Pharmacy Benefit Management (PBM) Vendor Fair Takeaways

Software, or Service Demonstrated	Description of Item/ Functionality Demonstrated
Trial Claim Submission	Allows users (State, provider, or recipient) to submit a trial claim and evaluate the results. Providers use it to determine the payment expected and recipients can use it to determine co-pay in advance of going to pharmacy.
State Portal	An online portal that provides a single point of entry to software applications. The level of access is typically based on role-based security. In some cases, these portals can be integrated into different computer types and have touch screen functionality.
Recipient Portal	An online portal to allow recipients to view claims, lookup drug facts, and submit trial claims. The access is based on role-based security.
Provider Portal	An online portal to allow providers access to specific information and functionality. Functionality includes submission of trial claims and online prior authorization form. The access is based on role-based security.
Dashboard	Provides users quick views to information based on a user's role-based security (e.g. Executive dashboards). In some cases, users access software applications via their dashboard. These dashboards are typically configurable and customizable and provide drill-down capability. Some include messaging capabilities.
Lock in / Lock out	Application provides ability to associate (lock-in) a recipient to a provider, specific GPI, or prescriber so only pharmacy claims from these individuals or for a Generic Product Identifier (GPI).
Patient Profile	The profile provides information regarding a recipient's medical and drug utilization. These profiles are available to State users and providers.
Reporting and Analytics	Web-based reporting tools for standard and ad hoc reports. Provides analytical tools to support querying. Program integrity tools and data mining functionality. Interactive reports. A couple vendors offer the Cognos tool.
Integration with Data Warehouse / Decision Support System	The pharmacy claims processing system integrates with a data warehouse regularly to make sure data is available for pharmacy program analytics.
Drug Rebate	The systems and services related to supporting the CMS Medicaid drug rebate program including J-code processing; invoice preparation, distribution, and collection; and dispute management and resolution. The level of automation varies from vendor to vendor but most

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	solutions involve some automation of the drug rebate functions related to invoicing, disputes, and J-code processing.
Benchmarking	Benchmarking allows the agency to compare pharmacy practices across entities. Executives and program leadership can use this information to evaluate trends and make policy decisions.
Provider Enrollment and Screening	Supports enrollment and screening processes for pharmacy providers including information regarding 340B status through web-based software application. This process is enhanced through integration with federal databases.
e-Prescribing	Electronic prescribing allows physicians to electronically generate a prescription to a pharmacy thus reducing the risk of error. Some vendors can provide this functionality through a provider portal.