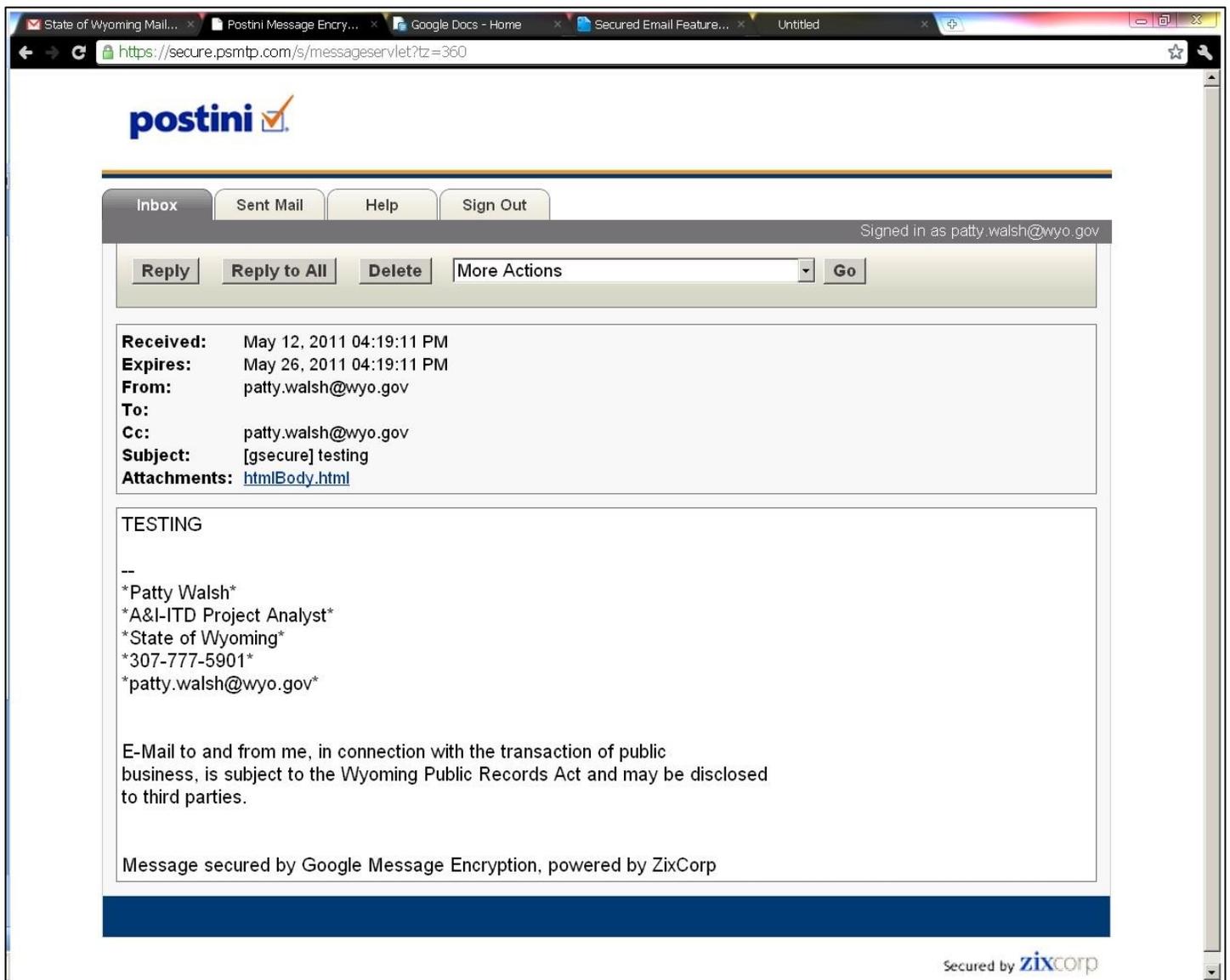# ENCRYPTED MESSAGES

The Immunization Unit will use "Message Encryption" when electronically sending Protected Health Information (PHI) such as Official Immunization Records and exemption determinations.

The recipient of these documents will receive an email indicating that they have a secure email waiting and they are provided a link to click, which takes them to the secure email within the postini portal.

If you are expecting information via email from the Immunization Unit be sure to regularly check your spam folder as the [gsecure] message may go into your SPAM folder.

Below is an example of a secure message within the postini message encryption portal:

The following information will be in the email:

> *You have a Postini Message Encryption message from <sender>@wyo.gov.*

> *To view the secure message, click here.*

Then click on the 'click here' link to register to receive secure messages:

The "For support, click here" link will send you to frequently asked questions which provides additional guidance for required computer settings and much more.