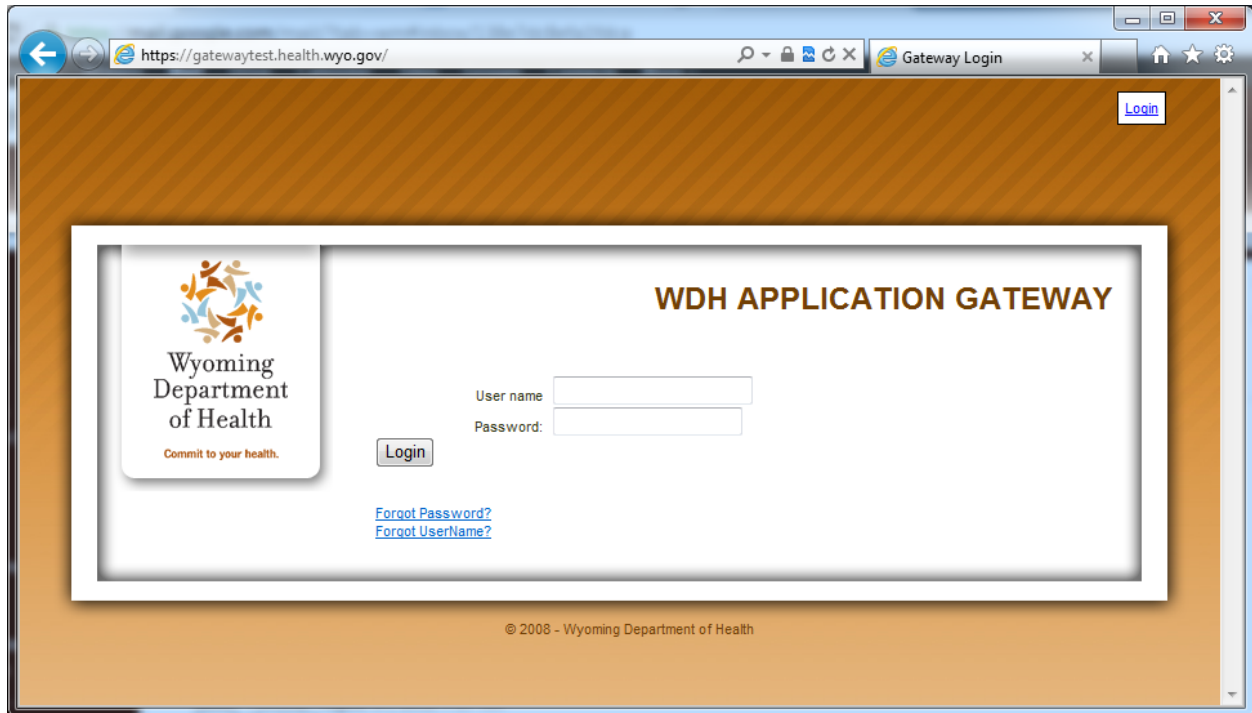


## New Wyoming Department of Health Application Gateway

### New Look

The Wyoming Department of Health Application Gateway is getting a new look and new self-serve features. The new site will appear the next time any Health applications are accessed. Starting 10/25/2012, the following login screen will appear:

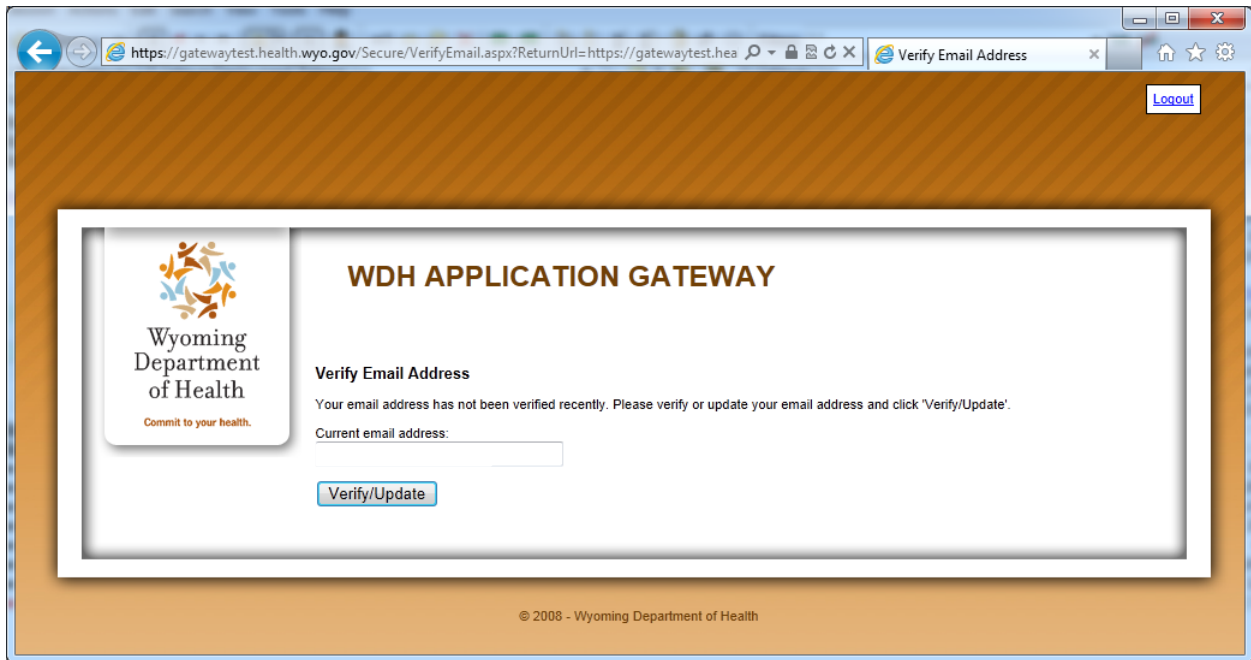


The screenshot shows a web browser window with the address bar displaying <https://gatewaytest.health.wyo.gov/>. The page title is "Gateway Login". The main content area has a brown background with a white box containing the login form. On the left of the white box is the Wyoming Department of Health logo, which includes a circular emblem with stylized figures and the text "Wyoming Department of Health" and "Commit to your health." To the right of the logo, the text "WDH APPLICATION GATEWAY" is displayed. Below this, there are two input fields: "User name" and "Password:". A "Login" button is positioned below the "Password:" field. At the bottom of the white box, there are two links: "[Forgot Password?](#)" and "[Forgot UserName?](#)". At the bottom of the entire page, there is a copyright notice: "© 2008 - Wyoming Department of Health".

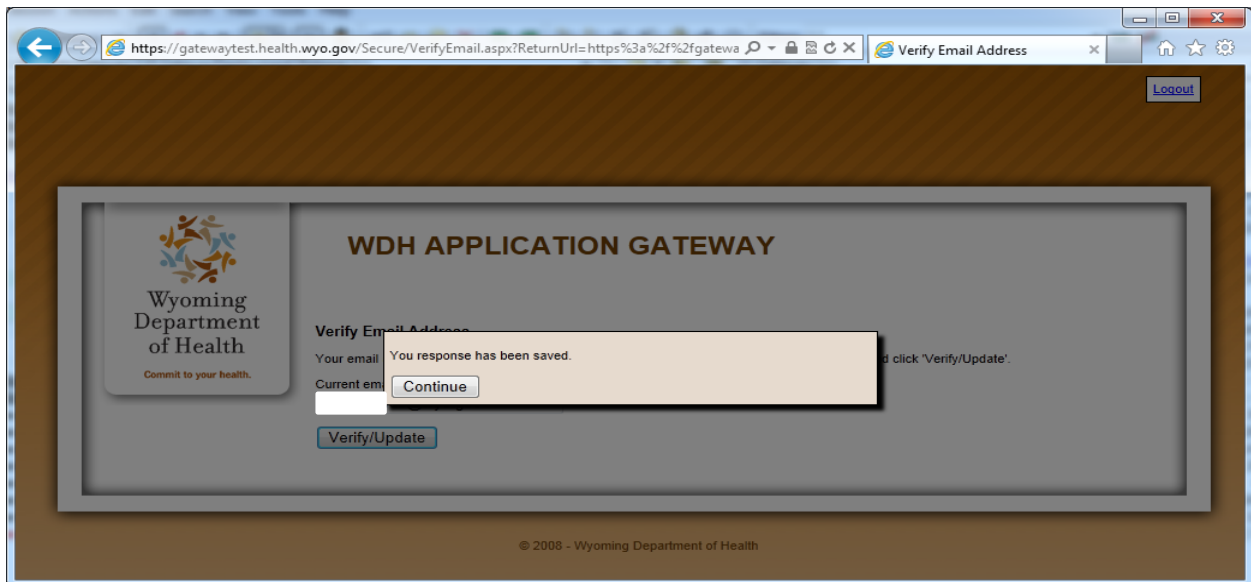
**Note - User names and passwords will not change because of this update.**

