmene
03438	APPLES-Ambrosia
93438	APPLES-Ambrosia
03001	APPLES-Aurora/Southern Rose
03290	APPLES-Aurora/Southern Rose
93001	APPLES-Aurora/Southern Rose
93290	APPLES-Aurora/Southern Rose
03075	APPLES-Baldwin
93075	APPLES-Baldwin
03339	APPLES-Belchard
93339	APPLES-Belchard
03340	APPLES-Bertanne/Golden Russet
93340	APPLES-Bertanne/Golden Russet
03291	APPLES-Boskoop/Belle de Boskoop
03292	APPLES-Boskoop/Belle de Boskoop
93291	APPLES-Boskoop/Belle de Boskoop
93292	APPLES-Boskoop/Belle de Boskoop
04101	APPLES-Braeburn
04103	APPLES-Braeburn
94101	APPLES-Braeburn
94103	APPLES-Braeburn
03065	APPLES-Cameo
03066	APPLES-Cameo
93065	APPLES-Cameo
93066	APPLES-Cameo
03002	APPLES-Cantared
93002	APPLES-Cantared
03341	APPLES-Charles Ross
93341	APPLES-Charles Ross
03487	APPLES-CN 121
93487	APPLES-CN 121 Organic
04104	APPLES-Cortland
04106	APPLES-Cortland
94104	APPLES-Cortland
94106	APPLES-Cortland
04105	APPLES-Cox Orange Pippin
94105	APPLES-Cox Orange Pippin

PLU	PLU Description
04107	APPLES-Crab
94107	APPLES-Crab
04128	APPLES-Cripps Pink
04130	APPLES-Cripps Pink
94128	APPLES-Cripps Pink
94130	APPLES-Cripps Pink
03010	APPLES-Cripps Red
03301	APPLES-Cripps Red
93010	APPLES-Cripps Red
93301	APPLES-Cripps Red
04108	APPLES-Crispin/Mutsu
04109	APPLES-Crispin/Mutsu
04110	APPLES-Crispin/Mutsu
04111	APPLES-Crispin/Mutsu
94108	APPLES-Crispin/Mutsu
94109	APPLES-Crispin/Mutsu
94110	APPLES-Crispin/Mutsu
94111	APPLES-Crispin/Mutsu
04113	APPLES-Criterion
04115	APPLES-Criterion
94113	APPLES-Criterion
94115	APPLES-Criterion
03484	APPLES-Dalinette
03342	APPLES-Delblush
93342	APPLES-Delblush
03343	APPLES-Dessert
93343	APPLES-Dessert
03003	APPLES-D'Estivale
93003	APPLES-D'Estivale
03004	APPLES-Discovery
93004	APPLES-Discovery
04116	APPLES-Early
04117	APPLES-Early
04118	APPLES-Early
04119	APPLES-Early
94116	APPLES-Early
94117	APPLES-Early
94118	APPLES-Early
94119	APPLES-Early
04121	APPLES-Elstar
04123	APPLES-Elstar
94121	APPLES-Elstar
94123	APPLES-Elstar
04124	APPLES-Empire
04125	APPLES-Empire
04126	APPLES-Empire
04127	APPLES-Empire
94124	APPLES-Empire
94125	APPLES-Empire
94126	APPLES-Empire
94127	APPLES-Empire

PLU	PLU Description
04120	APPLES-Fiesta
94120	APPLES-Fiesta
04100	APPLES-Fireside
04102	APPLES-Fireside
94100	APPLES-Fireside
94102	APPLES-Fireside
04129	APPLES-Fuji
04131	APPLES-Fuji
94129	APPLES-Fuji
94131	APPLES-Fuji
04132	APPLES-Gala
04133	APPLES-Gala
04134	APPLES-Gala
04135	APPLES-Gala
94132	APPLES-Gala
94133	APPLES-Gala
94134	APPLES-Gala
94135	APPLES-Gala
04096	APPLES-Ginger Gold
04097	APPLES-Ginger Gold
94096	APPLES-Ginger Gold
94097	APPLES-Ginger Gold
03344	APPLES-Gloster
03345	APPLES-Gloster
93344	APPLES-Gloster
93345	APPLES-Gloster
03285	APPLES-Golden Delicious
04020	APPLES-Golden Delicious
04021	APPLES-Golden Delicious
04136	APPLES-Golden Delicious
04137	APPLES-Golden Delicious
93285	APPLES-Golden Delicious
94020	APPLES-Golden Delicious
94021	APPLES-Golden Delicious
94136	APPLES-Golden Delicious
94137	APPLES-Golden Delicious
03005	APPLES-Golden Delicious Blush
93005	APPLES-Golden Delicious Blush
03071	APPLES-Granny Smith
04017	APPLES-Granny Smith
04018	APPLES-Granny Smith
04138	APPLES-Granny Smith
04139	APPLES-Granny Smith
93071	APPLES-Granny Smith
94017	APPLES-Granny Smith
94018	APPLES-Granny Smith
94138	APPLES-Granny Smith
94139	APPLES-Granny Smith
03069	APPLES-Gravenstein
03070	APPLES-Gravenstein
04156	APPLES-Gravenstein

PLU	PLU Description
04158	APPLES-Gravenstein
93069	APPLES-Gravenstein
93070	APPLES-Gravenstein
94156	APPLES-Gravenstein
94158	APPLES-Gravenstein
03074	APPLES-Greening (RI)
93074	APPLES-Greening (RI)
04057	APPLES-Haralson
04058	APPLES-Haralson
94057	APPLES-Haralson
94058	APPLES-Haralson
03346	APPLES-Holstein
93346	APPLES-Holstein
03283	APPLES-Honeycrisp Large
04140	APPLES-Idared
04142	APPLES-Idared
94140	APPLES-Idared
94142	APPLES-Idared
03006	APPLES-Ingrid Marie
93006	APPLES-Ingrid Marie
04144	APPLES-Jonagold
04145	APPLES-Jonagold
04146	APPLES-Jonagold
04147	APPLES-Jonagold
94144	APPLES-Jonagold
94145	APPLES-Jonagold
94146	APPLES-Jonagold
94147	APPLES-Jonagold
04141	APPLES-Jonamac
04143	APPLES-Jonamac
94141	APPLES-Jonamac
94143	APPLES-Jonamac
04148	APPLES-Jonathan
04149	APPLES-Jonathan
04150	APPLES-Jonathan
04151	APPLES-Jonathan
94148	APPLES-Jonathan
94149	APPLES-Jonathan
94150	APPLES-Jonathan
94151	APPLES-Jonathan
03072	APPLES-Lady
93072	APPLES-Lady
03347	APPLES-Laxtons Fortune
93347	APPLES-Laxtons Fortune
03078	APPLES-Liberty
93078	APPLES-Liberty
03007	APPLES-Lochbuie
93007	APPLES-Lochbuie
03348	APPLES-Lord Lambourne
93348	APPLES-Lord Lambourne
03073	APPLES-Macoun

PLU	PLU Description
93073	APPLES-Macoun
03490	APPLES-MAIA 1
93490	APPLES-MAIA 1 Organic
03607	APPLES-Mariri Red
93607	APPLES-Mariri Red
04019	APPLES-McIntosh
04152	APPLES-McIntosh
04153	APPLES-McIntosh
04154	APPLES-McIntosh
94019	APPLES-McIntosh
94152	APPLES-McIntosh
94153	APPLES-McIntosh
94154	APPLES-McIntosh
03076	APPLES-Melrose
93076	APPLES-Melrose
03349	APPLES-Michaelmas Red
93349	APPLES-Michaelmas Red
03486	APPLES-MN55
93486	APPLES-MN55 Organic
03077	APPLES-Northern Spy
93077	APPLES-Northern Spy
04155	APPLES-Paulared
04157	APPLES-Paulared
94155	APPLES-Paulared
94157	APPLES-Paulared
03435	APPLES-Pinova
93435	APPLES-Pinova
04160	APPLES-Pippin
04162	APPLES-Pippin
94160	APPLES-Pippin
94162	APPLES-Pippin
93627	APPLES-PremA 17 Large
03627	APPLES-PremA17 Large
03284	APPLES-Red Delicious
04015	APPLES-Red Delicious
04016	APPLES-Red Delicious
04167	APPLES-Red Delicious
04168	APPLES-Red Delicious
93284	APPLES-Red Delicious
94015	APPLES-Red Delicious
94016	APPLES-Red Delicious
94167	APPLES-Red Delicious
94168	APPLES-Red Delicious
04112	APPLES-Regent
04114	APPLES-Regent
94112	APPLES-Regent
94114	APPLES-Regent
04193	APPLES-Retailer Assigned
04194	APPLES-Retailer Assigned
04195	APPLES-Retailer Assigned
04196	APPLES-Retailer Assigned

PLU	PLU Description
04197	APPLES-Retailer Assigned
04198	APPLES-Retailer Assigned
04199	APPLES-Retailer Assigned
04200	APPLES-Retailer Assigned
04201	APPLES-Retailer Assigned
04202	APPLES-Retailer Assigned
04203	APPLES-Retailer Assigned
04204	APPLES-Retailer Assigned
04205	APPLES-Retailer Assigned
04206	APPLES-Retailer Assigned
04207	APPLES-Retailer Assigned
04208	APPLES-Retailer Assigned
04209	APPLES-Retailer Assigned
04210	APPLES-Retailer Assigned
04211	APPLES-Retailer Assigned
04212	APPLES-Retailer Assigned
04213	APPLES-Retailer Assigned
04214	APPLES-Retailer Assigned
04215	APPLES-Retailer Assigned
04216	APPLES-Retailer Assigned
04217	APPLES-Retailer Assigned
94193	APPLES-Retailer Assigned
94194	APPLES-Retailer Assigned
94195	APPLES-Retailer Assigned
94196	APPLES-Retailer Assigned
94197	APPLES-Retailer Assigned
94198	APPLES-Retailer Assigned
94199	APPLES-Retailer Assigned
94200	APPLES-Retailer Assigned
94201	APPLES-Retailer Assigned
94202	APPLES-Retailer Assigned
94203	APPLES-Retailer Assigned
94204	APPLES-Retailer Assigned
94205	APPLES-Retailer Assigned
94206	APPLES-Retailer Assigned
94207	APPLES-Retailer Assigned
94208	APPLES-Retailer Assigned
94209	APPLES-Retailer Assigned
94210	APPLES-Retailer Assigned
94211	APPLES-Retailer Assigned
94212	APPLES-Retailer Assigned
94213	APPLES-Retailer Assigned
94214	APPLES-Retailer Assigned
94215	APPLES-Retailer Assigned
94216	APPLES-Retailer Assigned
94217	APPLES-Retailer Assigned
04169	APPLES-Rome
04170	APPLES-Rome
04171	APPLES-Rome
04172	APPLES-Rome
94169	APPLES-Rome

PLU	PLU Description
94170	APPLES-Rome
94171	APPLES-Rome
94172	APPLES-Rome
04173	APPLES-Royal Gala
04174	APPLES-Royal Gala
94173	APPLES-Royal Gala
94174	APPLES-Royal Gala
03008	APPLES-RubINETte
93008	APPLES-RubINETte
03009	APPLES-Russet
93009	APPLES-Russet
03295	APPLES-Sciearly
03296	APPLES-Sciearly
93295	APPLES-Sciearly
93296	APPLES-Sciearly
03293	APPLES-Scifresh
03294	APPLES-Scifresh
93293	APPLES-Scifresh
93294	APPLES-Scifresh
03297	APPLES-Scired
93297	APPLES-Scired
03608	APPLES-Sciros
04122	APPLES-Sciros
93608	APPLES-Sciros
94122	APPLES-Sciros
03272	APPLES-Sommerfeld
93272	APPLES-Sommerfeld
03299	APPLES-Sonya
03300	APPLES-Sonya
93299	APPLES-Sonya
93300	APPLES-Sonya
04176	APPLES-Southern Snap
94176	APPLES-Southern Snap
04177	APPLES-Spartan
04178	APPLES-Spartan
04179	APPLES-Spartan
04180	APPLES-Spartan
94177	APPLES-Spartan
94178	APPLES-Spartan
94179	APPLES-Spartan
94180	APPLES-Spartan
03353	APPLES-St Edmunds Pippin
93353	APPLES-St Edmunds Pippin
04181	APPLES-Stayman
04183	APPLES-Stayman
94181	APPLES-Stayman
94183	APPLES-Stayman
04182	APPLES-Sturmer Pippin
94182	APPLES-Sturmer Pippin
03067	APPLES-Swiss Gourmet
03068	APPLES-Swiss Gourmet

