CHILDREN'S SPECIAL HEALTH

A Program for Children and Youth with Special Health Care Needs
(307) 777-6921 or 1-800-438-5795

Diagnostic Evaluation Policy

Coverage:

- Your child has been approved for an appointment to attempt to establish or confirm a diagnosis with the physician listed on the enclosed letter.
- If recommended, one follow up with the same physician will be covered.
- Any additional visits must be requested by the physician and be pre-approved.
- Tests for research not covered.

Medications:

- Not covered.

Requirements:

- The initial, and if recommended, follow up visit must be completed within six months.

Billing Procedures:

- Report all hospital and/or medical benefits/insurance to the physician or hospital.
- Children's Special Health (CSH) will not pay until all hospital and/or medical benefits/insurance have been billed. CSH requires any hospital and/or medical benefits that you receive **be paid toward** the cost of your child's medical care. If you do not comply, CSH cannot make any payments and will close your case.
- Please call your PHN/Care Coordinator in advance if your hospital and/or medical benefits change or end.
- Have the healthcare provider's office send the bill to Xerox (formerly ACS), P.O. Box 547, Cheyenne, WY 82003- 0547. The telephone number for Xerox is 1-800-251-1268.
- **Only Wyoming Medicaid enrolled providers can be paid**.
- **If you receive repeated requests for payment for CSH authorized services, please contact your PHN/Care Coordinator.**
- If money is received by the family through donations, legal actions, third party payer, or other sources for services that the State of Wyoming has paid, the State of Wyoming may seek reimbursement from you.

If you have questions about your CSH coverage, contact your PHN/Care Coordinator.

Right to Appeal:

Any CSH applicant/recipient has the right to appeal a CSH decision. To appeal a decision, you must make the request in writing. We are pleased to assist you and your child. CSH welcomes any questions or comments that you may have. For general questions and local guidance about Children's Special Health, contact your Public Health Nurse.

This publication is available in an alternative format upon request by calling (307) 777-6921.