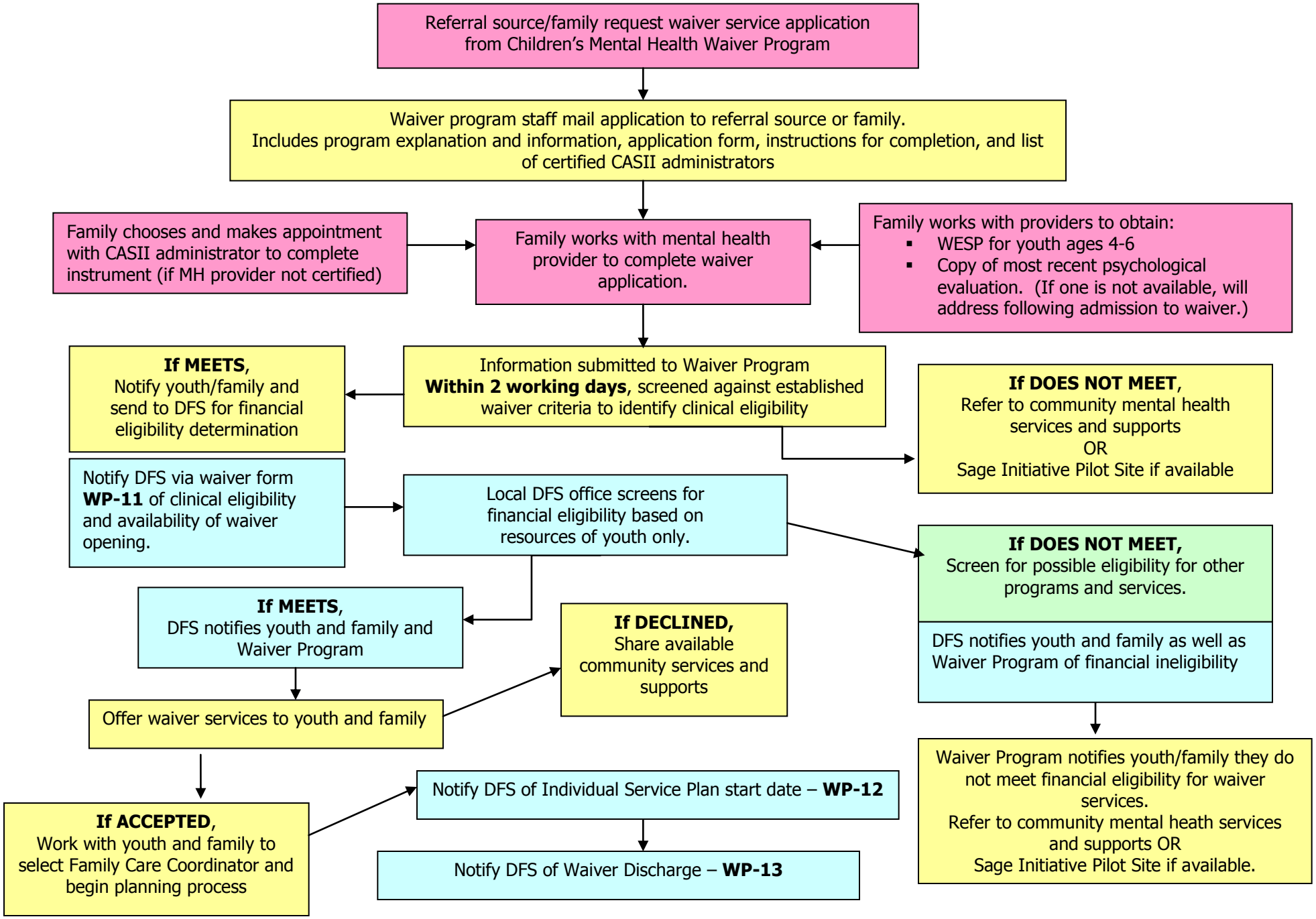Waiver Application Flowchart