PLU	PLU Description
93067	APPLES-Swiss Gourmet
93068	APPLES-Swiss Gourmet
03271	APPLES-Virginia Gold
93271	APPLES-Virginia Gold
04189	APPLES-Winesap
04190	APPLES-Winesap
04191	APPLES-Winesap
04192	APPLES-Winesap
94189	APPLES-Winesap
94190	APPLES-Winesap
94191	APPLES-Winesap
94192	APPLES-Winesap
03011	APPLES-Worcester
93011	APPLES-Worcester
04185	APPLES-York
04187	APPLES-York
94185	APPLES-York
94187	APPLES-York
03614	Apricots - Red
93614	Apricots - Red
03044	APRICOTS-Black
93044	APRICOTS-Black
03422	APRICOTS-InterSpecific
93422	APRICOTS-InterSpecific
03302	APRICOTS-Regular
04218	APRICOTS-Regular
93302	APRICOTS-Regular
94218	APRICOTS-Regular
04219	APRICOTS-Retailer Assigned
94219	APRICOTS-Retailer Assigned
03390	ARRACACH
93390	ARRACACH
04084	ARTICHOKES
04516	ARTICHOKES
04762	ARTICHOKES
94084	ARTICHOKES
94516	ARTICHOKES
94762	ARTICHOKES
04519	ARTICHOKES-Baby/Cocktail
94519	ARTICHOKES-Baby/Cocktail
04517	ARTICHOKES-Purple
04518	ARTICHOKES-Purple
94517	ARTICHOKES-Purple
94518	ARTICHOKES-Purple
04520	ARTICHOKES-Retailer Assigned
94520	ARTICHOKES-Retailer Assigned
03391	ARTICHOKES-Rouge Salambo (Red)
93391	ARTICHOKES-Rouge Salambo (Red)
04884	ARUGULA/ROCKET
94884	ARUGULA/ROCKET
03392	ASPARAGUS-Green

PLU	PLU Description
04080	ASPARAGUS-Green
04521	ASPARAGUS-Green
93392	ASPARAGUS-Green
94080	ASPARAGUS-Green
94521	ASPARAGUS-Green
03079	ASPARAGUS-Purple
03394	ASPARAGUS-Purple
93079	ASPARAGUS-Purple
93394	ASPARAGUS-Purple
04525	ASPARAGUS-Retailer Assigned
04526	ASPARAGUS-Retailer Assigned
94525	ASPARAGUS-Retailer Assigned
94526	ASPARAGUS-Retailer Assigned
04524	ASPARAGUS-Tips
94524	ASPARAGUS-Tips
03393	ASPARAGUS-White
04522	ASPARAGUS-White
04523	ASPARAGUS-White
93393	ASPARAGUS-White
94522	ASPARAGUS-White
94523	ASPARAGUS-White
04220	ATEMOYAS
94220	ATEMOYAS
04046	Avocados - Hass Small
04226	AVOCADOS-Cocktail/Seedless
94226	AVOCADOS-Cocktail/Seedless
04221	AVOCADOS-Green
04222	AVOCADOS-Green
04223	AVOCADOS-Green
04224	AVOCADOS-Green
04771	AVOCADOS-Green
94221	AVOCADOS-Green
94222	AVOCADOS-Green
94223	AVOCADOS-Green
94224	AVOCADOS-Green
94771	AVOCADOS-Green
04770	AVOCADOS-Hass
94770	AVOCADOS-Hass
04225	AVOCADOS-Hass Large
03080	AVOCADOS-Pinkerton
93080	AVOCADOS-Pinkerton
04227	AVOCADOS-Retailer Assigned
04228	AVOCADOS-Retailer Assigned
94227	AVOCADOS-Retailer Assigned
94228	AVOCADOS-Retailer Assigned
03354	AVOCADOS-Ripe/Ready-to-Eat
93354	AVOCADOS-Ripe/Ready-to-Eat
03303	BABACO
93303	BABACO
04011	BANANAS
04186	BANANAS

PLU	PLU Description
94011	BANANAS
94186	BANANAS
04229	BANANAS-Burro
94229	BANANAS-Burro
04230	BANANAS-Dominique
94230	BANANAS-Dominique
04231	BANANAS-Green
94231	BANANAS-Green
03287	BANANAS-Hawaiian plantain
93287	BANANAS-Hawaiian plantain
04232	BANANAS-Leaves
94232	BANANAS-Leaves
04233	BANANAS-Manzano/Apple
94233	BANANAS-Manzano/Apple
04234	BANANAS-Nino
94234	BANANAS-Nino
04235	BANANAS-Plantain/Macho
94235	BANANAS-Plantain/Macho
04236	BANANAS-Red
94236	BANANAS-Red
04237	BANANAS-Retailer Assigned
04238	BANANAS-Retailer Assigned
94237	BANANAS-Retailer Assigned
94238	BANANAS-Retailer Assigned
04536	BEAN SPROUTS-(Mung Bean Sprouts)
94536	BEAN SPROUTS-(Mung Bean Sprouts)
04527	BEANS-Chinese Long/Snake
94527	BEANS-Chinese Long/Snake
04528	BEANS-Fava/Broad
94528	BEANS-Fava/Broad
03049	BEANS-Fine
93049	BEANS-Fine
04066	BEANS-Green/French
94066	BEANS-Green/French
03048	BEANS-Helda/Flat
93048	BEANS-Helda/Flat
04529	BEANS-Lima
94529	BEANS-Lima
04530	BEANS-Pole/Runner/Stick
94530	BEANS-Pole/Runner/Stick
04535	BEANS-Retailer Assigned
94535	BEANS-Retailer Assigned
04533	BEANS-Wax/Yellow
94533	BEANS-Wax/Yellow
04534	BEANS-Winged
94534	BEANS-Winged
04542	BEET GREENS
94542	BEET GREENS
04537	BEETS-Baby Golden
94537	BEETS-Baby Golden
04538	BEETS-Baby Red

PLU	PLU Description
94538	BEETS-Baby Red
04539	BEETS-Bunch
94539	BEETS-Bunch
03273	BEETS-Golden
93273	BEETS-Golden
04540	BEETS-Loose
94540	BEETS-Loose
04541	BEETS-Retailer Assigned
94541	BEETS-Retailer Assigned
04543	BELGIAN ENDIVE (WITLOOF CHICORY)
94543	BELGIAN ENDIVE (WITLOOF CHICORY)
03395	BELGIAN ENDIVE (WITLOOF CHICORY)-Red
93395	BELGIAN ENDIVE (WITLOOF CHICORY)-Red
04251	BERRIES
94251	BERRIES
04239	BERRIES-Blackberries
94239	BERRIES-Blackberries
04240	BERRIES-Blueberries
94240	BERRIES-Blueberries
04241	BERRIES-Boysenberries
94241	BERRIES-Boysenberries
04242	BERRIES-Cranberries
94242	BERRIES-Cranberries
04243	BERRIES-Gooseberries
94243	BERRIES-Gooseberries
03304	BERRIES-Loganberries
93304	BERRIES-Loganberries
04054	BERRIES-Raspberries
04244	BERRIES-Raspberries
04245	BERRIES-Raspberries
94054	BERRIES-Raspberries
94244	BERRIES-Raspberries
94245	BERRIES-Raspberries
04252	BERRIES-Retailer Assigned
04253	BERRIES-Retailer Assigned
94252	BERRIES-Retailer Assigned
94253	BERRIES-Retailer Assigned
03081	BERRIES-Saskatoon
93081	BERRIES-Saskatoon
03355	BERRIES-Strawberries
03356	BERRIES-Strawberries
04028	BERRIES-Strawberries
04246	BERRIES-Strawberries
04247	BERRIES-Strawberries
04248	BERRIES-Strawberries
04249	BERRIES-Strawberries
04250	BERRIES-Strawberries
04323	BERRIES-Strawberries
93355	BERRIES-Strawberries
93356	BERRIES-Strawberries
94028	BERRIES-Strawberries

PLU	PLU Description
94246	BERRIES-Strawberries
94247	BERRIES-Strawberries
94248	BERRIES-Strawberries
94249	BERRIES-Strawberries
94250	BERRIES-Strawberries
94323	BERRIES-Strawberries
04783	BITTER MELON/GOURD-Foo Qua
94783	BITTER MELON/GOURD-Foo Qua
04545	BOK CHOY (PAK CHOY)
94545	BOK CHOY (PAK CHOY)
03163	BOK CHOY (PAK CHOY)-Shanghai
93163	BOK CHOY (PAK CHOY)-Shanghai
04544	BOK CHOY (PAK CHOY)-Small/Baby
94544	BOK CHOY (PAK CHOY)-Small/Baby
04546	BONIATO-See also SWEET POTATO
94546	BONIATO-See also SWEET POTATO
03419	Borage
93419	Borage
04254	BREADFRUIT
94254	BREADFRUIT
04060	BROCCOLI
04547	BROCCOLI
94060	BROCCOLI
94547	BROCCOLI
03277	BROCCOLI-Baby
93277	BROCCOLI-Baby
03082	BROCCOLI-Crowns
93082	BROCCOLI-Crowns
04548	BROCCOLI-Florettes
94548	BROCCOLI-Florettes
04549	BROCCOLI-Retailer Assigned
94549	BROCCOLI-Retailer Assigned
04550	BRUSSELS SPROUTS
94550	BRUSSELS SPROUTS
04551	BRUSSELS SPROUTS-Retailer Assigned
94551	BRUSSELS SPROUTS-Retailer Assigned
03083	BRUSSELS SPROUTS-Stalk
93083	BRUSSELS SPROUTS-Stalk
03051	CABBAGE
93051	CABBAGE
04555	CABBAGE-"Savoy, Green"
94555	CABBAGE-"Savoy, Green"
03396	CABBAGE-"Savoy, Red"
93396	CABBAGE-"Savoy, Red"
04552	CABBAGE-Chinese/Napa/Wong Bok
94552	CABBAGE-Chinese/Napa/Wong Bok
03050	CABBAGE-Dutch White/Winter White
93050	CABBAGE-Dutch White/Winter White
04069	CABBAGE-Green
94069	CABBAGE-Green
04554	CABBAGE-Red

