REV. JULY 2018

#### Search for a Patient

- 1. Log in to the WyIR. Click Patient from the left side navigation menu, then click on Search/Add
- 2. Enter the search criteria patient's name, date of birth, etc. Then, click Search or hit the Enter key on your keyboard.
- 3. Review the Search Results below; if the correct patient appears, click on the patient's name to view their demographic information. For steps to view the patient's immunization history or enter a vaccine, please see the *Vaccinations Quick Reference Guide*.

## **Search Tips**

To complete a thorough search, first try searching by:

- Patient's first initial of first name, first initial of last name, and birth date
- If the patient is not found, try searching by:
- Patient's first initial of first name and date of birth;
- Patient's first initial of last name and date of birth;
- Patient's first and last names without a date of birth; or
- SIIS Patient ID (a patient identifier unique to the WyIR).

Reference the *Adding a New Patient* section on page (2) if the search results don't yield the patient you're looking for.

**NOTE**: Patients can opt out of the WyIR. Additionally, up until Feb 2018, reporting to the WyIR was not mandatory for healthcare providers. For both of these reasons, patients may not be found in the WyIR.

⊿ Main	Patient Search						Click here to use	e the 'advanced' search
Home	First Name or Initial:	timmy		ID:				
Logout Select Application	Last Name or Initial:	test		SIIS Patient ID / Bar Code:				
Select Organization	Birth Date:			Chart Number:				
(IRMS)	Family and Address Information:							
Select Facility Select VEC Pin	Guardian First Name:			Mother's Maiden Name:				
Document Center	Street:							
Help	City:			State:			Select	•
■ Dashboard ▶ Message	Zip Code:			Phone Number:				
Favorites	Country:	United States		× -				
Patient Search/Add Waiting Room Demographics Remote Registry	Note: When searching by First and Last Name, you may use the wildcard character % to replace multiple characters and _ to replace a single character. Check here if adding a new patient. Scan Driver's License Add Anonymous Clear Search							
Manage Population	Patient Search Results							
Patient Encounter	Records Found = 1 Search Criteria: First Name / Last Name (Exact)					ct)		
<ul> <li>Vaccinations</li> <li>Exec. Dashboard</li> <li>Organization (IRMS)</li> <li>Facilities</li> </ul>	Show 10 • entries First Name Middle N TIMMY	ame 🗢 Last Name TEST	•	irth Date 🔶	City CHEYENNE	\$ Grd	Search: First Name 🔶	Grd Last Name 🖨
Physicians &	Showing 1 to 1 of 1 entries							*

## **Duplicate Patient Record**

If duplicate records are identified while reviewing the Patient Search Results, click the Report Duplicates button at the bottom of the results. From the Report Duplicate Patients page, select each duplicate record. Then, select a "Reason for deduplication" from the dropdown menu at the top of the page, and click the Report Duplicates button at the bottom.

The next page will ask you to select a Master Patient. The Master Patient record will be the record that absorbs the additional record(s). This should be the newest and/or most complete record with the most accurate demographic information. For example: If one record uses the patient's shortened name like Mike, and one record uses their legal name like Michael, choose the legal name as the Master Patient. Include any comments or information regarding the merge in the comment section below, then click Merge. The records will then be sent for review by the WyIR team.

TIMMY TOMMY	TEST TEST	07/13/2007 07/13/2007	CHEYENNE CHEYENNE	MAMA	
Showing 31 to 40 of 42 entries	.201	01110/2001	01121211112		< >
					Report Duplicates

## **Adding a New Patient**

BEFORE ADDING A NEW PATIENT—All Search Tips should have been used to help reduce duplicate records.

- 1. When using the Search Page, check the "Check here if adding a new patient" box below the Patient Search section. See #1 in the image on Page (3).
- 2. After checking the box, all the required fields will be highlighted in red. Enter all of the required information, then click Search.
- 3. A dialog box will appear with one of the following messages:
- "Before adding, make sure the patient being added is not listed in the Patient Search Results." or
- "This record already exists in the database. An exact match has been found."

NOTE: If the system finds an exact match, it will NOT allow a new patient record to be added.

Click **OK** to close the box.

4. If a possible match is found, review the patients in the Patient Search Results. As a reminder, duplicate patient records should not be created. If the patient you were attempting to add presents in the results, select the patient by clicking on their name and proceed with viewing or editing the patient as needed. For steps to view the patient's immunization history or enter a vaccine, please see the *Vaccinations Quick Reference Guide*.

5. If no match is found, click Add Patient on the bottom right. See #2 in the image on Page (3).

6. From the Patient Demographic page, enter patient information into the required fields which are highlighted in red. (*For more information, reference the Editing Guide on the next page.*) Then, click Add Patient at the bottom. See #2 in the image on Page (3).

