



THE WYOMING MEDICAID RECOVERY AUDIT CONTRACTOR (RAC) PROGRAM ORIENTATION

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■ MYERS AND STAUFFER LC (MSLC)

- CPA firm with 18 offices nationwide
- Healthcare consulting, audit, and reimbursement services
- Strictly government clients
- Has performed auditing and consulting for Wyoming Medicaid for over 25 years
- Selected as Wyoming Medicaid RAC effective January 1, 2013

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■ MSLC WYOMING RAC TEAM

- Project Director – Ryan Farrell, CFE
- Project Manager – Tom Cordery, MBA, CPA
- Full-time Medical Director – Wyoming received an exemption from CMS for this requirement. However, medical necessity reviews will be performed by licensed physicians contracted with Myers and Stauffer
- Auditors, clinical reviewers, coders, data analysts
- Additional staff as needed

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■ BACKGROUND

- 2010 Patient Protection and Affordable Care Act – Final Rule 9/16/11, effective 1/1/12, mandates that States establish programs in which Medicaid RACs review Medicaid claims submitted and paid under the State Plan to identify overpayments and underpayments.
- 42 CFR § 455 provides further guidance to States related to the Medicaid RAC program.

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■ MEDICAID RAC PROVISIONS

- Contingency based
- Three-year look back
- Medical director and certified coders required
- Provider education and outreach
- Efforts must be coordinated with other audit contractors and programs

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■ MEDICAID RAC PROVISIONS, CON'T

- Limitation of medical records
- Must outline Administrative review process

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■ RAC AUDITS

- Are developed in consultation with, and approval from, the Division of Healthcare Financing
- Sources of audits
- Two basic types
 1. Claims-based, without record review
 2. “Complex”, with record review (desk or onsite)
- Unbiased review

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■ AUDIT PROCEDURES

- Full Wyoming Medicaid RAC Policy and Procedure document will be made available on our website once finalized in coordination with the Division
- Complex audits typically begin with a request for records. MSLC will work with the provider to develop a reasonable schedule for producing the specifics records.
- Initial Findings Letter
- A request for a reconsideration must be submitted within twenty (20) days from receipt of findings letter. Department response to occur within forty-five (45) days.
- An administrative appeal can be requested if outcome of reconsideration is not satisfactory.

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■ FRAUD REFERRALS

- MSLC required by contract and Federal law to refer instances of suspected fraud or abuse
- Referrals are made to the Division of Healthcare Financing (DHF)
- DHF will decide to refer to MFCU and/or other appropriate law enforcement agency

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■ PROVIDER EDUCATION AND OUTREACH

- Provider forums and introductory bulletin
- Wyoming Medicaid RAC Toll-Free Number staffed Monday – Friday, 8:30 to 4:30 pm: [\(855\) 347-1359](tel:8553471359)
- E-mail address: WY_RAC@mslc.com
- Wyoming Medicaid RAC website:
<http://WyomingMedicaidRAC.mslc.com>
 - Frequently Asked Q & A, including **Medical Record Request Limits**
 - Points of contact
 - News and updates

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■ CONTACTS

MSLC:

E-mail: WY_RAC@mslc.com

RAC toll-free number: (855) 347-1359

Division of Healthcare Financing:

Amy Guimond, Program Integrity Specialist

E-mail: amy.guimond@wyo.gov

Phone number: (307) 777-5609

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