PLU	PLU Description
94554	CABBAGE-Red
04556	CABBAGE-Retailer Assigned
04557	CABBAGE-Retailer Assigned
94556	CABBAGE-Retailer Assigned
94557	CABBAGE-Retailer Assigned
03397	CABBAGE-Summer Cabbage
93397	CABBAGE-Summer Cabbage
03471	Cactus Leaves (Napolis, Cactus Pads)
04558	CACTUS LEAVES (Nopales/Cactus Pads)
94558	CACTUS LEAVES (Nopales/Cactus Pads)
04255	CACTUS PEAR (PRICKLY PEAR)
94255	CACTUS PEAR (PRICKLY PEAR)
04256	CARAMBOLA (STARFRUIT)
94256	CARAMBOLA (STARFRUIT)
04559	CARDOON (CARDONI)
94559	CARDOON (CARDONI)
04560	CARROTS-Baby
94560	CARROTS-Baby
04094	CARROTS-Bunch
94094	CARROTS-Bunch
04563	CARROTS-Carrot Sticks
94563	CARROTS-Carrot Sticks
04561	CARROTS-French
94561	CARROTS-French
04562	CARROTS-Loose
94562	CARROTS-Loose
03424	CARROTS-Purple/Red
93424	CARROTS-Purple/Red
04564	CARROTS-Retailer Assigned
04565	CARROTS-Retailer Assigned
94564	CARROTS-Retailer Assigned
94565	CARROTS-Retailer Assigned
03320	CAULIFLOWER
04079	CAULIFLOWER
04572	CAULIFLOWER
93320	CAULIFLOWER
94079	CAULIFLOWER
94572	CAULIFLOWER
04573	CAULIFLOWER-Baby
94573	CAULIFLOWER-Baby
04566	CAULIFLOWER-Florettes
94566	CAULIFLOWER-Florettes
04567	CAULIFLOWER-Green
94567	CAULIFLOWER-Green
03436	CAULIFLOWER-Orange
93436	CAULIFLOWER-Orange
04568	CAULIFLOWER-Purple
94568	CAULIFLOWER-Purple
04569	CAULIFLOWER-Retailer Assigned
04570	CAULIFLOWER-Retailer Assigned
04571	CAULIFLOWER-Retailer Assigned

PLU	PLU Description
94569	CAULIFLOWER-Retailer Assigned
94570	CAULIFLOWER-Retailer Assigned
94571	CAULIFLOWER-Retailer Assigned
04585	CELERY ROOT/CELERIAC
94585	CELERY ROOT/CELERIAC
03321	CELERY ROOT/CELERIAC-With leaves
93321	CELERY ROOT/CELERIAC-With leaves
04070	CELERY-Bunch
04071	CELERY-Bunch
04582	CELERY-Bunch
04583	CELERY-Bunch
94070	CELERY-Bunch
94071	CELERY-Bunch
94582	CELERY-Bunch
94583	CELERY-Bunch
04576	CELERY-Celery Sticks
94576	CELERY-Celery Sticks
04575	CELERY-Hearts
94575	CELERY-Hearts
04577	CELERY-Retailer Assigned
04578	CELERY-Retailer Assigned
04579	CELERY-Retailer Assigned
04580	CELERY-Retailer Assigned
04581	CELERY-Retailer Assigned
94577	CELERY-Retailer Assigned
94578	CELERY-Retailer Assigned
94579	CELERY-Retailer Assigned
94580	CELERY-Retailer Assigned
94581	CELERY-Retailer Assigned
04586	CHARD (SWISS CHARD)/SILVERBEET-Green
94586	CHARD (SWISS CHARD)/SILVERBEET-Green
04587	CHARD (SWISS CHARD)/SILVERBEET-Red
94587	CHARD (SWISS CHARD)/SILVERBEET-Red
04588	CHARD (SWISS CHARD)/SILVERBEET-Retailer
94588	CHARD (SWISS)/SILVERBEET-Retailer
04257	CHERIMOYA
94257	CHERIMOYA
03448	Cherries, Tip Top
04258	CHERRIES-Golden/Ranier/White
94258	CHERRIES-Golden/Ranier/White
03357	CHERRIES-Regular/Red/Black
03358	CHERRIES-Regular/Red/Black
04045	CHERRIES-Regular/Red/Black
93357	CHERRIES-Regular/Red/Black
93358	CHERRIES-Regular/Red/Black
94045	CHERRIES-Regular/Red/Black
04259	CHERRIES-Retailer Assigned
94259	CHERRIES-Retailer Assigned
03398	CHICK PEAS-Chick Peas/Garbanzo
93398	CHICK PEAS-Chick Peas/Garbanzo
03479	Chipilin Leaf

PLU	PLU Description
03322	CHOY SUM/PAK CHOY SUM
93322	CHOY SUM/PAK CHOY SUM
03323	CHOY SUM/PAK CHOY SUM-Baby
93323	CHOY SUM/PAK CHOY SUM-Baby
04261	COCONUTS-Husked
94261	COCONUTS-Husked
04260	COCONUTS-In Husk/Waternut
94260	COCONUTS-In Husk/Waternut
04262	COCONUTS-Retailer Assigned
94262	COCONUTS-Retailer Assigned
04589	CORN-"Sweet Corn, Baby"
94589	CORN-"Sweet Corn, Baby"
04590	CORN-"Sweet Corn, Bi-Color"
94590	CORN-"Sweet Corn, Bi-Color"
04077	CORN-"Sweet Corn, White"
94077	CORN-"Sweet Corn, White"
04078	CORN-"Sweet Corn, Yellow"
94078	CORN-"Sweet Corn, Yellow"
04591	CORN-Retailer Assigned
94591	CORN-Retailer Assigned
04593	CUCUMBER
94593	CUCUMBER
04592	CUCUMBER-Armenian
94592	CUCUMBER-Armenian
04062	CUCUMBER-Green/Ridge/Short
94062	CUCUMBER-Green/Ridge/Short
04594	CUCUMBER-Japanese/White
94594	CUCUMBER-Japanese/White
04595	CUCUMBER-Lemon
94595	CUCUMBER-Lemon
04596	CUCUMBER-Pickling/Gherkin
94596	CUCUMBER-Pickling/Gherkin
04597	CUCUMBER-Retailer Assigned
94597	CUCUMBER-Retailer Assigned
03305	CURRANTS-Black
93305	CURRANTS-Black
03088	CURRANTS-Red
93088	CURRANTS-Red
04598	DAIKON-(See also RADISH)
94598	DAIKON-(See also RADISH)
03045	DATES-Fresh
03046	DATES-Fresh
04263	DATES-Fresh
93045	DATES-Fresh
93046	DATES-Fresh
94263	DATES-Fresh
03047	DATES-Medjool
93047	DATES-Medjool
04264	DATES-Retailer Assigned
04863	DATES-Retailer Assigned
94264	DATES-Retailer Assigned

PLU	PLU Description
94863	DATES-Retailer Assigned
04599	EGGPLANT (AUBERGINE)-Baby
94599	EGGPLANT (AUBERGINE)-Baby
04600	EGGPLANT (AUBERGINE)-Baby White
94600	EGGPLANT (AUBERGINE)-Baby White
03089	EGGPLANT (AUBERGINE)-Chinese
93089	EGGPLANT (AUBERGINE)-Chinese
04601	EGGPLANT (AUBERGINE)-Japanese
94601	EGGPLANT (AUBERGINE)-Japanese
04081	EGGPLANT (AUBERGINE)-Regular
94081	EGGPLANT (AUBERGINE)-Regular
04603	EGGPLANT (AUBERGINE)-Retailer Assigned
94603	EGGPLANT (AUBERGINE)-Retailer Assigned
03090	EGGPLANT (AUBERGINE)-Thai
93090	EGGPLANT (AUBERGINE)-Thai
04602	EGGPLANT (AUBERGINE)-White
94602	EGGPLANT (AUBERGINE)-White
04604	ENDIVE/CHICORY
94604	ENDIVE/CHICORY
04605	ESCAROLE/BATAVIAN CHICORY-Green
94605	ESCAROLE/BATAVIAN CHICORY-Green
03324	ESCAROLE/BATAVIAN CHICORY-Red
93324	ESCAROLE/BATAVIAN CHICORY-Red
04265	FEIJOA
94265	FEIJOA
04515	FENNEL
94515	FENNEL
03063	FENNEL LEAVES
93063	FENNEL LEAVES
04606	FIDDLEHEAD FERNS
94606	FIDDLEHEAD FERNS
04266	FIGS-Black
94266	FIGS-Black
04267	FIGS-Brown
94267	FIGS-Brown
04269	FIGS-Retailer Assigned
94269	FIGS-Retailer Assigned
04268	FIGS-White/Green
94268	FIGS-White/Green
03167	FRISEE
93167	FRISEE
04607	GAI CHOY (CHINESE/INDIAN MUSTARD)
94607	GAI CHOY (CHINESE/INDIAN MUSTARD)
03161	GAI CHOY (CHINESE/INDIAN MUSTARD)-Baby
93161	GAI CHOY (CHINESE/INDIAN MUSTARD)-Baby
03160	GAI LAN
93160	GAI LAN
03453	Galangal Root
04609	GARLIC-Elephant
94609	GARLIC-Elephant
03401	GARLIC-One-clove types

PLU	PLU Description
93401	GARLIC-One-clove types
03399	GARLIC-Regular
03400	GARLIC-Regular
04608	GARLIC-Regular
93399	GARLIC-Regular
93400	GARLIC-Regular
94608	GARLIC-Regular
04610	GARLIC-Retailer Assigned
04611	GARLIC-Retailer Assigned
94610	GARLIC-Retailer Assigned
94611	GARLIC-Retailer Assigned
04612	GINGER ROOT-Regular
94612	GINGER ROOT-Regular
04613	GINGER ROOT-Retailer Assigned
94613	GINGER ROOT-Retailer Assigned
03091	GOBO ROOT/BURDOCK
93091	GOBO ROOT/BURDOCK
03361	GRAPEFRUIT
93361	GRAPEFRUIT
04284	GRAPEFRUIT-Deep Red
04285	GRAPEFRUIT-Deep Red
04286	GRAPEFRUIT-Deep Red
04287	GRAPEFRUIT-Deep Red
04288	GRAPEFRUIT-Deep Red
04289	GRAPEFRUIT-Deep Red
04494	GRAPEFRUIT-Deep Red
04495	GRAPEFRUIT-Deep Red
04496	GRAPEFRUIT-Deep Red
94284	GRAPEFRUIT-Deep Red
94285	GRAPEFRUIT-Deep Red
94286	GRAPEFRUIT-Deep Red
94287	GRAPEFRUIT-Deep Red
94288	GRAPEFRUIT-Deep Red
94289	GRAPEFRUIT-Deep Red
94494	GRAPEFRUIT-Deep Red
94495	GRAPEFRUIT-Deep Red
94496	GRAPEFRUIT-Deep Red
03152	GRAPEFRUIT-Melogold
93152	GRAPEFRUIT-Melogold
03092	GRAPEFRUIT-OroBlanco/Sweetie
93092	GRAPEFRUIT-OroBlanco/Sweetie
03129	GRAPEFRUIT-Pummelo
04279	GRAPEFRUIT-Pummelo
93129	GRAPEFRUIT-Pummelo
94279	GRAPEFRUIT-Pummelo
04296	GRAPEFRUIT-Retailer Assigned
04297	GRAPEFRUIT-Retailer Assigned
04298	GRAPEFRUIT-Retailer Assigned
94296	GRAPEFRUIT-Retailer Assigned
94297	GRAPEFRUIT-Retailer Assigned
94298	GRAPEFRUIT-Retailer Assigned

