

We want to welcome everyone and thank you for participating in todays training on the New Forms for the Comprehensive and Supports Waivers.

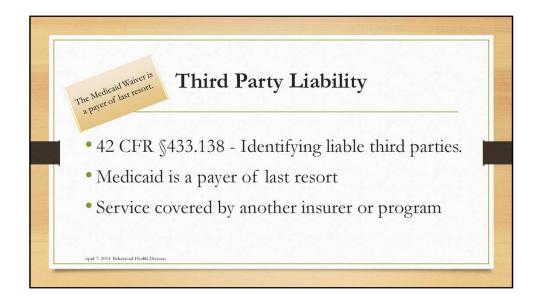
This is Jessica Fancher, Training Coordinator for the Division

We will have Rory Schiffbauer, Participant Support Program Manager, and Rita Munoz Participant Support Specialist here today to provide you with information on the new forms.



Today we will train on 5 new forms:

- The Third Party Liability Form
- The Behavioral Support Service Form
- The Crisis Intervention Service Request Form
- The Transportation Mileage Log; and
- The Person-Centered Employment Pathway Planning Packet



This form may look familiar to you. It replaces the old "Won't Pay form"

"By federal law, the Medicaid waiver is considered a payer of last resort."

## "What does that mean?

Well, it means that if a waiver service is covered by another insurer or program, that service is responsible for paying any costs incurred by a Medicaid eligible individual prior to Medicaid making any payment."

**"For example**...... A participant is receiving services from the Division of Vocational Rehabilitation (DVR) and needs specialized equipment. Before the waiver will cover the specialized equipment, the provider must submit this form to DVR. DVR must then research the participant's eligibility for the specialized equipment."

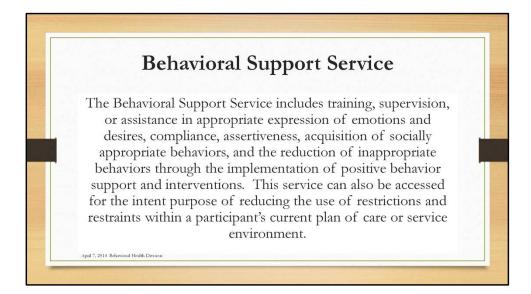


"If DVR finds that the participant is not eligible to receive specialized equipment through their program, the DVR representative will complete the "Third Party Liability" form.

"For example......The Case Manager will identify the service the participant may be eligible to receive by checking the box that corresponds with the service, in this example, the box checked would be "specialized equipment." The case manager will then send the form to DVR.

"The DVR representative will then indicate the reason the participant is not eligible for the service indicated. **Example: DVR will not cover the specialized equipment because it is not needed for employment.** 

"The DVR rep will sign the form verifying they researched the participants eligibility information. "The form is returned back to the case manager who will then upload it into EMWS with the plan." "This form must be completed for every service that the participant is eligible to receive under another insurer or program."



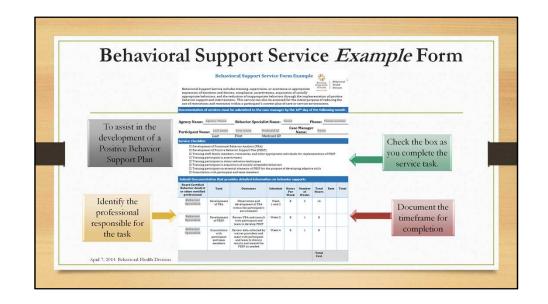
"The Behavioral Support Service was added to provide training, supervision, and assistance to participants in the appropriate expression of emotions and desires. The purpose of this service is to help the participant with assertiveness, compliance, and acquiring socially appropriate behaviors, ultimately reducing inappropriate behaviors. Rather than adding more staff or other measures, this service supports education of replacement skills."

"Reimbursable activities include:

- Observation of the person and environment for purposes of developing a plan and to determine the participant's baseline.
- Development of a positive behavior support plan and subsequent revisions utilizing positive behavior supports and interventions.
- Obtaining consensus of the Individualized Support Team that the behavior support plan is feasible for implementation.
- Training in assertiveness
- Training in stress reduction techniques
- Training in the acquisition of socially accepted behaviors
- Training staff, family members, roommates, and other appropriate individuals on the implementation of the behavior support plan; and
- Consultation with team members

"Activities that are NOT allowed with this service:

- Aversive techniques (This is any technique that is not approved by the individual's person centered planning team and the provider's human rights committee.)
- Therapy services furnished to the participant within the educational/school setting or as a component of the participant's school day.
- Services furnished to a minor by a parent(s), step-parent(s), or legal guardian.
- Services furnished to a participant by the participant's spouse.
- Simultaneous receipt of facility-based support services or other Medicaid-billable services and intensive behavior supports



"The example form on the slide demonstrates how the form should be completed and what information goes into each section."

