

Wyoming State Network For Language Access (WYSNLA)

Friday, January 19, 2018
Quarterly Meeting



Agenda

Start Time	End Time	Topic
11:00 AM	11:10 AM	Welcome & Introductions
11:10 AM	11:40 AM	Wyoming Interpreting & Translation Opportunities Becoming a Wyoming Medicaid Interpretation Provider <i>Presented by Cindy Castillo, WYSNLA Facilitator</i>
11:40 AM	11:50 AM	What's New With WYSNLA
11:50 AM	12:00 PM	Wrap Up/Next Steps



Welcome & Introductions

Lillian Zuniga, Program Manager, Office of Health Equity



Kick Off – Greeting

Lillian introduces herself, welcomes participants

Wyoming Interpreting & Translation Opportunities

Becoming a Wyoming Medicaid Interpretation Provider

Presented by Cindy Castillo, WYSNLA Facilitator



Requirements

- ▶ Interpreters are required to submit proof of formal training in interpretation & medical terminology, and must be approved by the Department of Health Care Financing



Enrolling as an interpretation provider

- ▶ Medicaid payment is made only to providers who are actively enrolled in the Medicaid Program. Providers are required to complete an enrollment application, undergo a screening process and sign a Provider Agreement at least every five (5) years.
- ▶ Certain provider types are required to pay an application fee, submit proof of licensure and/or certification. These requirements apply to both in-state and out-of-state providers.
- ▶ To enroll as a Medicaid provider, all providers must complete the [on-line enrollment application](#) available on the Medicaid website
 - ▶ After a providers' enrollment application has been approved, a welcome letter is sent.
 - ▶ If an application is not approved, a notice including the reasons for the decision is sent to the provider. No medical provider is declared ineligible to participate in the Medicaid Program without prior notice.



Approved providers

Passport To Languages
3912 SW 43rd Ave
Portland, OR 97221-3709
(800)297-2707

Mary C Bernard CI/CT
207 E 7th Street
Cheyenne, WY 82007-1428
(307)220-2795

Teddi L Von Pingel
2273 N 1060 E
Lehi, UT 84043-9589
(801) 653-5570

El Puente
535 E. Broadway
Jackson, WY 83001-9496
(307)739-4544

ALS Interpreter Network
7409 Greenwood Avenue N
Suite D
Seattle, WA 98109-5063
(206) 524-9555

Ernest L Hastey
3222 Bent Avenue
Cheyenne, WY 82001-2574
(307) 635-1694



Approved services

- ▶ Covered Services
 - ▶ In person and remote (telephonic and/or video) interpretation services
 - ▶ The interpretation provider may only bill Medicaid for time spent with the client in conjunction with Medicaid healthcare services delivered by different providers.
- ▶ Non-Covered Services
 - ▶ Inpatient or outpatient hospital services.
 - ▶ Intermediate Care Facilities for persons with Intellectual Disability (ICF-ID).
 - ▶ Nursing facilities.
 - ▶ Ambulance services by public providers.
 - ▶ Psychiatric Residential Treatment Facilities.
 - ▶ Comprehensive inpatient or outpatient rehabilitation facilities.
 - ▶ Other agencies/organizations receiving direct federal funding.
 - ▶ Interpreter services provided by family members or by a volunteer, associate or friend.
 - ▶ Reimbursement for travel to and from the appointment.
 - ▶ Services provided to a client on an ALEN program that are not emergency services.



5.2.5.4 Non-Citizens with Medical Emergencies (ALEN)

A non-citizen who meets all eligibility factors under a Medicaid group except for citizenship and social security number is eligible for emergency services. This does not include dental services.

Fee Schedule

- ▶ Description: SIGN LANGUAGE OR ORAL INTERPRETIVE SERVICES
- ▶ \$10.88 per 15 minute increment = 1 unit
 - ▶ \$43.52/hour
- ▶ Six units or 1.5 hours is the maximum amount of time per engagement



Resources

- Wyoming Medicaid (Equality Care) CMS-1500 Provider Manual
 - <https://wymedicaid.acs-inc.com/Medical.html>
- Wyoming Medicaid (Equality Care) Provider Portal
 - https://wyequalitycare.acs-inc.com/provider_home.html
- How to become a provider?
 - Chapter 3, Section 3.1
- What interpretation services are covered by Medicaid?
 - Chapter 21, Section 21.3 and 21.4
- What records must an interpretation provider retain, submit?
 - Chapter 21, Section 21.6
- Timely claim filing & the timely filing exception process?
 - Chapter 6, Section 6.20



Thank you Cindy!



What's New With WYSNLA

- ▶ 188 Members on the email distribution list
- ▶ 128 Members on the WYSNLA interpreter/translator list
- ▶ 28 Members on the official [Office of Health Equity](#) interpreter list representing every county in Wyoming!
 - ▶ Please continue recruiting members
 - ▶ Please complete the [Sign Up Form](#)
 - ▶ Please [send](#) suggestions for meeting topics
- ▶ [Health Equity Workgroup \(HEW\) Training Talks](#)
- ▶ The Community Interpreter International, 5/21 - 5/25/2018, Casper, WY
- ▶ Teton County Chapter of WYSNLA
 - ▶ Three (3) monthly meetings, supported by Teton County Department of Public Health
- ▶ WYSNLA Strategic Plan under development



Suggested Meeting Topics:

How to build awareness

Legal implications of interpreting/translating

Immigration

Worker's Compensation Interpretation Providers

Workforce Development Training Funds (WDTF)

Thank YOU!