PLU	PLU Description
04027	GRAPEFRUIT-Ruby/Red/Pink
04047	GRAPEFRUIT-Ruby/Red/Pink
04280	GRAPEFRUIT-Ruby/Red/Pink
04281	GRAPEFRUIT-Ruby/Red/Pink
04282	GRAPEFRUIT-Ruby/Red/Pink
04283	GRAPEFRUIT-Ruby/Red/Pink
04491	GRAPEFRUIT-Ruby/Red/Pink
04492	GRAPEFRUIT-Ruby/Red/Pink
04493	GRAPEFRUIT-Ruby/Red/Pink
94027	GRAPEFRUIT-Ruby/Red/Pink
94047	GRAPEFRUIT-Ruby/Red/Pink
94280	GRAPEFRUIT-Ruby/Red/Pink
94281	GRAPEFRUIT-Ruby/Red/Pink
94282	GRAPEFRUIT-Ruby/Red/Pink
94283	GRAPEFRUIT-Ruby/Red/Pink
94491	GRAPEFRUIT-Ruby/Red/Pink
94492	GRAPEFRUIT-Ruby/Red/Pink
94493	GRAPEFRUIT-Ruby/Red/Pink
03157	GRAPEFRUIT-White
03158	GRAPEFRUIT-White
03159	GRAPEFRUIT-White
04290	GRAPEFRUIT-White
04291	GRAPEFRUIT-White
04292	GRAPEFRUIT-White
04293	GRAPEFRUIT-White
04294	GRAPEFRUIT-White
04295	GRAPEFRUIT-White
93157	GRAPEFRUIT-White
93158	GRAPEFRUIT-White
93159	GRAPEFRUIT-White
94290	GRAPEFRUIT-White
94291	GRAPEFRUIT-White
94292	GRAPEFRUIT-White
94293	GRAPEFRUIT-White
94294	GRAPEFRUIT-White
94295	GRAPEFRUIT-White
03449	Grapes - Sugrathirteen
03450	Grapes, Sugranineteen
03469	Grapes, Sugrasixteen
03452	Grapes, Sugrathirtyfive
03451	Grapes, Sugrathirtyfour
03491	GRAPES-ARRA Fifteen
93491	GRAPES-ARRA Fifteen Organic
03492	GRAPES-ARRA TwentyNine
93492	GRAPES-ARRA TwentyNine Organic
04270	GRAPES-Blue/Black Seeded
04957	GRAPES-Blue/Black Seeded
94270	GRAPES-Blue/Black Seeded
94957	GRAPES-Blue/Black Seeded
04056	GRAPES-Blue/Black Seedless
94056	GRAPES-Blue/Black Seedless

PLU	PLU Description
04271	GRAPES-Champagne
94271	GRAPES-Champagne
03359	GRAPES-Chasselas
93359	GRAPES-Chasselas
04272	GRAPES-Concord
94272	GRAPES-Concord
04499	GRAPES-Crimson/Majestic
94499	GRAPES-Crimson/Majestic
04638	GRAPES-Fantasy/Marroo
94638	GRAPES-Fantasy/Marroo
03043	GRAPES-Italia
93043	GRAPES-Italia
03360	GRAPES-Muscat de Hambourg
93360	GRAPES-Muscat de Hambourg
04636	GRAPES-Red Globe
94636	GRAPES-Red Globe
04273	GRAPES-Red Seeded
04637	GRAPES-Red Seeded
94273	GRAPES-Red Seeded
94637	GRAPES-Red Seeded
04023	GRAPES-Red Seedless
04635	GRAPES-Red Seedless
94023	GRAPES-Red Seedless
94635	GRAPES-Red Seedless
03093	GRAPES-Retailer Assigned
03094	GRAPES-Retailer Assigned
04275	GRAPES-Retailer Assigned
04276	GRAPES-Retailer Assigned
04277	GRAPES-Retailer Assigned
04278	GRAPES-Retailer Assigned
93093	GRAPES-Retailer Assigned
93094	GRAPES-Retailer Assigned
94275	GRAPES-Retailer Assigned
94276	GRAPES-Retailer Assigned
94277	GRAPES-Retailer Assigned
94278	GRAPES-Retailer Assigned
04497	GRAPES-Sugraone/Autumn Seedless
94497	GRAPES-Sugraone/Autumn Seedless
04274	GRAPES-White/Green Seeded
94274	GRAPES-White/Green Seeded
04022	GRAPES-White/Green Seedless
04498	GRAPES-White/Green Seedless
94022	GRAPES-White/Green Seedless
94498	GRAPES-White/Green Seedless
04614	GREENS-Collard
94614	GREENS-Collard
04615	GREENS-Dandelion
94615	GREENS-Dandelion
04616	GREENS-Mustard
94616	GREENS-Mustard
04617	GREENS-Polk Greens

PLU	PLU Description
94617	GREENS-Polk Greens
04620	GREENS-Retailer Assigned
04621	GREENS-Retailer Assigned
04622	GREENS-Retailer Assigned
04623	GREENS-Retailer Assigned
04624	GREENS-Retailer Assigned
94620	GREENS-Retailer Assigned
94621	GREENS-Retailer Assigned
94622	GREENS-Retailer Assigned
94623	GREENS-Retailer Assigned
94624	GREENS-Retailer Assigned
04618	GREENS-Texas Mustard
94618	GREENS-Texas Mustard
04619	GREENS-Turnip
94619	GREENS-Turnip
04299	GUAVA
94299	GUAVA
04300	HOMLI FRUIT
94300	HOMLI FRUIT
03454	Jackfruit, Green
03455	Jackfruit, Yellow
04626	JICAMA/YAM BEAN
94626	JICAMA/YAM BEAN
04627	KALE
94627	KALE
03446	Kale Sprouts
03095	KALE-Multicolor
93095	KALE-Multicolor
04302	KIWANO (HORNED MELON)
94302	KIWANO (HORNED MELON)
03279	KIWIFRUIT-Golden
93279	KIWIFRUIT-Golden
03280	KIWIFRUIT-Regular
04030	KIWIFRUIT-Regular
93280	KIWIFRUIT-Regular
94030	KIWIFRUIT-Regular
04301	KIWIFRUIT-Retailer Assigned
94301	KIWIFRUIT-Retailer Assigned
03096	KOHLRABI
04628	KOHLRABI
93096	KOHLRABI
94628	KOHLRABI
04303	KUMQUAT
94303	KUMQUAT
03403	LEEKs-Baby
04630	LEEKs-Baby
93403	LEEKs-Baby
94630	LEEKs-Baby
03402	LEEKs-Regular
04629	LEEKs-Regular
93402	LEEKs-Regular

PLU	PLU Description
94629	LEEKs-Regular
03362	LEMONS
04033	LEMONS
04053	LEMONS
04958	LEMONS
93362	LEMONS
94033	LEMONS
94053	LEMONS
94958	LEMONS
03626	Lemons - Meyer
93626	Lemons - Meyer
03617	Lemons - Seedless
93617	Lemons - Seedless
04304	LEMONS-Retailer Assigned
94304	LEMONS-Retailer Assigned
03327	LETTUCE
03328	LETTUCE
93327	LETTUCE
93328	LETTUCE
04631	LETTUCE-Bibb/Flat/Round
94631	LETTUCE-Bibb/Flat/Round
03098	LETTUCE-Boston
93098	LETTUCE-Boston
04632	LETTUCE-Boston/Butter
94632	LETTUCE-Boston/Butter
03169	LETTUCE-Catalogna
93169	LETTUCE-Catalogna
04076	LETTUCE-Green Leaf
94076	LETTUCE-Green Leaf
04633	LETTUCE-Hydroponic
94633	LETTUCE-Hydroponic
04061	LETTUCE-Iceberg
04634	LETTUCE-Iceberg
94061	LETTUCE-Iceberg
94634	LETTUCE-Iceberg
03325	LETTUCE-Lollo Bionda/Coral
93325	LETTUCE-Lollo Bionda/Coral
03326	LETTUCE-Lollo Rossa/Coral
93326	LETTUCE-Lollo Rossa/Coral
04639	LETTUCE-Mache
94639	LETTUCE-Mache
03329	LETTUCE-Oak Leaf
03330	LETTUCE-Oak Leaf
93329	LETTUCE-Oak Leaf
93330	LETTUCE-Oak Leaf
04075	LETTUCE-Red Leaf
94075	LETTUCE-Red Leaf
04641	LETTUCE-Retailer Assigned
04642	LETTUCE-Retailer Assigned
04643	LETTUCE-Retailer Assigned
94641	LETTUCE-Retailer Assigned

PLU	PLU Description
94642	LETTUCE-Retailer Assigned
94643	LETTUCE-Retailer Assigned
03097	LETTUCE-Romaine
93097	LETTUCE-Romaine
04640	LETTUCE-Romaine/Cos
94640	LETTUCE-Romaine/Cos
04328	LIMEQUATS
94328	LIMEQUATS
04048	LIMES
04305	LIMES
94048	LIMES
94305	LIMES
04306	LIMES-Retailer Assigned
94306	LIMES-Retailer Assigned
04307	LONGAN
94307	LONGAN
04308	LOQUATS
94308	LOQUATS
03099	LOTUS ROOT
93099	LOTUS ROOT
04309	LYCHEES-aka Litchi
94309	LYCHEES-aka Litchi
03366	MADRONA
93366	MADRONA
04644	MALANGA
94644	MALANGA
04310	MAMEY
94310	MAMEY
03621	Mango - Francis
93621	Mango - Francis
03114	Mango - Green
03464	Mango, B-74
03363	MANGO-Bowen & Kensington Pride
93363	MANGO-Bowen & Kensington Pride
04311	MANGO-Green
04584	MANGO-Green
94311	MANGO-Green
94584	MANGO-Green
03364	MANGO-R2E2
93364	MANGO-R2E2 (p:ArtwoEetwo)
04051	MANGO-Red
04959	MANGO-Red
94051	MANGO-Red
94959	MANGO-Red
03488	MANGO-Red Extra Large
93488	MANGO-Red Extra Large Organic
04313	MANGO-Retailer Assigned
04314	MANGO-Retailer Assigned
04315	MANGO-Retailer Assigned
04316	MANGO-Retailer Assigned
94313	MANGO-Retailer Assigned

PLU	PLU Description
94314	MANGO-Retailer Assigned
94315	MANGO-Retailer Assigned
94316	MANGO-Retailer Assigned
03365	MANGO-Ripe/Ready-to-Eat
93365	MANGO-Ripe/Ready-to-Eat
03042	MANGOSTEEN
93042	MANGOSTEEN
04312	MANGO-Yellow
04961	MANGO-Yellow
94312	MANGO-Yellow
94961	MANGO-Yellow
03367	MELON
04331	MELON
04342	MELON
04343	MELON
04344	MELON
04345	MELON
04346	MELON
04347	MELON
04348	MELON
04349	MELON
04350	MELON
04351	MELON
04352	MELON
04353	MELON
04354	MELON
04355	MELON
04356	MELON
04357	MELON
04358	MELON
04359	MELON
04360	MELON
04361	MELON
04362	MELON
04363	MELON
04364	MELON
04365	MELON
04366	MELON
04367	MELON
04368	MELON
04369	MELON
04370	MELON
04371	MELON
04372	MELON
04373	MELON
04374	MELON
04375	MELON
04376	MELON
93367	MELON
94331	MELON
94342	MELON

PLU	PLU Description
94343	MELON
94344	MELON
94345	MELON
94346	MELON
94347	MELON
94348	MELON
94349	MELON
94350	MELON
94351	MELON
94352	MELON
94353	MELON
94354	MELON
94355	MELON
94356	MELON
94357	MELON
94358	MELON
94359	MELON
94360	MELON
94361	MELON
94362	MELON
94363	MELON
94364	MELON
94365	MELON
94366	MELON
94367	MELON
94368	MELON
94369	MELON
94370	MELON
94371	MELON
94372	MELON
94373	MELON
94374	MELON
94375	MELON
94376	MELON
03623	Melon - Hami
93623	Melon - Hami
03622	Melon - Honey Green
93622	Melon - Honey Green
03624	Melon - Korean
93624	Melon - Korean
03456	Melon, Winter
04317	MELON-Canary/Yellow Honeydew
94317	MELON-Canary/Yellow Honeydew
04318	MELON-Cantaloupe/Muskmelon
04319	MELON-Cantaloupe/Muskmelon
94318	MELON-Cantaloupe/Muskmelon
94319	MELON-Cantaloupe/Muskmelon
04049	MELON-Cantaloupe/Rockmelon
04050	MELON-Cantaloupe/Rockmelon
94049	MELON-Cantaloupe/Rockmelon
94050	MELON-Cantaloupe/Rockmelon