## Verify Email Address

The new self-serve password reset feature uses the account email address to send users a link as part of the reset process. If you have never verified your email address or it has been over 90 days, then the following screen appears to verify the email address. If the account email address has changed it can be updated with this screen. **It is very important that your email address is correct as the password reset process described below is based off of the username and email on the account. If the information is not correct, you may experience difficulties.**

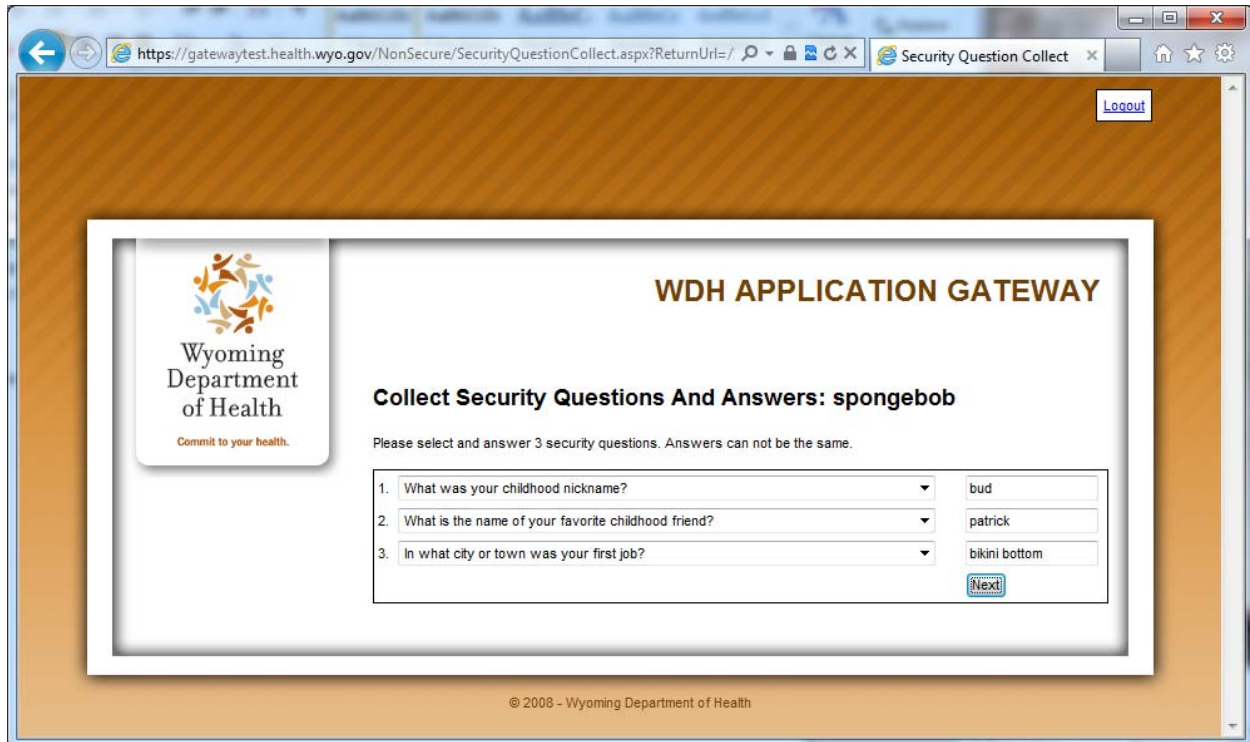


Click the 'Verify/Update' button to save the response.



## Self-serve Password Questions

The new Gateway includes a feature to allow self-serve password resets. You are required to answer three, user chosen, security questions. If those questions have not been answered the system interrupts the normal authentication routine and redirects to a page to collect questions and answers. Select three unique questions using the dropdown list and enter the answers. These answers are used as an alternate login for the Gateway and allow the user to select a new password.



The screenshot shows a web browser window with the URL <https://gatewaytest.health.wyo.gov/NonSecure/SecurityQuestionCollect.aspx?ReturnUrl=/>. The page title is "Security Question Collect". In the top right corner, there is a "Logout" button. The main content area features the Wyoming Department of Health logo on the left, which includes the text "Wyoming Department of Health" and "Commit to your health." To the right of the logo, the heading "WDH APPLICATION GATEWAY" is displayed. Below this, the section is titled "Collect Security Questions And Answers: spongebob". A sub-instruction reads: "Please select and answer 3 security questions. Answers can not be the same." The form contains three numbered questions, each with a dropdown menu and a text input field:

1.	What was your childhood nickname?	bud
2.	What is the name of your favorite childhood friend?	patrick
3.	In what city or town was your first job?	bikini bottom

At the bottom right of the form, there is a "Next" button. At the bottom center of the page, the copyright notice "© 2008 - Wyoming Department of Health" is visible.