Patient Search				Click here to use the 'a	dvanced' search
First Name or Initial:	test	ID:			
Last Name or Initial:	test	SIIS Patient ID	) / Bar Code:		
Birth Date:	01/01/2001	Chart Number	:		
Family and Address Inf	formation:				
Guardian First Name:	test	Mother's Mai	ien Name:	test	
Street:	test	test			
City:	CHEYENNE	State:		WY × •	
Zip Code:	82009	Phone Number	r:		
Country:	United States	×	<b>▼</b> -		
Check here if adding a ne	st and Last Name, you may use the w patient. #1		an Driver's License Ac	(Required fields are	e highlighted)
Patient Search Results					
Records Found = 0		Search Criteria: Ad	vanced Search - Add / E	dit / View	
Show 10 • entries			Search:		
First Name 🔺 Middle	e Name ♦ Last Name ♦ No d	Birth Date  Cit ata available in table	y 🗢 Grd First Na	me¢ Grd Last Name¢	
Showing 0 to 0 of 0 entries				- F	#2

#### **Add Anonymous**

Every patient has the right to opt out the WyIR; however, every immunizing facility is required to report administered vaccinations. If a patient you have vaccinated wishes to not have their identifiable information display in the WyIR, click the **Add Anonymous** button from the Patient Search page. See #3 in the image above. The next screen will ask for a Birth Date and WyVIP status, then click **Add Patient**. By adding the anonymous patient, the facility can report vaccines administered to this individual to meet mandatory reporting requirements and decrement their inventory accordingly, but no identifiable patient information will be recorded.

#### **Update/Edit a Patient Record**

- 1. Search for a patient using the guidance on Page (1).
- 2. Select the appropriate patient from the Search Results by clicking the patient's name.
- 3. On the Patient Demographic page, click the Edit button at the bottom. See the image on Page (4).
- 4. The Patient Demographic Edit page now displays, and all fields can now be edited. Make the appropriate modifications.
- 5. Click Save to keep the changes or click Cancel to go back to the previous screen.

Patient Demographics								
Record Info								
SIIS Patient ID:								
Organization (IRMS) Owner:								
Facility Owner:								
Entry Date:			Last Update:					
Status								
Patient Status:	Inactive							
Patient								
First Name:	TIMMY		Race:					
Middle Name:			Ethnicity:					
Last Name:	TEST		Language:					
Suffix:								
Birth Date:			Medicaid #:					
Birth File #:			Multi Birth Indicator:	N				
			Birth Order:					
Age:	11 yrs		Military:					
Reminder/Recall Publicity Code			Recall Attempts:	0				
Sex:	MALE							
Mother Maiden Nm:			WyVIP status:	Not VFC Eligible				
			Vaccine Supply:	PRIVATE				
<ul> <li>Primary Address</li> </ul>								
Address 1:	6101 YELLO	WSTONE ROAD	Address 2:	STE 420				
City:	CHEYENNE		State:	WY				
Zip Code:	82002							
Email								
Country:	United States		County/Parish:	LARAMIE				
<ul> <li>Patient Phone Number(</li> </ul>	s)							
Phone Number Exten	sion:	Phone Use Code	Equipment Type		Primary			
		Work number	Telephone		N			
- Family & Contact								
Guardian 1 First:	MOTHERDE	AR						
Guardian 1 Middle:			Guardian 2 First:					
Guardian 1 Last:		Guardian 2 Last:						
Phone Number			Equipment Type					
+ Secondary Patient Dem	ographics							
+ School								
+ Primary Insurance								
+ Medical Home								
+ Birth & Death								
+ Patient Specific Reports								
Edit High Risk Categories Update Programs								
Back Edit								
					Add to Queue			

## **Editing Guide**

Completing a patient's record with accurate information is vital. Careful attention should be paid to spelling and numerical entry. Data entry errors can make it difficult or impossible for a patient to obtain their vaccine history.

- **Required Fields**: If a user wishes to edit a patient record, the system will not allow submission of changes unless data for all the required fields has been provided.
- Non-Required Fields: The more information provided about each patient, the better. Each field, regardless of requirement, can be used as an identifier for that patient. Many times, the WyIR team relies on those to verify identity. Information such as insurance status can also help identify health disparities in our state which is important for providing resources.
- **Birth Order**: If the patient is a twin, triplet, etc., it is very important to enter in a birth order number. This prevents the siblings from being automatically merged into a single record later. If you suspect twins have been merged, please contact the WyIR team with details.
- First Name/Last Name: The patient's legal first, middle, and last name should be the only name used. Nicknames or shortened names should NEVER be used. For example: Use Michael not Mike, Robert not Bob.

- Family & Contact: While this is not a required field, it is still necessary to input parent or guardian information. If a parent requests a copy of a child's records and their name is not included on the record, it will require additional actions to verify their relationship to the child prior to releasing the record.
- **High Risk Categories**: This feature allows users to select high-risk categories appropriate for a patient who may have special immunization needs. Current selections only include various Hepatitis and TB related categories. This feature is located at the bottom of the Patient Demographics page.

## **Official Records of Immunization**

To print a record of immunization for a patient who has been vaccinated in your facility, see the *Official Record of Immunization* guide.

# **Patient Routing Slip**

If a facility does not have a computer workstation in the same room where immunizations are given, this report may help ensure that the proper vaccination is given on time and that the information is recorded accurately in the WyIR. See the *Vaccinations* guide for steps to access this report.