PLU	PLU Description
04320	MELON-Casaba
94320	MELON-Casaba
03033	MELON-Charentais
03034	MELON-Charentais
03306	MELON-Charentais
03307	MELON-Charentais
93033	MELON-Charentais
93034	MELON-Charentais
93306	MELON-Charentais
93307	MELON-Charentais
04321	MELON-Cinnabar
94321	MELON-Cinnabar
04322	MELON-Crenshaw
94322	MELON-Crenshaw
04324	MELON-French Afternoon
94324	MELON-French Afternoon
04325	MELON-French Breakfast
94325	MELON-French Breakfast
04326	MELON-Galia
94326	MELON-Galia
03100	MELON-Gold Honeydew
93100	MELON-Gold Honeydew
04034	MELON-Honeydew/White Honeydew
04329	MELON-Honeydew/White Honeydew
94034	MELON-Honeydew/White Honeydew
94329	MELON-Honeydew/White Honeydew
04330	MELON-Mayan
94330	MELON-Mayan
04332	MELON-Muskmelon
94332	MELON-Muskmelon
03368	MELON-Ogen
93368	MELON-Ogen
04327	MELON-Orange Flesh/Cantaline
94327	MELON-Orange Flesh/Cantaline
04333	MELON-Pepino
94333	MELON-Pepino
04334	MELON-Persian
94334	MELON-Persian
03101	MELON-Piel de Sapo
93101	MELON-Piel de Sapo
04335	MELON-Prince
94335	MELON-Prince
04336	MELON-Santa Claus
94336	MELON-Santa Claus
04337	MELON-Saticoy
94337	MELON-Saticoy
04338	MELON-Sharlin
94338	MELON-Sharlin
04339	MELON-Spanish/Tendral
94339	MELON-Spanish/Tendral
03289	MELON-Sprite

PLU	PLU Description
93289	MELON-Sprite
03281	MELON-Watermelon
03308	MELON-Watermelon
03421	MELON-Watermelon
04031	MELON-Watermelon
04032	MELON-Watermelon
04340	MELON-Watermelon
04341	MELON-Watermelon
93281	MELON-Watermelon
93308	MELON-Watermelon
93421	MELON-Watermelon
94031	MELON-Watermelon
94032	MELON-Watermelon
94340	MELON-Watermelon
94341	MELON-Watermelon
03408	MUSHROOMS
04648	MUSHROOMS
93408	MUSHROOMS
94648	MUSHROOMS
04645	MUSHROOMS-"Regular, Button"
94645	MUSHROOMS-"Regular, Button"
04646	MUSHROOMS-Black Forest
94646	MUSHROOMS-Black Forest
03404	MUSHROOMS-Cep
93404	MUSHROOMS-Cep
04647	MUSHROOMS-Chanterelle
94647	MUSHROOMS-Chanterelle
03103	MUSHROOMS-Enoki
93103	MUSHROOMS-Enoki
03405	MUSHROOMS-Fairy Ring Champignon
93405	MUSHROOMS-Fairy Ring Champignon
03406	MUSHROOMS-Grey
93406	MUSHROOMS-Grey
03407	MUSHROOMS-Grisette
93407	MUSHROOMS-Grisette
03102	MUSHROOMS-Morel
93102	MUSHROOMS-Morel
04649	MUSHROOMS-Oyster
94649	MUSHROOMS-Oyster
03409	MUSHROOMS-Pioppino
93409	MUSHROOMS-Pioppino
04650	MUSHROOMS-Portabella
94650	MUSHROOMS-Portabella
04085	MUSHROOMS-Regular
94085	MUSHROOMS-Regular
04653	MUSHROOMS-Retailer Assigned
04654	MUSHROOMS-Retailer Assigned
94653	MUSHROOMS-Retailer Assigned
94654	MUSHROOMS-Retailer Assigned
03410	MUSHROOMS-Saffron Milk-Cap
93410	MUSHROOMS-Saffron Milk-Cap

PLU	PLU Description
03411	MUSHROOMS-Sheep Polypore
93411	MUSHROOMS-Sheep Polypore
04651	MUSHROOMS-Shiitake
94651	MUSHROOMS-Shiitake
04652	MUSHROOMS-Wood Ear
94652	MUSHROOMS-Wood Ear
03276	NAME-White (p: nyAH-may)
93276	NAME-White (p:nyAH-may)
03275	NAME-Yellow (p: nyAH-may)
93275	NAME-Yellow (p:nyAH-may)
03035	NECTARINE
04188	NECTARINE
04377	NECTARINE
04378	NECTARINE
93035	NECTARINE
94188	NECTARINE
94377	NECTARINE
94378	NECTARINE
03437	NECTARINE-Flat Yellow
93437	NECTARINE-Flat Yellow
03369	NECTARINE-Nectavigne (Red Flesh)
93369	NECTARINE-Nectavigne (Red Flesh)
04379	NECTARINE-Retailer Assigned
04380	NECTARINE-Retailer Assigned
94379	NECTARINE-Retailer Assigned
94380	NECTARINE-Retailer Assigned
03439	NECTARINE-White Flesh Flat
93439	NECTARINE-White Flesh Flat
04035	NECTARINE-Yellow Flesh
04036	NECTARINE-Yellow Flesh
94035	NECTARINE-Yellow Flesh
94036	NECTARINE-Yellow Flesh
04656	OKRA-Chinese
94656	OKRA-Chinese
04657	OKRA-Red
94657	OKRA-Red
04655	OKRA-Regular (Green)
94655	OKRA-Regular (Green)
03162	ON CHOY (WATER SPINACH)
93162	ON CHOY (WATER SPINACH)
04661	ONIONS-"Pickling, White"
94661	ONIONS-"Pickling, White"
04658	ONIONS-Boiling
94658	ONIONS-Boiling
04659	ONIONS-Bulb
94659	ONIONS-Bulb
04165	ONIONS-California Sweet
94165	ONIONS-California Sweet
04068	ONIONS-Green (Scallions)/Spring
94068	ONIONS-Green (Scallions)/Spring
04164	ONIONS-Maui

PLU	PLU Description
94164	ONIONS-Mau
04166	ONIONS-Other Sweet
94166	ONIONS-Other Sweet
04660	ONIONS-Pearl
94660	ONIONS-Pearl
04082	ONIONS-Red
94082	ONIONS-Red
03331	ONIONS-Red Fresh
93331	ONIONS-Red Fresh
04666	ONIONS-Retailer Assigned
04667	ONIONS-Retailer Assigned
04668	ONIONS-Retailer Assigned
04669	ONIONS-Retailer Assigned
04670	ONIONS-Retailer Assigned
94666	ONIONS-Retailer Assigned
94667	ONIONS-Retailer Assigned
94668	ONIONS-Retailer Assigned
94669	ONIONS-Retailer Assigned
94670	ONIONS-Retailer Assigned
04662	ONIONS-Shallots
94662	ONIONS-Shallots
03286	ONIONS-Sweet red Italian
93286	ONIONS-Sweet red Italian
04161	ONIONS-Texas Sweet
94161	ONIONS-Texas Sweet
04159	ONIONS-Vidalia
94159	ONIONS-Vidalia
04163	ONIONS-Walla Walla
94163	ONIONS-Walla Walla
04663	ONIONS-White
94663	ONIONS-White
04093	ONIONS-Yellow/Brown
04665	ONIONS-Yellow/Brown
94093	ONIONS-Yellow/Brown
94665	ONIONS-Yellow/Brown
03412	ONIONS-Yellow/Brown Fresh
93412	ONIONS-Yellow/Brown Fresh
03372	ORANGES
03374	ORANGES
93372	ORANGES
93374	ORANGES
04381	ORANGES-Blood
94381	ORANGES-Blood
03028	ORANGES-Delta Seedless
03153	ORANGES-Delta Seedless
03154	ORANGES-Delta Seedless
93028	ORANGES-Delta Seedless
93153	ORANGES-Delta Seedless
93154	ORANGES-Delta Seedless
04382	ORANGES-Juice
94382	ORANGES-Juice

PLU	PLU Description
03309	ORANGES-Lima
93309	ORANGES-Lima
03370	ORANGES-Maltaise
93370	ORANGES-Maltaise
03036	ORANGES-Midknight
03155	ORANGES-Midknight
03156	ORANGES-Midknight
93036	ORANGES-Midknight
93155	ORANGES-Midknight
93156	ORANGES-Midknight
03107	ORANGES-Navel
03110	ORANGES-Navel
04012	ORANGES-Navel
04013	ORANGES-Navel
04384	ORANGES-Navel
04385	ORANGES-Navel
93107	ORANGES-Navel
93110	ORANGES-Navel
94012	ORANGES-Navel
94013	ORANGES-Navel
94384	ORANGES-Navel
94385	ORANGES-Navel
03373	ORANGES-Navelina (incl. Newhall)
93373	ORANGES-Navelina (incl. Newhall)
03310	ORANGES-Pera
93310	ORANGES-Pera
04389	ORANGES-Retailer Assigned
04390	ORANGES-Retailer Assigned
04391	ORANGES-Retailer Assigned
04392	ORANGES-Retailer Assigned
04393	ORANGES-Retailer Assigned
94389	ORANGES-Retailer Assigned
94390	ORANGES-Retailer Assigned
94391	ORANGES-Retailer Assigned
94392	ORANGES-Retailer Assigned
94393	ORANGES-Retailer Assigned
03371	ORANGES-Salustiana
93371	ORANGES-Salustiana
03109	ORANGES-Seville (Marmalade type)
93109	ORANGES-Seville (Marmalade type)
03027	ORANGES-Shamouti
93027	ORANGES-Shamouti
04386	ORANGES-Temple
04387	ORANGES-Temple
94386	ORANGES-Temple
94387	ORANGES-Temple
03108	ORANGES-Valencia
04014	ORANGES-Valencia
04388	ORANGES-Valencia
93108	ORANGES-Valencia
94014	ORANGES-Valencia

PLU	PLU Description
94388	ORANGES-Valencia
93463	Organic Amaranth/Callaloo/Een Choy
93447	Organic Apples - DS 22
93445	Organic Apples - DS 3
93444	Organic Apples - Green Dragon
93442	Organic Apples - New York 1
93443	Organic Apples - New York 2
93484	Organic Apples Malus Mill
93283	Organic Apples, Honeycrisp Large
93468	Organic Apples, Honeycrisp Small
93461	Organic Apples, Lady Williams
93460	Organic Apples, Red Jonaprince
93467	Organic Apples, Regal 13-82
94225	Organic Avocados - Hass Large
94046	Organic Avocados - Hass Small
93471	Organic Cactus Leaves (Napolos, Cactus Pads)
93448	Organic Cherries, Tip Top
93479	Organic Chipilin Leaf
93453	Organic Galangal Root
93449	Organic Grapes - Sugrathirteen
93450	Organic Grapes, Sugranineteen
93469	Organic Grapes, Sugrasixteen
93452	Organic Grapes, Sugrathirtyfive
93451	Organic Grapes, Sugrathirtyfour
93454	Organic Jackfruit, Green
93455	Organic Jackfruit, Yellow
93446	Organic Kale Sprouts
93464	Organic Mango, B-74
93456	Organic Melon, Winter
93466	Organic Pear, Cape Rose
93420	Organic Pears - Belle du Jument
93465	Organic Pepper, Stripy Bell
93459	Organic Persimmon, Shiny Red
93457	Organic Plums, President
94725	Organic Potato - Russet
93128	Organic Potato, Purple
94073	Organic Potato, Red
94723	Organic Potato, Red Creamer
94728	Organic Potato, Retailer Assigned
94729	Organic Potato, Retailer Assigned 2
94730	Organic Potato, Retailer Assigned 3
94731	Organic Potato, Retailer Assigned 4
94732	Organic Potato, Retailer Assigned 5
94733	Organic Potato, Retailer Assigned 6
94072	Organic Potato, Russet
94083	Organic Potato, White
94724	Organic Potato, White Creamer
94726	Organic Potato, White Long
94727	Organic Potato, Yellow
93478	Organic Quelites
93441	Organic Squash - Butterkin

