Information Management for Providers (IMPROV)

IMPROV Upgrades in Progress

The Behavioral Health Division (Division) is pleased to be working with the Division’s Knowledge, Management, Analysis and Technology (KMAT) Unit and Gannett Peak Technology Services of Cheyenne to implement improvements to the existing state certification system in IMPROV. The Division’s Developmental Disabilities (DD) and Long Term Care (LTC) sections are acquiring state application capabilities similar to the existing Mental Health and Substance Abuse (MHSA) online certification system. The entrance portal for initial, or new, as well as renewal certification applicants, will appear different when it is launched. Providers will set up new user names and passwords for access to the system. A benefit of the new portal will be that providers will be able to use the same user name and password to enter the certification management system repeatedly. Newly generated Provider Validation Numbers (PVNs) for each renewal application will no longer be necessary once the new system is finalized and in production. The Division will provide guidance and technical assistance to ensure successful provider access and will be available to answer questions and address concerns. The Division anticipates multiple improvements to the current system in addition to the makeover of provider access in IMPROV. Please stay tuned for more information!

Rules and Regulations Corner

Spotlight on ASAM Level 2.1 Intensive Outpatient

This newsletter spotlights on substance use intensive outpatient treatment services’ continued stay, transfer, and discharge review per current the Wyoming Rules and Regulations for Substance Abuse Standards (Rule) per American Society of Addiction Medicine (ASAM) dimensional criteria. Per Chapter 4, Section 12 (C) in Rule, ASAM Continued Stay, Transfer and Discharge Review ASAM dimensional criteria shall be reviewed by the clinical staff person responsible for treatment whenever
the condition changes significantly per Chapter 4, Section 6, of these standards. At a minimum, dimensional criteria must be reviewed with support documentation at least one (1) time monthly. Severity shall be rated for each dimension with sufficient documentation showing justification for level of care recommendations. Wyoming rules may be found at: https://health.wyo.gov/behavioralhealth/mhsa/rules-and-regulations/.

Executive Director or Business Owner Signing and Submitting
Responsibility of Personnel Signing and Submitting Online Applications

Electronic, online applications through IMPROV are required of providers either submitting an initial, or new application to become a newly state certified provider/program; and of providers submitting a renewal application to attain re-certification of state certification for their program. The final step of the application process is an electronic signature and submission of the application. The applicable disclosure from the online application for certification reads as:

This checkbox for signature acknowledges the Executive Director Signature, with the agreement and understanding that the Certification shall be maintained in good faith and that the applicant fully endorses the sole obligation of an independent certified provider. Further, by signing this document the provider understands he/she is assuming the full legal responsibility to provide quality, evidence based, best practice substance abuse services to Wyoming citizens, in accordance to the Rules and Regulations for the Behavioral Health Division Mental Health and Substance Abuse Services. The information contained in this application is true and correct to the best of my knowledge.

DUI/MIP Education Curriculum Training Certificates
Please Retain Copies Staff DUI/MIP Education Training Documentation

Please retain electronic copies of staff training certificates earned from your chosen state-approved Driving Under the Influence/Minor in Possession (DUI/MIP) education curriculum training organization to upload within the online renewal application process. Copies of successful completion of curricula training documentation (e.g. course training certificates) are required at time of renewal of certification for providers applying for Level 0.5 DUI/MIP Early Intervention Education.

Professional Training Information
DUI/MIP and Substance Use Provider Education

Professional training websites and information for substance use providers may be found any time at: https://health.wyo.gov/behavioralhealth/mhsa/ (click on ‘training and education’), or at: https://health.wyo.gov/behavioralhealth/mhsa/certification/. Please click on the “+” sign on the “DUI/MIP and Substance Use Provider Education” brown tab. The state-approved DUI/MIP education curriculum training websites are highlighted. Below the DUI/MIP education information providers will find ongoing substance use provider learning opportunities and supplemental material resources websites for the Center for the Application for Substance Abuse Technologies (CASAT), the American Society of Addiction Medicine (ASAM), the Addiction Technology Transfer Center (ATTC) Network, the Substance Abuse and Mental Health Services Administration (SAMHSA)’s Health eKnowledge and Center for Integrated Health Solutions (CIHS)’s Tools and Resources. Providers will also find supplemental product information for training and resources offered through Prevention
Research Institute, The Change Companies, and Hazelden Publishing available to be utilized in addition to state-approved curricula products as applicable.

Provider Certification Web Page
Certification Guidance and Access to Online Application

Please visit: http://health.wyo.gov/behavioralhealth/mhsa/certification/ regularly for the most up-to-date new and renewal applicant certification guidance information. Per current rule, the Division has 60 days to review fully completed (all documents submitted) applications. Although it often does not take this long, please plan ahead accordingly to have the online application and required documentation completed and submitted two months prior to the expiration date. The Division strives to review applications and submitted documentation in a timely manner.

Provider Search Listing for Certified Programs
Information Management for Providers (IMPROV) Listing of Providers

The current listing of Wyoming certified substance use disorder and funded community mental health treatment providers, kept in real time with the Information Management for Providers (IMPROV) system, may be accessed at any time at: https://improv.health.wyo.gov/MHSAPublicProviderSearch.aspx?Map=T. Please feel free to share this website address. This is a public listing.

Please keep the Certification Program Manager informed of demographic or staff changes between provider renewals to ensure continued receipt of email communication. Please contact Pat Bacon at patricia.bacon@wyo.gov or 307-777-5253. Important information regarding state certification, as well as professional training opportunities, are emailed to certified provider contacts regularly. Please add patricia.bacon@wyo.gov to your safe contacts list.

Please feel free to contact the Certification Program Manager with any concerns or questions and visit:
http://health.wyo.gov/behavioralhealth/mhsa/certification/

Tel: 307.777.5253 or E-mail: wdh-certification@wyo.gov

Certification Program Manager
Wyoming Department of Health
Behavioral Health Division
6101 Yellowstone Road, Suite 220
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To: Wyoming Certified Substance Use Disorder Services Programs/Providers