"It should be completed by a "Behavior Analyst" or other certified professional authorized to complete this form."

The Behavior Analyst must submit this form to the case manager for prior authorization. More than likely, the service will require Extraordinary Care Committee or Clinical Review Team review and approval.

"The checklist identifies the tasks that must be completed."

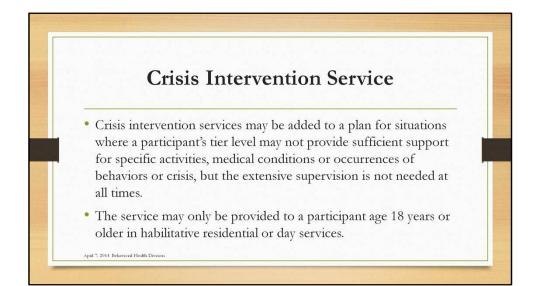
"Tasks, outcomes, a schedule (which includes hours per week, number of weeks, and total hours), rate, and total must be documented in the form."

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Documentation of services must be submitted to the case	Developme     Training st     Training po	nt of Functional Be at of Fostive Beha off, family member rticipant in attent rticipant in arquin rticipant on extent	havior Analysis (78A) rior Support Plan (783 L roomnates, and othe	9) r appropriate i Die behaviors	ndeviduali			of PBSP		
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"This form will help the team with developing a positive behavior support plan. Documentation for this service (Functional Behavior Analysis, Positive Behavior Support Plan, data collection records, meeting notes) must be submitted to the case manager by the 10<sup>th</sup> of the following month.

"The case manager will then upload the form to EMWS."

This service will also require a Third Party Liability form to ensure a school district, Medicaid State Plan, or private insurer, are not responsible to provide this service.

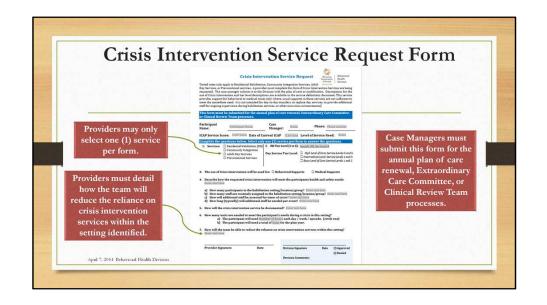


"The Crisis Intervention Service provides funding for extra support from another staff to supervise a participant in the habilitation service during times of periodic behavioral episodes where the person is a danger to oneself or others, or if the participant has an occasional or temporary medically fragile situation and is at risk of imminent harm without the extra staff support."

"Intervention for behavioral purposes is not intended for watching the person should the behavior occur, but for the purpose of supporting the participant when the need arises, using positive behavior supports and non-violent, non-physical crisis intervention services to de-escalate a situation, teach appropriate behaviors and keep the participant safe until the participant is stable."

"The quantity of caps will be approved by the Division's Clinical Review Team and shall be based on verified need and evidence of the diagnosis or condition requiring this service."

"Documentation of progress and data on behaviors and the outcome of the intervention services must be submitted to the case manager and Division at the frequency specified in the approved plan of care. This service must be used in conjunction with another habilitation service for those over 18."



This slide has an example of the form.

"The provider may only select 1 service per form."

"The provider is also responsible for detailing HOW the team will reduce the reliance on crisis intervention services within the setting identified."

"Case managers must submit this form for the annual plan of care renewal, Extraordinary Care Committee, or Clinical Review Team processes."

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	Transportation Provider					

Transportation providers must use this log to document travel for each participant who receives transportation service on the waivers.

This service is specifically for non-medical transportation. This service does NOT include transportation to medical appointments. It is a gap service that allows participants to gain access to an employment location, community services, activities, and resources as specified in the plan of care when a service provider is not needed at an event.

This service is **NOT** intended to replace formal or informal transportation options, like natural supports, city transportation services, and travel vouchers. Whenever possible family, neighbors, friends, or community agencies, that provide this service free of charge should be utilized.

The service will be reimbursed based on mileage used. There is a cap of \$2000 per year.

Providers of this service must be a certified waiver provider and certified for the transportation service.

Transportation services CANNOT be provided in conjunction with or to access other waiver services that specify in the services scope that transportation is covered in the rate for that service.

Transportation service is reimbursed at .56 cents per mile. Providers must document date, purpose, start and end odometer readings on the transportation mileage log. In the far right column of the log, providers should type in the transportation dollar amount that is approved on the participants plan of care. As mileage is entered, the right section "Transportation Balance" will calculate. The balance remaining will display in the bottom right corner of this section. (Any changes to the formula will void the balance amount, so be sure to verify the dollar amount remaining for each participant.) This log MUST be submitted to the case manager by the 10<sup>th</sup> of the following month. The case manager will upload this log into EMWS.