PLU	PLU Description
93474	Organic Sweet Potato/Saffron
93458	Organic Tomatoes, Cherry-Orange
93470	Organic Watermelon, Citrullus Lanatus
04898	OYSTER PLANT/SALSIFY
94898	OYSTER PLANT/SALSIFY
03111	PAPAYA/PAWPAW
93111	PAPAYA/PAWPAW
04395	PAPAYA/PAWPAW-Cooking/Mexican
94395	PAPAYA/PAWPAW-Cooking/Mexican
03112	PAPAYA/PAWPAW-Meridol
93112	PAPAYA/PAWPAW-Meridol
04052	PAPAYA/PAWPAW-Regular
04394	PAPAYA/PAWPAW-Regular
94052	PAPAYA/PAWPAW-Regular
94394	PAPAYA/PAWPAW-Regular
04396	PAPAYA/PAWPAW-Retailer Assigned
94396	PAPAYA/PAWPAW-Retailer Assigned
04671	PARSLEY ROOT(HAMBURG PARSLEY)
94671	PARSLEY ROOT(HAMBURG PARSLEY)
04672	PARSNIP
94672	PARSNIP
03053	PARSNIP-Baby
93053	PARSNIP-Baby
03311	PASSION FRUIT-Curuba/Banana
93311	PASSION FRUIT-Curuba/Banana
03312	PASSION FRUIT-Granadilla
93312	PASSION FRUIT-Granadilla
03038	PASSION FRUIT-Granadilla/Grenadilla
93038	PASSION FRUIT-Granadilla/Grenadilla
04397	PASSION FRUIT-Purple
94397	PASSION FRUIT-Purple
04398	PASSION FRUIT-Retailer Assigned
94398	PASSION FRUIT-Retailer Assigned
03375	PEACHES
93375	PEACHES
03115	Peaches Flat Yellow Flesh
93115	Peaches Flat Yellow Flesh
04399	PEACHES-Indian
94399	PEACHES-Indian
04404	PEACHES-Retailer Assigned
04405	PEACHES-Retailer Assigned
94404	PEACHES-Retailer Assigned
94405	PEACHES-Retailer Assigned
03113	PEACHES-Saturn/Flat Chinese
93113	PEACHES-Saturn/Flat Chinese
03313	PEACHES-White Flesh
03314	PEACHES-White Flesh
04400	PEACHES-White Flesh
04401	PEACHES-White Flesh
93313	PEACHES-White Flesh
93314	PEACHES-White Flesh

PLU	PLU Description
94400	PEACHES-White Flesh
94401	PEACHES-White Flesh
03116	PEACHES-Yellow Flesh
03117	PEACHES-Yellow Flesh
04037	PEACHES-Yellow Flesh
04038	PEACHES-Yellow Flesh
04043	PEACHES-Yellow Flesh
04044	PEACHES-Yellow Flesh
04402	PEACHES-Yellow Flesh
04403	PEACHES-Yellow Flesh
93116	PEACHES-Yellow Flesh
93117	PEACHES-Yellow Flesh
94037	PEACHES-Yellow Flesh
94038	PEACHES-Yellow Flesh
94043	PEACHES-Yellow Flesh
94044	PEACHES-Yellow Flesh
94402	PEACHES-Yellow Flesh
94403	PEACHES-Yellow Flesh
03466	Pear, Cape Rose
93489	PEAR-Cepuna Organic
94414	PEARS
03317	Pears - Angelys
03420	PEARS - Belle du Jument
03316	Pears - Carmen
93316	Pears - Carmen
04414	Pears - du Comice
04421	Pears - ms Triumph
03606	Pears - Sweet Sensation
93606	Pears - Sweet Sensation
03012	PEARS-Abate Fetel
93012	PEARS-Abate Fetel
03376	PEARS-Alexander Lucas
93376	PEARS-Alexander Lucas
04025	PEARS-Anjou
04416	PEARS-Anjou
04417	PEARS-Anjou
94025	PEARS-Anjou
94416	PEARS-Anjou
94417	PEARS-Anjou
04406	PEARS-Asian/Nashi
04407	PEARS-Asian/Nashi
04408	PEARS-Asian/Nashi
94406	PEARS-Asian/Nashi
94407	PEARS-Asian/Nashi
94408	PEARS-Asian/Nashi
04410	PEARS-Bartlett
94410	PEARS-Bartlett
04024	PEARS-Bartlett/Williams/WBC
04409	PEARS-Bartlett/Williams/WBC
94024	PEARS-Bartlett/Williams/WBC
94409	PEARS-Bartlett/Williams/WBC

PLU	PLU Description
03013	PEARS-Beurre Hardy
93013	PEARS-Beurre Hardy
03014	PEARS-Bon Rouge
93014	PEARS-Bon Rouge
04026	PEARS-Bosc/Beurre Bosc
04411	PEARS-Bosc/Beurre Bosc
04412	PEARS-Bosc/Beurre Bosc
04413	PEARS-Bosc/Beurre Bosc
94026	PEARS-Bosc/Beurre Bosc
94411	PEARS-Bosc/Beurre Bosc
94412	PEARS-Bosc/Beurre Bosc
94413	PEARS-Bosc/Beurre Bosc
04890	PEARS-Chinese Yali
94890	PEARS-Chinese Yali
03015	PEARS-Clara Friis
93015	PEARS-Clara Friis
03016	PEARS-Concorde
93016	PEARS-Concorde
03017	PEARS-Conference
93017	PEARS-Conference
03018	PEARS-Durondeau
93018	PEARS-Durondeau
03019	PEARS-Flamingo
93019	PEARS-Flamingo
04418	PEARS-Forelle/Corella
94418	PEARS-Forelle/Corella
04960	PEARS-Fragrant
94960	PEARS-Fragrant
04419	PEARS-French
94419	PEARS-French
03020	PEARS-General Leclerc
93020	PEARS-General Leclerc
03021	PEARS-Guyot
93021	PEARS-Guyot
03485	PEARS-Harovin Sundown
93485	PEARS-Harovin Sundown Organic
03022	PEARS-Josephine
93022	PEARS-Josephine
04420	PEARS-King Royal
94420	PEARS-King Royal
03377	PEARS-Louise Bonne
93377	PEARS-Louise Bonne
03852	PEARS-Packham/Packhams Triumph
93852	PEARS-Packham/Packhams Triumph
94421	PEARS-Packham/Packhams Triumph
03023	PEARS-Passe Crassane
03318	PEARS-Passe Crassane
93023	PEARS-Passe Crassane
93318	PEARS-Passe Crassane
04415	PEARS-Red
94415	PEARS-Red

PLU	PLU Description
04425	PEARS-Retailer Assigned
04426	PEARS-Retailer Assigned
04950	PEARS-Retailer Assigned
94425	PEARS-Retailer Assigned
94426	PEARS-Retailer Assigned
94950	PEARS-Retailer Assigned
03024	PEARS-Rocha
93024	PEARS-Rocha
03025	PEARS-Rosemarie
93025	PEARS-Rosemarie
03378	PEARS-Santa Maria
93378	PEARS-Santa Maria
04422	PEARS-Seckel
94422	PEARS-Seckel
03118	PEARS-Starkrimson
93118	PEARS-Starkrimson
04553	PEARS-Taylors Gold
94553	PEARS-Taylors Gold
03434	PEARS-Tosca
93434	PEARS-Tosca
04423	PEARS-Tree Ripened
94423	PEARS-Tree Ripened
03026	PEARS-Triumph de Vienne
93026	PEARS-Triumph de Vienne
04424	PEARS-Winter Nelis/Honey
94424	PEARS-Winter Nelis/Honey
04092	PEAS
94092	PEAS
04673	PEAS-Black-eyed
04674	PEAS-Green
94674	PEAS-Green
04676	PEAS-Retailer Assigned
94676	PEAS-Retailer Assigned
04675	PEAS-Sugar Snap
94675	PEAS-Sugar Snap
03465	Pepper, Stripy Bell
04708	PEPPERS (CAPSICUMS)
94708	PEPPERS (CAPSICUMS)
04065	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04088	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04679	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04680	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04681	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04682	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04683	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
04684	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94065	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94088	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94679	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94680	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94681	PEPPERS (CAPSICUMS)-"Bell, Field Grown"

PLU	PLU Description
94682	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94683	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
94684	PEPPERS (CAPSICUMS)-"Bell, Field Grown"
03119	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
03120	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
03121	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
03122	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
03123	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
03124	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
04688	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
04689	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93119	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93120	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93121	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93122	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93123	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
93124	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
94688	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
94689	PEPPERS (CAPSICUMS)-"Bell, Greenhouse"
04677	PEPPERS (CAPSICUMS)-Anaheim (Green/Red)
94677	PEPPERS (CAPSICUMS)-Anaheim (Green/Red)
04678	PEPPERS (CAPSICUMS)-Banana (Yellow Long)
94678	PEPPERS (CAPSICUMS)-Banana (Yellow Long)
04685	PEPPERS (CAPSICUMS)-Chili
04686	PEPPERS (CAPSICUMS)-Chili
04772	PEPPERS (CAPSICUMS)-Chili
94685	PEPPERS (CAPSICUMS)-Chili
94686	PEPPERS (CAPSICUMS)-Chili
94772	PEPPERS (CAPSICUMS)-Chili
04687	PEPPERS (CAPSICUMS)-Cubanelle
94687	PEPPERS (CAPSICUMS)-Cubanelle
03054	PEPPERS (CAPSICUMS)-Elongated
03055	PEPPERS (CAPSICUMS)-Elongated
03056	PEPPERS (CAPSICUMS)-Elongated
03057	PEPPERS (CAPSICUMS)-Elongated
03058	PEPPERS (CAPSICUMS)-Elongated
93054	PEPPERS (CAPSICUMS)-Elongated
93055	PEPPERS (CAPSICUMS)-Elongated
93056	PEPPERS (CAPSICUMS)-Elongated
93057	PEPPERS (CAPSICUMS)-Elongated
93058	PEPPERS (CAPSICUMS)-Elongated
03125	PEPPERS (CAPSICUMS)-Habanero
93125	PEPPERS (CAPSICUMS)-Habanero
04690	PEPPERS (CAPSICUMS)-Hot (Hungarian Hot)
94690	PEPPERS (CAPSICUMS)-Hot (Hungarian Hot)
04691	PEPPERS (CAPSICUMS)-Hot Mixed
94691	PEPPERS (CAPSICUMS)-Hot Mixed
04692	PEPPERS (CAPSICUMS)-Hungarian Wax
94692	PEPPERS (CAPSICUMS)-Hungarian Wax
04693	PEPPERS (CAPSICUMS)-Jalapeno
04694	PEPPERS (CAPSICUMS)-Jalapeno

