

## Provider Bulletin

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## Wyoming Department of Health Mental Health & Substance Abuse Services Division

## **Information Only**

## **Consumer Survey Project 2010**

The Division is preparing to launch the Annual Consumer Survey project. The goal of consumer surveys is to obtain evaluations of public community mental health and substance abuse services by a scientific representative sample of consumers. Survey results are required for SAMHSA Mental Health Block Grant Reporting through the Uniform Reporting System.

Historically this project has been contracted to a third party. The 2010 project will be managed internally by the Division with a change in methodologies. Additionally, the scope of the project will be expanded to include additional modules which will capture clients receiving Medicaid funded services.

The survey will be conducted using a stratified sample of clients drawn from WCIS. Providers will be asked to submit client names and addresses for the selected sample to the Division using secured e-mail methods. The Division will mail out the surveys to clients and responses will be returned to the division for data analysis and reporting.

The Division will be sending out full details to community mental health and substance abuse centers through e-mail correspondence from Mariah Storey, M.S., Research Analyst and DIG Project Manager. Mariah will be taking the lead on this project.



Thank you for your courtesies.

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