We have created a Person Centered Employment Pathway Planning Packet. This form is designed for providers of employment services to complete with the participant and the participant's team.

We strongly encourage employment discussions with all participants. Any person receiving services on the waiver could benefit from this employment pathway planning packet.

By using this guide, it allows the employment provider to ask the questions necessary to evaluate the participants employment options, identify their employment desires and goals, address the needed resources, and develop a concrete employment action plan to make competitive employment a reality.

## Who completes the packet?

Providers of Employment Discovery and Customization, Prevocational Services, or other employment services should complete the employment pathway packet. Case managers DO NOT complete this packet.



We are very excited about this new form and the new employment services that are offered on the waiver.

Employment is highly valued and it enables a participant to improve their quality of life as well as contribute to their community.

It provides an essential source of self-esteem and allows connection and interaction with others.

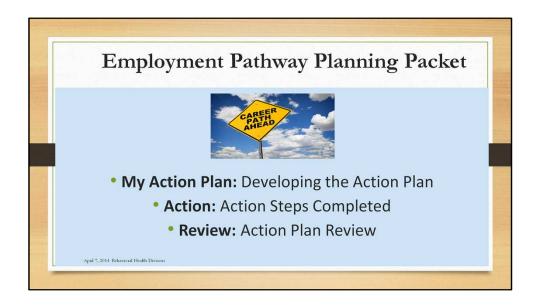
People with disabilities can succeed on the job. They have dreams and want to be included in their communities.



Employment planning involves several steps that must be taken before a plan can be implemented.

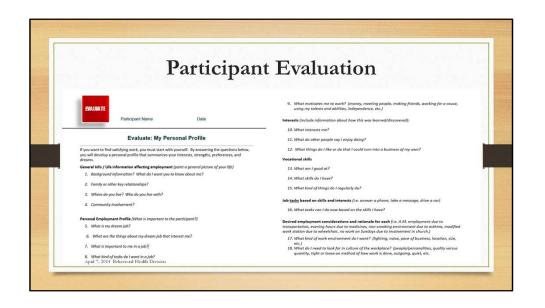
The "Evaluate" (personal profile) should be completed first. The profile helps you get to know the participant quickly and easily. It provides a positive focus on the participant's strengths, interests, and skills. It will give life to the possibilities of employment.

The "Discovery" section should be completed during a team meeting that includes the participant. This will help the team identify all of the employment services and resources that need to be utilized for the participant to be successful in his or her employment pathway.



The "Plan" section should be completed after the "Discovery" section is completed. This section will help the team list out potential places of employment that fit the strengths, interests, and skills of the participant.

It identifies the steps that must be taken in order for the participant to progress towards competitive employment.



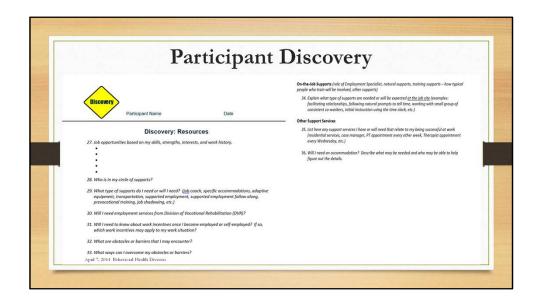
Here is a sample of the "Evaluate" part of the packet.

Asking the right questions to find out what employment means to the participant is essential to building the employment plan.

Understanding how they view themselves and what they have an interest in is part of the person centered process.

Remember that everyone has dreams. If a participant has a specific dream job, find out what it is about that dream job they like. This will help you start in a direction that fits the interests of the participant.

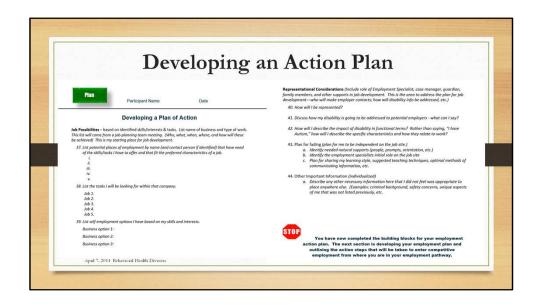
Once you have all the information, you can start identifying the resources the participant will need in order to be successful in employment.



Here is a sample of the "Discovery" part of the packet.

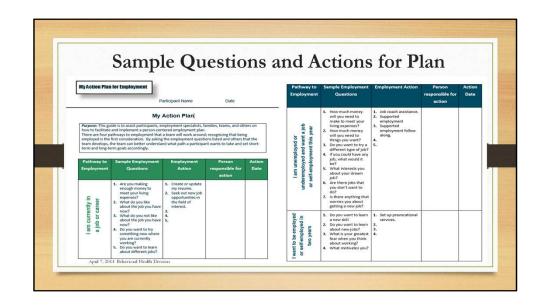
This will help the participant, the provider, and the team determine what type of supports and services will be needed.