PLU	PLU Description
94693	PEPPERS (CAPSICUMS)-Jalapeno
94694	PEPPERS (CAPSICUMS)-Jalapeno
04695	PEPPERS (CAPSICUMS)-Japanese
94695	PEPPERS (CAPSICUMS)-Japanese
04696	PEPPERS (CAPSICUMS)-Long Hot
04697	PEPPERS (CAPSICUMS)-Long Hot
94696	PEPPERS (CAPSICUMS)-Long Hot
94697	PEPPERS (CAPSICUMS)-Long Hot
04698	PEPPERS (CAPSICUMS)-Morita Chili
94698	PEPPERS (CAPSICUMS)-Morita Chili
04699	PEPPERS (CAPSICUMS)-Negro
94699	PEPPERS (CAPSICUMS)-Negro
04700	PEPPERS (CAPSICUMS)-New Mexico
94700	PEPPERS (CAPSICUMS)-New Mexico
04701	PEPPERS (CAPSICUMS)-Pasilla
04702	PEPPERS (CAPSICUMS)-Pasilla
94701	PEPPERS (CAPSICUMS)-Pasilla
94702	PEPPERS (CAPSICUMS)-Pasilla
04703	PEPPERS (CAPSICUMS)-Pasilla Pod
94703	PEPPERS (CAPSICUMS)-Pasilla Pod
04704	PEPPERS (CAPSICUMS)-Pinole
94704	PEPPERS (CAPSICUMS)-Pinole
04705	PEPPERS (CAPSICUMS)-Poblano
94705	PEPPERS (CAPSICUMS)-Poblano
04706	PEPPERS (CAPSICUMS)-Red Cheese
94706	PEPPERS (CAPSICUMS)-Red Cheese
04707	PEPPERS (CAPSICUMS)-Red Finger
94707	PEPPERS (CAPSICUMS)-Red Finger
04710	PEPPERS (CAPSICUMS)-Retailer Assigned
04711	PEPPERS (CAPSICUMS)-Retailer Assigned
04712	PEPPERS (CAPSICUMS)-Retailer Assigned
04713	PEPPERS (CAPSICUMS)-Retailer Assigned
04714	PEPPERS (CAPSICUMS)-Retailer Assigned
04715	PEPPERS (CAPSICUMS)-Retailer Assigned
04716	PEPPERS (CAPSICUMS)-Retailer Assigned
04717	PEPPERS (CAPSICUMS)-Retailer Assigned
04718	PEPPERS (CAPSICUMS)-Retailer Assigned
04719	PEPPERS (CAPSICUMS)-Retailer Assigned
04720	PEPPERS (CAPSICUMS)-Retailer Assigned
04721	PEPPERS (CAPSICUMS)-Retailer Assigned
04722	PEPPERS (CAPSICUMS)-Retailer Assigned
94710	PEPPERS (CAPSICUMS)-Retailer Assigned
94711	PEPPERS (CAPSICUMS)-Retailer Assigned
94712	PEPPERS (CAPSICUMS)-Retailer Assigned
94713	PEPPERS (CAPSICUMS)-Retailer Assigned
94714	PEPPERS (CAPSICUMS)-Retailer Assigned
94715	PEPPERS (CAPSICUMS)-Retailer Assigned
94716	PEPPERS (CAPSICUMS)-Retailer Assigned
94717	PEPPERS (CAPSICUMS)-Retailer Assigned
94718	PEPPERS (CAPSICUMS)-Retailer Assigned
94719	PEPPERS (CAPSICUMS)-Retailer Assigned

PLU	PLU Description
94720	PEPPERS (CAPSICUMS)-Retailer Assigned
94721	PEPPERS (CAPSICUMS)-Retailer Assigned
94722	PEPPERS (CAPSICUMS)-Retailer Assigned
04709	PEPPERS (CAPSICUMS)-Serrano
94709	PEPPERS (CAPSICUMS)-Serrano
03413	PEPPERS (CAPSICUMS)-Tabasco
93413	PEPPERS (CAPSICUMS)-Tabasco
04427	PERSIMMON
04428	PERSIMMON
94427	PERSIMMON
94428	PERSIMMON
03459	Persimmon, Shiny Red
04429	PERSIMMON-Retailer Assigned
94429	PERSIMMON-Retailer Assigned
03039	PHYSALIS/CAPE GOOSEBERRY/GROUND CHERRY
93039	PHYSALIS/CAPE GOOSEBERRY/GROUND CHERRY
04029	PINEAPPLE
04430	PINEAPPLE
94029	PINEAPPLE
94430	PINEAPPLE
04431	PINEAPPLE-Jet Fresh
04432	PINEAPPLE-Jet Fresh
94431	PINEAPPLE-Jet Fresh
94432	PINEAPPLE-Jet Fresh
03379	PINEAPPLE-Mini
93379	PINEAPPLE-Mini
03380	PINEAPPLE-Perola
93380	PINEAPPLE-Perola
03037	PINEAPPLE-Queen
93037	PINEAPPLE-Queen
04433	PINEAPPLE-Retailer Assigned
94433	PINEAPPLE-Retailer Assigned
03040	PITAHAYA-Red (skin color)
93040	PITAHAYA-Red (skin color)
03319	PITAHAYA-Yellow (skin color)
93319	PITAHAYA-Yellow (skin color)
03126	PLUMCOT
93126	PLUMCOT
03611	Plumcot Interspecific Plum Black
93611	Plumcot Interspecific Plum Black
03610	Plumcot Interspecific Plum Green
93610	Plumcot Interspecific Plum Green
03609	Plumcot Interspecific Plum Red
93609	Plumcot Interspecific Plum Red
03457	Plums, President
04039	PLUMS-Black
04040	PLUMS-Black
94039	PLUMS-Black
94040	PLUMS-Black
04434	PLUMS-Green

PLU	PLU Description
04435	PLUMS-Green
94434	PLUMS-Green
94435	PLUMS-Green
03278	PLUMS-InterSpecific
93278	PLUMS-InterSpecific
04436	PLUMS-Italian Prune/Sugar
94436	PLUMS-Italian Prune/Sugar
04437	PLUMS-Purple
04438	PLUMS-Purple
94437	PLUMS-Purple
94438	PLUMS-Purple
04041	PLUMS-Red
04042	PLUMS-Red
94041	PLUMS-Red
94042	PLUMS-Red
04443	PLUMS-Retailer Assigned
04444	PLUMS-Retailer Assigned
94443	PLUMS-Retailer Assigned
94444	PLUMS-Retailer Assigned
04439	PLUMS-Tree Ripened
04440	PLUMS-Tree Ripened
94439	PLUMS-Tree Ripened
94440	PLUMS-Tree Ripened
04441	PLUMS-Yellow
04442	PLUMS-Yellow
94441	PLUMS-Yellow
94442	PLUMS-Yellow
03127	POMEGRANATE
03440	POMEGRANATE
04445	POMEGRANATE
93127	POMEGRANATE
93440	POMEGRANATE
94445	POMEGRANATE
04446	POMEGRANATE-Retailer Assigned
94446	POMEGRANATE-Retailer Assigned
03128	Potato, Purple
04073	Potato, Red
04723	Potato, Red Creamer
04728	Potato, Retailer Assigned
04729	Potato, Retailer Assigned 2
04730	Potato, Retailer Assigned 3
04731	Potato, Retailer Assigned 4
04732	Potato, Retailer Assigned 5
04733	Potato, Retailer Assigned 6
04072	Potato, Russet
04083	Potato, White
04724	Potato, White Creamer
04726	Potato, White Long
04727	Potato, Yellow
04867	PRUNES-Retailer Assigned
94867	PRUNES-Retailer Assigned

PLU	PLU Description
93631	Pumpkin - Pink
03631	Pumpkin - Pink
03130	PUMPKIN-Jumbo
93130	PUMPKIN-Jumbo
03134	PUMPKIN-Pie Pumpkin
93134	PUMPKIN-Pie Pumpkin
04735	PUMPKIN-Regular
94735	PUMPKIN-Regular
04736	PUMPKIN-Retailer Assigned
04737	PUMPKIN-Retailer Assigned
94736	PUMPKIN-Retailer Assigned
94737	PUMPKIN-Retailer Assigned
03132	PUMPKIN-White
03133	PUMPKIN-White
93132	PUMPKIN-White
93133	PUMPKIN-White
03478	Quelites
04447	QUINCE
94447	QUINCE
04738	RADICCHIO
94738	RADICCHIO
03168	RADICCHIO-Castlefranco
93168	RADICCHIO-Castlefranco
03165	RADICCHIO-Treviso
93165	RADICCHIO-Treviso
04739	RADISH-Black
94739	RADISH-Black
04089	RADISH-Bunched Red
94089	RADISH-Bunched Red
04740	RADISH-Bunched White
94740	RADISH-Bunched White
04741	RADISH-Italian Red
94741	RADISH-Italian Red
04742	RADISH-Red
94742	RADISH-Red
04744	RADISH-Retailer Assigned
94744	RADISH-Retailer Assigned
04743	RADISH-White/Icicle
94743	RADISH-White/Icicle
03041	RAMBUTAN
93041	RAMBUTAN
03416	RHUBARB-Bunch
93416	RHUBARB-Bunch
04745	RHUBARB-Regular
94745	RHUBARB-Regular
04746	RHUBARB-Retailer Assigned
94746	RHUBARB-Retailer Assigned
04747	RUTABAGAS (SWEDE)-Regular
94747	RUTABAGAS (SWEDE)-Regular
04748	RUTABAGAS (SWEDE)-Retailer Assigned
94748	RUTABAGAS (SWEDE)-Retailer Assigned

PLU	PLU Description
03136	SAPODILLO/NISPERO
93136	SAPODILLO/NISPERO
03138	SAPOTE-Black
93138	SAPOTE-Black
03137	SAPOTE-White
93137	SAPOTE-White
03381	SOURSOP
93381	SOURSOP
03332	SPINACH-Baby
93332	SPINACH-Baby
03417	SPINACH-New Zealand Spinach
93417	SPINACH-New Zealand Spinach
04090	SPINACH-Regular/Bunched
94090	SPINACH-Regular/Bunched
04749	SPINACH-Retailer Assigned
94749	SPINACH-Retailer Assigned
04086	SQUASH
04756	SQUASH
04776	SQUASH
94086	SQUASH
94756	SQUASH
94776	SQUASH
03441	Squash - Butterkin
04764	SQUASH-(Sweet) Dumpling
94764	SQUASH-(Sweet) Dumpling
03143	SQUASH-Acorn
04751	SQUASH-Acorn
04752	SQUASH-Acorn
93143	SQUASH-Acorn
94751	SQUASH-Acorn
94752	SQUASH-Acorn
04750	SQUASH-Acorn/Table Queen
94750	SQUASH-Acorn/Table Queen
04753	SQUASH-Australian Blue
94753	SQUASH-Australian Blue
04754	SQUASH-Baby Scallopini
94754	SQUASH-Baby Scallopini
04755	SQUASH-Baby Summer (Green)
94755	SQUASH-Baby Summer (Green)
04757	SQUASH-Banana
94757	SQUASH-Banana
04758	SQUASH-Buttercup
94758	SQUASH-Buttercup
04759	SQUASH-Butternut
94759	SQUASH-Butternut
04760	SQUASH-Calabaza
94760	SQUASH-Calabaza
03142	SQUASH-Carnival
93142	SQUASH-Carnival
04761	SQUASH-Chayote/Choko
94761	SQUASH-Chayote/Choko

PLU	PLU Description
03059	SQUASH-Crown Prince
93059	SQUASH-Crown Prince
03140	SQUASH-Cucuzza
93140	SQUASH-Cucuzza
04763	SQUASH-Delicata/Sweet Potato
94763	SQUASH-Delicata/Sweet Potato
04765	SQUASH-Gem
94765	SQUASH-Gem
04766	SQUASH-Golden Delicious
94766	SQUASH-Golden Delicious
04767	SQUASH-Golden Nugget
94767	SQUASH-Golden Nugget
04768	SQUASH-Hubbard
94768	SQUASH-Hubbard
04769	SQUASH-Kabocha
94769	SQUASH-Kabocha
03141	SQUASH-Opo
93141	SQUASH-Opo
04773	SQUASH-Patty Pan/Summer
94773	SQUASH-Patty Pan/Summer
04774	SQUASH-Red Kuri
94774	SQUASH-Red Kuri
04785	SQUASH-Retailer Assigned
04786	SQUASH-Retailer Assigned
04787	SQUASH-Retailer Assigned
04788	SQUASH-Retailer Assigned
04789	SQUASH-Retailer Assigned
94785	SQUASH-Retailer Assigned
94786	SQUASH-Retailer Assigned
94787	SQUASH-Retailer Assigned
94788	SQUASH-Retailer Assigned
94789	SQUASH-Retailer Assigned
04775	SQUASH-Scallopini
94775	SQUASH-Scallopini
04777	SQUASH-Sunburst (Yellow)
94777	SQUASH-Sunburst (Yellow)
04779	SQUASH-Sweet Mama
94779	SQUASH-Sweet Mama
04780	SQUASH-Turban
94780	SQUASH-Turban
03060	SQUASH-Vegetable Marrow
93060	SQUASH-Vegetable Marrow
04781	SQUASH-White
94781	SQUASH-White
04782	SQUASH-Yellow
04784	SQUASH-Yellow
94782	SQUASH-Yellow
94784	SQUASH-Yellow
03418	SQUASH-Zucchini/Courgette
04067	SQUASH-Zucchini/Courgette
93418	SQUASH-Zucchini/Courgette

