

Assisted Living Facility Residents have the right to:

- Be treated with respect and dignity;
- Privacy;
- Be free from physical or chemical restraints not required to treat the resident's medical symptoms. No chemical or physical restraints will be used except by order of a physician;
- Not be isolated or kept apart from other residents;
- Not be physically, psychologically, sexually, or verbally abused, humiliated, intimidated, or punished;
- Live free from involuntary confinement or financial exploitation;
- Full use of the facility's common areas;
- Voice grievances and recommend changes in policies and services;
- Communicate privately, including, but not limited to, communicating by mail or telephone with anyone;
- Reasonable use of the telephone, which includes access to operator assistance for placing collect telephone calls;
- Have visitors, including the right to privacy during such visits;
- Make visits outside the facility. The facility manager and the resident shall share responsibility for communicating with respect to the scheduling of such visits;
- Make decisions and choices in the management of personal affairs, assistance plans, funds, or property;
 - Including choice in home health agencies, pharmacies, personal care providers and any other private pay provider;
- Expect the cooperation of the provider in achieving the maximum degree of benefit from those services which are made available by the facility;
- Exercise choice in attending and participating in religious activities;
- Reimbursed at an appropriate rate for work performed on the premises for the benefit of the operator, staff, or other residents, in accordance with the resident's assistance plan;
- Informed by the facility thirty days in advance of changes in services or charges;
- Have advocates visit, including members of community organizations whose purposes include rendering assistance to the residents;
- Wear clothing of choice unless otherwise indicated in the resident's plan, and in accordance with a reasonable dress code;
- Participate in social activities, in accordance with the assistance plan; and
- Examine survey results.

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Learn more about the Program online:

<https://health.wyo.gov/admin/long-term-care-ombudsman-program/>

Or Call (800)856-4398

Brought to you by:



Assisted Living Facility Resident's Rights

Know your rights!

This document was developed under a grant from the U.S. Department of Health and Human Services, Administration on Aging, and the Wyoming Department of Health. However, these contents do not necessarily represent the policy of the U.S. Department of Health and Human Services or the Wyoming Department of Health, and you should not assume endorsement by the federal or state government.