The resources and needed supports will become part of the employment action plan.



The section of the packet helps you develop your action plan.

- 1. You have identified the skills, interests, and desires of the participant.
- 2. You have a list of identified skills and tasks that a participant has or is able to do.
- 3. You have detailed employment considerations for the participant, like environment, culture of workplace, preferences, learning style, number of hours per week.
- 4. You have a list of past work, volunteer, or internship experiences, etc.
- 5. You know the services and supports that will be needed.
- 6. Now you can start putting the pieces together by listing out job possibilities, or self employment options, and the tasks the participant will be looking for within those job possibilities.



Here are sample plans reflecting two different pathways a participant could be on.

It is important to ask questions for the pathway the participant wants to be on.

The employment plan should be implemented and functional when all sections are completed.

This packet **CANNOT** be completed in one interview. There are multiple steps involved that require planning, lengthy discussions with the participant and other people in his/her life. There may be workplace internships or employment visits to determine what the participant is interested in.

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41.10	(Jackson	
	Action Steps Completed	
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the second se	Date:Who Completed Action: Outcome of Action	
	STOP You have now completed action steps towards employment. The next	
	section should be completed 3 months after development of your employment plan. It allows you to evaluate and refine your employment	
	plan as needed.	

Documenting the action steps completed allows the team to track the progression of action steps that have been taken for the participant to achieve his or her desired employment goal.

This section should be completed 30 days from implementation of the employment plan.

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The plan review should occur no later than 3 months after implementation of the employment plan. The team should meet and evaluate the plan and refine the plan as needed for the participant to achieve his or her employment goal.



**For Prevocational Services-** This employment pathway planning packet or another acceptable employment plan model should be completed during the first year of prevocational service and uploaded to EMWS.

The employment plan must be completed and steps implemented for prevocational services to be added the second year.

This process must be repeated each year if prevocational services stay on a person's plan. Each year of implementation should decrease the amount of prevocational services used.

**For Employment Discovery and Customization** - This packet must be completed when a provider requests the Employment Discovery and Customization service on a participants plan. The Division will allocate 100 units for the service at which time the employment service provider will then complete the "Evaluate" and "Discovery" of the employment pathway packet. Once the two sections are completed and uploaded into EMWS, an additional 300 units for Employment Discovery and Customization services can be added to the plan through a modification. Within the plan year, the entire employment pathway planning packet must be completed and uploaded to EMWS.

Remember, this tool can be used for any participant considering employment. It is a helpful resource in for developing a concrete employment plan that addresses the participants desires, goals, interests, and skills.



In review, today we covered the new forms for the comprehensive and supports waivers

These forms are available for use now and can be found on the BHD website.

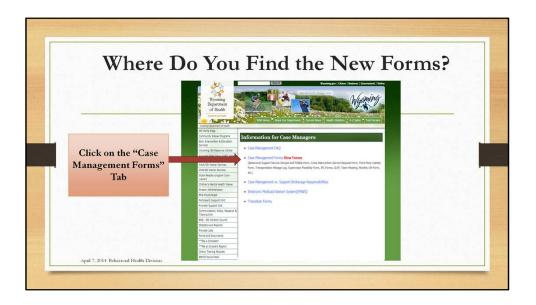


You can find the forms on the website link listed on the slide.

You will click on the Community Waiver Programs link



You will then be on this page. Click on the case manager tools link



The new forms that were discussed in todays training will be found under the "Case Management Forms" link

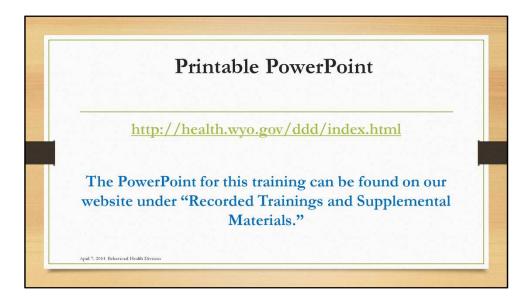


If you have any problems accessing the forms, please contact the Participant Support Specialist in your area.



We understand that many of you may have questions about the new forms and we will be holding a conference call on April 24 from 8:30-10:00 a.m. to answer your questions on this training topic.

The call in number and access information is listed on the slide.



If you would like a copy of the PowerPoint for this training, please go to the website listed on this slide.

There will also be a survey monkey link posted on our website after the training that case managers will need to take. This will serve as proof that you completed the required training.

You can find all training materials for the new waivers under the "Recorded Trainings and Supplemental Materials" tab.

We hope you have enjoyed todays training and appreciate you taking the time out of your busy schedules to learn about the new forms.

Thank you from the Behavioral Health Division and have a wonderful day.