PLU	PLU Description
94067	SQUASH-Zucchini/Courgette
03382	SUGAR APPLE
93382	SUGAR APPLE
04791	SUNCHOKES (JERUSALEM ARTICHOKE)
94791	SUNCHOKES (JERUSALEM ARTICHOKE)
04817	SWEET POTATO/KUMARA - Flesh Large
04074	SWEET POTATO/KUMARA- Flesh Small
04816	SWEET POTATO/KUMARA-Golden
94816	SWEET POTATO/KUMARA-Golden
94817	SWEET POTATO/KUMARA-Red/Orangy Red Flesh
03333	SWEET POTATO/KUMARA-Red/Orangy/White
03334	SWEET POTATO/KUMARA-Red/Orangy/White
93333	SWEET POTATO/KUMARA-Red/Orangy/White
93334	SWEET POTATO/KUMARA-Red/Orangy/White
94074	SWEET POTATO/KUMARA-Red/Orangy/White
03288	SWEET POTATO/KUMARA-Retailer Assigned
93288	SWEET POTATO/KUMARA-Retailer Assigned
04091	SWEET POTATO/KUMARA-White
94091	SWEET POTATO/KUMARA-White
03474	Sweet Potato/Saffron
04792	TAMARILLO-Golden
94792	TAMARILLO-Golden
04793	TAMARILLO-Red
94793	TAMARILLO-Red
04448	TAMARINDO
94448	TAMARINDO
04456	TANGELO
94456	TANGELO
04459	TANGELO-Jamaican
94459	TANGELO-Jamaican
04383	TANGELO-Minneola
94383	TANGELO-Minneola
03030	TANGERINES/MANDARINS
03031	TANGERINES/MANDARINS
04055	TANGERINES/MANDARINS
04450	TANGERINES/MANDARINS
93030	TANGERINES/MANDARINS
93031	TANGERINES/MANDARINS
94055	TANGERINES/MANDARINS
94450	TANGERINES/MANDARINS
03632	Tangerines/Mandarins - Dekopon
93632	Tangerines/Mandarins - Dekopon
03383	TANGERINES/MANDARINS-Clementine
03384	TANGERINES/MANDARINS-Clementine
03385	TANGERINES/MANDARINS-Clementine
03386	TANGERINES/MANDARINS-Clementine
03387	TANGERINES/MANDARINS-Clementine
93383	TANGERINES/MANDARINS-Clementine
93384	TANGERINES/MANDARINS-Clementine
93385	TANGERINES/MANDARINS-Clementine
93386	TANGERINES/MANDARINS-Clementine

PLU	PLU Description
93387	TANGERINES/MANDARINS-Clementine
04451	TANGERINES/MANDARINS-Dancy
94451	TANGERINES/MANDARINS-Dancy
03032	TANGERINES/MANDARINS-Ellendale
03425	TANGERINES/MANDARINS-Ellendale
03426	TANGERINES/MANDARINS-Ellendale
03427	TANGERINES/MANDARINS-Ellendale
93032	TANGERINES/MANDARINS-Ellendale
93425	TANGERINES/MANDARINS-Ellendale
93426	TANGERINES/MANDARINS-Ellendale
93427	TANGERINES/MANDARINS-Ellendale
04452	TANGERINES/MANDARINS-Fairchild
94452	TANGERINES/MANDARINS-Fairchild
03144	TANGERINES/MANDARINS-Fall Glo
93144	TANGERINES/MANDARINS-Fall Glo
03428	TANGERINES/MANDARINS-Honey/Murcott
03429	TANGERINES/MANDARINS-Honey/Murcott
03430	TANGERINES/MANDARINS-Honey/Murcott
04453	TANGERINES/MANDARINS-Honey/Murcott
93428	TANGERINES/MANDARINS-Honey/Murcott
93429	TANGERINES/MANDARINS-Honey/Murcott
93430	TANGERINES/MANDARINS-Honey/Murcott
94453	TANGERINES/MANDARINS-Honey/Murcott
03431	TANGERINES/MANDARINS-Imperial
03432	TANGERINES/MANDARINS-Imperial
03433	TANGERINES/MANDARINS-Imperial
93431	TANGERINES/MANDARINS-Imperial
93432	TANGERINES/MANDARINS-Imperial
93433	TANGERINES/MANDARINS-Imperial
04454	TANGERINES/MANDARINS-Kinnow
94454	TANGERINES/MANDARINS-Kinnow
04455	TANGERINES/MANDARINS-Mandarin/Royal
94455	TANGERINES/MANDARINS-Mandarin/Royal
04457	TANGERINES/MANDARINS-Retailer Assigned
04458	TANGERINES/MANDARINS-Retailer Assigned
94457	TANGERINES/MANDARINS-Retailer Assigned
94458	TANGERINES/MANDARINS-Retailer Assigned
03029	TANGERINES/MANDARINS-Satsuma
03388	TANGERINES/MANDARINS-Satsuma
03389	TANGERINES/MANDARINS-Satsuma
93029	TANGERINES/MANDARINS-Satsuma
93388	TANGERINES/MANDARINS-Satsuma
93389	TANGERINES/MANDARINS-Satsuma
04449	TANGERINES/MANDARINS-Sunburst
94449	TANGERINES/MANDARINS-Sunburst
04794	TARO ROOT (DASHEEN)
04795	TARO ROOT (DASHEEN)
94794	TARO ROOT (DASHEEN)
94795	TARO ROOT (DASHEEN)
03145	TOMATOES
03282	TOMATOES

PLU	PLU Description
04087	TOMATOES
04798	TOMATOES
04799	TOMATOES
93145	TOMATOES
93282	TOMATOES
94087	TOMATOES
94798	TOMATOES
94799	TOMATOES
03151	TOMATOES-"Vine Ripe, Regular"
04805	TOMATOES-"Vine Ripe, Regular"
93151	TOMATOES-"Vine Ripe, Regular"
94805	TOMATOES-"Vine Ripe, Regular"
03458	Tomatoes, Cherry-Orange
03061	TOMATOES-Beef/Beefsteak
93061	TOMATOES-Beef/Beefsteak
03146	TOMATOES-Cherry
03147	TOMATOES-Cherry
04796	TOMATOES-Cherry
04797	TOMATOES-Cherry
93146	TOMATOES-Cherry
93147	TOMATOES-Cherry
94796	TOMATOES-Cherry
94797	TOMATOES-Cherry
03150	TOMATOES-Cocktail/Intermediate
03335	TOMATOES-Cocktail/Intermediate
03336	TOMATOES-Cocktail/Intermediate
93150	TOMATOES-Cocktail/Intermediate
93335	TOMATOES-Cocktail/Intermediate
93336	TOMATOES-Cocktail/Intermediate
03423	TOMATOES-Heirloom
93423	TOMATOES-Heirloom
04800	TOMATOES-Native/Home Grown
94800	TOMATOES-Native/Home Grown
03148	TOMATOES-Regular
03149	TOMATOES-Regular
04063	TOMATOES-Regular
04064	TOMATOES-Regular
04664	TOMATOES-Regular
04778	TOMATOES-Regular
93148	TOMATOES-Regular
93149	TOMATOES-Regular

PLU	PLU Description
94063	TOMATOES-Regular
94064	TOMATOES-Regular
94664	TOMATOES-Regular
94778	TOMATOES-Regular
04806	TOMATOES-Retailer Assigned
04807	TOMATOES-Retailer Assigned
04808	TOMATOES-Retailer Assigned
94806	TOMATOES-Retailer Assigned
94807	TOMATOES-Retailer Assigned
94808	TOMATOES-Retailer Assigned
04803	TOMATOES-Teardrop/Pear
04804	TOMATOES-Teardrop/Pear
94803	TOMATOES-Teardrop/Pear
94804	TOMATOES-Teardrop/Pear
04801	TOMATOES-Tomatillos/Husk Tomatoes
94801	TOMATOES-Tomatillos/Husk Tomatoes
04809	TURNIP-Baby
94809	TURNIP-Baby
04810	TURNIP-Bunch/Banded
94810	TURNIP-Bunch/Banded
04811	TURNIP-Purple Top
94811	TURNIP-Purple Top
04813	TURNIP-Retailer Assigned
94813	TURNIP-Retailer Assigned
04812	TURNIP-White
94812	TURNIP-White
04095	TURNIP-Yellow
94095	TURNIP-Yellow
03166	TUSCAN CABBAGE
93166	TUSCAN CABBAGE
04814	WATERCHESTNUTS
94814	WATERCHESTNUTS
04815	WATERCRESS
94815	WATERCRESS
03470	Watermelon, Citrullus Lanatus
94818	YAMS (p:nayAH-may)-Retailer Assigned
04818	YAMS (p: nyAH-may)-Retailer Assigned
03164	YU CHOY
93164	YU CHOY
04819	YUCA ROOT
94819	YUCA ROOT



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Troubleshooting WIC



Often when an error appears on the card reader, there is nothing wrong with the card, it may actually be an issue with the store system. **Please attempt to help the WIC participant.**

If WIC participants are turned away for an issue that is not card related, they risk losing an entire month of benefits, since many WIC office are only open limited days/hours.

NOTE: If you are seeing the same issue occur multiple times with different WIC participants, ask for a manager's assistance. You can attempt to use the training card to see if the issue is with the WIC participant's card or you can contact your technical support to assist you in getting your system to process a WIC transaction.



If the card reader displays one of the messages in blue below, please try the suggestions listed before turning the participant away.

Card Error Return to Clinic or Invalid/Damaged Card

1. Cancel the WIC transaction. Attempt to re-tender WIC. Have the participant wipe/clean the chip on the card before they reinsert the card.
2. If the above does not work, suspend the transaction and try a different lane. Please **assist** the participant in changing lanes. Before re-attempting the WIC transaction, see if a Balance Inquiry receipt will print with the participant's card.
 - If the Balance Inquiry works, please attempt the transaction again.
 - If the Balance Inquiry does not work, please advise them to contact their local WIC office.

System Freezes During a Transaction

If the system freezes during a transaction and you are not sure if benefits were removed from the participant's card, do the following:

1. Attempt a Balance Inquiry.
2. Compare the Beginning Balance receipt from the previous transaction in question to the new Beginning Balance receipt from the Balance Inquiry.
 - If the receipt quantities are identical, the WIC food was not removed from the card and you will need to re-tender WIC.
 - If the receipt quantities are different, the food was removed from the card. Do **NOT** re-tender WIC.

NOTE: The participant must be allowed to leave the store with any foods that are removed from their card. They should not be expected to pay for their WIC foods when the WIC transaction is not successful.

No Current WIC

Suspend the transaction. Attempt to do a Balance Inquiry in the current lane or in another lane. A Beginning Balance receipt should print and it will show if the participant has current month benefits.

- If the participant does have current month benefits, please try the transaction again or **assist** the participant with moving to another lane where the transaction should work.
- If the participant does not have current month benefits, please advise them to contact their local WIC office.



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