When you have answered the three questions, click 'Next' to save and continue. The Gateway will forward you to your original request.

## Forgot Password Process

The main feature included in the new WDH Application Gateway is the ability to reset your own password. If you forgot your password and need it reset, then click the 'Forgot Password?' link on the Login page to start the reset process.

## Security Identifier Page


Enter your username and email address for the account 'Security Identifier' page and click 'Submit.' These must match the information in the system. The message 'An Email has been sent' will appear. An email with a link will be delivered to the address. Click the link in the email to continue the reset process.



The screenshot shows a web browser window with the URL <https://gatewaytest.health.wyo.gov/NonSecure/SecurityIdentifier.aspx>. The page features the Wyoming Department of Health logo on the left, which includes the text "Wyoming Department of Health" and "Commit to your health." On the right, the heading "WDH APPLICATION GATEWAY" is displayed. Below this, the "Security Identifier:" section contains two input fields: "UserName:" with the value "spongebob" and "Email:" which is empty. A "Submit" button is located below the input fields. A "Login" link is visible in the top right corner of the page content area. At the bottom of the page, the copyright notice "© 2008 - Wyoming Department of Health" is present.

### Private Security Identifier:

The 'Private Security Identifier' page re-verifies the account names and email address. Click 'Submit' to continue.



The screenshot shows a web browser window with the URL <https://gatewaytest.health.wyo.gov/NonSecure/PrivateSecurityBitsEnter.aspx?Id=2EB00F8F8>. The page title is "Private Security Bits Enter". The main content area has a brown background with a white box containing the Wyoming Department of Health logo and the text "WHD APPLICATION GATEWAY". Below this, the heading "Private Security Identifier:" is followed by a form with three input fields: "First Name:" (containing "Sponge"), "Last Name:" (containing "Bob"), and "Email:". A "Submit" button is located below the email field. A "Login" link is visible in the top right corner of the page content. At the bottom of the page, the copyright notice "© 2008 - Wyoming Department of Health" is displayed.

Wyoming Department of Health  
Commit to your health.

WHD APPLICATION GATEWAY

Private Security Identifier:

First Name:

Last Name:

Email:

[Login](#)

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### Enter Security Questions and Answers:

Answer your security questions. The answers are not case-sensitive but must match what the system has on file.



The screenshot shows a web browser window with the URL <https://gatewaytest.health.wyo.gov/NonSecure/SecurityQuestionsEnter.aspx?Id=2EB00F8F8>. The page title is "Security Question Enter". In the top right corner, there is a "Login" link. The main content area features the Wyoming Department of Health logo on the left, which includes the text "Wyoming Department of Health" and the tagline "Commit to your health." To the right of the logo, the heading "WDH APPLICATION GATEWAY" is displayed. Below this heading, the instruction "Enter Security Questions And Answers:" is followed by a list of three questions, each with a corresponding text input field:

1. What was your childhood nickname?
2. What is the name of your favorite childhood friend?
3. In what city or town was your first job?

A "Next" button is located below the third question. At the bottom center of the page, the copyright notice "© 2008 - Wyoming Department of Health" is visible.

### Select New Password:

At this point the Gateway allows a new password to be selected. The same complexity rules still apply for the new password. Click 'Create Password' to save the new password. The new password will work for accessing any of your Gateway applications.

https://gatewaytest.health.wyo.gov/NonSecure/SelfServeChangePassword.aspx?id=2EB00F

Select New Password

Login

 Wyoming Department of Health  
Commit to your health.

**WDH APPLICATION GATEWAY**

**Select New Password:**

New Password:

Confirm Password:

Matched rules:


- ✓ At least 9 characters
- ✓ Includes a symbol (e.g., !@#\$%^&\*()\_+~=-\`{}|:;<>?,.)
- ✓ Includes a number
- ✓ Has lower case letter
- ✓ Has upper case letter

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https://gatewaytest.health.wyo.gov/NonSecure/SelfServeChangePassword.aspx?id=2EB00F

Select New Password

Login

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Commit to your health.

**WDH APPLICATION GATEWAY**

**Select New Password:**

Your password has been changed. Click 'Continue' to go to the Gateway Login screen, or use your normal path to login to your application.

[Continue](#)

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